



iHH
HUMANITARIAN RELIEF FOUNDATION

ANNUAL REPORT

2018



At IHH Humanitarian Relief Foundation, we have been working since our establishment in 1992 to provide humanitarian aid needed by people in dire situations, who are faced with a disaster, victimized in a war, or a natural disaster, or who have experienced violence, and to prevent the violation of their fundamental rights and freedoms anywhere in the world.

While operating in the axis of humanitarian relief, human rights and humanitarian diplomacy, we also promote the idea of helping others, solidarity and friendship in Turkey and across the world by developing many social and cultural projects that will help us realize this ideas as we continue our operations. In undertaking the responsibility to become a pioneer and role model in advancing NGOs in regions where people are aggrieved as well as to provide emergency aid, we build facilities such as schools, orphanages, mosques, water wells, cultural centers, clinics, and hospitals that will serve the population in the region and contribute to the development of the country. We conduct humanitarian diplomacy efforts in each and every region where inter-governmental diplomacy is inadequate and its people are aggrieved and as such we act as an intermediary in resolving the existing issues.

Honored with the Outstanding Service Award by the Grand National Assembly of Turkey in 2007, IHH Humanitarian Relief Foundation has been granted tax exemption and classified as a foundation working for public benefit as per Cabinet Decree 2011/1799 of 04.04.2011.

IHH Humanitarian Relief Foundation is an advisory status member of the United Nations Economic and Social Council (ECOSOC) and the Organization of Islamic Cooperation (OIC); a council member of the Organization for Islamic Cooperation Humanitarian Fund (OICHF) and a member of the Humanitarian Forum (THF); International Council of Voluntary Agencies (ICVA); Turkish Volunteer Organizations Foundation (TGTV) and the Union of NGOs of the Islamic World (IDSB).

IHH Humanitarian Relief Foundation 2018 Annual Report

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This report, published in September 2019, contains IHH's worldwide activities in 2018.

Visit our website at www.ihh.org.tr, call us on +90 212 631 21 21 or send an email to info@ihh.org.tr to find out more about the foundation's activities.

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IHH'S SUMMARY FOR 2018



625

Employed 625 personnel in its head office, representative, national and international offices.



60 Thousand

Approximately 60,000 volunteers provided support in 81 cities across Turkey.



84

Active in 84 countries.



1.245

Realized 1,245 projects in 84 countries.



2.514

2,514 personnel dispatched from Turkey to execute and inspect projects.



149

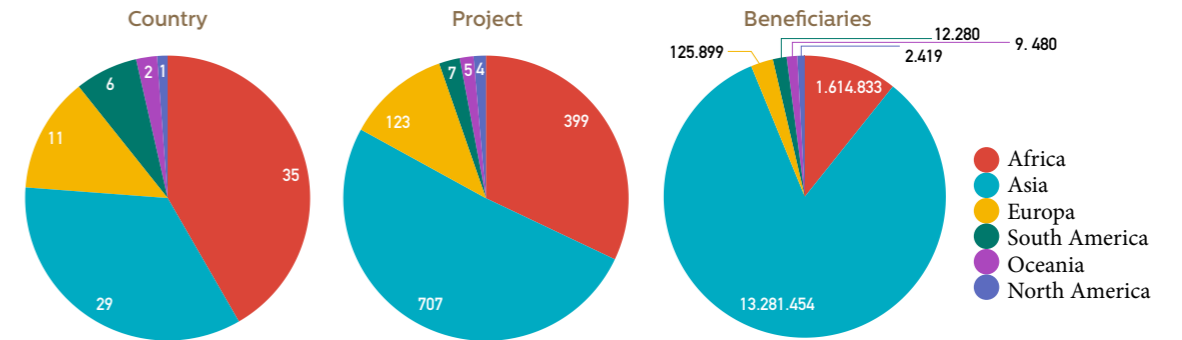
Cooperated with 149 partner organizations worldwide for its activities.



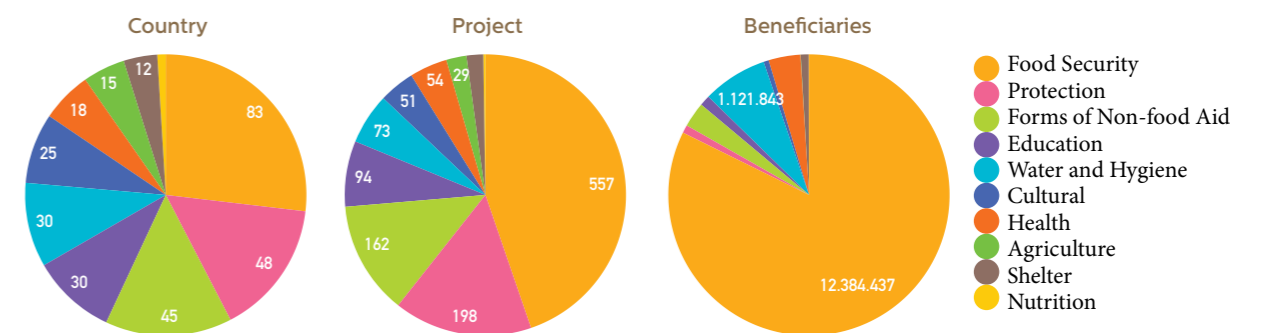
15 million

15 million Reached 15 million people worldwide through its projects and activities throughout the year.

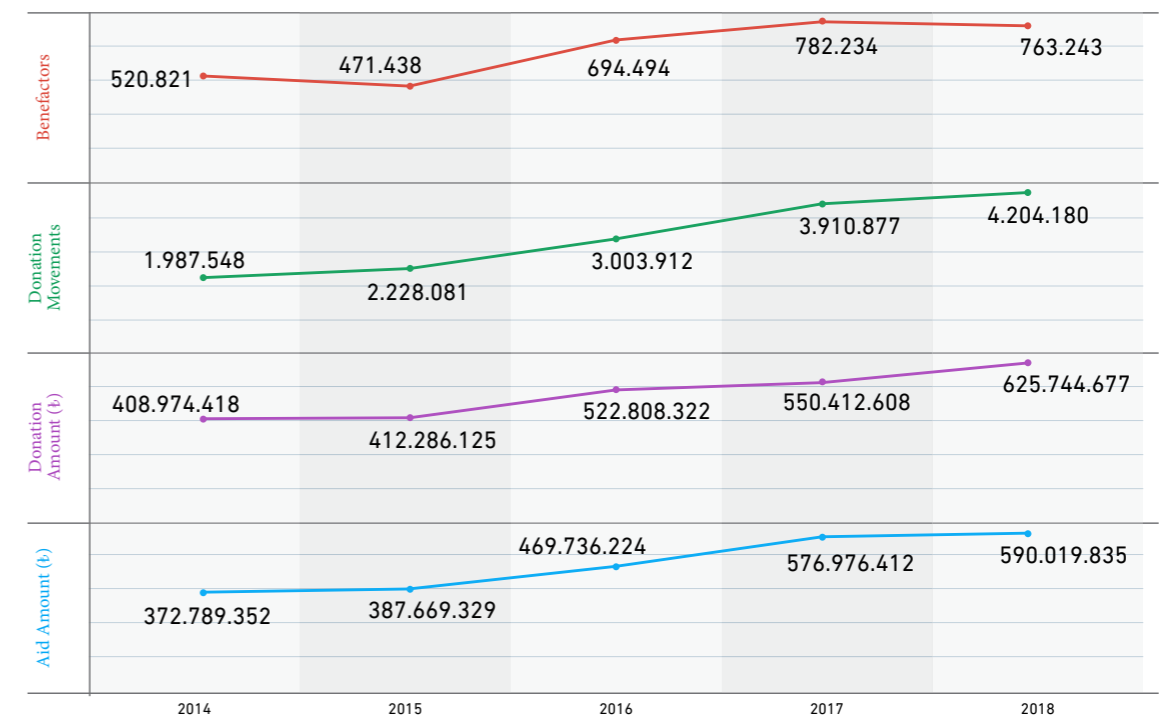
Number of countries, projects and beneficiaries by continent



Number of countries, projects and beneficiaries by sector



Benefactors, donation movements, donation and aid amounts by year

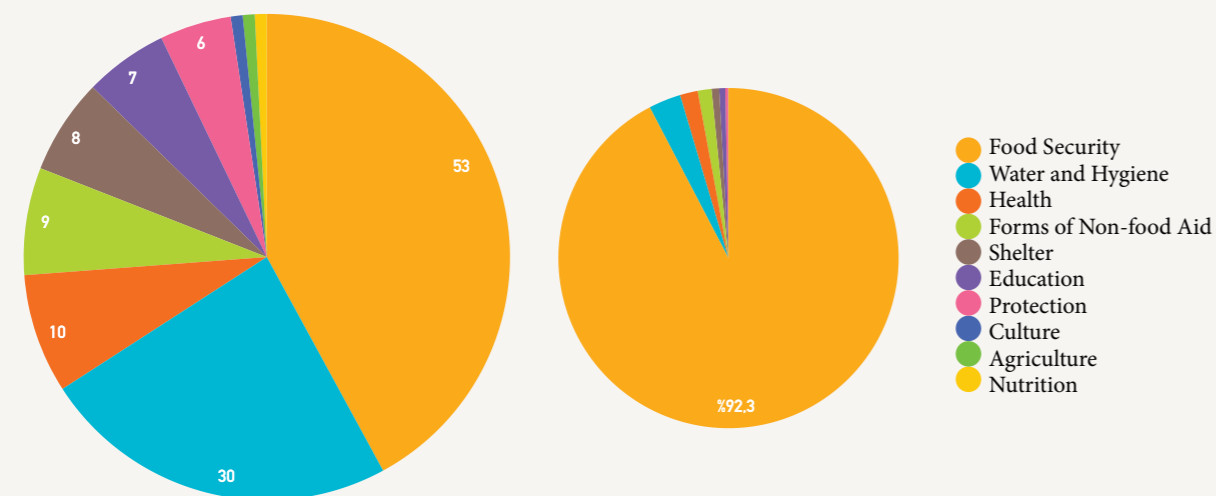


Syria

We have been working since the beginning of the war towards alleviating the suffering of those displaced in Syria and those who sought refuge outside the country. The aid is being provided via our coordination centers to meet the humanitarian needs of Syrians such as accommodation, clothing, education, nutrition, as well as healthcare. We try to minimize the devastating effects of the war on Syrians through welfare projects that make a palpable difference in the people's lives. In 2018, we touched the lives of 9.2 million people with our projects.



 Sector 10  Projects 126  Beneficiaries 9.2 Million



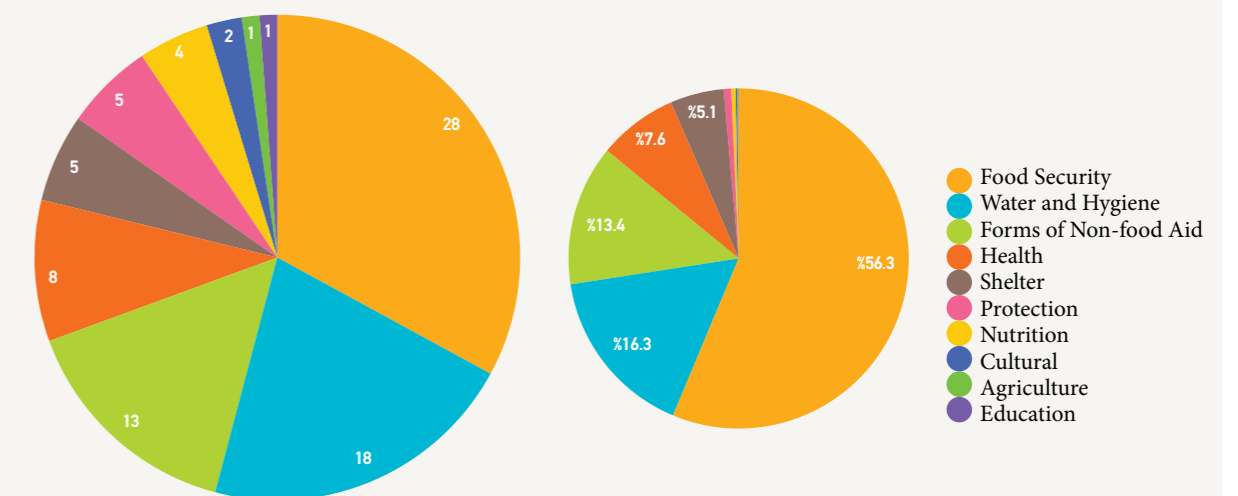
*Countries are sorted by the number of project.

Bangladesh (Arakan)

Arakanese Muslims, exposed to the cruelest forms of oppression and violence for almost a century, were repeatedly massacred at different times. Hundreds of thousands of people who had to leave their country sought refuge in Bangladesh living in temporary, ramshackle barracks that they built. We continue to provide humanitarian aid to the Arakanese Muslims who currently have to live in Bangladesh.



 Sector 10  Projects 85  Beneficiaries 1.3 Million

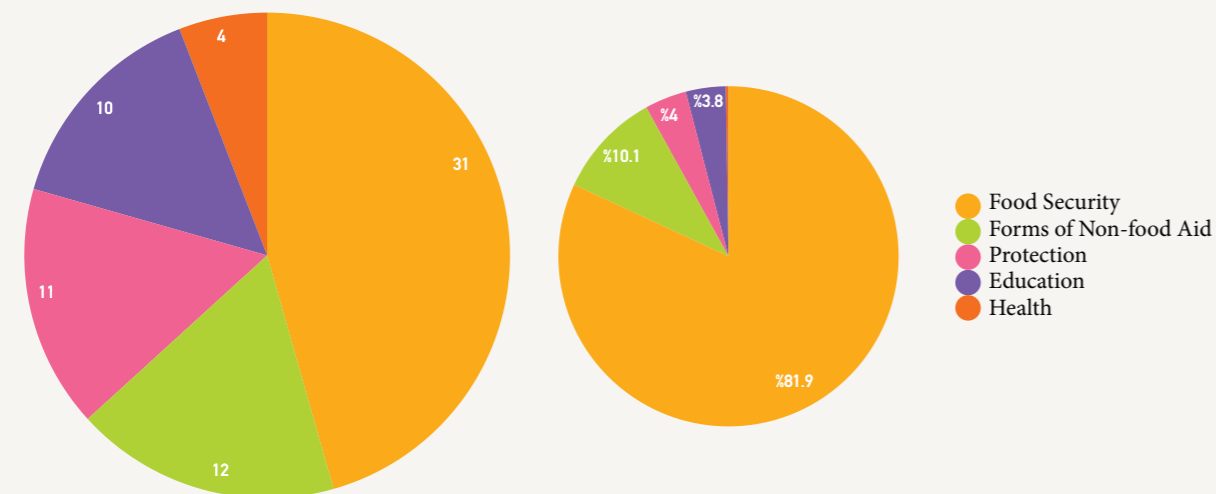


Turkey

It is the support of thousands of people close to our heart that permits us to take action in so many countries across the world. And if it weren't for the volunteers and philanthropists in Turkey, sustaining IHH's work and mission would not be possible. Making munificent donations, our benefactors enable us to reach out to the poor and the oppressed in more than 100 countries across the world, including Turkey. In 2018, we realized 68 projects in Turkey, including those within the scope of Eid al Adha and the Eid al Fitr. In total, 559,000 people in need benefited from these projects.



Sector 5
Projects 68
Beneficiaries 559 Thousand

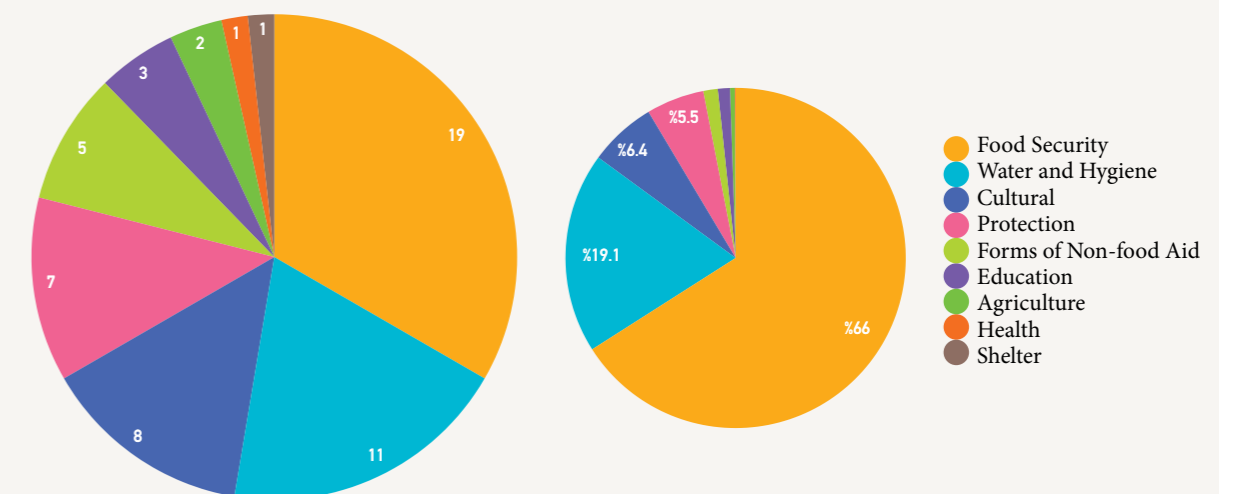


Sudan

Due to the humanitarian crisis in Darfur that broke out in 2003, many people had to leave their homes and settle in refugee camps in the neighboring regions. The overcrowded circumstances in the camps are evidently conducive to contagious diseases, and lack of food supplies to go around for everyone. Settled in these camps for decades now, the refugees are in desperate need of education and accommodation. To lend a helping hand, we have developed numerous projects in Sudan in the areas of food, water, agriculture and other vital elements of life. Around 130,000 people have benefited from the projects we developed.



Sector 9
Projects 57
Beneficiaries 127 Thousand

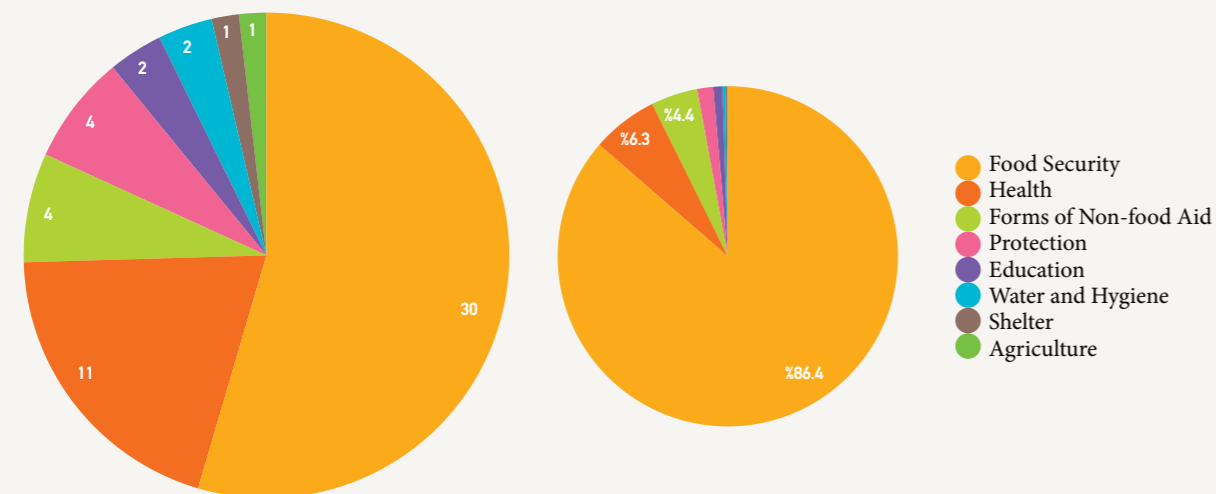


Yemen

Yemen has been gripped by civil war for years now. While it is still a great challenge to deliver humanitarian aid to Yemen, food shortages have led to epidemics with hospitals ruined due to internal conflicts. 21 million people have problems accessing food. More than 7,000 people lost their lives and 3 million had to leave their homes. In 2018 alone, we touched the lives of 347,000 people through the aid packages we sent to Yemen. Most of the aid supplies delivered were the most urgently needed materials such as food items and medicinal products.



 Sector 8  Projects 55  Beneficiaries 347 Thousand

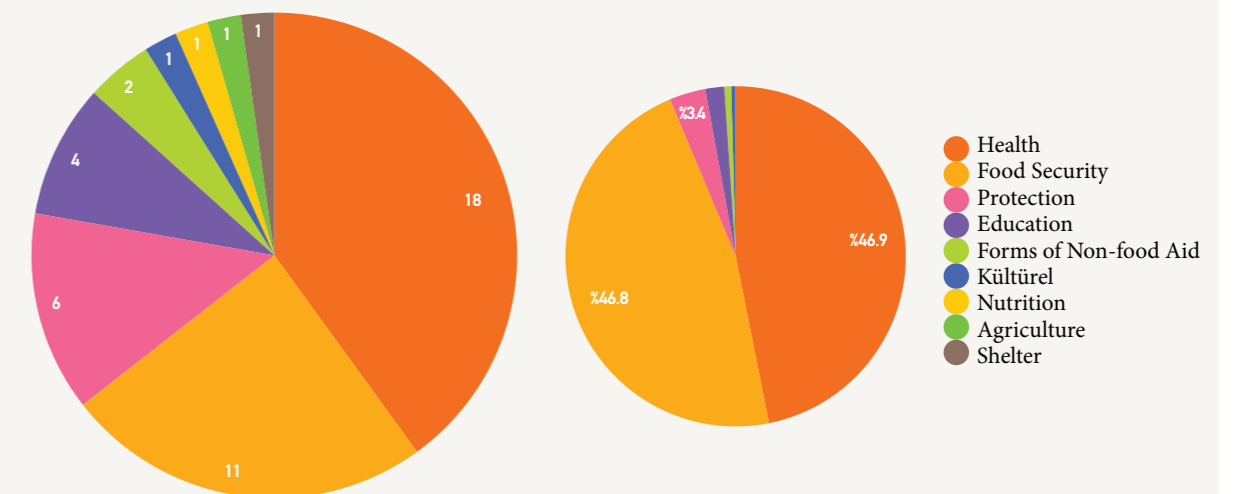


Palestine

Life in Palestine has never been easy since the Israeli occupation in 1948. About 2 million people living in Gaza are suffering from the worst forms of hardship, including not even having access to the most rudimentary human needs. We have reached hundreds of thousands of people in Gaza through our humanitarian efforts that have been going on for years. In 2018 alone, 439,000 people benefited from free health services, food packages, free education, orphan care and other types of humanitarian aid.



 Sector 9  Projects 45  Beneficiaries 439 Thousand

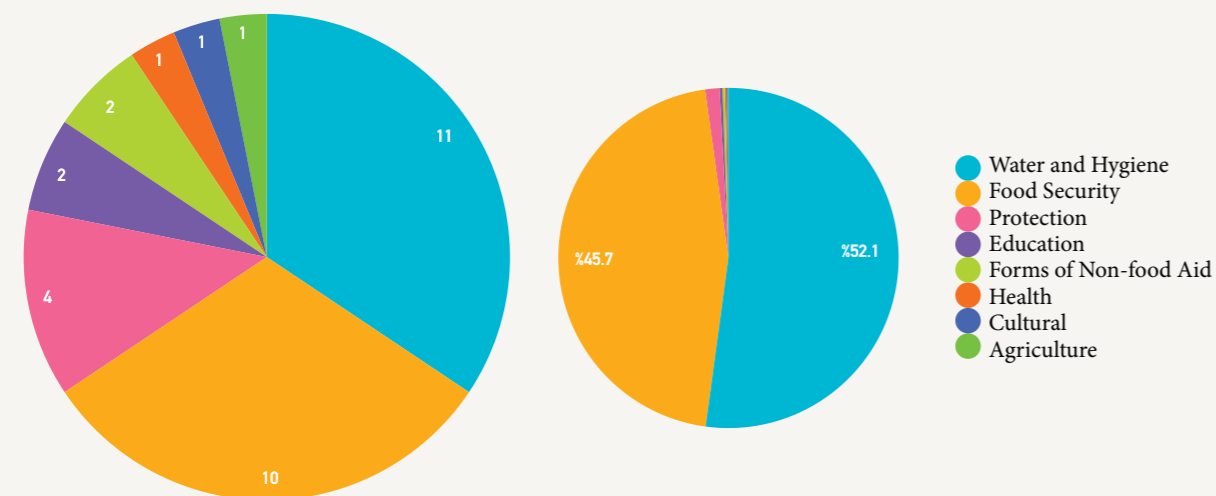


Somalia

Somalia suffered long spells of drought in 2011. In the crisis, nearly 260,000 people lost their lives, and nearly 1 million people had to leave their homes. The lingering impact of the crisis still ripples through people's lives. The country needs sustainable projects, especially in the area of agriculture. Engineers graduating from IHH-founded School of Agriculture in Somalia contribute to the development of agriculture in the country. Also, in 2018, we provided aid to 428,000 people in the form of clean water, food, orphan care and other projects.




 Sector 8
  Projects 32
  Beneficiaries 428 Thousand

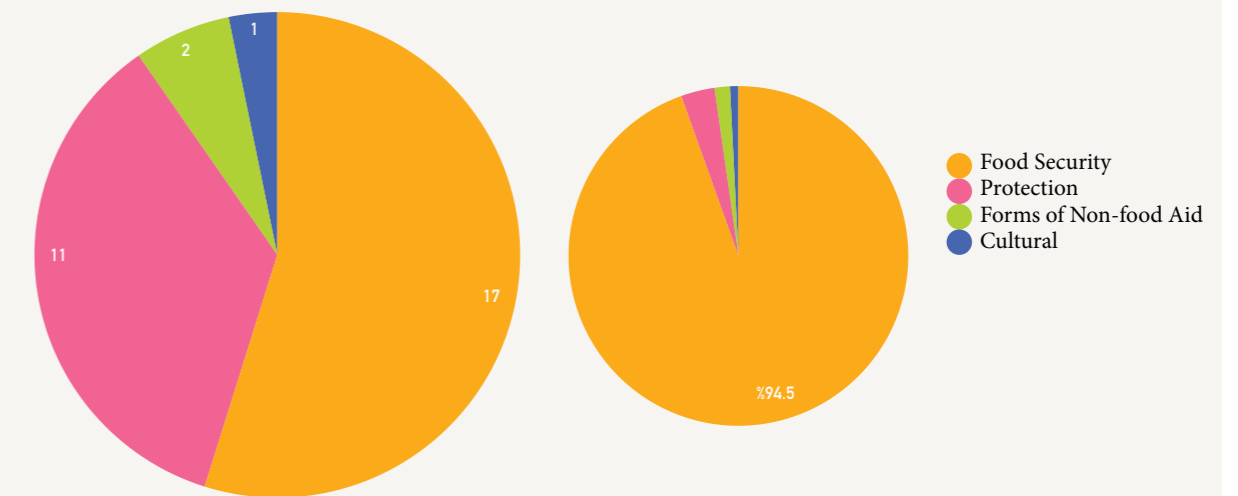


Thailand (Patani)

Patani Muslims continue to live in difficult conditions. Aside from not being able to freely practice their religion and culture, the Patani people also need humanitarian aid. In 2018, we developed 31 projects in Patani and in various regions of Thailand in the areas of water well construction, nutrition, orphan care and education, and provided humanitarian aid to more than 37,000 people.



 Sector 4
  Projects 31
  Beneficiaries 37 Thousand



HUMANITARIAN RELIEF

Millions of people in the world are struggling to survive as they become victims of wars, conflicts, natural disasters, epidemics, poverty, drought, income inequalities and similar hardships. Aiming to meet the basic necessities of all who are in need and aggrieved, our foundation provides food, healthcare, accommodation, water, hygiene and educational services, as well as facilities for humanitarian purposes.

IHH prepares development strategies to ensure that regions in need will reach a level where aid will no longer be necessary. We respond to emergency cases through on-site intervention and conduct Search and Rescue as well as disaster management operations, while developing and putting special projects into action to protect orphaned children against dangers such as organ mafia, crime rings, and human trafficking; one of the ways we do this is through the establishment of orphanages.

We operate in 10 sectors of humanitarian aid that have been recognized by international institutions and organizations. These include:


-  Food Security
-  Forms of Non-food Aid
-  Education
-  Protection
-  Health
-  Water, Sanitation and Hygiene
-  Shelter
-  Agriculture
-  Culture
-  Nutrition



FOOD SAFETY


Around 12.4 million people worldwide benefited from our food aid programs in 2018. In Syria alone, 8.5 million people were provided with food aid. In Turkey, 31 food aid projects were developed from which more than 450,000 people benefited.

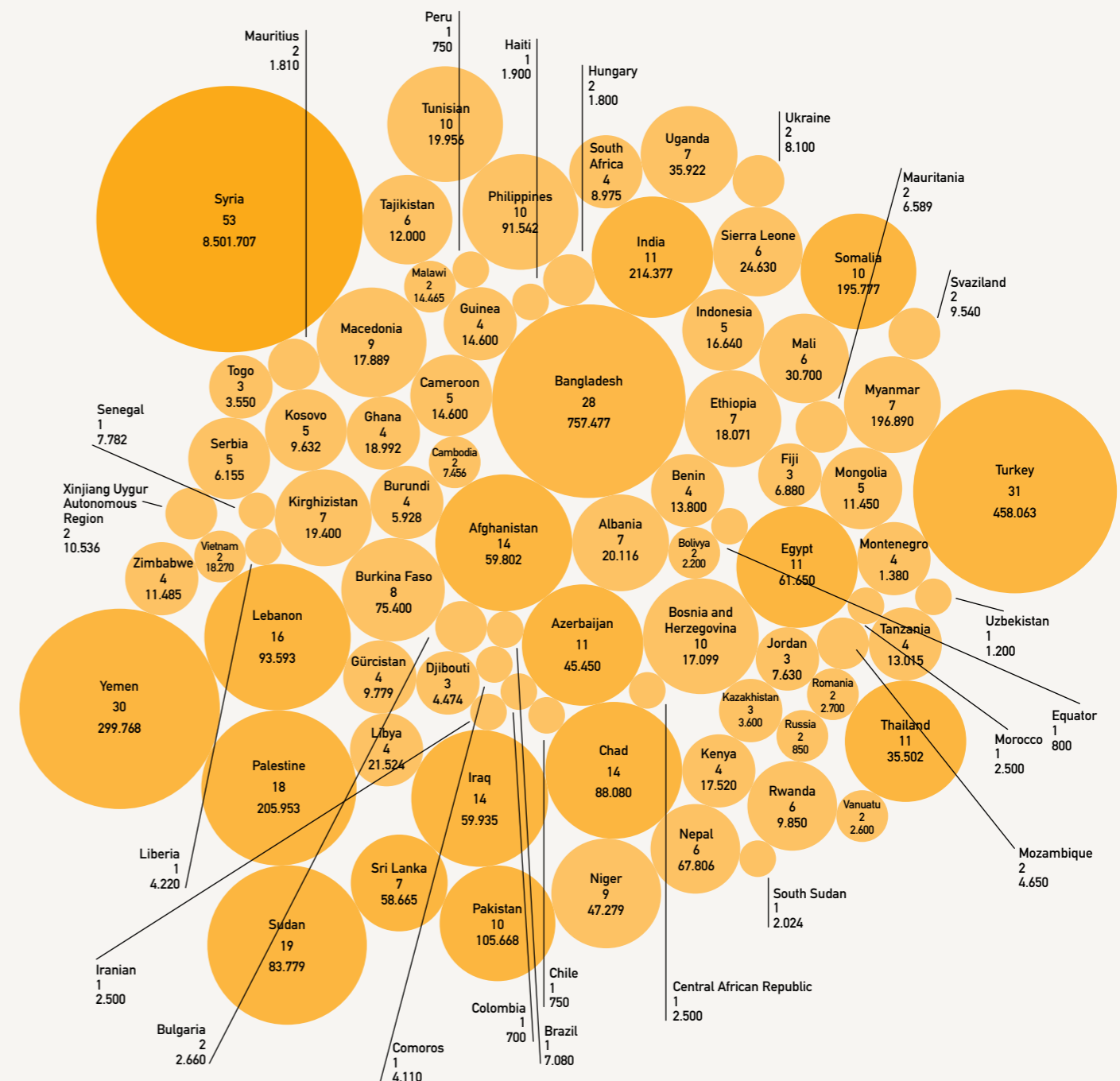


 Countries by number of projects, budget amounts and beneficiaries in the area of food safety

 Projects
557

 Country
83


 Beneficiaries
12.4 Million



FORMS OF NON-FOOD AID

In 2018, 432,000 people worldwide benefited from our non-food aid programs that contained the provision of vital items such as clothing and textiles. 162 projects were carried out in 45 countries. In Ramadan alone, 70,000 children were gifted glad rags.

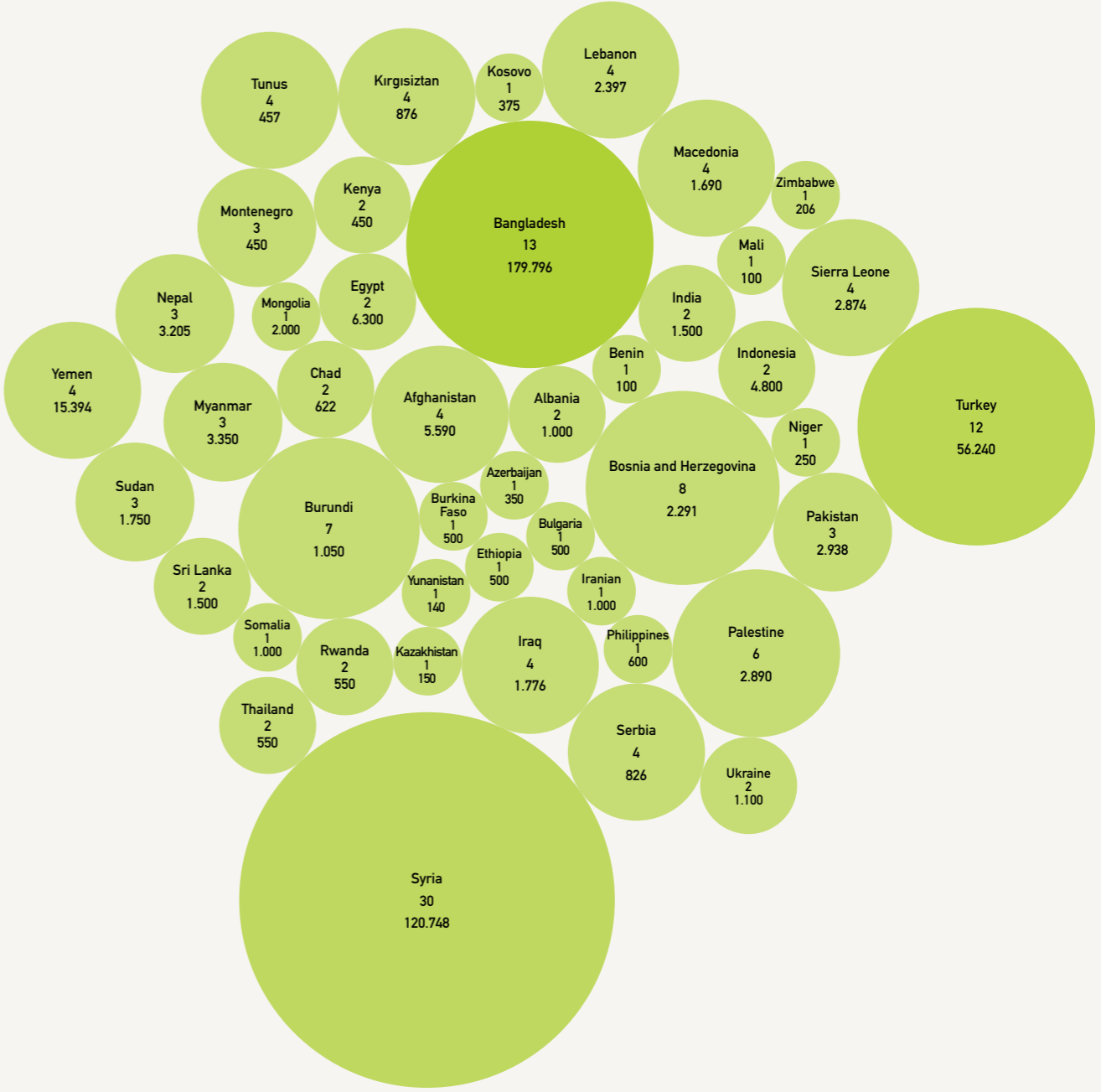


 Countries by number of projects, budget amounts and beneficiaries in non-food areas

 Projects
162

 Country
45

 Beneficiaries
432.8 Thousand





EDUCATION

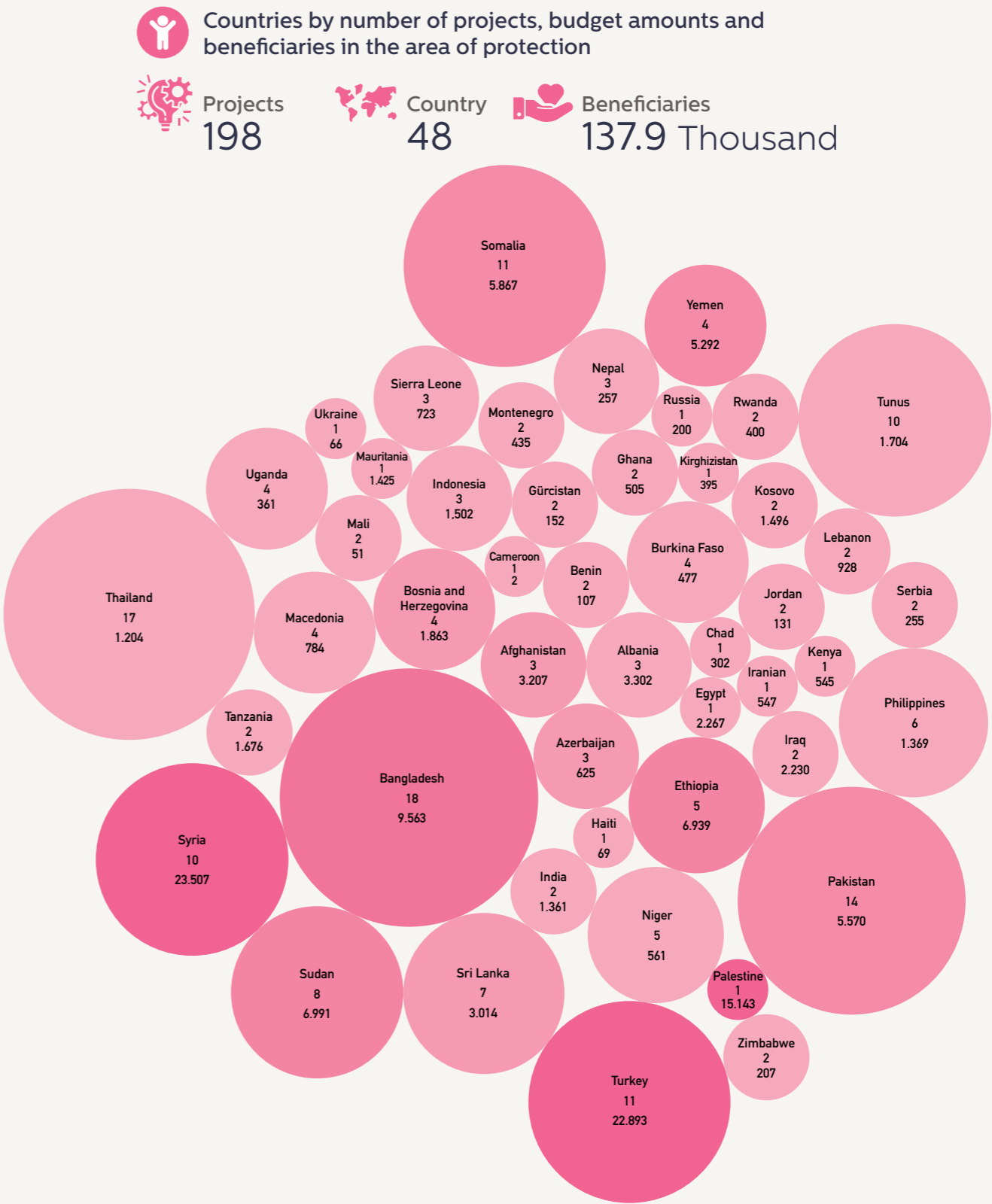
About 181,000 people worldwide benefited from our education activities throughout the year. 94 projects were developed in 30 countries. Educational supplies were distributed to more than 21,000 people in need in Turkey.





PROTECTION


We have undertaken the care of more than 95,000 orphans around the globe and built 36 orphanages in 12 countries.



HEALTHCARE

More than 550,000 people in 18 countries benefited from our free health services throughout the year. Under our Cataract treatment project, which began in 2007, more than 115,000 surgeries were carried out by the end of its 11th year.



 Countries by number of projects, budget amounts and beneficiaries in the area of health



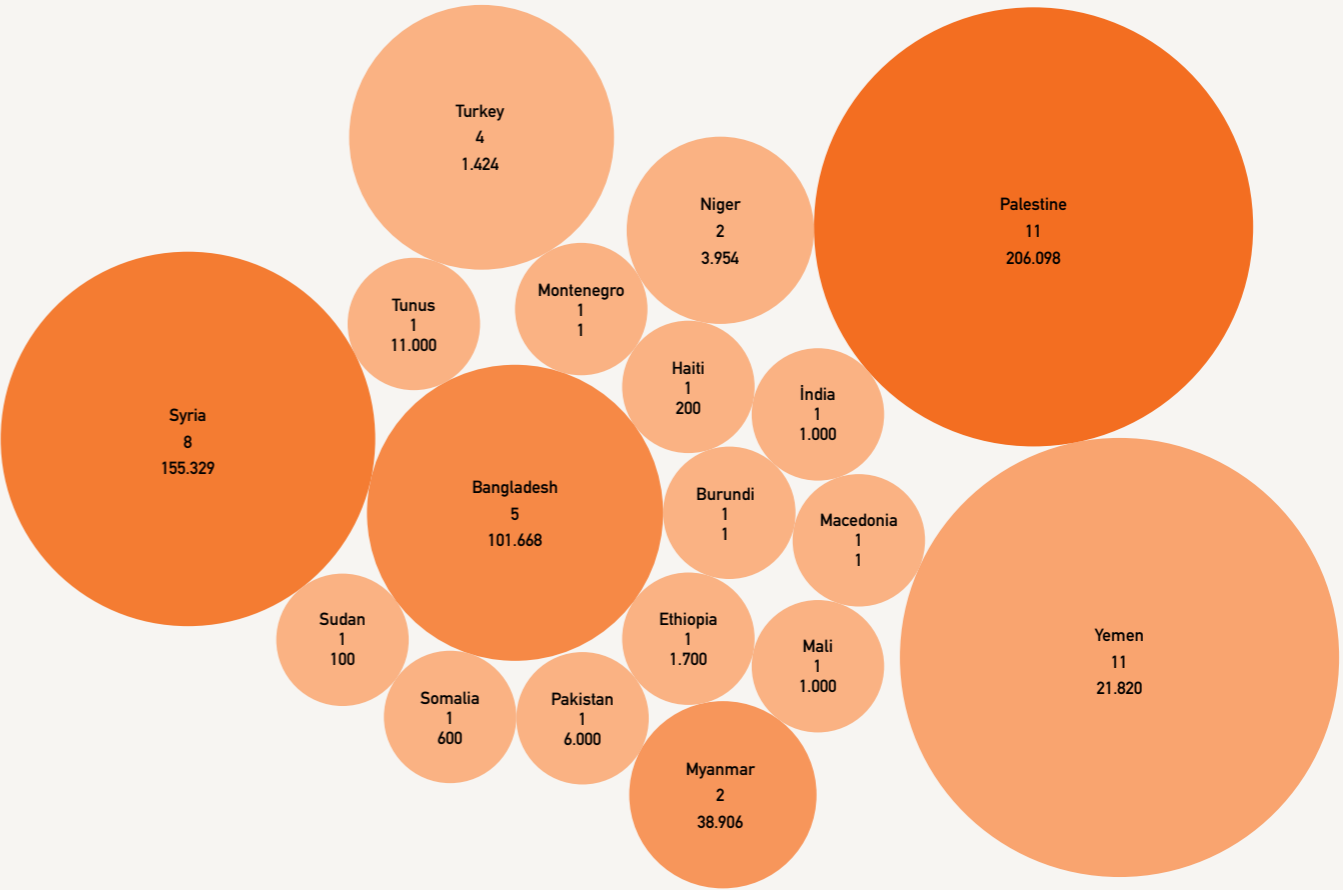
Projects
54



Country
18

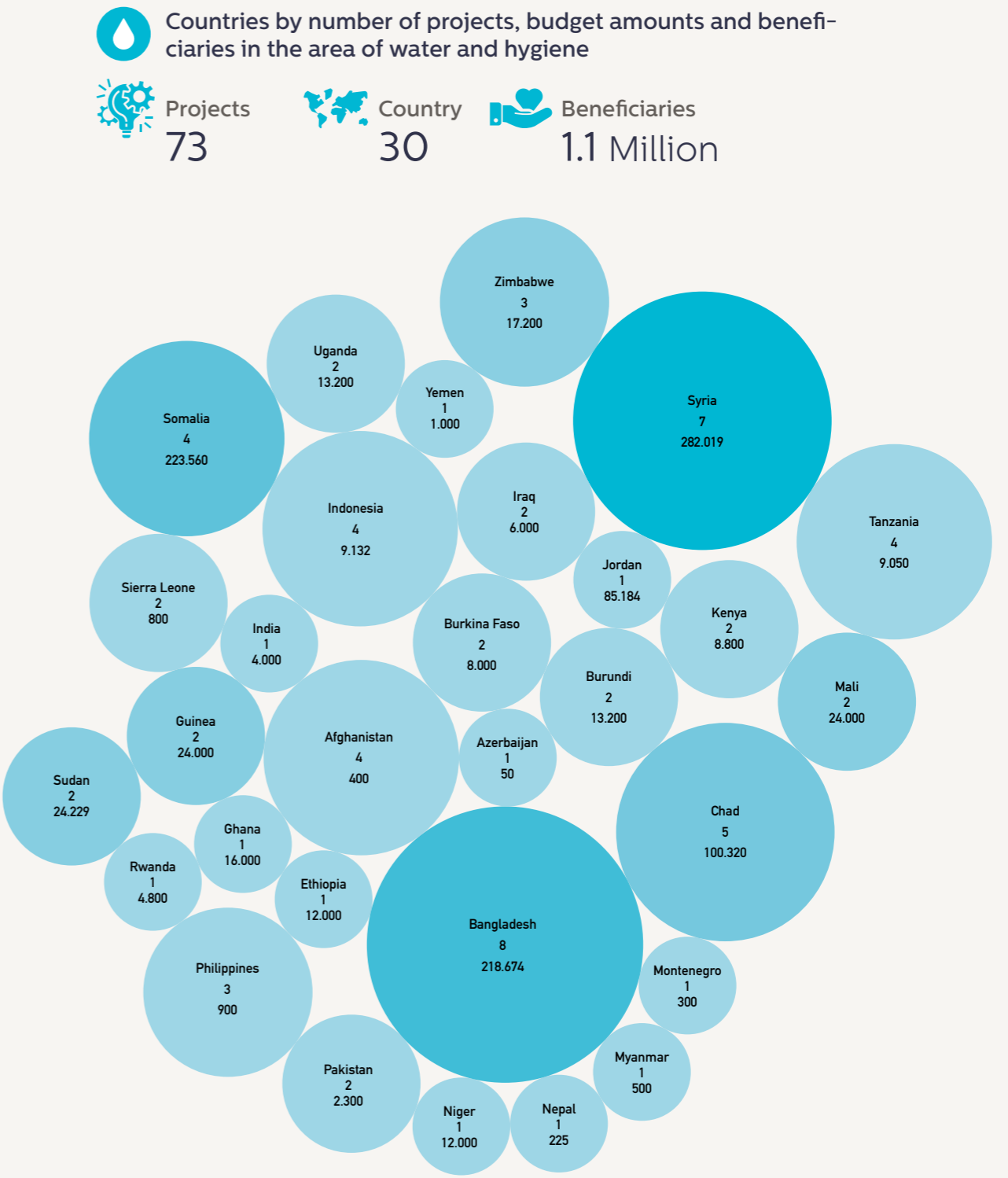
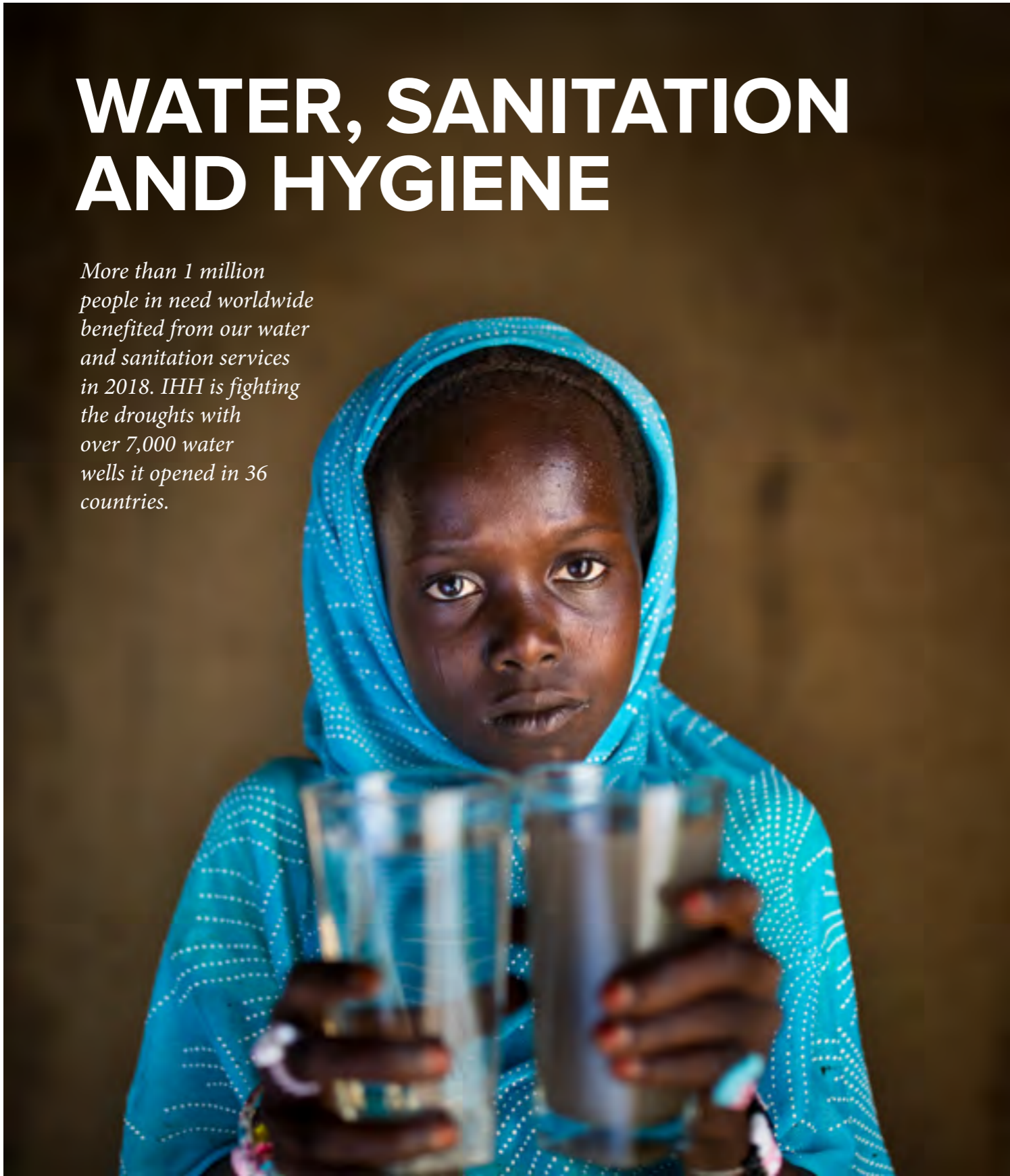


Beneficiaries
550.8 Thousand



WATER, SANITATION AND HYGIENE

More than 1 million people in need worldwide benefited from our water and sanitation services in 2018. IHH is fighting the droughts with over 7,000 water wells it opened in 36 countries.



SHELTER

More than 136,000 people in need around the world benefited from our accommodation services in 2018. Just in Syria and Bangladesh, over 120,000 people were provided with emergency shelters.



 Countries by number of projects, budget amounts and beneficiaries in the area of accommodation

 Projects **24**  Country **12**  Beneficiaries **136.6 Thousand**



AGRICULTURE

Agriculture contributes to creating wealth in African countries, not to mention succoring for drought-related famine. At the same time, agriculture creates job opportunities for the needy. In 2018, we supported more than 5,000 people with our agricultural projects.



 Countries by number of projects, budget amounts and beneficiaries in the area of agriculture



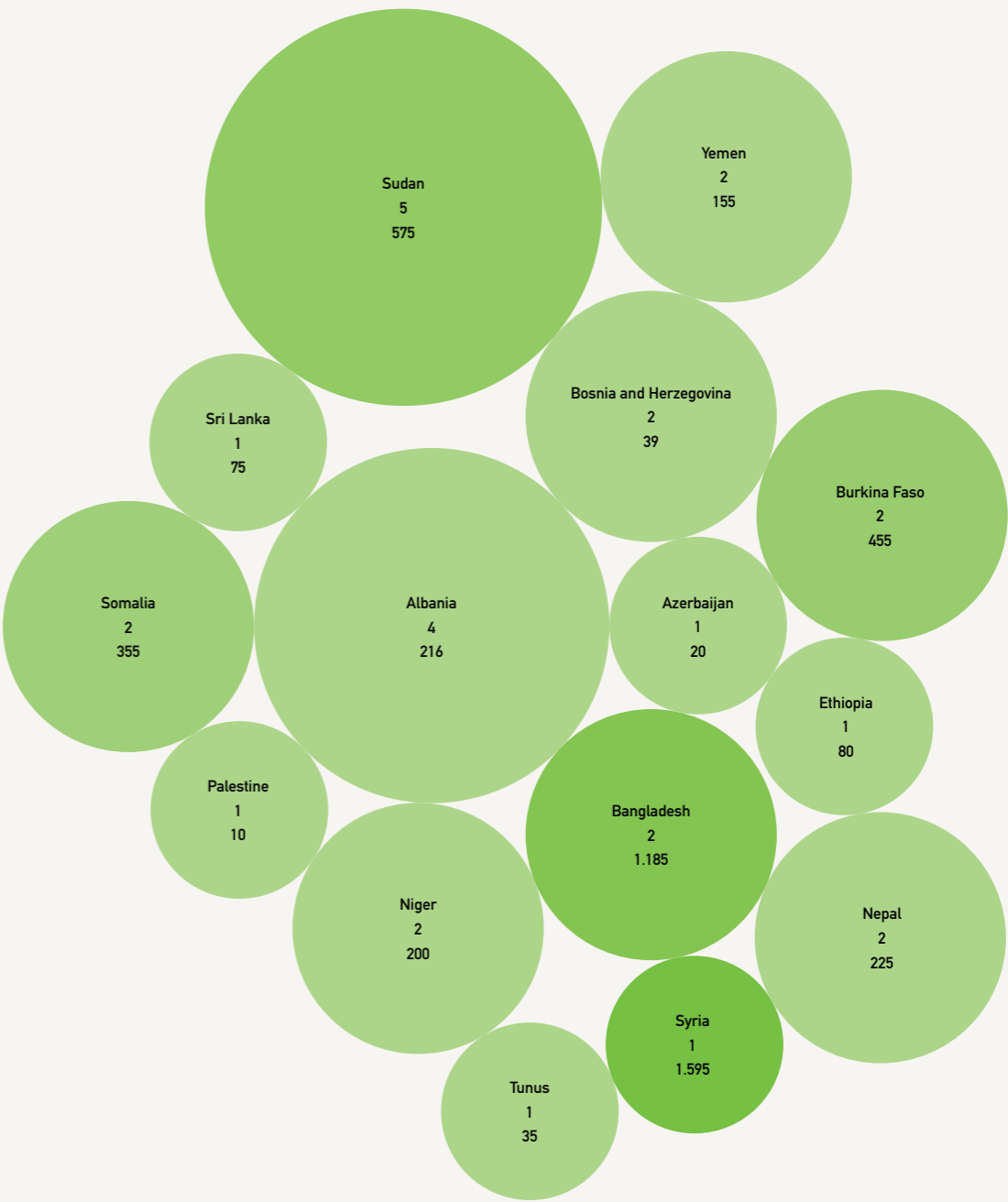
Projects
29



Country
15

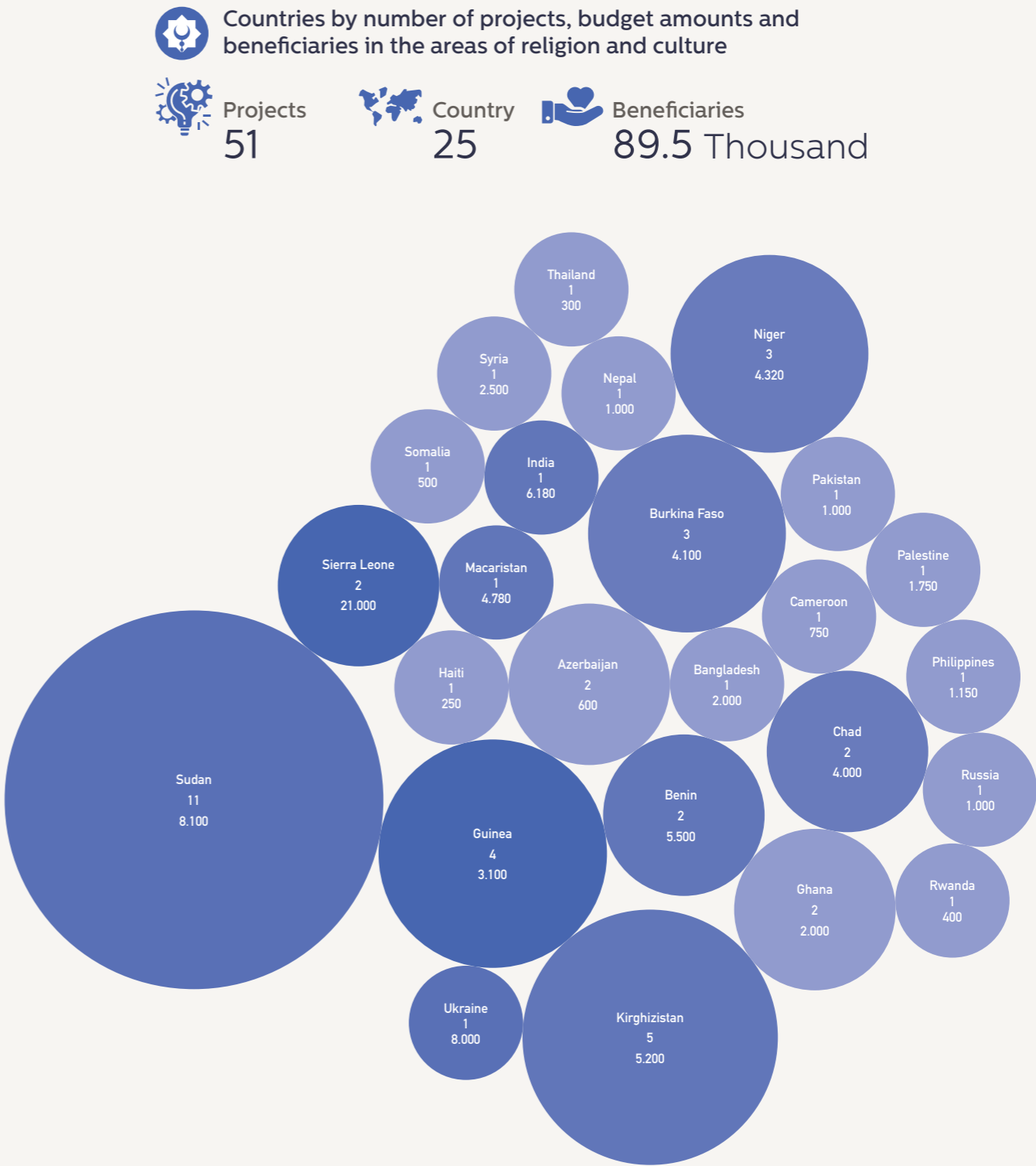


Beneficiaries
5.2 Thousand



CULTURAL


In many parts of the world, it is not a given for Muslims to exercise their cultural rights due to the lack of means. For such under-privileged communities, we provide humanitarian relief to help them get out of poverty and remain firm to their cultural and religious roots through educational activities. We have reached more than 89,000 people through our cultural activities.



NUTRITION

Problems associated with food scarcity persist even when people have access to food. Prolonged hunger and malnutrition can cause serious damage that can prove mortal. Pregnant/nursing women and babies are the worst affected. Our food programs aim to prevent deaths due to food shortages in regions facing severe crises such as Syria and Arakan.



 Countries by number of projects, budget amounts and beneficiaries in the area of nutrition



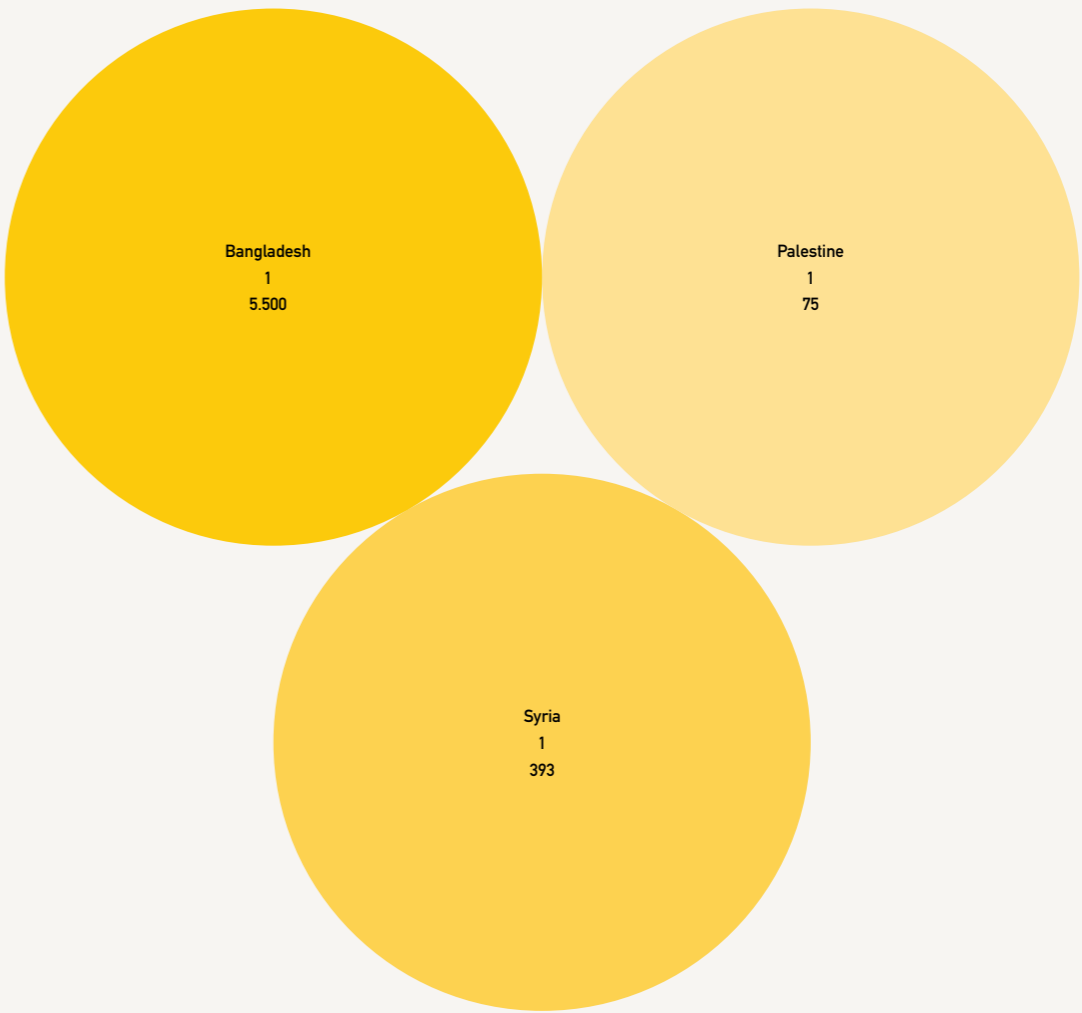
Projects
3



Country
3



Beneficiaries
6 Thousand



HUMAN RIGHTS AND THEIR DEFENSE

At IHH, we believe that each and every person deserves to live an honorable life and that this can only be possible by ensuring justice and protecting their human rights. We develop projects that will relief any individuals and communities whose rights are violated, carry out activities to defend people's rights, and take actions that will draw international interest and mobilize the international legal authorities regarding the infringement of rights in war zones.



SYMPOSIUMS, SEMINARS AND CONFERENCES

INSAMER CRISIS WORKSHOPS

The think-tank Humanitarian and Social Research Center (INSAMER) was established in 2014 as an affiliate of IHH. In addition to conducting research and scientific studies in different fields of social sciences, this center follows the regional and global developments and prepares field reports. The center shares its evaluations and predictions with the public through articles, analyses, reports and book publications. In 2018, 120 students participated in INSAMER's "Spring and Autumn Crisis Workshops", organized every 16 weeks in which crises around the world were assessed. The 4th Discourse on the Middle East and Africa, jointly organized by Fatih Sultan Mehmet Vakıf University, ORDAF and INSAMER was participated by 100 students. The African Discourse, attended by 40 students, was jointly organized by Kocaeli University, IHH Youth and INSAMER. Among the planned seminars were the 7-week long "Understanding the Islamic World", the 4-week long "East Turkistan Readings" and the 5-week long "Turkey Readings".



THE 2nd FORUM FOR THE DISABLED

Organized for the first time in 2015 by the Lebanese Al-Amal Institution, the 2nd Forum for the Disabled was held in Istanbul in 2018 through the joint efforts of Al-Amal and IHH. The forum discussed ways for efficiently meeting the needs and requirements of people with disabilities and strengthening the bond between civil societies and war victims, especially in crisis and disaster areas. Among the objectives of the forum were to create an international platform for private initiatives for the benefit of people with disabilities, to promote quality initiatives as precedents for a friendly environment for people with disabilities, to raise issues related to the problems of people with disabilities and to galvanize efforts in this direction.

IHH YOUTH'S SEMINARS AND CONFERENCES

IHH Youth has become active in Turkey's 78 cities as of 2018 and shares the experiences that our foundation has acquired over many years with young people in an attempt to inspire younger generations to work towards spreading justice and kindness by always standing with the victimized and oppressed and doing good for the community without any discrimination based on religion, language, sect or race.



More than 220,000 students throughout Turkey took part in IHH Youth's seminars in 2018 to discuss about different geographical locations, as well as awareness-raising activities, reading sessions, idea workshops, social events, scientific meetings and conferences. Reading groups that are made up of around 18,000 students across Turkey are continuing their activities under the supervision of IHH Youth.

MEETING ON THE FIGHT AGAINST PREVENTABLE BLINDNESS

Together with the Islamic Development Bank, IHH organized a meeting on the fight against preventable blindness in Istanbul. Dr. Waleed Al Wo-haib, the General Manager of the Islamic Solidarity Fund for Development (ISFD) of the Islamic Development Bank, IHH Trustees Yavuz Dede and Orhan Şefik, IHH Vice President Durmuş Aydın, Chairman of the Association of International Doctors (AID) Mevlit Yurtseven, Chairman of the Turkish Red Crescent Kerem Kınık, officials from the Turkish Ministry of Health and international guests were present at the meeting.



The Alliance to Fight Preventable Blindness was launched in 2008 under the leadership of the Islamic Development Bank, with IHH as its donor and executioner. The first stage of this alliance was completed in 2015. To mark the occasion, the alliance equipped health centers in various parts of Africa with modern equipment, conducted eye health scans and cataract surgeries; and trained local doctors from various fields. Supported by AID, cataract surgeries initiated by our foundation in 2007 treated 100,000 patients; while another 80,000 patients also received eye scans thanks to the project.

AWARENESS CAMPAIGNS

WORLD ORPHANS DAY

At the initiative of IHH, the Organization of Islamic Cooperation declared the 15th day of Ramadan as the World Orphans Day in 2013. This day has been celebrated since 2013 through various events to raise awareness and create public opinion for orphans around the world. In 2018, various events were organized in Turkey under the direction of our foundation and special appeals were made to national and international organizations to help create awareness about orphans.



INTERNATIONAL CONFERENCE ON THE FIGHT AGAINST DRUGS

In 2018, the “Fight Against Drugs in Turkey and the World” conference was held in Antalya by the Criminal Investigations and Criminology Research Centre Directorate of the Department of the Police Academy (SAMER). At the conference, Osman Atalay, member of IHH’s Board of Trustees, gave a speech titled “The Role of Civil Society and the Media in the Fight Against Drugs”. Various topics from political sciences to psychiatry, media and non-governmental organizations were discussed at the conference. The aim of the event was to bring together different disciplines and national and international organizations in order to analyze the case in depth and make recommendations for an effective fight against drugs. Süleyman Soylu, the Turkish Minister of Internal Affairs, and experts from Turkey and abroad participated in the conference. Meanwhile, our foundation also continues to hold other anti-drug conferences in Turkey and the Balkan countries.



INTERNATIONAL CALLS AND PRESS CONFERENCES

FREE QUDS MARCHING

Israel continues to throttle Gaza under siege and embargo, kill Palestinian youths in broad daylight and harass Masjid al-Aqsa. Tens of thousands of people marched in Istanbul to commemorate the 8th anniversary of the Mavi Marmara attack and demanded the freedom of Quds from Israeli occupation.



INTERNATIONAL CONSCIENCE CONVOY

Our foundation also supported the International Conscience Convoy, organized to ensure the release of women arrested and tortured in the ongoing Syrian war and to mobilize global public opinion. On March 6, 2018, thousands of women of different religions, professions, races and cultures from 55 countries set out from Istanbul to organize the March 8 International Women’s Day rally in the city of Hatay, on the Syrian border. Members of the convoy also met with Turkey’s President Recep Tayyip Erdoğan and MPs in Ankara. More than 13,000 women have been imprisoned in the Syrian War so far. Currently, over 7,000 women are being tortured and raped in these prisons, where they are subject to the most degrading forms of treatment.



HUMANITARIAN DIPLOMACY

At IHH, we ensure that necessary steps are taken to protect the civilian population, find lost individuals, rescue captives and end the crisis in regions devastated by crises, wars and natural disasters. And under such circumstances, we play an active role and are involved in humanitarian diplomacy when intergovernmental diplomacy is inadequate to resolve the issues. Where human life is concerned, we make all necessary official and diplomatic attempts to seek solutions, act as an intermediary where necessary, and remove any barriers standing between humanitarian aid and the people in need. To make its activities in all these fields more efficient, our foundation has strengthened its relations both in the national and international arenas and achieved representation not only in our country and region, but also on many international platforms concerned with humanitarian services.

Halep/Syria



PHILIPPINES - MORO PEACE PROCESS

We take an active part in the Philippines/Moro peace process, where up until 2010, when the peace negotiations were re-started, severe conflict turned millions of people into refugees and numerous violations of human rights such as attacks, imprisonment, and torture became daily occurrences. IHH uses its experience and knowledge to work towards ensuring peace for the people of the region as one of the five members of the Independent Supervision Committee that was established to observe the implementation of the framework agreements signed between the Government of the Philippines and the Moro Islamic Liberation Front (MILF) aimed to put an end to the conflicts that has continued for over 50 years as a consequence of a struggle dating back nearly 500 years. Hüseyin Oruç, member of IHH's Board of Trustees, carries out the committee's work.

A law to define the scope of the autonomous administration had long been expected to be approved. President of the Philippines, Rodrigo Duterte declared in 2017 that the peace process should be accelerated. Then the Bangsamoro Organic Law was passed, with the final agreement on it reached on July 27, 2018. A public vote took place on February 21, 2019 in regions that wished to be a part of the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM) to be founded pursuant to the law. The autonomous administration was established after a more than 80 percent yes vote. The autonomously governed region now has its own prime minister, MPs and ministers.

Besides being an observer, we have been providing humanitarian aid in the region for many years. The leader of the Moro Islamic Liberation Front and the Prime Minister of Bangsamoro, Hadji Murad Ibrahim, visited our foundation to show his appreciation of our efforts.



DETAINEE and HOSTAGE FREEDOM - FAMILY REUNIFICATION

In addition to arbitrating and mediating between conflicting parties in war and crisis zones, we conduct diplomatic missions to save the lives of innocent people who have been illegally detained or taken hostage.

- In 2018, 5 citizens of Argentina, Tajikistan, Iraq, Qatar and Lebanon were released through our mediatory interventions in Iraq, Lebanon, Tajikistan and Syria. Efforts were made to secure the release of a Japanese journalist who had been imprisoned in Syria for many years. The Japanese journalist was released with the involvement of Qatar and Turkey. A prisoner exchange took place, where 10 persons detained in Syrian prisons were exchanged for 10 persons held by the opposition. The prisoner exchanged resulted in 20 people being liberated.
- The mediation efforts we have undertaken to secure peace, especially in conflict areas, still continue. On that basis, 3 Turkmen tribes in Iraq and 2 opposing groups in Lebanon were reconciled. On the Syrian territory, we also assisted a Lebanese family whose land had been usurped gain their land back.
- Negotiations were conducted with the Iraqi government on the repatriation of 13,000 Iraqi citizens in Syria. 7,000 people successfully returned to Iraq. IHH organized the return of nearly 2,000 people. Negotiations are still being held to ensure the return of the rest of the people.

As part of family reunification efforts:

- 6 people in Lebanon were reunified with their families in Turkey.
- A Sudanese citizen trapped in Syria was returned to Sudan.
- We also managed to return 2 Iraqi orphans and a Sudanese family of 4 in Syria back to their countries.



INTERNATIONAL MEETINGS

UN and European Union Meetings

Geneva Peace Week 2018 (5-10 November / Geneva)

Geneva Peace Talks 2018 (21 September / Geneva)

OCHA Humanitarian Networks and Partnerships Week (5-9 February / Geneva)

OHCHR Universal Periodic Review (UPR) 31st Session (5-16 November / Geneva)

UN Human Rights Council 37th Session (26 February 2018 to 23 March / Geneva)

UN Human Rights Council 38th Session (18 June 2018 to 06 July / Geneva)

UN Human Rights Council 39th Session (10 September 2018 to 28 September / Geneva)

ECOSOC Consultations with NGOs (22 June / Geneva)

ICVA Annual Conference (20 March / Geneva)

ICVA General Assembly (21 March / Geneva)

UNHCR 72nd Standing Committee (19-21 June / Geneva)

UNHCR 73rd Standing Committee (19-20 September / Geneva)

UNHCR Annual Consultations with NGOs (27-29 June / Geneva)

IOM Annual Consultations with NGOs (25 September / Geneva)

ECHO Consultations on Refugees (14 February / Istanbul)

ECHO Consultations with NGOs (06 September / Istanbul)

ECHO 2019 Planning Meeting (04 December / Ankara)

EU & UN 'Supporting Future of Syria' (24-25 April / Brussels)

The Humanitarian Forum - Board of Trustees Meeting (21 September / London)

TRT World Forum (03 October / Istanbul)

Compliance Management Day (24 October / Zurich)

IICO United Against Hunger (26 November / Kuveyt)

Good Donors Meetings (22 March / Australian Embassy in Geneva)



CAPACITY INCREASE



COMPLIANCE

Compliance efforts that began in 2017 to protect and strengthen IHH's local and universal reputation as a globally engaged foundation continued in 2018 in the form of various trainings and events, namely:

- HCM International GRC Training, 10-22.02.2018, Zurich/Switzerland
- Thomson Reuters Risk and Compliance Summit, 27.03.2018, London/UK
- Compliance Management Day, 25.10.2018, Zurich/Switzerland
- Compliance Week Europe, 12-13.11.2018, Amsterdam/Netherlands

WHAT IS IHH'S COMPLIANCE SYSTEM?

Purpose

Committed to promoting brotherhood and unity, IHH works to foster justice in the world, spread love and prevent evil. It advocates that everyone should have the right to lead a dignified life, aiming to stand by the oppressed and the needy wherever they might be. Compliance efforts are intended to protect and strengthen IHH'S local and universal reputation as a globally engaged foundation.

Scope

IHH's compliance policy is based on local and international legislation and ethical and moral values. Compliance efforts enable IHH officials to better understand their responsibilities. This ensures our employees to act with full responsibility and that the concept of compliance is fully embraced across the organization. Full responsibility takes place through compliance with IHH's legal regulations and working principles. These principles are humaneness, undisguised belief, independence, respect, sustainable development, cooperation and solidarity, efficiency, arbitration, accountability, justice, awareness, timing, volunteering, safety and not betraying confidence.

Objective

The community and benefactors can rest assured that the funds donated to IHH and its voluntary efforts are used for legitimate purposes and have reached the intended beneficiaries. The compliance unit develops business processes for IHH's activities in accordance with the international standards and follows up these processes using concrete tools. It promotes quality communication by monitoring relations with institutions and individuals. While performing due diligence, it also never fails to ensure that those in charge fulfill their duties and responsibilities properly.

For foundations, associations, unions etc. in Turkey, the culture of compliance is a relatively new concept. Nevertheless, the IHH Compliance Unit started these activities in 2017 and then attended available training sessions. IHH makes plans to make compliance a part and parcel of company culture with the support from consulting agencies and its own experiences in this area. Its next objective in this regard is to make other institutions benefit from its accumulated knowledge and experience, and conduct compliance activities with an integrated compliance study model that can set a global precedent.

Responsibility

Compliance officers are obliged to ensure that IHH fully complies with local and international procedures and principles in its operations, taking into account sectoral activities. They are also responsible for ensuring compliance with professional norms and standards, acceptable business practices, internal standards and an ethical and legitimate perspective.

The responsibility for the management of the compliance system as a regulatory instrument lies with the IHH Board of Directors and the Board of Trustees. Compliance officers inform IHH General Secretary and answer to the Board of Trustees. The coordination of the work is ensured through the appointed Compliance Coordinator.

Method and Enforcement

IHH carries out all of its activities, as well as all of its efforts and operations related to these activities in line with the regulations included in IHH Institutional Guidelines. The IHH Institutional Guidelines are prepared with the purpose to ensure that all units work in harmony, and carry out their activities in line with their purposes. The Guidelines state the forms that are required to be used by the related units, and the internal rules required to be adhered to during the course of work. The Compliance Unit supports the Board of Directors and the Board of Trustees in following up this process.

Duties

Compliance unit:

- Contributes to the supervision of works and transactions in accordance with current and future guidelines. Intervenes directly to improve or regulate works and transactions. Shares its experiences by participating in commissions with internal governance structures.
- Helps with the preparation of job descriptions, guidelines and directives within the context of the management of institutional principles and assists with regular updating of the Institutional Guidelines.
- Supports internal compliance and draws up a code of ethics in line with IHH's culture and values and in accordance with the Guidelines of Compliance.
- Follows up efforts to avoid bottlenecks that can compromise IHH's works and transactions. Ensures the development of policies against money laundering, financing of terrorism, bribery and corruption. IHH is against all types of bribery and corruption, and is determined to comply with the related laws, regulations and principles.
- Maintains IHH's corporate reputation by ensuring that operations comply with the regulations and guidelines and that the language used is compatible with the corporate culture.
- Provides support for risk and control assessment activities. Monitors the activities of the foundation and makes recommendations on risk and control activities. Tests the suitability and effectiveness of the controls. Adapts necessary mechanisms related to "checks and balances" to the system to minimize the exposure of IHH to risks in all areas as much as possible.

AUDITING

Our foundation checks the compliance of its activities, collection of donations, use of the donations collected and management of benefactors with international and national laws. These audits/checks are conducted by the Audit Committee appointed by the Board of Trustees, Control and Audit Unit appointed by the Board of Directors, independent auditors and experts. Audits of permanent projects are carried out by IHH Foreign Relations Support Audit Unit.

The Control and Audit Unit appointed by IHH's Board of Directors in 2016 ensures that our foundation's operations are carried out in accordance with the legislation and strategic plan, that resources are used effectively, economically and efficiently, and that the information received is reliable, complete and timely. For the 1,245 projects carried out by our foundation in 2018, the assignments were checked and monitored by this unit. Independent audit reports on the financial statements of our foundation can be reached via www.ihh.org.tr.

INFORMATION SECURITY MANAGEMENT SYSTEM STANDARD

Information Security Management System (BGYS - ISO 27001) standards helps organizations safeguard their information assets. It is a systematic approach that aims to keep restricted information safe. This approach manages users and processes and information technologies according to risk management. In addition to making sure that only authorized persons can access information, the prevention of access to, deletion, modification or copying of information by unauthorized persons also falls within the scope of information security. The information security management system not only meets these requirements, but also ensures that the necessary measures are taken based on the checks and measurements performed during protection.

Although the information security management system ISO 27001 is not a legal requirement for institutions, our foundation completed all required technical and administrative work in 2018 to meet the requirements of this standard. Following the assessments, the process is expected to result in the awarding of an international certificate.

ACT ON THE PROTECTION OF PERSONAL DATA

Act 6698 on the Protection of Personal Data (KVKK) which entered into force following its publication on April 7, 2016, aims to protect the fundamental rights and freedoms of individuals with regard to the processing of personal data, in particular privacy, and regulate the rules and obligations to be observed by real and legal persons processing personal data.

The protection of personal data is the protection of fundamental rights and freedoms by putting a mechanism around the processing of personal data. The Act covers all stages of data processing such as the collection, storage, use and transfer of personal data. Our foundation has done all the required technical and administrative efforts under this Act and ensured their sustainability.

INFORMATION

An information unit was set up by our foundation in 2018 to subject the data generated by our foundation to more efficient analysis processes, to fulfil reporting obligations in accordance with international standards and to improve accountability and transparency towards benefactors and auditors. The unit's work plans also include the improvement of data quality, data visualization and improving our benefactors' experience.

SECURITY AND RISK

In 2018, the "Safety and Security Training for INGO" training courses were organized, in which various units of our foundation participated. The training courses covered topics such as the preparation of a corporate security document, development of crisis and risk management charts, the planning of security awareness training, and the preparation of standard operations, travel security and assignment procedures. Finally, the corporate security and safety guide was adapted to our foundation and training was planned for managers, staff and volunteers' safety. Cyber and network security is regularly monitored by our units engaged in information technologies.

SEARCH AND RESCUE

Our foundation includes Search and Rescue teams qualified to intervene in cases of emergency and natural disasters. Our Search and Rescue teams go through several different training programs to become qualified. These teams can intervene in many urban, meteorological, human and natural disasters. They are trained to use transmitters in disaster areas where communication is cut off and telephone networks and the Internet stop working, and they are qualified to create transmitter stations and communication networks in case of natural disasters. Training of our teams at IHH continues while we add our strength to the disaster response capacity in Turkey with over 2,000 volunteers.

Some of the events and exercises in which our Search and Rescue teams took part in 2018 were:

- Antalya Manavgat Lost Child Incident, May 20, 2018
- Çorlu Train Accident, July 8, 2018
- Bursa Mudanya Forest Fire, August 11, 2018
- Indonesia Earthquake, September 28, 2018
- Bursa Recycling Factory Fire, October 17, 2018
- Denizli Plane Accident, November 19, 2018
- Sivas Koyulhisar Çukuroba Village Fire, November 30, 2018
- Eskişehir Search and Rescue Training in Nature, April 28, 2018
- Sakarya AFAD Turkey Disaster Response Plan Exercise, November 14, 2018
- Bursa Regional Urban Search and Rescue Exercise, November 21-22, 2018
- Ankara AFAD Turkey Disaster Response Plan Exercise, November 21, 2018
- Afyon AFAD Turkey Disaster Response Plan Exercise, November 20, 2018
- Konya AFAD Turkey Disaster Response Plan Exercise, December 25, 2018



PUBLICATIONS



Documentaries - Movies

1. Documentaries - Movies
2. Söz, Aziz Köroğlu (Documentary)
3. Tohum, Emre Karapınar (Documentary)
4. Motobosna, Orhan Dede (Documentary)
5. Diriliş Yolu, Nasrullah Yılmaz (Documentary)
6. Vicdan Konvoyu, Mehmet Akif Güler (Documentary)
7. Yaşamak, Ahmet Mucahid Aydoğan (Short Movie)



Books - Magazines

1. Kudüs: İşgal Altında Bir İslam Kenti
2. İyilik Yolunda 25 Yıl (İnsani Yardım Magazine, Issue 70)
3. Suya Ne Kadar Uzaksınız? (İnsani Yardım Magazine, Issue 71)
4. Hayallere Tutunmak (İnsani Yardım Magazine, Issue 72)



Reports

1. Rebuilding Syria
2. Drug Abuse and the Fight Against It
3. Kashmir Report: Historical Process and Solution Proposals for the Region
4. Sudan Report: From Disintegration to Recovery
5. The Global Children's Report Card - 2018
6. Humanitarian Diplomacy
7. Libya: Stolen Revolution
8. Humanitarian Crisis in Gaza
9. Oman Example in Sectarian Reconciliation
10. Security Triangle in Humanitarian Aid "Acceptance, Protection, Deterrence"
11. Somalia: 26-Year Search for Stability in the Shadow of Arms
12. UK and Muslims
13. A Report on Education in Palestine
14. Educational Processes of Sri Lanka Muslims from Colonial Times to the Present
15. Iran's Palestinian Policies
16. From the Soviet System to Nation States: Education in Central Asia
17. The Role of Public Schools and Madrasas in Education in Bangladesh
18. Education in Iran: From a Western Style Education Legacy to Revolutionary Education
19. European Union "Values" and their Credibility
20. Imprisoned Syrian Women: Silent Screams Behind Closed Doors
21. Iran's Middle East Politics
22. Education, the Architect of a Common Future in the Balkans
23. The "Great Return Walk" in Palestine and the Human Cost
24. Psychological Problems Observed in Humanitarian Aid Workers and their Solutions
25. Indian Muslims and Issues with Their Participation in Educational Processes
26. Iraqi Turkmen
27. Euphrates Shield Region: Peace Building Process
28. Education in Africa
29. Education in Saudi Arabia: A Search for Ideology and Modernization
30. Sub-Saharan Africa in Israeli Foreign Policy
31. Education in Pakistan and the Fundamental Issues
32. Muslims in Germany
33. Human Rights in Egypt and the Tora/Scorpion Prison
34. The Collapse of Multiculturalism in Europe and Muslims
35. Muslims in Belgium
36. Arab Nationalism from a Historical Perspective
37. Death of the Subject: Security and Turkey in the Post-Truth Era
38. China's New Silk Road Project
39. Yemen: A People Seeking Peace under the Rubble of a Wrecked State

IHH publications are available at www.ihh.org.tr/en and www.insamer.com/en

Since 1992

We would like to express our gratitude to the supporters of our cause who have supported the work we have been doing since 1992 regardless of religion, language, race, nation and sect in more than a hundred countries and regions on six continents.



Spreading kindness, anytime and anywhere.





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