

SYRIA

ACTIVITY REPORT

2012-2019





As IHH Humanitarian Relief Foundation, we have been working since our establishment in 1992 to provide humanitarian aid needed by people in dire straits, who are faced with a disaster, victimized in a war or natural disaster, or who have experienced violence; and to prevent the violation of fundamental rights and freedoms of these people anywhere in the world.

While operating in the axis of humanitarian relief, human rights and humanitarian diplomacy, we promote the idea of helping others, solidarity and friendship in Turkey and across the world, and develop many social and cultural projects that will help us achieve this as we continue our operations. In undertaking the responsibility to become a pioneer and role model in advancing NGOs in regions where people are aggrieved, and in addition to providing emergency aid, we build facilities such as schools, orphanages, mosques, water wells, cultural centers, clinics, and hospitals that would serve the population in the region and contribute to the development of the country as well. We conduct humanitarian diplomacy studies in each and every region where inter-governmental diplomacy is inadequate and people are aggrieved, and as such we act as an intermediary in resolving issues.

Honored with the Outstanding Service Award by the Grand National Assembly of Turkey in 2007, IHH Humanitarian Relief Foundation has been granted tax exemption, and classified as a foundation working for public benefit as per Cabinet Decree 2011/1799 of 04.04.2011.

IHH Humanitarian Relief Foundation is an advisory status member of the United Nations Economic and Social Council (ECOSOC) and the Organization of Islamic Cooperation (OIC); a council member of the Organization for the Islamic Cooperation Humanitarian Fund (OI-CHF), and a member of The Humanitarian Forum (THF); International Council of Voluntary Agencies (ICVA); Turkish Volunteer Organizations Foundation (TGTV), and the Union of NGOs of the Islamic World (IDSB).



Interior Architect
2012-2019 Syrian Activity Report

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**The Expenditure Period of the
Mentioned Aids:**
January 1st, 2012 - December 31st, 2019

For more detailed information on our activities, visit our website www.ihh.org.tr, call us on +90 212 631 2121 or write to us at info@ihh.org.tr.

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INTRODUCTION

Since March 2011 due to the spread and intensification of conflicts that started with the bloodshed by the regime against peacefully demonstrating Syrians, almost 600 thousand people have lost their lives in the Syrian War according to the London-based Syrian Observatory for Human Rights (SOHR), and this have led to a major humanitarian crisis in the eyes of the whole world. Turkish President Recep Tayyip Erdoğan announced in October 2018 that approximately 1 million Syrians have lost their lives in this war. According to the July 2019 UN data, 6.1 million people left their homes to

migrate to other regions in Syria. Since the end of 2019, authorities have recorded over 7 million people who have immigrated from Idlib. According to UN data on the publication date of the report, 5.6 million people had to seek refuge in other countries in the region, 3.6 million of which have been hosted by our country. This number expands to 6.6 million when the number includes those in the countries outside the region. Currently there are 11.1 million people still in need of humanitarian aid, and most of them have limited access to such aids.

With the blackout of the Syrian media, it is not possible to have access to complete information on Syria, where all sorts of torture and cruel treatment in prisons and detention centers have hit the fan; however according to SOHR data it is presumed that more than 100 thousand people died in prison since the beginning of the war. Opponents of the regime state that the number of imprisoned and missing people is close to 500 thousand. The Amnesty International has reported in February 2017 that in the Sednayah military prison alone, about 13 thousand people, mostly civilians, were killed. In Syria, where illegal chemical weapons and bombs are ruthlessly used on civilians, about 30 thousand children, according to the Syrian Network of Human Rights (SNHR), have lost their lives; while based on UNICEF data 7.5 million children inside and outside the country

are currently in need of help. Syria has been experiencing an incredible amount of destruction and suffering under the clash of interests and proxy wars of global powers; and the World Bank data shows that one third of houses, and half of hospitals and education institutions were destroyed; and ancient cities were leveled.

This report explains the relief activities for Syrians carried out between January 2012 and December 2019 by IHH Humanitarian Relief Foundation, that has given its all since 1992 to find solutions to various problems of the world by utilizing its own field experience in challenging geographies. It also informs you about certain current in-house operational information on the date it is published.

BRIEF HISTORY OF SYRIA AND THE WAR

Historically Syria had hosted various deep-rooted civilizations, from Hebrews to Babylonians, from Byzantium to Mamluks. Following the 402-year Ottoman rule, it came under the rule of France after the First World War, only to gain its independence in 1946. With the 1970 Hafez al-Assad-led coup, and afterwards his leadership, the country turned into a dictatorship under military and intelligence control. Hafez al-Assad made it to the world agenda in that period with the massacres he directed. In 1982, approximately 40 thousand people were killed in Hama. Although it was the largest massacre Syria had ever seen, it was not the first. In the past, various bloodshed by the army forces in different regions had violently killed hundreds. These massacres as well as their methods aimed at increasing social pressure. Methods like mortar fires on houses with civilians in them, murdering prisoners through torture, and burning to death a group of captives in a school building, have killed many Syrians for many years, and deprived them of their most basic human rights.

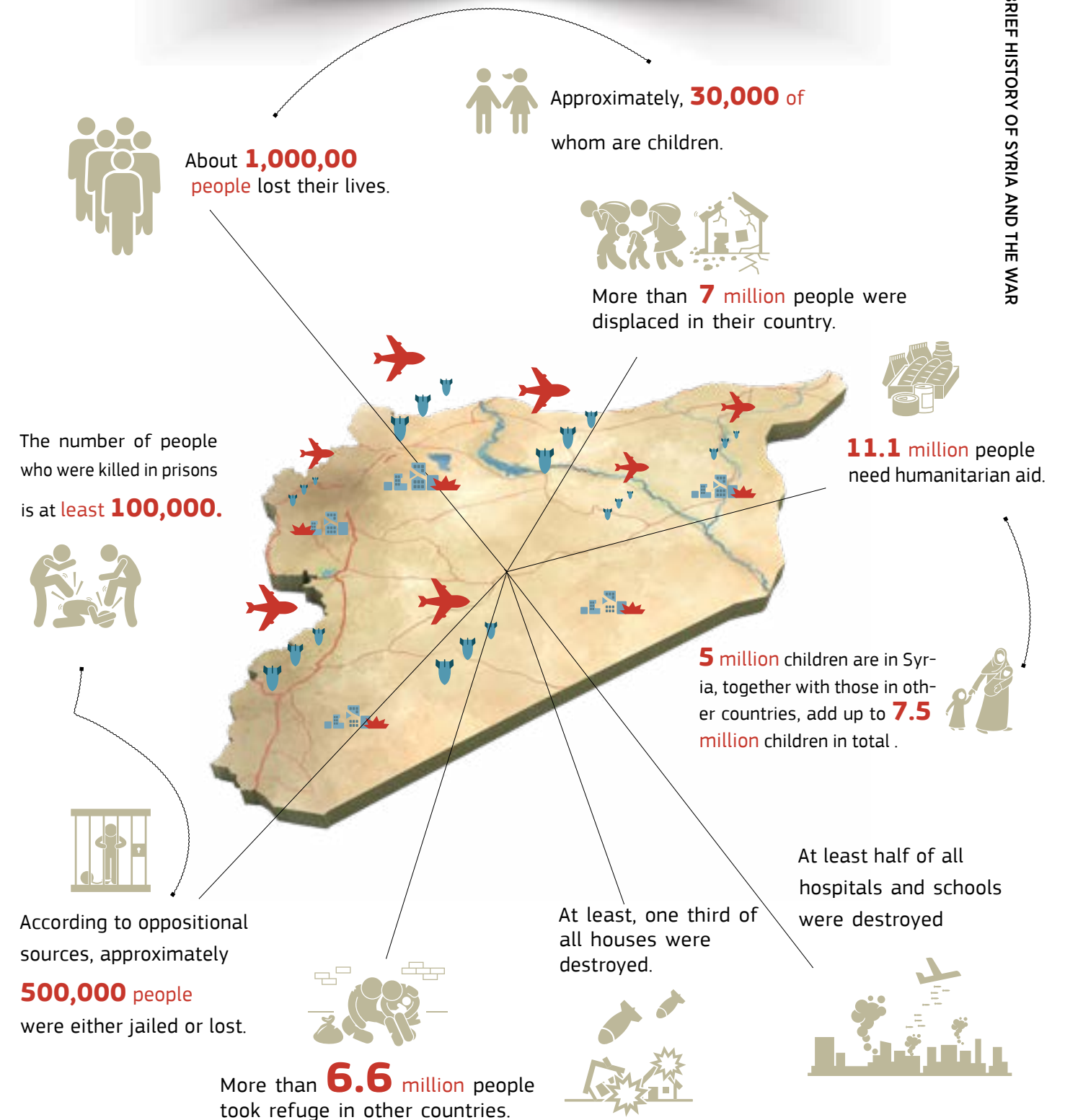
After running the country for 30 years, Hafez al-Assad was succeeded by his son Bashar, following his death in 2000. Shortly after Bashar al-Assad

made it clear with the power he exercised over the country that he was not going to be different than his father, and before long he increased restrictions and oppression in the country.

In 2010, the "Arab Spring" did not wait too long to make a leap towards Syria. Civilian and peaceful demonstrations started off in March 2011 against corruptions and human rights violations in the country where all public offices run by the Assad family. These demonstrations accelerated Assad's initiation of major massacres. Conflicts started with excessive use of force and use of real bullets by the regime on armless demonstrators, and it quickly spread and intensified throughout the country, leading to a deep humanitarian crisis, and a large-scale civil war to begin.

Syria stands with its realities before our eyes today, as it became a place where various countries test their military power and newly developed weapons, where human tragedies become a daily routine. Although it is hard to predict when the war will be over, when the conflicts come to an end, it does not seem like the country and its people will be able to recover easily.

SINCE 2011 TILL NOW IN SYRIA;



Source: UNHCR, UNOCHA, WB, TCCB, AMNESTY, SNHR, SOHR

A BRIEF TIMELINE OF IHH'S ACTIVITIES IN SYRIA



The activities are coordinated by **14** centers and offices.



445 445 people are working as personnel or volunteers. (Since the end of 2019)



Between the dates, January 1st, 2012-December 31st, 2019, **961,747** different benefactors made **4,398,457** donations.

Our foundation reached the Syrian refugees with humanitarian aid which amounts to **404,929,879\$**. The total amount of aid was calculated according to the yearly exchange rates of TCMB



EDUCATION
HEALTHCARE
PROTECTION
SHELTERING
NON-FOOD
NOURISHMENT

Thousands of needy people were able to benefit from the **35** free clothing shops in accordance with their taste in clothing.

39 sheltering centers were built for Syrian refugees.

Reyhanlı Education Village, in which **990** children can shelter and receive education, was built.

2 universities, **40** schools, **6** kindergartens, **1** midwifery school, **1** special school for the deaf-mute and visually impaired were opened.

11,232 Syrian orphan children were included in the Orphan Sponsorship Program.

11 healthcare facilities and **3** prosthesis centers were founded. **44** healthcare centers and **23** hospitals were supported.

Flour
117,322,825 kg

Firing
7,673,296 kg

Socks
1,503,099 pairs

Provisions and food boxes
37,333,120 kg

Canned and convenience foods
27,073,827 pieces

Books, bags, stationery
10,475,991 pieces

Kitchenware
1,068,118 pieces

Fuel
1,210,794 liters

Various type of food
34,254,652 kg

Tent equipments
115,301 pieces

Bread
172,514,300 pieces

The breads were produced in our bakeries only in Reyhanlı.

Medications, medical supplies and devices
10,475,991

Tents
18,887 pieces

Construction materials
442,339 pieces

Legumes
14,713,080 kg

Furniture and textiles
3,984,907 pieces

Clothing
16,966,284 pieces

LOGISTICS AND COORDINATION CENTERS

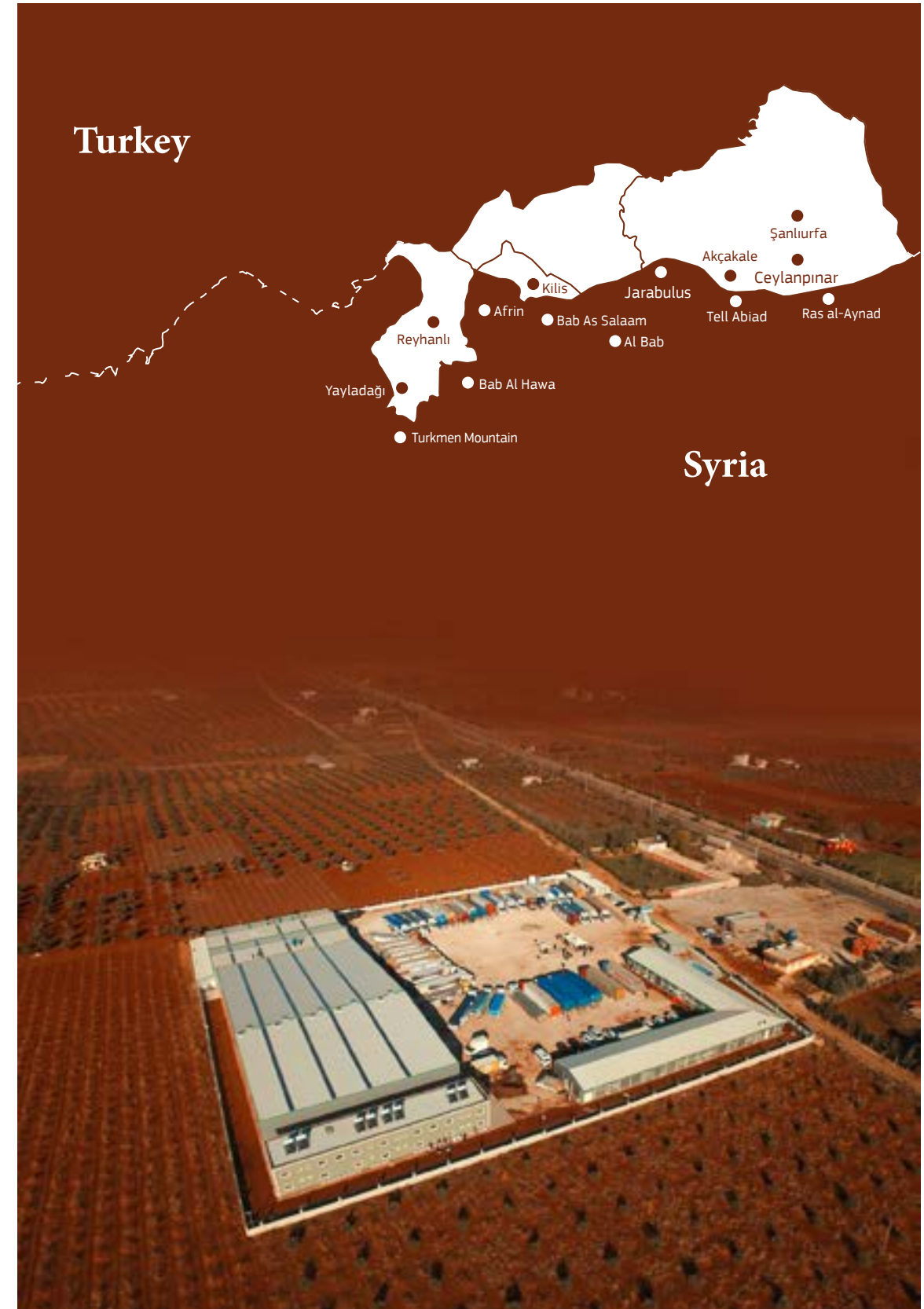
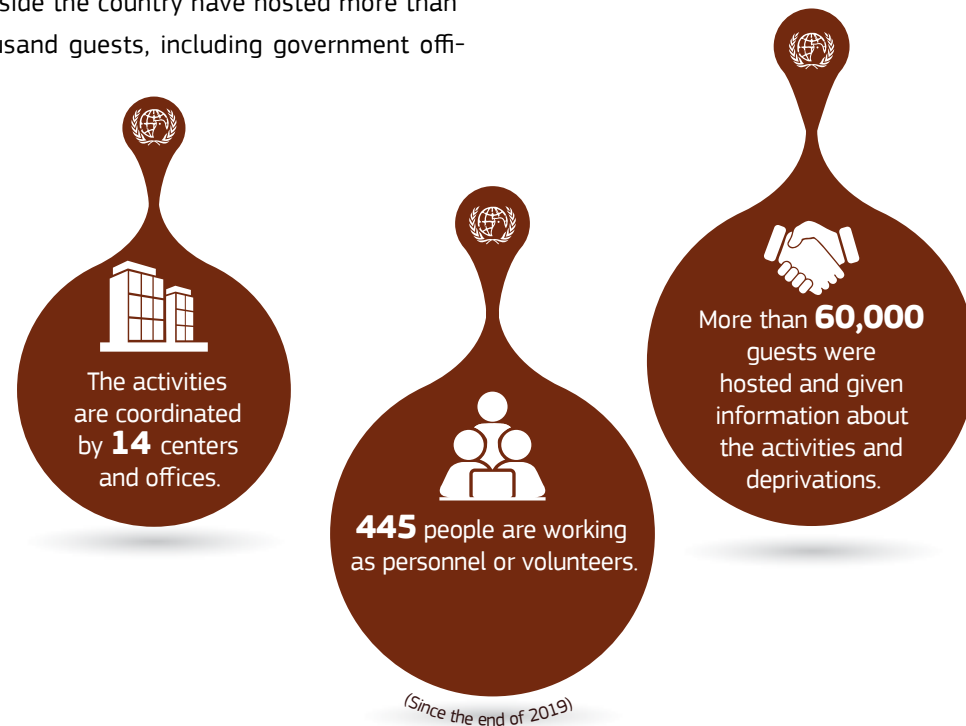
IHH has 14 logistics and coordination centers with a total of 445 employees.

We run our Syria activities via a total of 14 separate centers and offices. There are coordination and logistics centers in Reyhanlı, Kilis, Bab al-Hawa and Bab al-Salaam, as well as Şanlıurfa, Yayladağı, Al-Bab, Türkmen Dağı, Jarabulus, Afrin, Akçakale, Ceylanpınar, Tell Abyad and Ras al-Ayn offices that provide service under the coordination of these centers. These centers coordinate humanitarian aids, incorporate buildings such as bakeries, soup kitchens, and storage spaces and are also used to host diplomatic and international meetings.

Since 2012, the coordination centers both within and outside the country have hosted more than 60 thousand guests, including government offi-

cials, civil society representatives, donors, and volunteers; briefings are also given in these centers about the aids and activities, as well as the current needs.

By the end of 2019, we have 445 employees as well as volunteers working in our centers and offices. Activities involving coordination, aid material storage, media relations, civil defense, emergency aid, search and rescue, orphan protection, distribution, transportation, education, medical screening, construction of permanent structures, humanitarian diplomacy, bread and food production are carried out by our expert staff and volunteers.



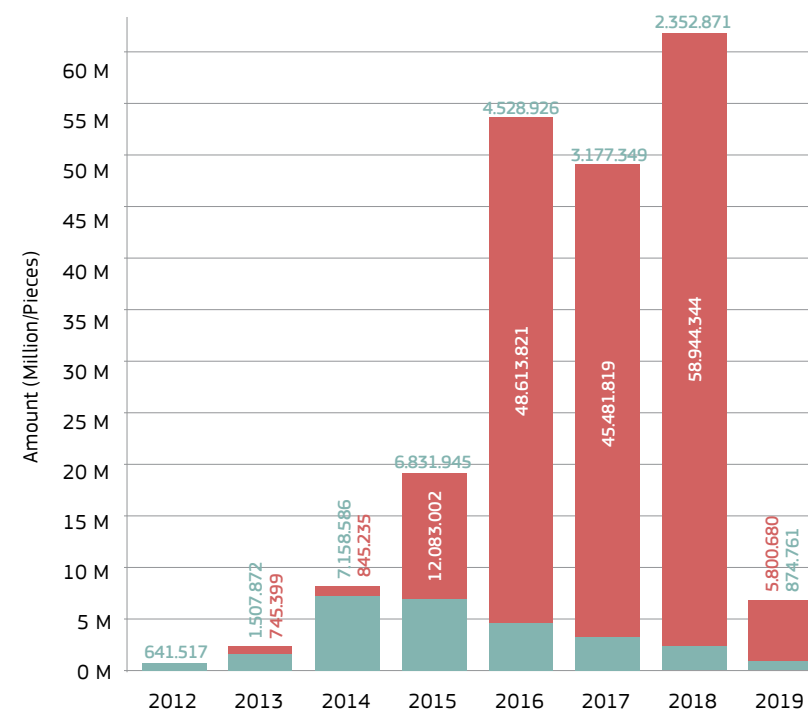
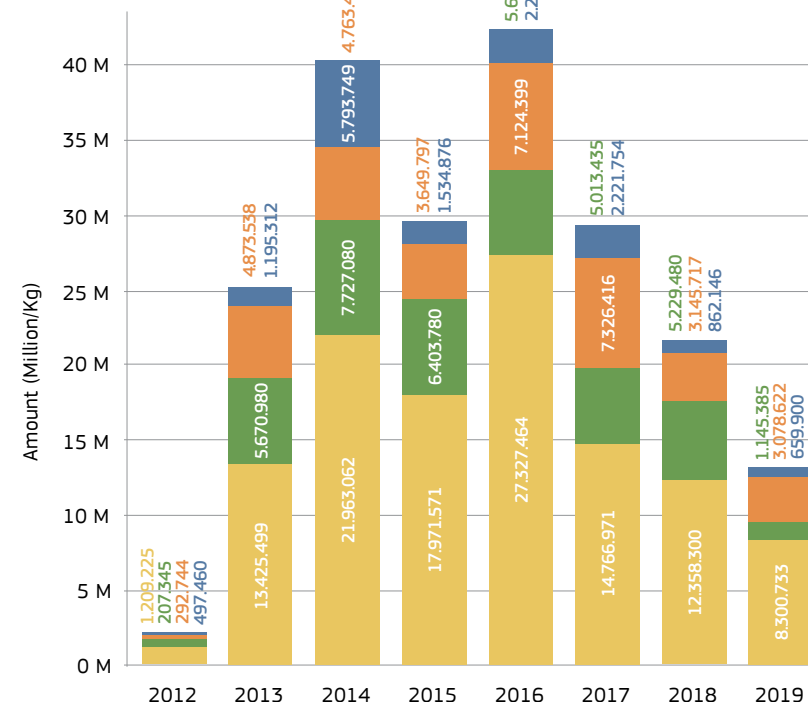
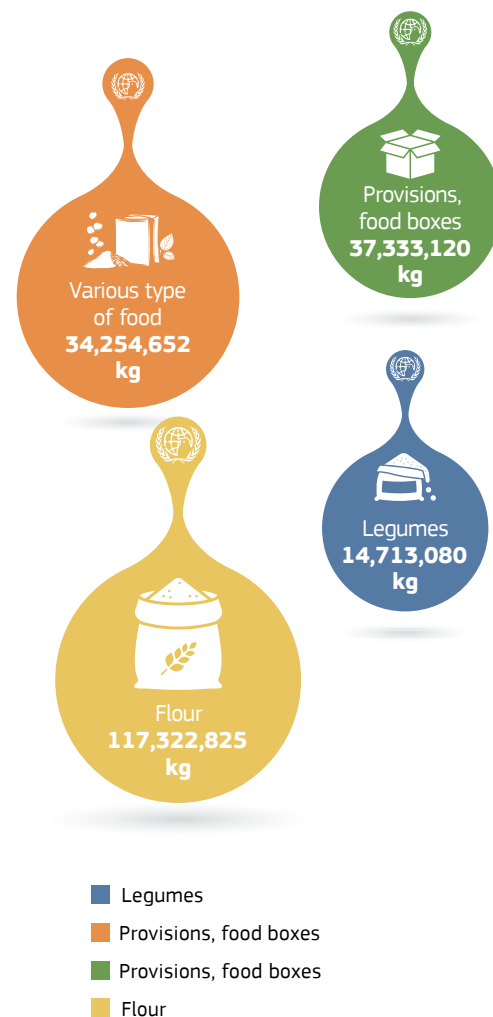
NOURISHMENT

Along with the bakeries within Syria that we support with flour and fuel, IHH's capacity of daily bread production for refugees can reach up to 750 thousand on average.

The Syrian War has led to a major humanitarian crisis to emerge. According to reports, 11.1 million people in Syria do not have regular access to materials of basic needs. More than half of these people have a very limited access to aid.

Since the beginning of the war, we have been trying to meet the food need of Syrian victims. We

provided food and fuel support to the bakeries and kitchens in Syria, and we continue to do so. The daily bread production capacity can reach up to 750 thousand with almost 56 bakeries, including the ones we support. During the month of Ramadan, thousands of Ramadan dinners are provided; lunch boxes and Sacrifice shares on Eid al-Adha are also delivered.



A DAILY SUPPLY OF 750,000 LOAVES OF BREAD

Civilians who are trying to maintain their livelihood within the country are also struggling against hunger due to the war. Increasing costs and prices have made it almost impossible for people to meet their needs, and to have access to water, bread and food. Many bakeries in Syria are razed to the ground by bombs, making it difficult for people in camps and in cities to access staple food like bread and water.

Struggling with poverty, these people find hope for the next day when they find a loaf of bread and some food to feed their families. In order to maintain this hope, we produce bread for the Syrians in need in the bakeries we opened.

Flours that are provided with aids from donors first go to IHH bakeries. Once they reach the bakeries, the flour is made into dough by teams of people working in non-stop 24-hour shifts. Every

bread that goes through the production line are produced for the people who are left alone in the middle of the Syrian War. Packaged bread is then delivered first to the camps we have established, and then to conflict zones by IHH staff and volunteers under the most difficult circumstances.

People who lost their homes and had to live in camps need other important food materials other than bread. Our 24/7 kitchens, just like our bakeries, have been founded exactly for that reason. Thanks to our permanent kitchens and mobile soup kitchens, we deliver food at all times to the refugees who are trying to live under very rough conditions at the camps on the border. Along with the bakeries within Syria that we support with flour and fuel, IHH's capacity of daily bread production can reach up to 750 thousand on average.



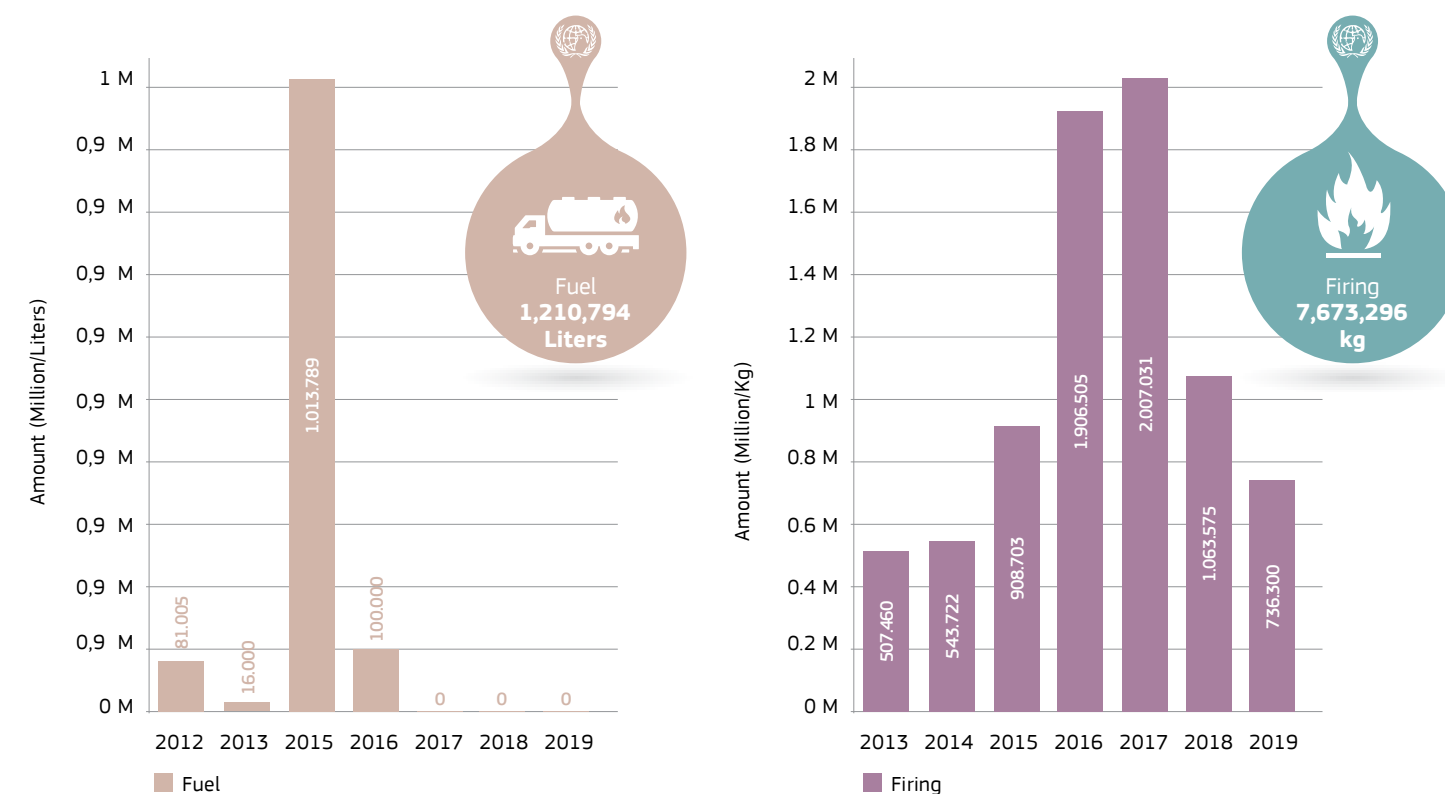
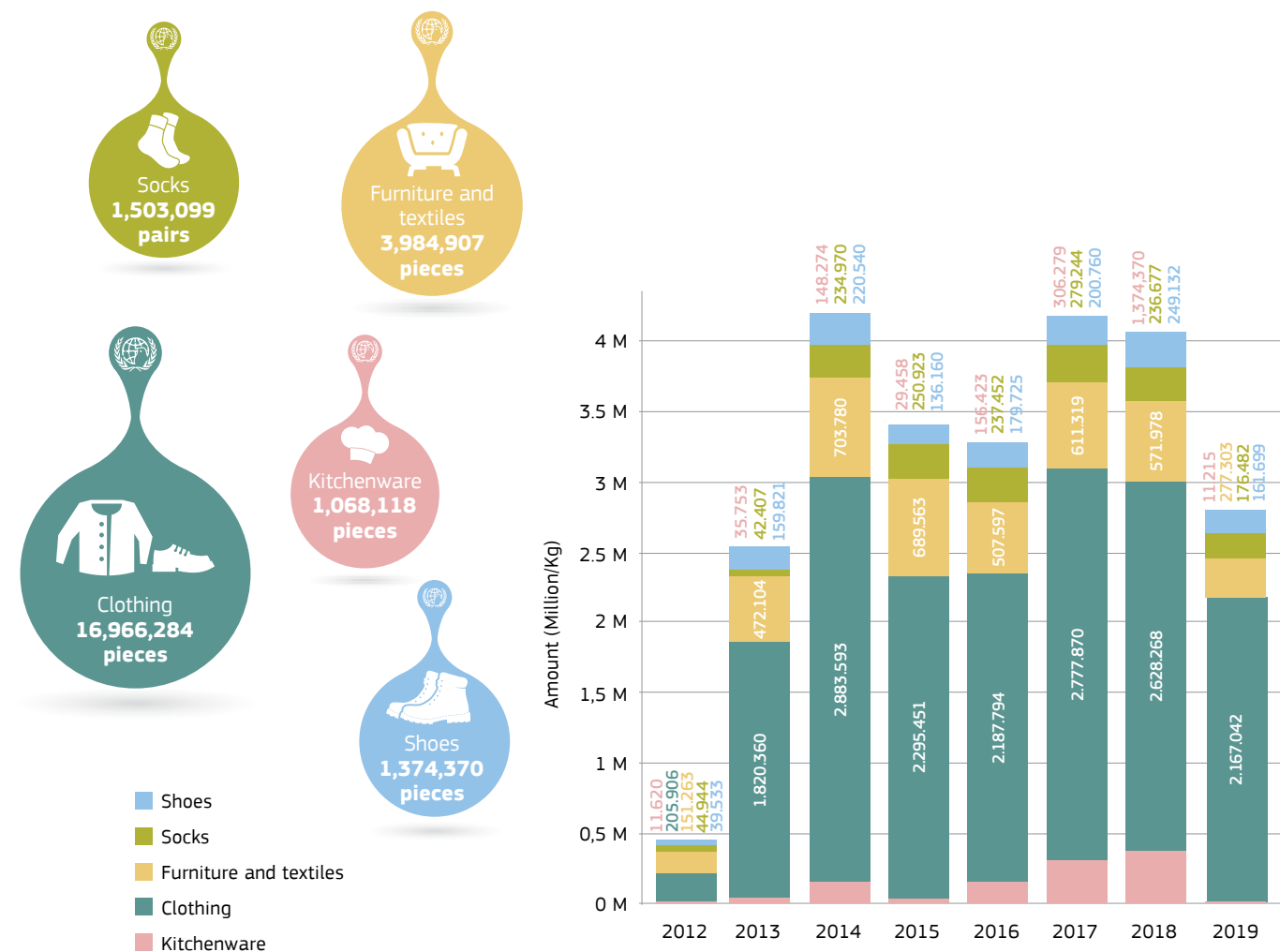
NON-FOOD

35 free clothing stores opened by IHH enable refugees to fulfill their needs with the things they like.

Experiencing the largest forced displacement after the Second World War, hundreds of thousands of families were separated or completely vanished in Syria. Millions of people had to leave their homeland, either taking refuge in other countries, or moving to another city inside the country.

During this big migration, people not only lost their home, but were also deprived of basic furniture they would need in their daily lives. Since the beginning of the war, we continue to deliver non-food aids that are most needed after food to the Syrian refugees.

Thousands of needy people were able to benefit from the **35** free clothing shops in accordance with their taste in clothing.



SHELTERING

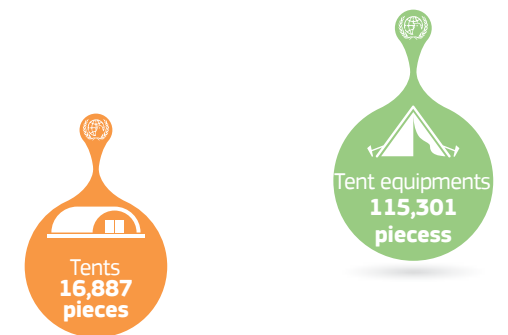
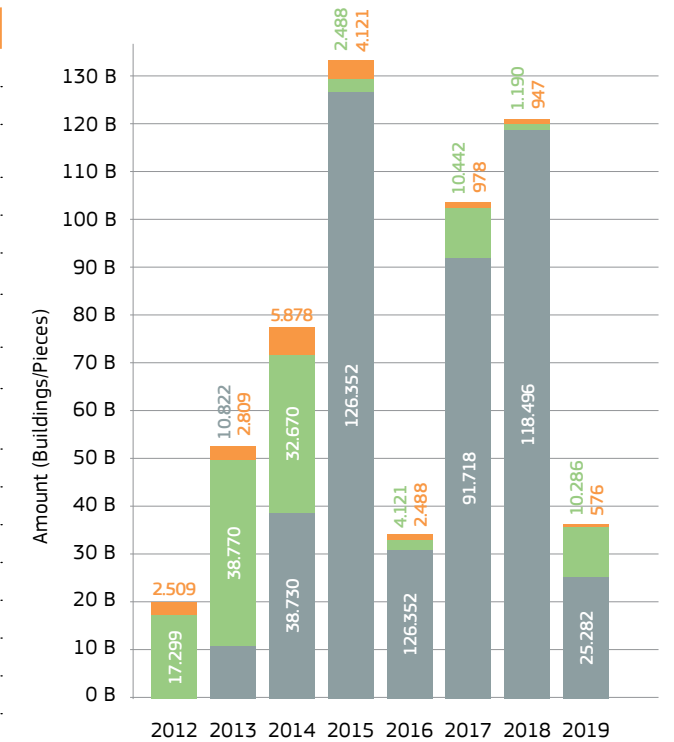
More than 100 thousand people are living in IHH-built refugee camps.

Being the host of the largest number of immigrants, Turkey has 3.6 million registered Syrian refugees. There are also Syrian immigrants living on the southern borders of Turkey, who had to leave their homes due to conflicts, and moved towards the border. We have prepared tent and container cities especially to shelter Syrian immigrants who are trying to survive in areas close to the border.



Refugee Areas	Location	Concrete	Container	Tent	Beneficiary
Rahmet Kapıları Village	Idlib	100	-	-	635
Yeni Hayat Residencies	Idlib	72	-	-	393
Aleppo Libbey Tent Camp	Idlib	-	-	675	3379
Sofara Camp	Idlib	-	-	25	132
Atma Orphan Village	Idlib	77	-	-	383
Atma Orphan Village - 2	Idlib	55	-	-	281
Kefer Lusin Orphan Village - 1	Idlib	-	38	-	175
Kemmune Orphan Village	Idlib	36	-	-	169
Kefer Lusin Orphan Village - 2	Idlib	-	56	-	280
Basmat Amal Camp	Idlib	-	-	165	796
Shore Residencies	Latakia	52	-	-	235
New Bab-es-salam	A'zaz	-	-	1451	6428
Old Bab-es-salam	A'zaz	-	100	1450	6634
Siccu	A'zaz	-	800	360	7019
Al Rayyan	A'zaz	-	1075	33	6285
Al Muqawama	A'zaz	-	-	3799	16613
Bab El Nour	A'zaz	-	800	524	7950
El Eman	A'zaz	-	1138	20	6665
El Shammarin	A'zaz	-	703	254	4271
Janat Al Qorra	Idlib	-	-	394	2732
Babiska (Al Fetih)	Idlib	-	-	138	438
Rahmet Tent Camp	Idlib	-	-	380	1810
Muhammad Moursi Tent Camp	Idlib	-	-	98	478
Jabal Al-Zawiya Tent Camp	Idlib	-	-	150	755
Harbanush Tent Camp	Idlib	-	-	450	2250
Nouri Sarmadah Tent Camp	Idlib	-	-	200	1159
Salqin Samimun Tent Camp	Idlib	-	-	395	2378
Salqin Aidun Tent Camp	Idlib	-	-	500	2500
Salqin Aidun Tent Camp	Idlib	-	-	382	3822
Imdat Tent Camp	Idlib	-	-	105	712
Sadakataşı Tent Camp	Idlib	-	-	105	565
Ummah Çadır Kampı	Idlib	-	-	110	582
Ihaa Tent Camp	Idlib	-	-	286	1925
Ataa Tent Camp	Idlib	-	-	115	505
Shuhada Tent Camp	Idlib	-	-	104	700
Kafar Houm Tent Camp	Idlib	-	-	130	550
Bayır Tent Camp	Latakia	-	-	100	750
* Öncüpınar	Kilis	-	624	-	6240
* Elbeyli	Kilis	-	1000	-	5000
Total		392	6334	12898	104574

*Transferred to AFAD.



Tents Tent equipments Construction materials

LIVING SPACE FOR 100 THOUSAND PEOPLE

According to the World Bank's 2017 report, one third of houses, half of hospitals and educational institutions are blown up due to the Syrian War. The extent of economic loss caused by the ongoing destruction is terrifying: according to UN data, the loss is nearing 400 billion dollars. Even if the war ends now, it will take years for the country to recuperate.

Experiencing the largest forced displacement after the Second World War, hundreds of thousands of families were separated or completely vanished in Syria; and millions had to leave their native land and took refuge in other countries. No living space is left in the ancient cities that have hosted generations of people for thousands of years.

Hundreds of thousands of people are forced to

leave their homes and gasped for life, resorted to immigrating to the border areas thinking they would be safe. The Turkish border was one of the regions that received the largest immigration waves. People took refuge in agricultural fields and lowlands with no settlements. In order to meet their housing needs especially in these regions, IHH has been doing their best to come up with shelter solutions in safer regions for the homeless since the beginning of the conflict. We established tent cities during mass migrations, and constructed container cities to give these people some order in their lives.

We also provide shelters within Turkey, more than 100 thousand people are living in 39 refugee areas we have built for the Syrian refugees until this day.



RAHMET VILLAGE, RESIDENCES, BRIQUET HOUSES

Different from a camp layout, we are building houses and residences in Syria that once they are complete, they can become villages or towns.

- » 500 people are now living in the Rahmet village we built in Idlib as a pilot project. Composed of 100 units of 75-sqm houses with yards, the village comes with a school, social areas, a mosque, and a health center.
- » Yeni Hayat Konutları (New Life Residences) project that aims to host around 9 thousand people on completion will comprise of 1536 apartment-style units. 72 units are already used for those in need, while more than 40 units are still under construction.
- » Lazkiye Seaside Residences have 52 houses that, when completed, will benefit 250 people.
- » The Block Yard House project that is planned as an alternative to tents, aims to build 20 thousand houses. By the time this report is published, we have constructed more than 5 thousand block yard houses.

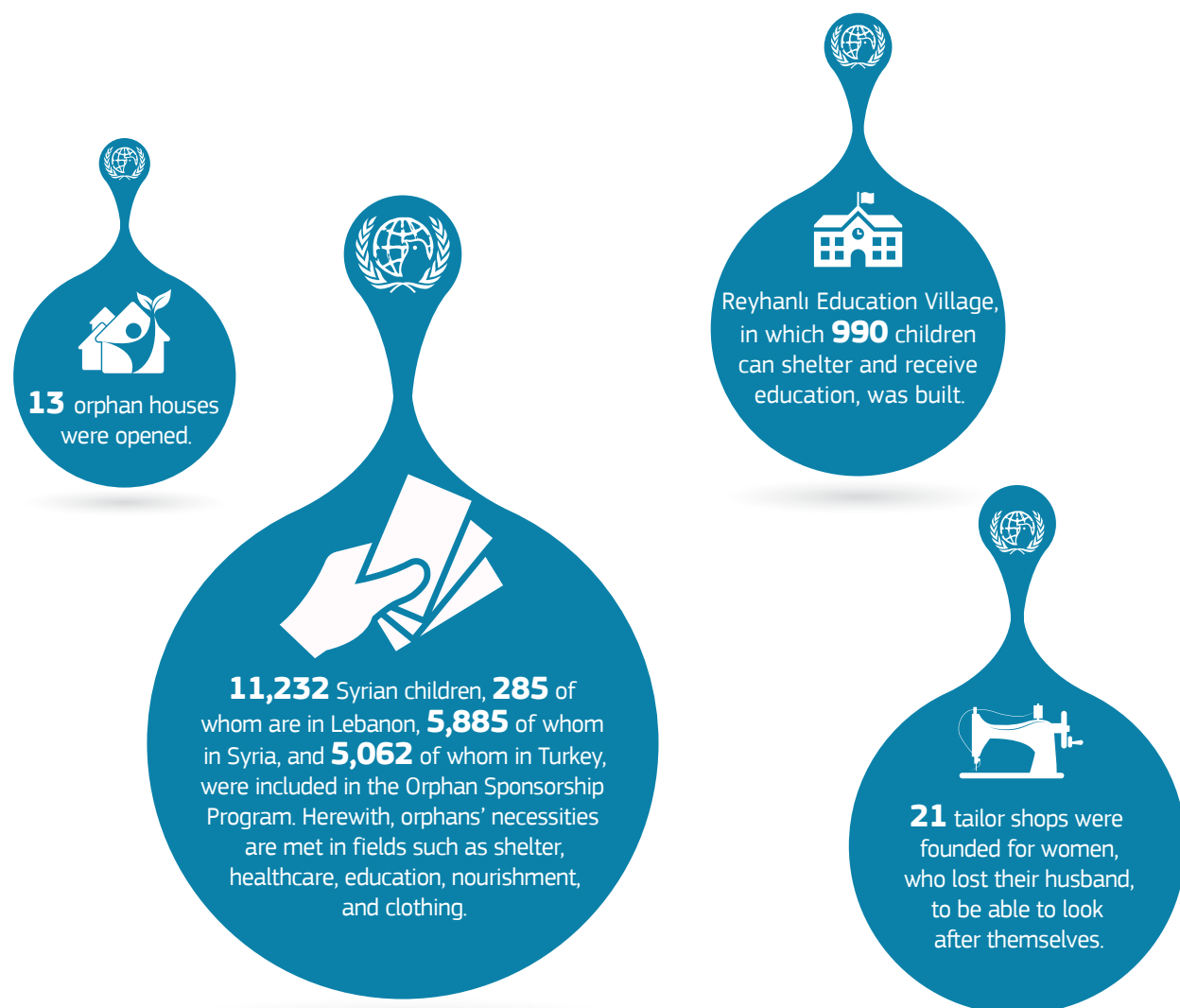


PROTECTION AND ORPHANS

IHH regularly supports on a monthly basis the fulfillment of more than 11 thousand Syrian orphans' needs.

Children had the worst impact of the war that still continues since 2011. According to UN data, approximately 6 million Syrian children, including those in other countries, have been born since the conflict started. According to our research center, INSAMER, around 1 million children are estimated to be left an orphan.

Currently 9.2 million Syrian children living in Syria or in neighboring countries as refugees, continue to be affected by the war. Furthermore, most of these children need help in areas like health, shelter, food, psychological support, and safety.



REYHANLI EDUCATION VILLAGE

Approximately 1 million children became orphans due to the Syrian War. They are faced with unfavorable situations like human trafficking and organ mafia, as well as being deprived of the love and affection they so deserve.

Our foundation is aware of these problems and threats, and aims to relieve these orphan children; and as a result of a collaborative work with

the RAF - a Qatar-based organization - we laid the foundations for a children's wellness center major project developed for orphan children in the Reyhanlı district of Hatay on July 2, 2015, which was the World Orphans Day celebrated every year on the 15th day of Ramadan. The Reyhanlı Education Village was opened on May 18, 2017 following a 2-year long construction.

The center that can host 990 orphan children is built on a roughly 100,000 square meter land. There are 55 units of 350 square-meter houses; each can host 18 children. Thanks to the children's wellness center, which has 3 schools, a mosque, a healthcare center, playground areas, a cultural center, an indoor sports center, a rehabilitation center, a polyclinic building, art workshops, a plantation, a park, and an olive grove,

we aim to help these war weary children to grow up healthy and well equipped, both physically and mentally. We intend to heal all their psychological problems due to traumas by meeting all of their needs in a cozy home setting. The management of the Reyhanlı Education Village was assumed by the Orphan Foundation pursuant to the protocol signed in 2017.



WATER, HYGIENE, AND HEALTHCARE

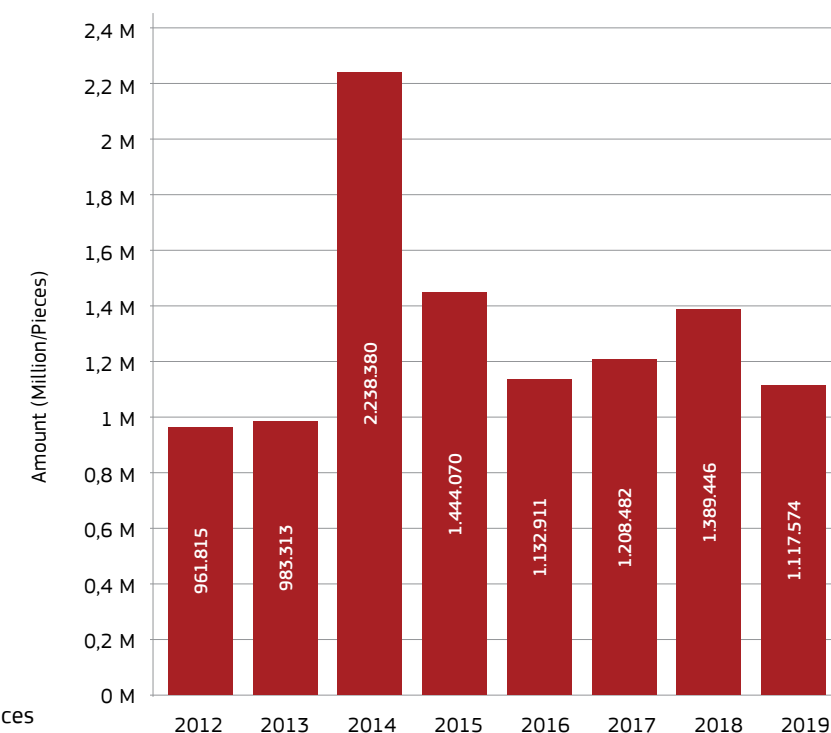
IHH's 11 healthcare facilities and 3 prosthesis centers, as well as 44 healthcare centers and 23 hospitals it supports, take care of more than 500 thousand Syrians every year.

The Syrian War not only displaced people, but it has also been threatening the healthcare service that is part of their unconditioned right to live. Even with immunity at wars, hundreds of healthcare centers and hospitals were destroyed by bombs, and several doctors lost their lives. Due to the lack of medicine, surgeries were performed without anesthe-

sia. In order to fulfill the healthcare and hygienic needs of Syrians, we have been supplying medicine, providing health check-ups, and perform surgeries with our volunteer doctors when necessary since the beginning of the war. We have supplied medical equipment, medical supplies and generators to many hospitals that provide services to refugees.



■ Medication, medical equipment and devices



HEALTHCARE CENTERS

In Syria, where hundreds of healthcare centers and hospitals were bombed, we supported 44 healthcare centers and 23 hospitals with medicine, bandages, and other medical equipment since the beginning of the war. Annually 500 thousand people benefit from these centers. Furthermore, 3 dental clinics we founded back in 2019 started their operations and continue to treat patients. Physiotherapy centers that we endorsed in Hattay and in Syria are also maintaining their services. Every year 28 thousand patients are benefiting from these centers. The pharmacy in Idlib distributes medicine to around 350 patients daily. The monthly routine check-ups we perform serve around 5 thousand people every month.

More than 3 thousand people take advantage of the patient centers, care centers, and nursing homes, as well as centers for disabled people that we endorse in Turkey's Şanlıurfa and in Syria. The Poorhouse (Umut Evi - House of Hope) rehabilitation center in Azaz, Syria, provides shelter, healthcare and rehabilitation services to the elderly and outcasts. The center provides services

to 4 thousand people annually. The center also provides services to the visually impaired people, and bedridden patients are taken care of in their own homes.

The University of Health Sciences that we built in Syria trains midwives, anesthesiologists, nurses, physiotherapists, and emergency medicine technicians. Graduates are prepared to intervene in cases of emergency. By 2019, 650 students enrolled at the university.

In order to resolve the problems of disabled refugees who do not otherwise have access to treatment services, IHH founded the High Technology Prosthesis Orthosis Center. The project came to life with supports from the Kuwait Beyt Zeka and the Alliance of International Doctors (AID), and it provides foot and arm prosthesis to people who were not able to fulfil their goals and dreams due to their physical disabilities. Opened in 2017, the center has offices in Istanbul, Şanlıurfa, and Hattay, as well as 3 more offices in Syria. In 2019 alone, 231 prostheses were provided to 357 patients who were examined in these centers.

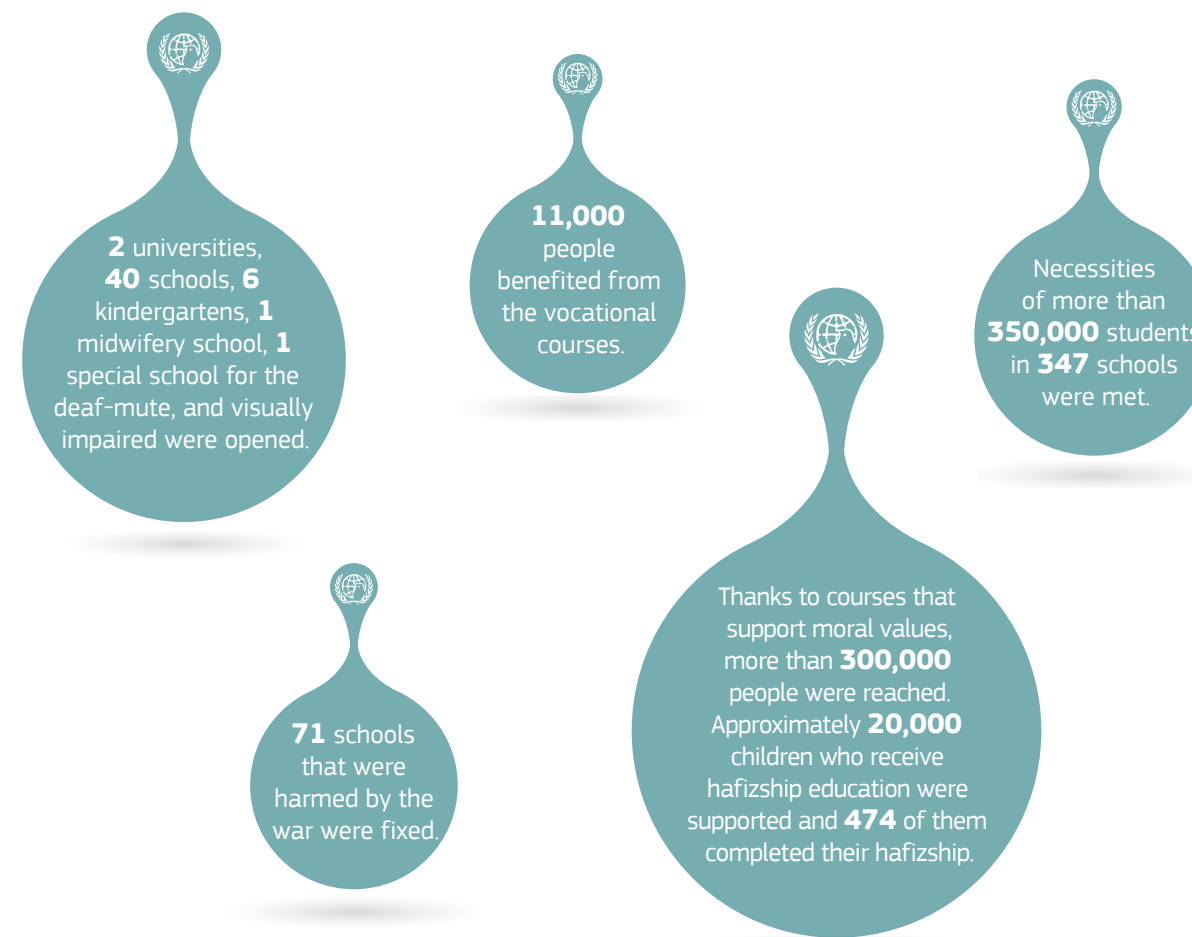


EDUCATION

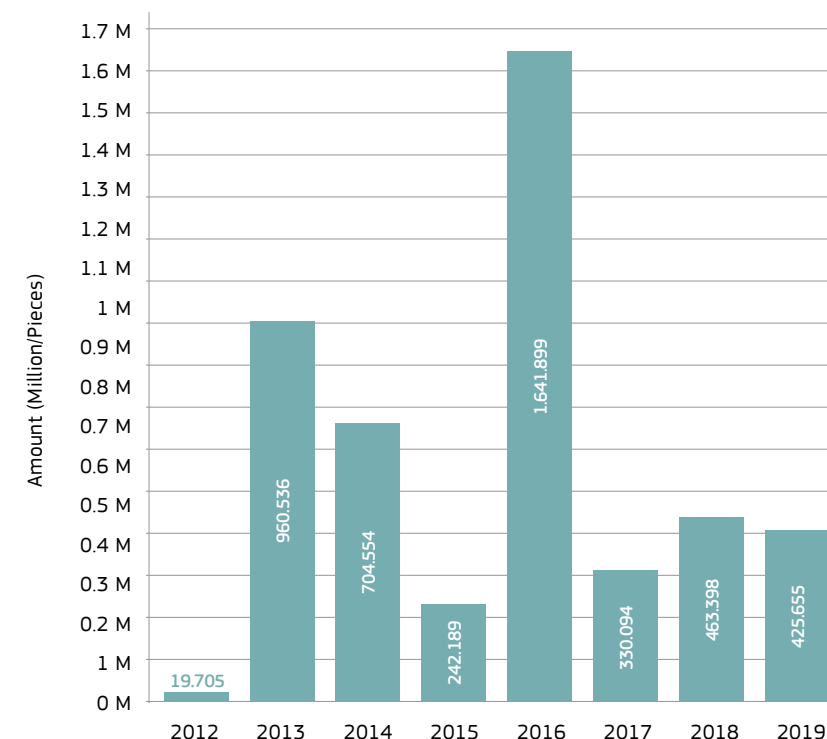
Thousands of students are enrolled at 2 IHH-founded universities and 48 schools in Syria

Aside from healthcare, education is another broken area in Syria. The violent environment that emerged after the occupation of Iraq where international forces caused more than 1 million people to lose their lives, and orphaned hundreds of thousands of children, turned the Middle East into a ring of fire with uneducat-

ed generations. The ongoing Syrian War is potentially becoming the source of probable crises and conflicts in the future. We are opening schools, and financially supporting students in Syria and provide their education needs as an effort to solve these problems and fight against lack of education.



Books, backpacks, stationery



DAMASCUS UNIVERSITY AND UNIVERSITY OF HEALTH SCIENCES

Just like all other areas, the Syrian War has led to major destructions in vocational education as well. Schools were bombed, educators migrated, and education life of millions of students had been cut short.

In IHH, we have been supporting educational activities wherever we are, so we strive to address the educational needs of Syrian students and to fulfil their dreams that were shattered by the war. We founded various schools for all age groups in refugee camps, as well as in different parts of Syria. In 2015, we laid the foundations of the Damascus University in the northern Syrian town of Azaz.

Built on 5000 square meters of land, the university opened its doors in September 2016, hosting approximately 1 thousand students. The Damascus University has 4 main faculties including the Faculty of Engineering, Faculty of Political Science,

Faculty of Law and Theology, and Faculty of Business and Economy. The university fully supports the students who are willing to continue their education despite the difficulties caused by the war, by providing full scholarships and dormitories. We hope that the future we build with the Damascus University will value intelligence, information and skills, rather than weapons.

As of the publication date of this report, the University of Health Sciences we built in Idlib has 3 departments, and we plan to launch its full capacity education by the end of 2020. The school will train midwives, nurses, physiotherapists, anesthesiologists, and emergency medicine technicians. Graduates would be ready to intervene in cases of emergency. The school now has 650 students. The graduates will serve in regions in need of health-care services.



VOCATIONAL COURSES

The Syrian War not only destroyed lives and families, but it also took away people's jobs, hence disrupting their livelihoods. Vocational courses are crucial for the people most of whom had to immigrate, in order for them to settle and stand on their own feet, as well as for the creation of social spheres.

In IHH, aside of our university and schools, we organize vocational courses in various areas in Syria particularly for the youth, adults and disabled people who cannot go to school. Needlecraft, accounting, physiotherapy, repairs and plumbing are some of these courses. Through these courses, people can come together and socialize; and at the least contribute to their households. Furthermore, we also provide basic materials, products, livestock, and places where people who were artisans or with certain

professions before the war can perform their professions just like in normal periods.

The rag doll manufacturing workshop project we started in 2018 is another example of our vocational courses. These rag doll workshops that we built to help 11 mothers to earn their keep have expanded, and became an opportunity for rehabilitation that included dozens of children. This successful project is now implemented in the physical therapy and rehabilitation center in Hatay.

In addition to vocational courses, we also support people to start businesses as well as endorse various projects. In 2019 alone, we supported the opening of 110 various stores and shops, from clothing to car repair, and from shoe stores to restaurants.



HUMANITARIAN DIPLOMACY

2260 people who had been held hostage inside Syria were released via IHH's humanitarian diplomacy initiatives.

The main subjects of IHH's humanitarian diplomacy activities in Syria are as follows:

- » Prevention of war, massacres, and deaths
- » Delivery of humanitarian aid to civilians living under siege
- » Evacuation of civilians and the injured under siege
- » Freeing local and foreign prisoners of war kidnapped inside Syria
- » Prevention of conflicts before they begin by mediating between opposing groups
- » Announcing to the world about human rights violations during the war
- » Making the voice of the downtrodden Syrians heard in the international organizations and mechanisms

In addition to arbitrating and mediating between parties in war and crisis zones, we also conduct diplomatic missions to save the lives of innocent people who have been illegally detained, imprisoned or taken hostage. We share information and collaborate with organizations like ECOSOC, OCHA, UNRWA, UNHCR, OIC, OI-CHF, MSF, the Red Crescent, and AFAD. We deliver presentations and attend meetings about the Syrian War all over the world.

Since the beginning of the war, detained citizens of several countries, especially Syrians,

were released thanks to the initiatives of our foundation. Among these were 2148 Syrian, 70 Iranian, 10 Turkish, 8 Sudanese, 8 Iraqi, 2 German, 1 Afghani, 1 Argentinian, 1 Philippine, 1 Kuwaiti, 2 Ukrainian, 4 Swedish, 2 Polish, and 2 Czech citizens.

- » In 2013, 2130 Syrian civilians held in Syrian prisons, and 48 Iranians held captive by the opposition forces were released under IHH's arbitration.
- » At the end of 2015, injured people in Al Fu'ah, Idlib, most of whom Assad supporters, who were surrounded by government opponents, were simultaneously exchanged with the injured people of the opposition surrounded by Assad forces in Al-Zabadani, in rural Damascus. 107 injured people, 6 bedridden patients, and 125 captives were taken out from Al Fu'ah, while 60 patients and 66 captives were rescued from Al-Zabadani. The injured in Al-Zabadani were brought to Turkey over Lebanon. The injured people from regions under attack were transferred to Turkey and Lebanon under IHH's initiations, with active contributions of the Turkish and Lebanese governments, as well as the support of organizations like OCHA, ICRC, and SARC.
- » In the last months of 2016, more than 5 thousand vehicles and 40 thousand passengers participated in the "Open the Road to Aleppo" land convoy organized upon a call made by IHH to demand for a humanitarian corridor to the besieged city of Aleppo. 45 thou-

sand people were evacuated to safer regions as a result of Turkey's initiatives, along with the humanitarian diplomacy meetings conducted by IHH, the UN, and other institutions.

- » In 2017, 15 thousand residents in Al-Waer who were fighting for their lives under siege and bombardment were safely evacuated to safer regions.
- » In 2017, 7775 people were evacuated from Lebanon's Aarsal region to the Syrian town of Idlib; IHH escorted and provided logistical support to the group.
- » In 2017, 61 busses carrying 2520 people

from Madaya and Al-Zabadani were greeted with emergency aid packages under the agreement between the opposition forces and the Assad regime. Some of the families were initially placed in temporary shelters established by IHH in the center of Idlib.

- » During the Eastern Ghouta and Homs evacuations in 2018, we supported the transportation of refugees to safer regions. Shelters were built for refugees, and emergency food items were delivered.
- » In 2019, 10,500 Iraqi citizens living in Syria were helped to return to their countries within the scope of the Voluntary Repatriation Project.



THE “OPEN THE ROAD TO ALEPPO” LAND CONVOY

We are also actively involved in humanitarian diplomacy activities in Syria. Stranded civilians of Aleppo, under siege by the Syrian regime and its supporters and where even humanitarian aid was not allowed, were faced with a great massacre in the last few days of 2016. IHH organized the “Open the Road to Aleppo” land convoy, with the participation of more than 5 thousand vehicles carrying almost 40 thousand passengers to demand for a humanitarian corridor to the besieged city of Aleppo. 45 thousand people were evacuated to safer regions as a result of Turkey’s initiatives, along with the humanitarian diplomacy meetings conducted by IHH, the UN, and other institutions.

A total of 1208 trailer trucks of aid were prepared from all over Turkey to be sent to the victimized peo-

ple in Aleppo during the convoy’s journey. Hundreds of volunteers swiftly distributed the collected aid to the refugees who were evacuated to safe areas, together with the emergency aid items that the convoy participants brought along. The aid transported to the tent cities built prior to the convoy by IHH included basic food items, cleaning supplies, winter clothing, shoes, blankets and tents.

The convoy sent waves across the world and occupied the United Nations agenda. Jan Egeland, Special Advisor to UN Special Envoy for Syria Staffan de Mistura, commented on the ceasefire and releases in Syria: *“All Turkish NGOs led by IHH played a significant role in achieving the releases.”* He added, *“IHH made great accomplishments.”*



CONSCIENCE CONVOY AND CONSCIENCE MOVEMENT

Our foundation also supported and participated in the “International Conscience Convoy”, organized to secure the release of women arrested and tortured by the regime in the ongoing Syrian War, and to raise global public opinion. Thousands of women of different religions, languages, races and cultures from 55 countries set out from Istanbul and organized a large rally on March 8, 2018, commemorated as the International Women’s Day in the city of Hatay, bordering Syria.

We supported Turkey’s and international efforts for the release of thousands of women and children who suffered in Syrian prisons as part of the 2019 Conscience Movement for women and children who were affected the most by the Syrian War. With the contribution of approximately 2 thousand NGOs from 110 countries, including our country, demonstrations were organized in all corners of the world on March 8, which was the International Women’s Day.



JORDAN, LEBANON AND EUROPE EFFORTS

Around 500 thousand immigrants outside of Turkey and Syria benefited from IHH's aids.

At least 6 million people had to leave their country due to the Syrian War. Turkey, Jordan, and Lebanon respectively are among the countries that host the largest number of Syrian immigrants. Being one of the biggest humanitarian tragedies following the Second World War, thousands of refugees lost their lives while trying to get to Europe during the Syrian crisis.

Despite the efforts of the host countries they took refuge in, most Syrian refugee families are strug-

gling below the breadline. Most of the refugees living outside of camps in Jordan and Lebanon in particular cannot even fulfil their most basic needs such as food, shelter, healthcare, and education.

In IHH, we strive to ensure food, non-food, healthcare and hygiene aids of those who immigrated out of Syria since the beginning of the war. We hold various projects periodically in Serbia, Hungary, Macedonia, Jordan, and Lebanon for the Syrian refugees.

Gıda, gıda dışı ve sağlık sektörlerinde yardım ulaştırılan mülteci sayısı:



SUPPORTING ORGANIZATIONS

In our activities for Syria, our foundation collaborates with hundreds of non-governmental organizations and institutions operating in Turkey, as well as those abroad.

Some of the institutions that IHH collaborates within its Syria activities are as follows:

- » Republic of Turkey's Ministry of National Education (MEB)
- » Republic of Turkey's Ministry of Family, Labor and Social Services (ACSHB)
- » Republic of Turkey's Disaster and Emergency Management Presidency (AFAD)
- » United Nation's Office for the Coordination of Humanitarian Affairs (UNOCHA)
- » United Nations High Commissioner for Refugees (UNHCR)
- » United Nations World Health Organization (WHO)
- » Organization of Islamic Cooperation (OIC)
- » Organization of Islamic Cooperation Humanitarian Fund (OICHF)
- » The Humanitarian Forum (THF)
- » Turkish Red Crescent
- » International Committee of the Red Cross (ICRC)
- » International Organization of Migration (IOM)
- » Confederation of Civil Servant Unions (MEMUR-SAN)
- » Confederation of Workers Unions (HAK-İŞ)
- » Association of International Doctors (AID)
- » The Orphan Foundation
- » DWHH-Deutsche Welthungerhilfe E.V. - Germany
- » Human Appeal International - Australia
- » Muslim Aid - Australia
- » Al Eslah Society - Bahrain
- » Tarbiya Islamiya - Bahrain
- » Islamic Society - Bahrain
- » Solidarnost Udruzenje Bihac - Bosnia-Herzegovina
- » Pomozi - Bosnia-Herzegovina
- » Irshad and Islah - Algeria
- » Danish Muslim Aid - Denmark
- » Viomis Aid Denmark - Denmark
- » Dets Islamic - Denmark
- » Aksi Cepat Tanggap (ACT) - Indonesia
- » Yayasan Pos Keadilan Peduli Umat (PKPU) - Indonesia
- » Yayasan Rumah Zakat Indonesia - Indonesia
- » Sahabat Al Aqsha - Indonesia
- » Golden Future Foundation - Indonesia
- » Jakarta Islamic School Peduli Umat - Indonesia
- » Women and Health Alliance (WAHA) - France
- » Al-Imdaad Foundation - Republic of South Africa
- » Darul Islam Zakah Fund - Republic of South Africa
- » Jamiatul Ulama (SA) - Republic of South Africa
- » Jamiatul Ulama (KZN) - Republic of South Africa
- » Two Lights Foundation - Republic of South Africa
- » Channel Islam Int. (CII) - Republic of South Africa
- » Salaam Media - Republic of South Africa
- » Ashraful Uloom - Republic of South Africa
- » Salaam Foundation - Republic of South Africa
- » Human Appeal - UK
- » Ummah Welfare Trust - UK
- » Wise Welfare - UK
- » UK Islamic Mission - UK
- » Olive Grove Foundation - UK
- » Al Mustafa Welfare Trust - UK
- » Islamic Ansaar Foundation - UK
- » Qatar Red Crescent - Qatar
- » Sheikh Eid Charitable Association (EID) - Qatar
- » Qatar Charity - Qatar
- » Munazzamat Dawa Islamiya - Qatar
- » Sheikh Thani Bin Abdullah Foundation for Humanitarian Services (RAF) - Qatar
- » Reach Out To Asia (ROTA) - Qatar
- » Afif Charity - Qatar

- » Fakhura (Qatar Foundation) - Qatar
- » Casem Hamad Bin Casem - Qatar
- » International Islamic Charity Organization (IICO) - Kuwait
- » Social Reform Society (Rahme Alemye) - Kuwait
- » Al-Najat Charity Society - Kuwait
- » Sheikh Abdullah Al Nouri Charity Society - Kuwait
- » Zakat House - Kuwait
- » Qawafil for Relief & Development - Kuwait
- » Kuwait Red Crescent Society - Kuwait
- » Kuwait Islamic Charity Organization - Kuwait
- » Al Salam - Kuwait
- » Ihya Turas - Kuwait
- » Direct Aid - Kuwait
- » Patients Helping Fund Society - Kuwait
- » International Aid Campaign, Maldives - Maldives
- » Muslim Care Global - Malaysia
- » Norwegian Church Aid - Norway
- » Khubaib Foundation - Pakistan
- » Baitussalam Welfare Trust - Pakistan
- » Kawish Welfare Trust - Pakistan
- » Badan Agama & Pelajaran Radin Mas (BAPA) - Singapore
- » King Salman Foundation - Saudi Arabia
- » Selam Foundation - Saudi Arabia
- » Islamic Development Bank - Saudi Arabia
- » Saudi National Campaign - Saudi Arabia

PUBLICATIONS

Reports

1. 2012 IHH Syria Activity Report (2012)
2. 3rd Year in the Syrian Crisis (2013)
3. 2011-2014 IHH Syria Activity Report (2014)
4. Crisis in the Neighbor: Syrian Refugees (2014)
5. Syrian Women: Never Ending Pain, Enduring Hope (2015)
6. International Powers' Syrian Policy (2016)
7. Syria Education Report (2014)
8. Turkish Non-Governmental Organizations For the Protection of Refugees (2014)
9. Syria: Civil War Feeding Off Of Global and Regional Chaos (2015)
10. The Level of Post Traumatic Stress Disorder among Syrian Refugees (2015)
11. 6th Year in the Syrian Civil War (2016)
12. Russia-Syria Relations and their Effect on the Middle East Crises (2016)
13. Bringing Assad to Trial (2016)
14. EU-Turkey Relations and the Syrian Crisis (2017)
15. Violations in Syria and Aleppo Report (2017)
16. The Role of Social Networks in the Movement of Syrian Refugees to Neighbouring Countries (2017)
17. 2012-2018 Syria Activity Report (2018)
18. Captive Women in the Prisons of Syria (2019)

Documentaries

1. Bekleyiş (Waiting) - 2013 / Director: Emre Karapınar
2. Halep'in Sesi (The Voice of Aleppo) - 2013 / Director: Emre Karapınar
3. Haykırış (Scream) - 2013 / Director: Tülay Gökçimen
4. Suriye Zindanlarında 24 Saat (24 Hours at the Syrian Dungeons) - 2014 / Director: Tülay Gökçimen
5. Ev (Home) - 2014 / Director: Orhan Dede
6. Savaşın Çocukları (Children of War) - 2015 / Director: Tülay Gökçimen
7. Rağmen (In Spite of) - 2016 / Director: Emre Karapınar
8. Misafir (The Guest) - 2017 / Director: Orhan Dede
9. Bir Gün Mutlaka (Absolutely, One Day) - 2017 / Director: Orhan Dede
10. Sessiz Çığlık - Vicdan Konvoyu (Silent Scream - Conscience Convoy) - 2018 / Director: Mehmet Akif Güler

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We would like to pay our tribute to our volunteer friends who support the work we carry out in 6 continents, 135 countries and regions, without discrimination any kind based on religion, language, race, nation, and sect.



