



ANNUAL REPORT

2020



At IHH Humanitarian Relief Foundation, we have been working since our establishment in 1992 to provide humanitarian aid needed by people in dire situations, who are faced with a disaster, victimized in a war or a natural disaster, or who have experienced violence, and to prevent the violation of their fundamental rights and freedoms anywhere in the world.

While operating in the axis of humanitarian relief, human rights and humanitarian diplomacy, we also promote the idea of helping others, solidarity and friendship in Turkey and across the world by developing various social and cultural projects that will help us realize this ideas as we continue our operations. In undertaking the responsibility to become a pioneer and a role model of advancing NGOs in regions where people are aggrieved as well as to provide emergency aid, we build facilities such as schools, orphanages, mosques, water wells, cultural centers, clinics, and hospitals to serve the population in the area and contribute to the development of the country. We conduct humanitarian diplomacy efforts in regions where inter-governmental diplomacy is inadequate and its people are aggrieved and as such we act as an intermediary in resolving the existing issues.

Honored with the Outstanding Service Award by the Grand National Assembly of Turkey in 2007, IHH Humanitarian Relief Foundation has been granted tax exemption and classified as a foundation working for public benefit as per Cabinet Decree 2011/1799 of 04.04.2011.

IHH Humanitarian Relief Foundation is an advisory status member of the United Nations Economic and Social Council (ECOSOC) and the Organization of Islamic Cooperation (OIC); a council member of the Organization for Islamic Cooperation Humanitarian Fund (OICHF) and International Council of Voluntary Agencies (ICVA), Turkish Volunteer Organizations Foundation (TGTV) and the Union of NGOs of the Islamic World (IDSB).

IHH Humanitarian Relief Foundation 2020 Annual Report

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This report is published in June 2021 and contains IHH's worldwide activities in 2020.

Visit our website at www.ihh.org.tr, call us on +90 212 631 21 21 or send an email to info@ihh.org.tr to find out more about the foundation's activities.

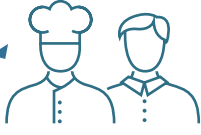
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IHH'S SUMMARY FOR 2020



727

Employed 727 personnel in its head office, representative, national and international offices.



60.250

Approximately 60.250 volunteers provided support in 81 cities across Turkey.



75

Realized activities in 75 countries.



1.266

Realized 1.266 projects in 80 countries.



406

406 personnel dispatched from Turkey to execute and inspect projects.



172

Cooperated with 88 partner organizations worldwide for its activities.



34 million

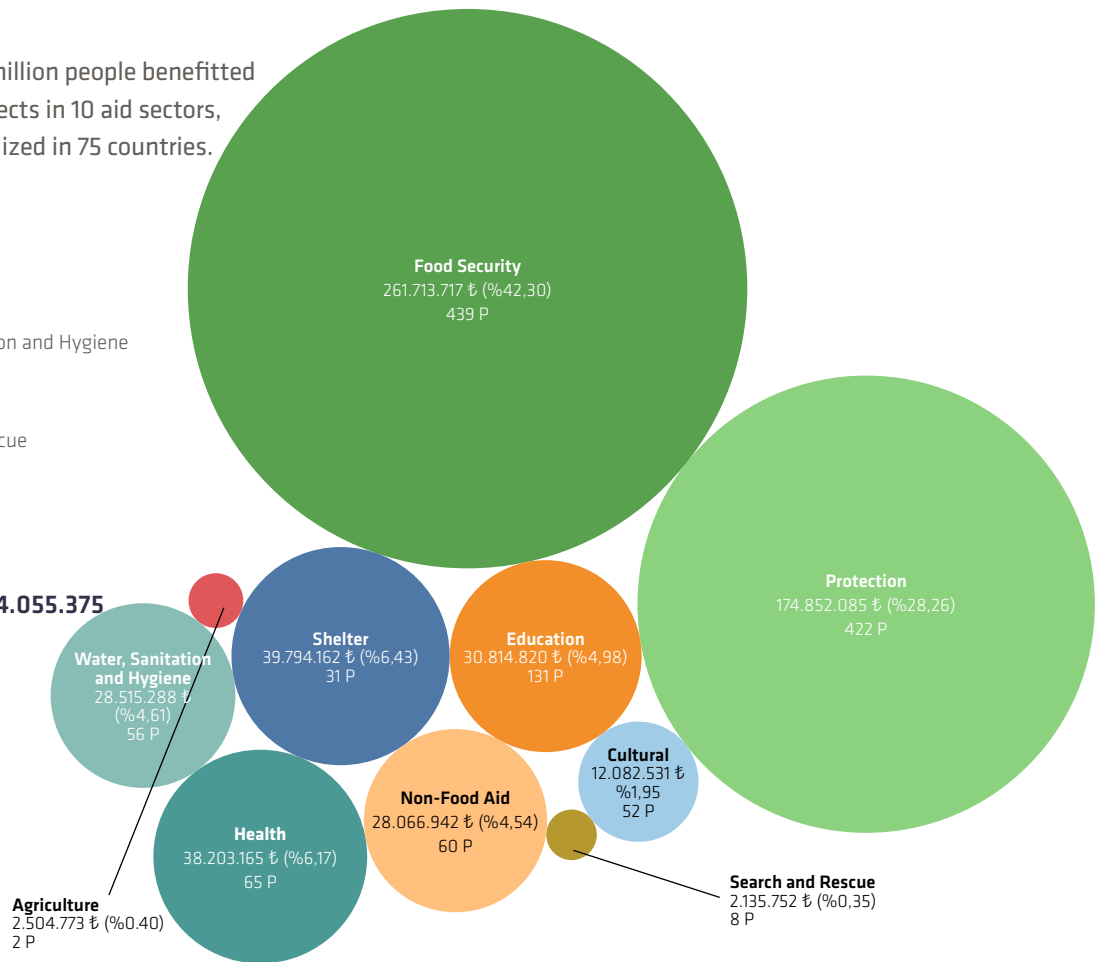
Reached 34 million people worldwide through its projects and activities throughout the year.



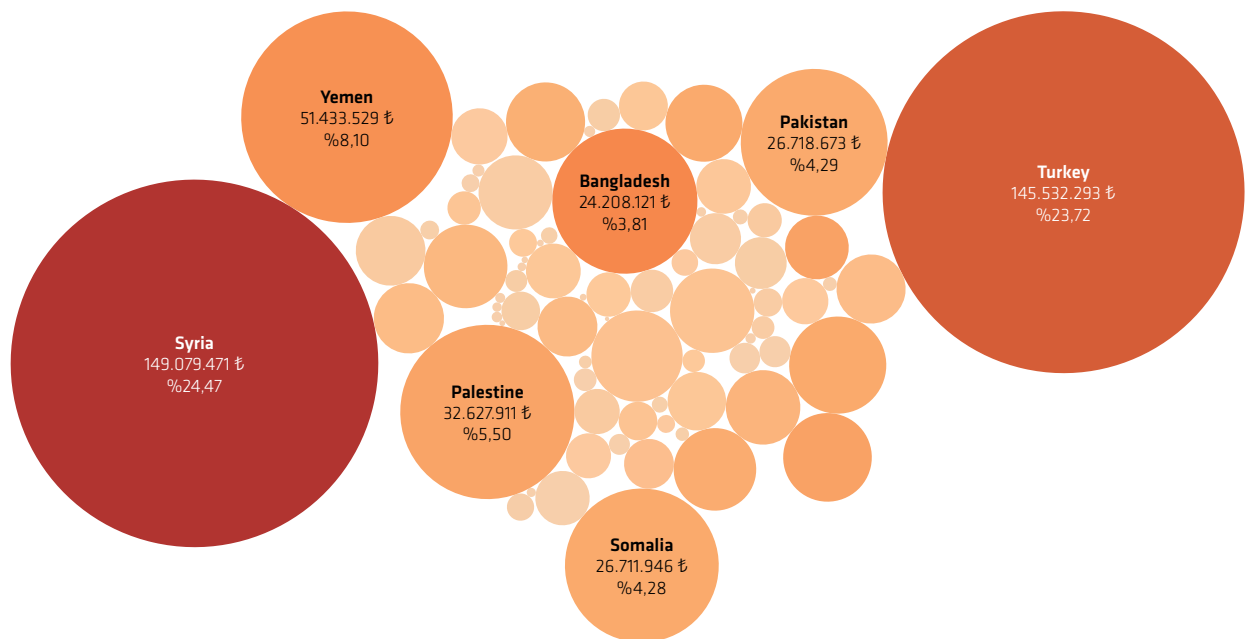
More than 34 million people benefitted from 1,266 projects in 10 aid sectors, which were realized in 75 countries.

- Food Security
- Non-Food Aid
- Education
- Protection
- Health
- Water, Sanitation and Hygiene
- Shelter
- Cultural
- Agriculture
- Search and Rescue

Projects **1.266**
Countries **75**
Sectors **10**
Beneficiaries **34.055.375**



We were in 80 countries in 2020.

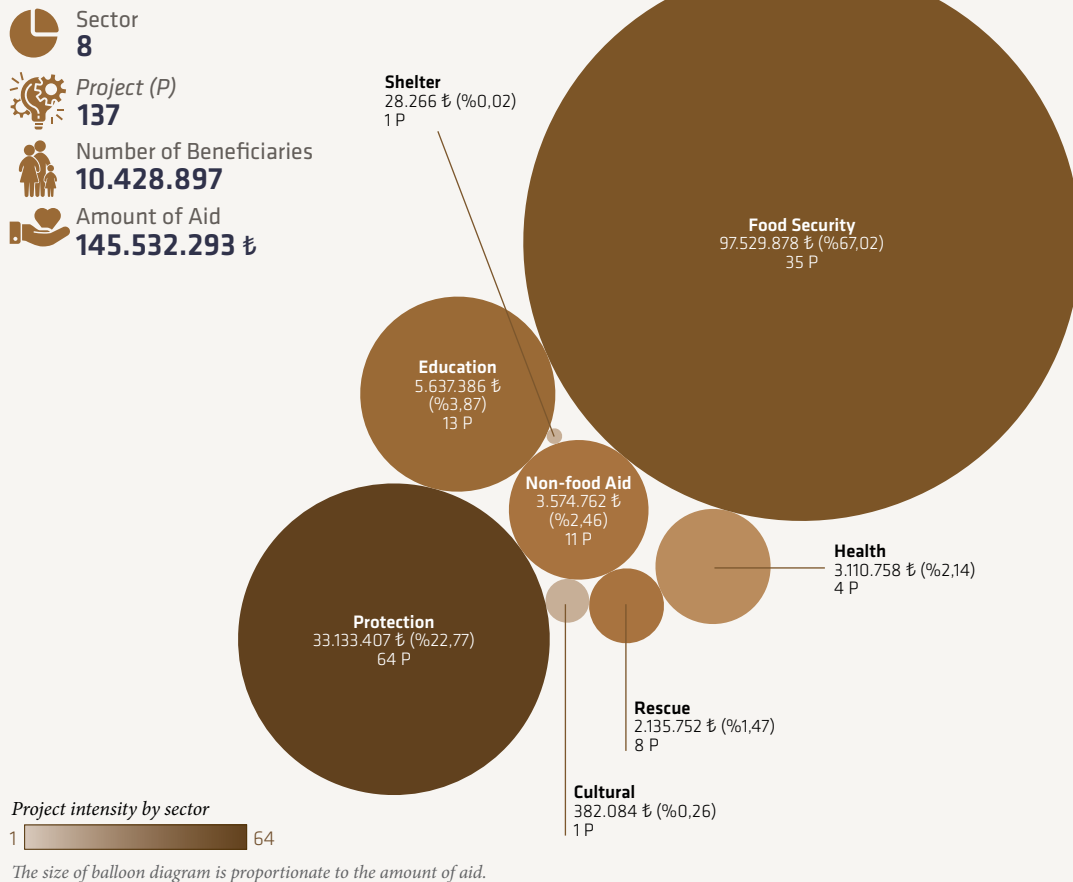


Project expenditure	618.683.235 ₺
Non-project bound aid-in-kind and financial aid	210.183.611 ₺
Total	828.866.846 ₺

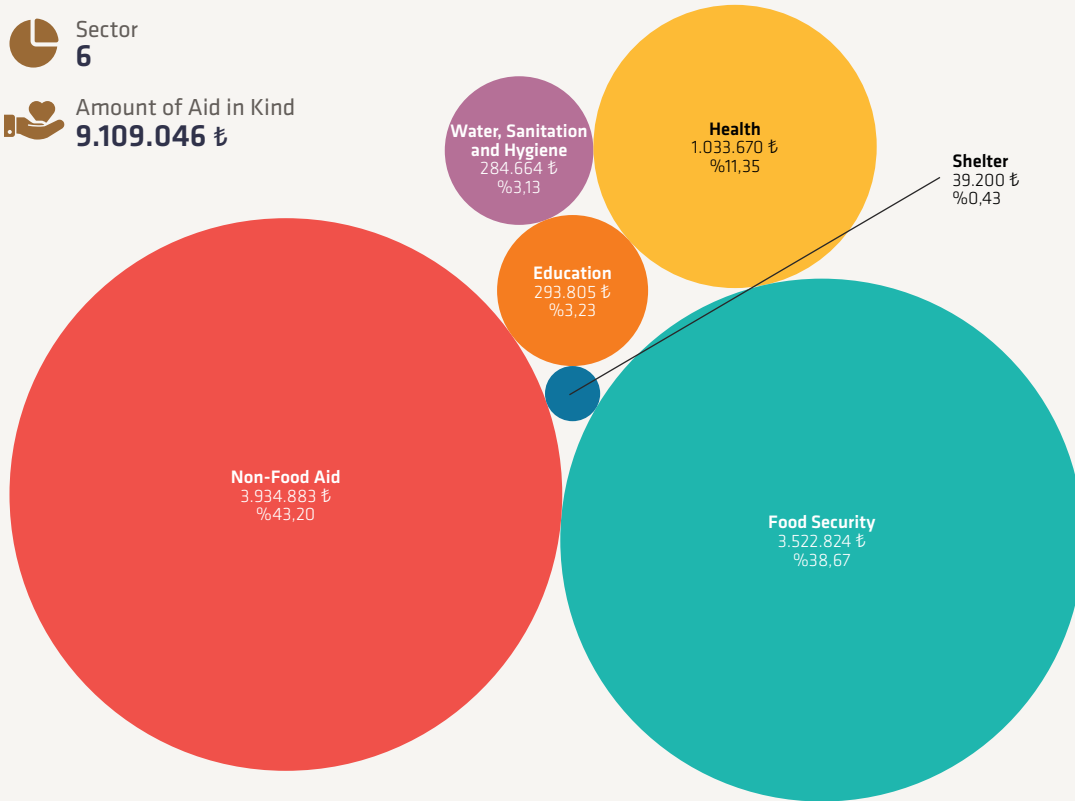
Visit our website at www.ihh.org.tr/en to find out more about the foundation's income and expense chart.

Turkey

It is the support of thousands of people close to our heart that allows us to take action in so many countries across the world. If it weren't for the volunteers and philanthropists in Turkey, IHH's sustainable works and mission would not have been possible. Through their munificent donations, our benefactors have enabled us to reach out to the poor and the oppressed in tens of countries across the world, including Turkey.



The coronavirus has adversely affected the whole world, especially those in need. Being aware of this, we have increased the number of projects in our country. In 2020, we realized 137 projects in Turkey, including Ramadan and Qurban activities. More than 10 million people in need benefited from these projects.

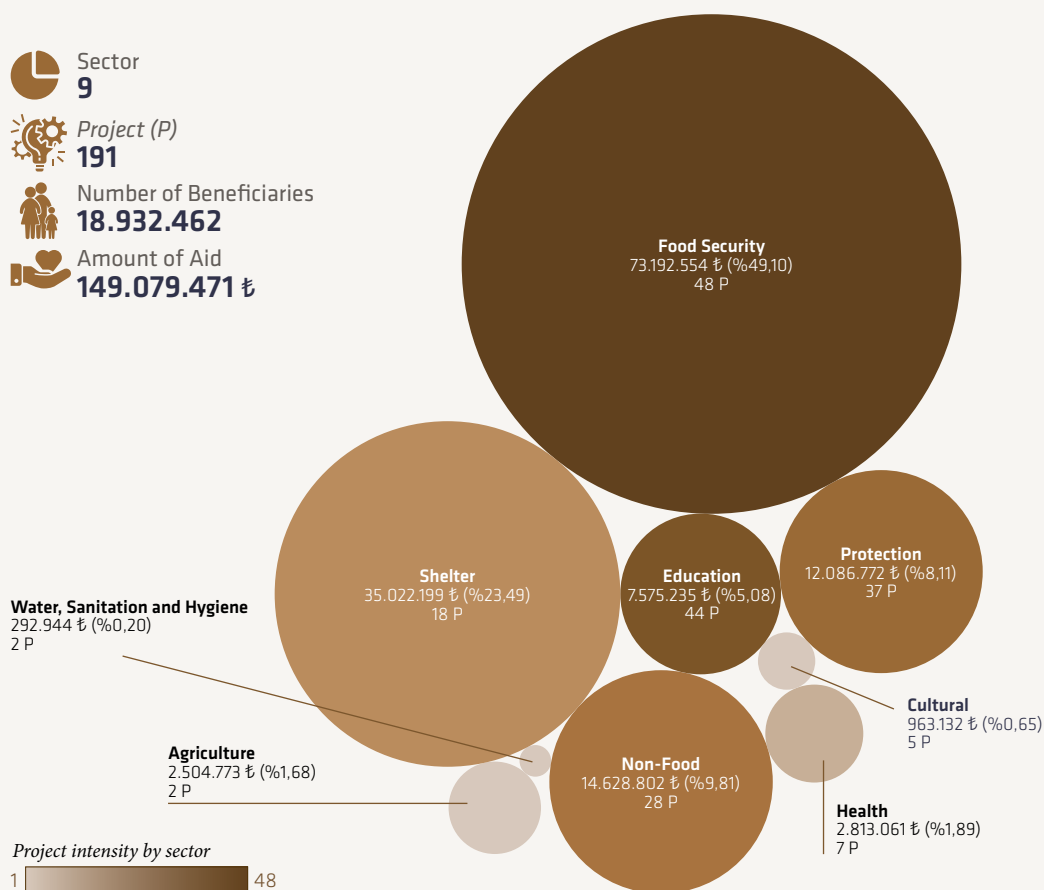


2020 Data of Aid in Kind

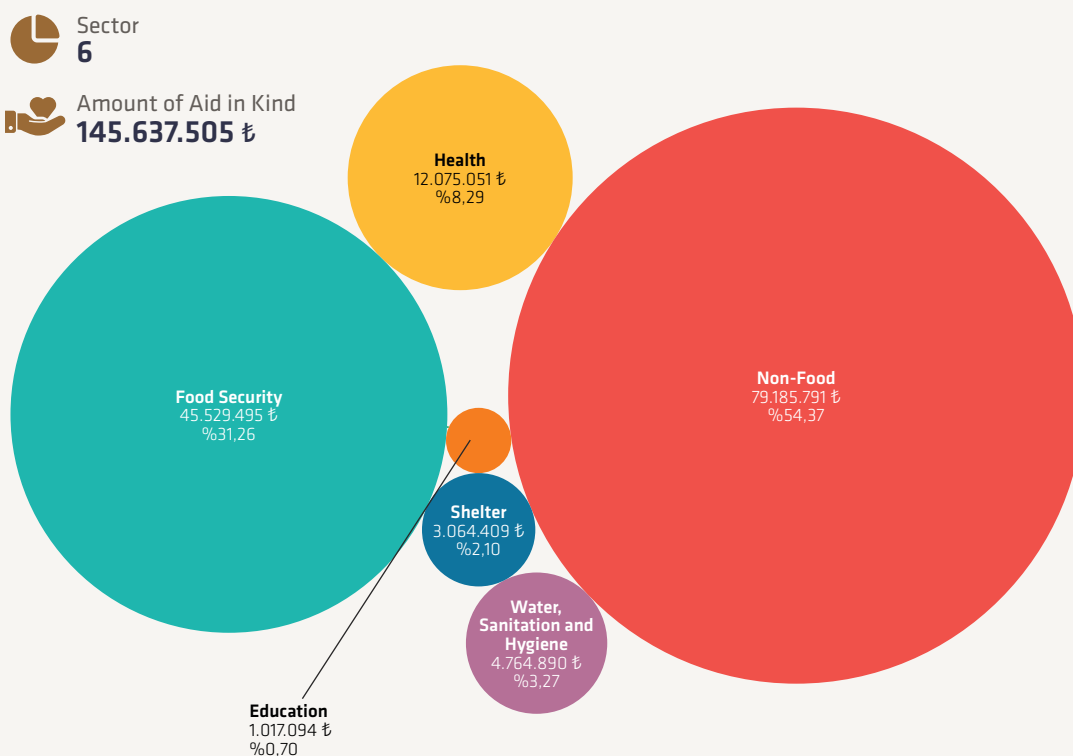


Syria

We have been working since the beginning of the war to alleviate the suffering of those who displaced in Syria and those who sought refuge outside the country. The aid is provided via our coordination centers to meet the humanitarian needs of Syrians in terms of accommodation, clothing, education, nutrition and healthcare.



We are making an effort to mitigate the devastating effects of the Syrian War through permanent works. With permanent works projects; we provide safe places for Syrians who cannot return to their homes. Through the projects we developed, we have delivered aid to millions of people affected by the war in Syria in 2020.

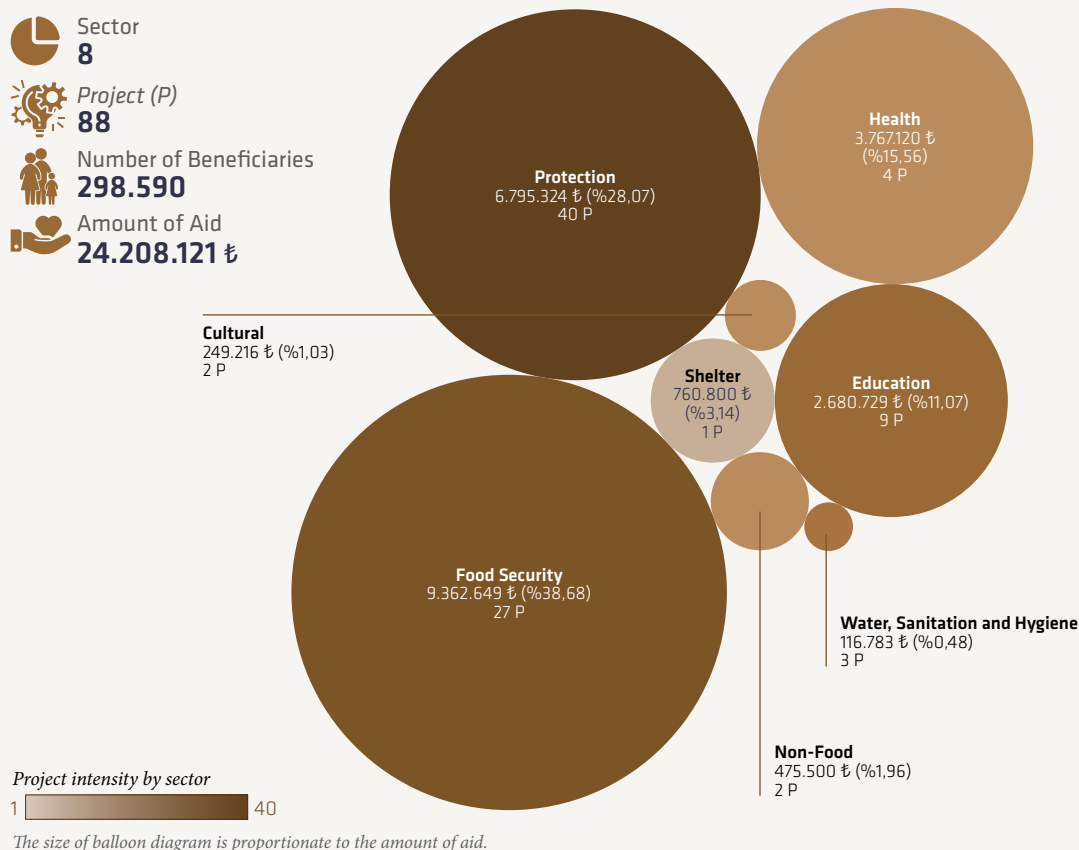


2020 Data of Aid in Kind



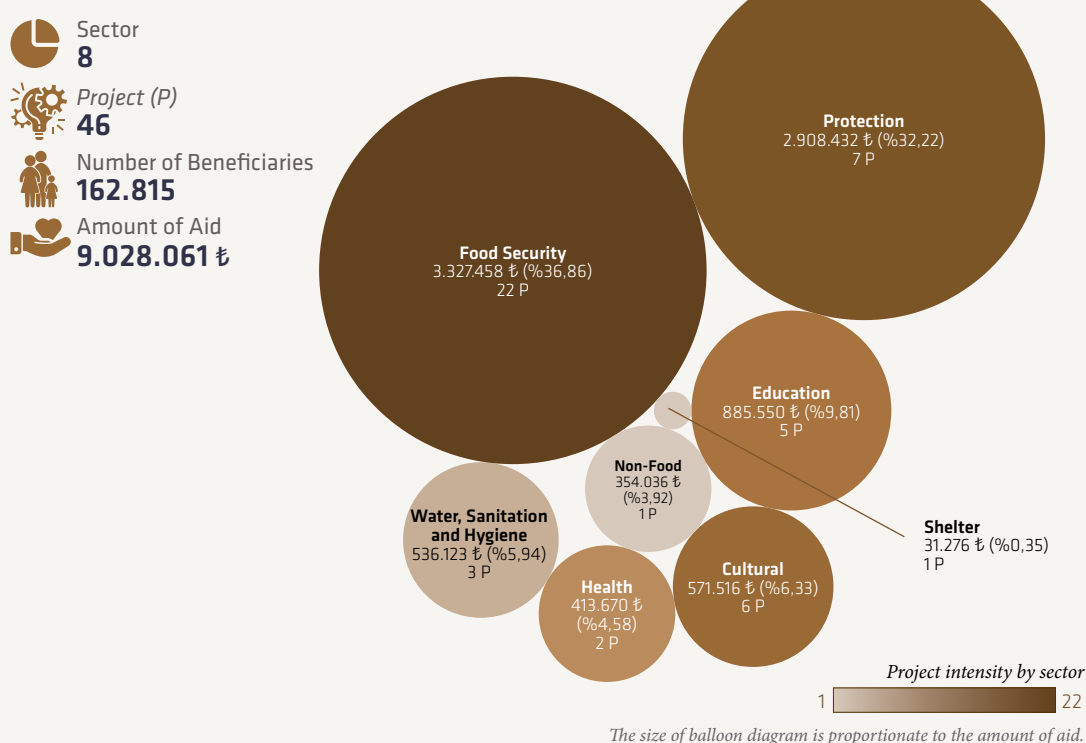
Bangladesh

Bangladesh is one of the most densely populated countries in the world. Improper functioning of the health system, insufficient water resources and climatic conditions have put those in need in a difficult situation. At the same time, hundreds of thousands of Rohingya Muslims who had to leave their country to escape the massacres took refuge in Bangladesh and live in makeshift barracks they built themselves. In 2020, we developed 88 projects for the needy people of Bangladesh and the Rohingya in Bangladesh, and we delivered aid to 298,000 people in need.



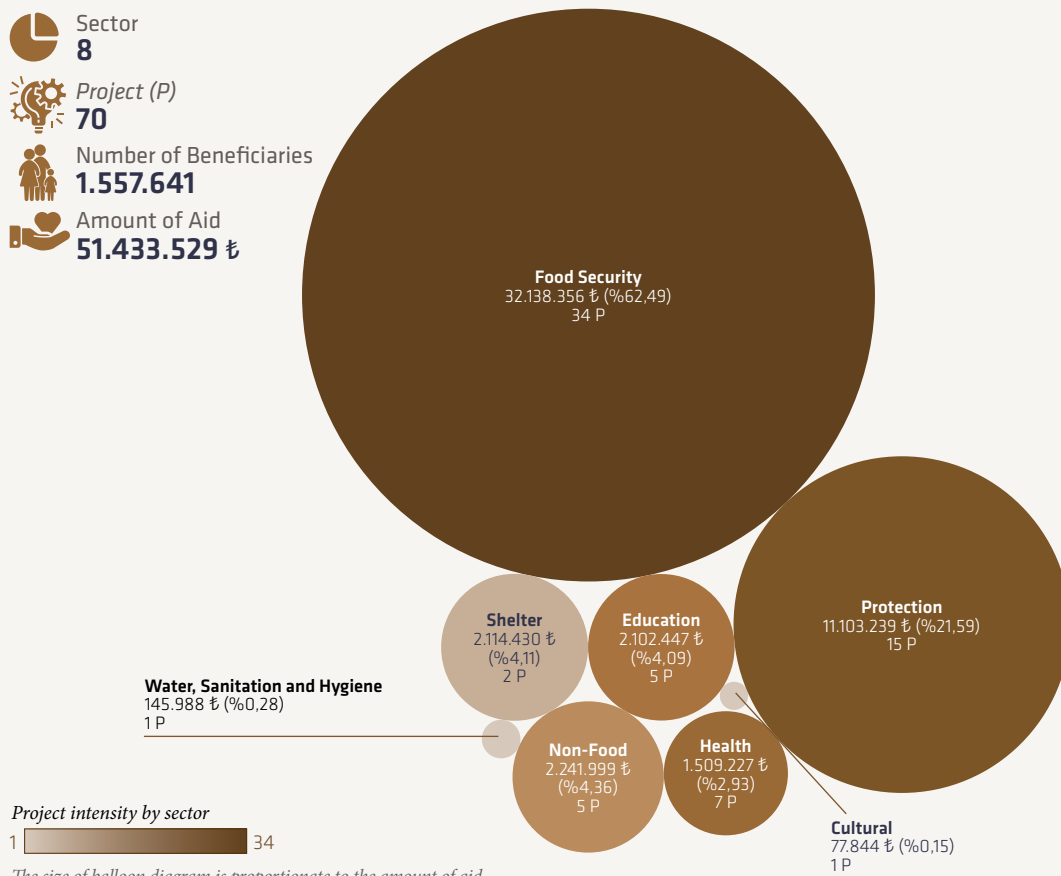
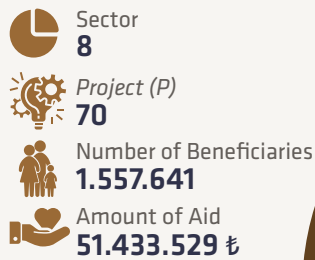
Sudan

Due to the humanitarian crisis in Darfur that took place in 2003, many people had to leave their homes and settled in refugee camps of neighboring regions. The overcrowded camps have caused contagious diseases and lack of food supplies. For those who have lived in the camps for a long time, the problem of education and accommodation is adversely growing day by day. In addition, due to the conflicts in Ethiopia in 2020, more than 60 thousand people had to migrate to Sudan. Their humanitarian needs, especially food and shelter, continue. In order to overcome these problems, we developed 46 projects in 2020 of food, orphan, water, agriculture and other fields in Sudan. 162 thousand people in need benefited from our work, including the projects we developed in coordination with the United Nations (UN).



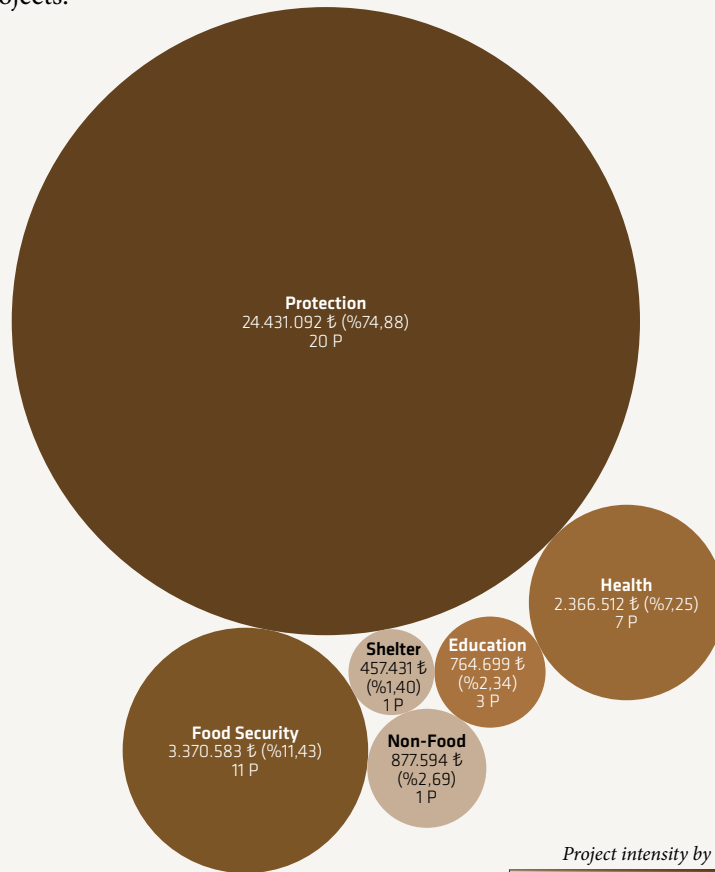
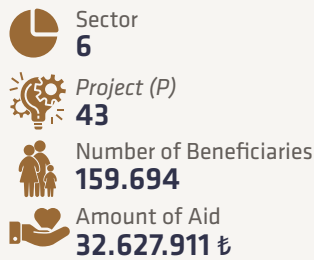
Yemen

Yemen has been going through a civil war for years. In a country where delivering humanitarian aid is itself a challenge, coronavirus has worsened food shortages. 21 million people have difficulties in accessing food. More than 10 thousand people lost their lives, and 3 million people had to leave their homes. We reached 1.5 million people with the aid we provided to Yemen in 2020 alone. We provided most of the aid in the areas of food and protection that are most needed in Yemen.



Palestine

Life in Palestine has been difficult since the Israeli occupation in 1948. About 2 million people live in Gaza without being able to meet their basic needs under the worsening blockade. We have reached hundreds of thousands of people in Gaza through our long years of work. In 2020 alone, 159 thousand people benefited from the activities we realized in the field of education, food, health, and orphan projects.



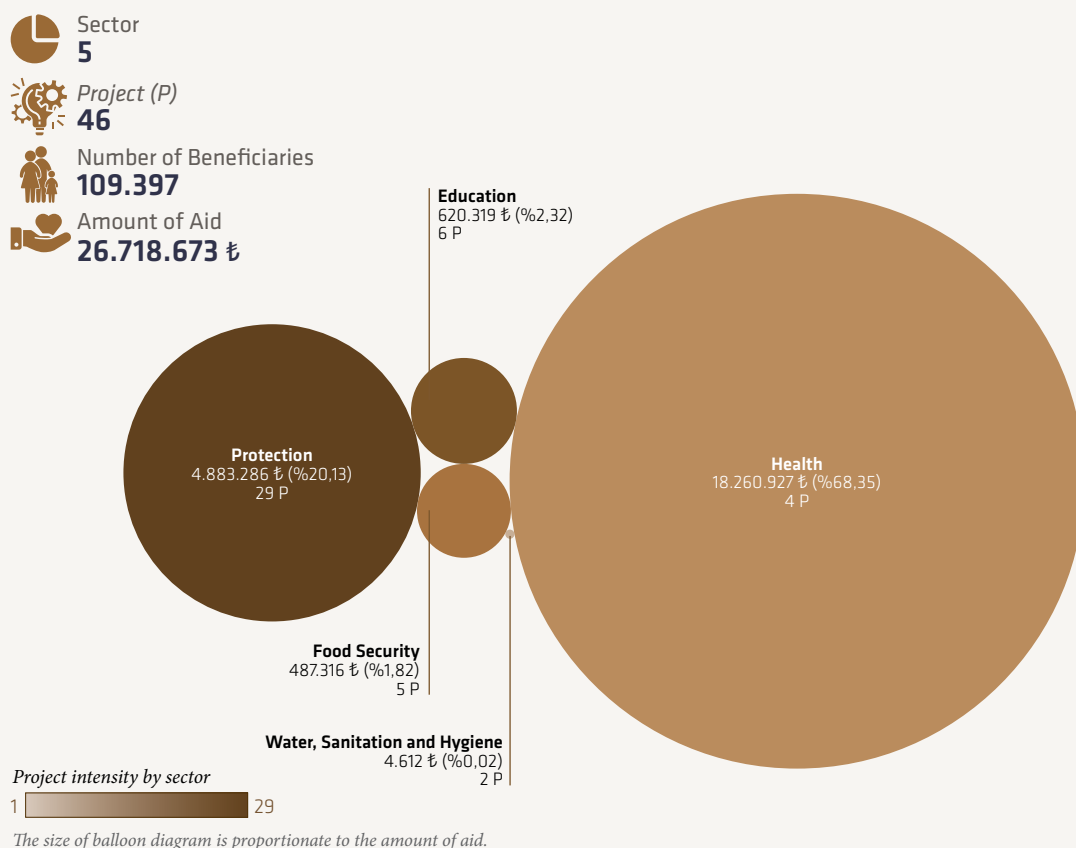
Project intensity by sector
1 20

The size of balloon diagram is proportionate to the amount of aid.



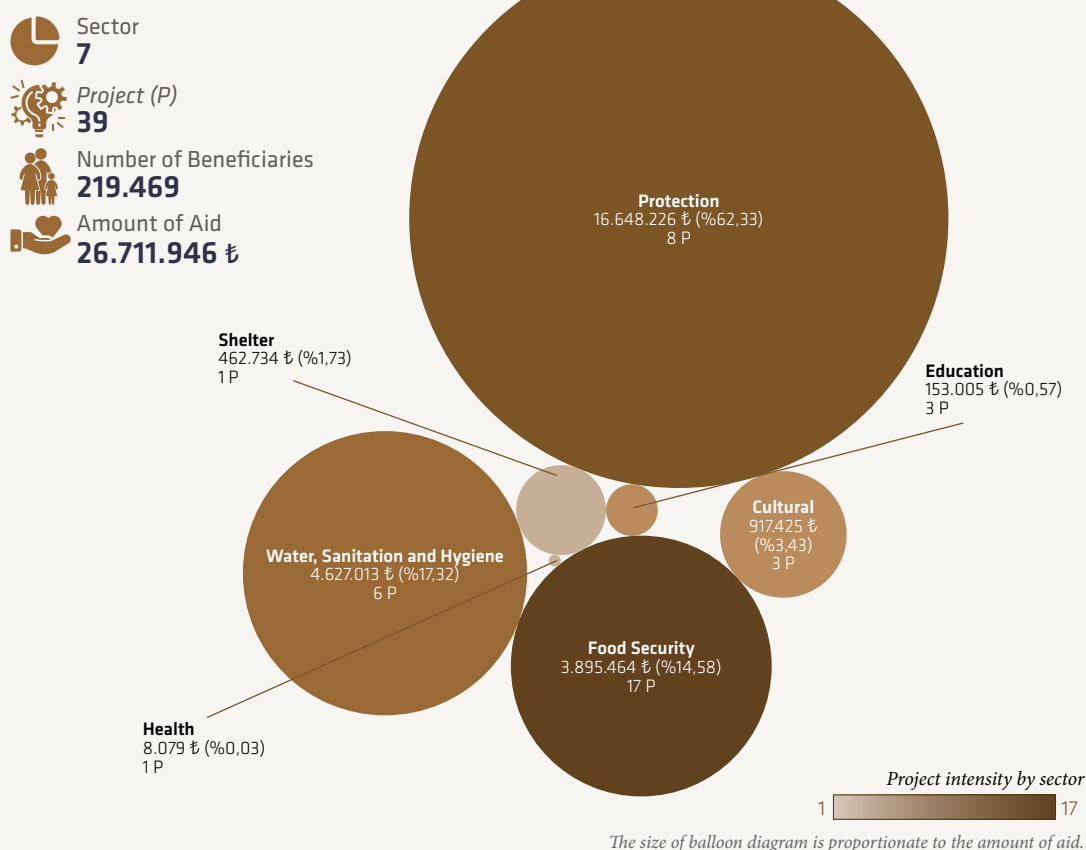
Pakistan

About one third of people in Pakistan live under the poverty line. Poverty and lack of education mostly affect orphaned children and those in need. Pakistan is also one of the countries that received the most immigrants after the invasion of Afghanistan. We help the Pakistani people in need, Afghan immigrants, and take care of Afghan children who became orphans in the war. We help Pakistani and Afghan children prepare for the future with our orphanages. 109 thousand people benefited from the 46 projects we realized in Pakistan in 2020.



Somalia

In 2011, 260 thousand people lost their lives in Somalia due to the drought. About one million people had to migrate from their lands. For that reason, the country needs sustainable projects, especially in the field of agriculture. People graduating from the Faculty of Agriculture and Agriculture College we found in Somalia contribute to the development of agriculture in the country. Moreover, in 2020, we provided aid to 219 thousand people as part of the clean water, food and orphan care projects, among others.



2020 Data of Aid in Kind

HUMANITARIAN RELIEF

Millions of people in the world who are victims of wars, conflicts, natural disasters, epidemics, poverty, drought, income inequalities, etc. struggle just to survive. It is IHH's goal to meet the basic needs of every needy and aggrieved by providing them with food, healthcare, accommodation, water, hygiene, and educational services, as well as facilities for humanitarian purposes. IHH prepares development strategies to ensure that as many people on earth could reach a point where they no longer have to be dependent on external aids. We respond to emergency cases through on-site intervention and conduct Search and Rescue as well as disaster management operations. We do this while putting special projects into action to protect orphan children against threats such as organ mafia, crime rings, and human trafficking; one of the ways we do this is through the establishment of orphanages. We operate in 10 humanitarian aid sectors that have been recognized by international institutions and organizations, including:

- | | |
|---|---|
|  Food Security |  Water, Sanitation and Hygiene |
|  Non-Food Aid |  Shelter |
|  Education |  Cultural |
|  Protection |  Agriculture |
|  Health |  Search and Rescue |





KURTARMA



"Yürekli her zaman her yerde"



iHH
İNSANI YARDIM VAKFI

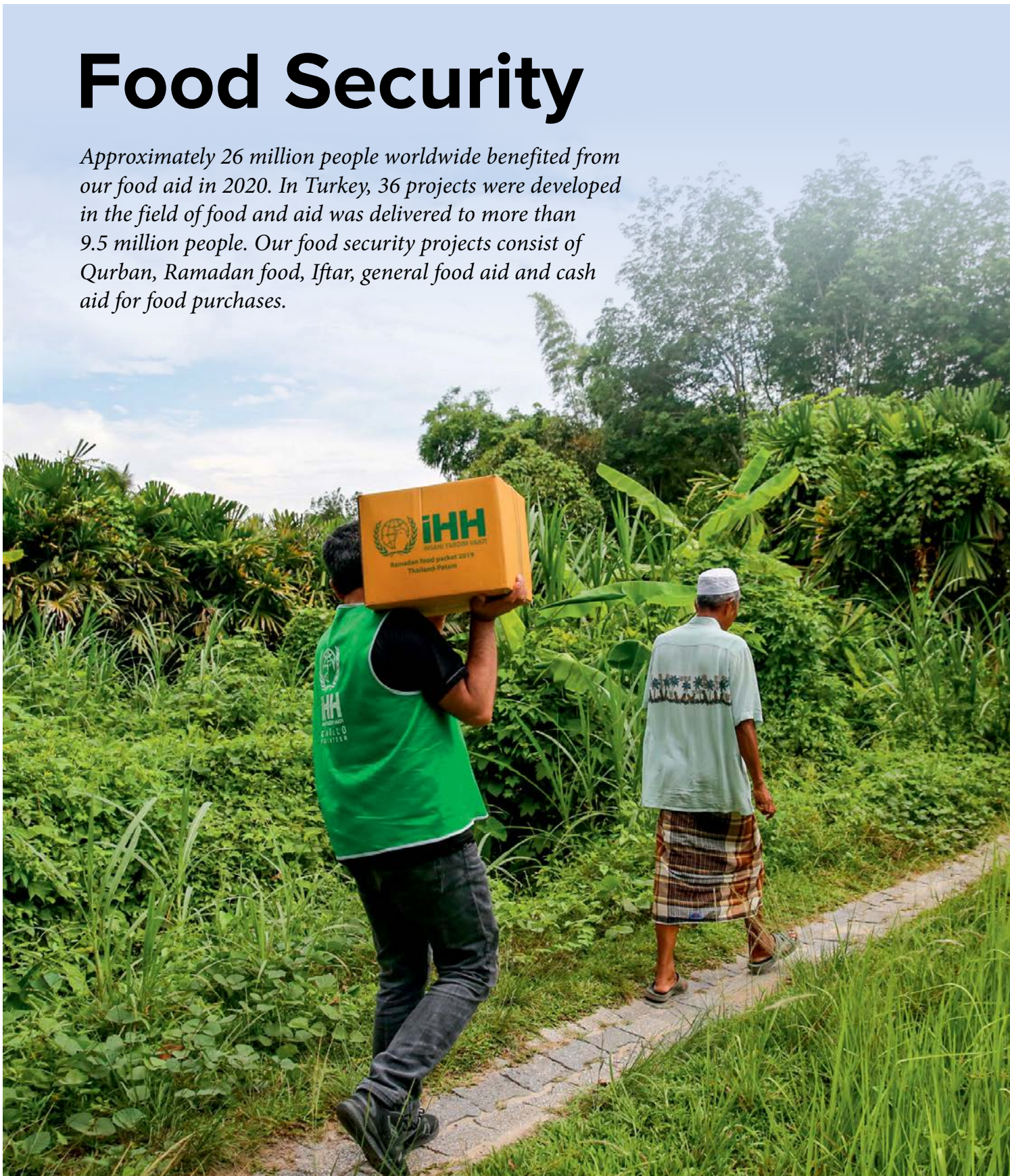
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Food Security

Approximately 26 million people worldwide benefited from our food aid in 2020. In Turkey, 36 projects were developed in the field of food and aid was delivered to more than 9.5 million people. Our food security projects consist of Qurban, Ramadan food, Iftar, general food aid and cash aid for food purchases.





Countries by number of projects, budget amounts and beneficiaries in the area of food security



Project
439



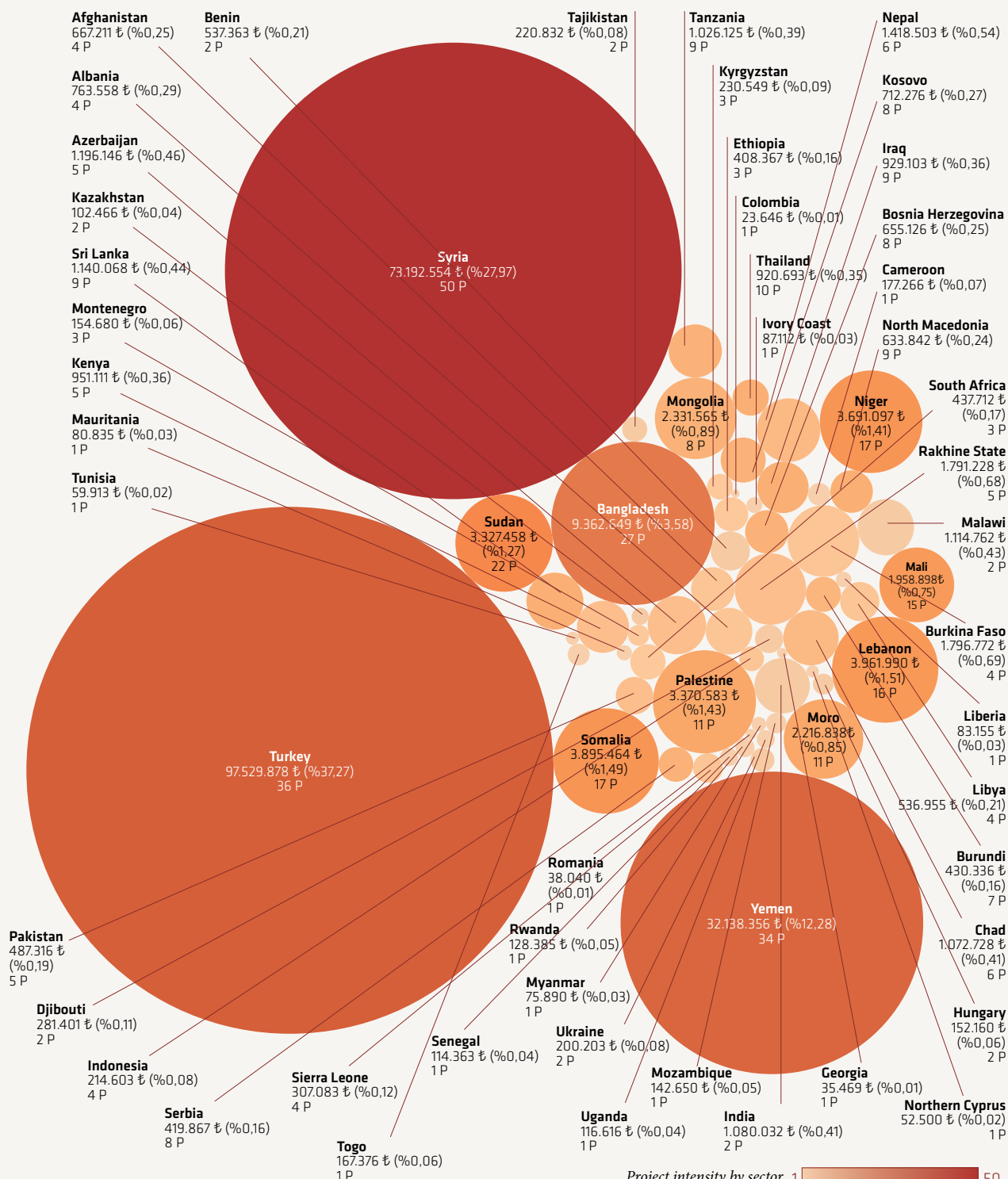
Country
60



Beneficiary
26.036.630



Amount of Aid
261.713.717 ₺





Ramadan and Qurban

In Ramadan 2020, we reached out to 2,018,612 needy people in countries and territories, including Turkey. During the Ramadan campaign, 246,857 food packages were distributed to 1,079,640 people. 601,940 people were provided with iftar dinner. Zakat, Zakat al-Fitr, and fitya donations were distributed to 137,244 people. 100 thousand orphan children were provided with Eid clothing.

In Eid al-Adha 2020, sacrificial meats were divided into 82,411 shares in 52 countries, from which 4,136,332 beneficiaries were benefitted. 184 thousand orphans were provided with Eid clothing.



Non-Food Aid

Around 3.8 million people worldwide benefited from our non-food aid in 2020. 60 projects were carried out in 16 countries. More than 184 thousand children were given Eid gifts on the Eid al-Adha alone. Our non-food aid projects consist of eid clothes, blankets, fuel, clothing and household goods.





Countries by number of projects, budget amounts and beneficiaries in the area of food security



Project

60



Country

16



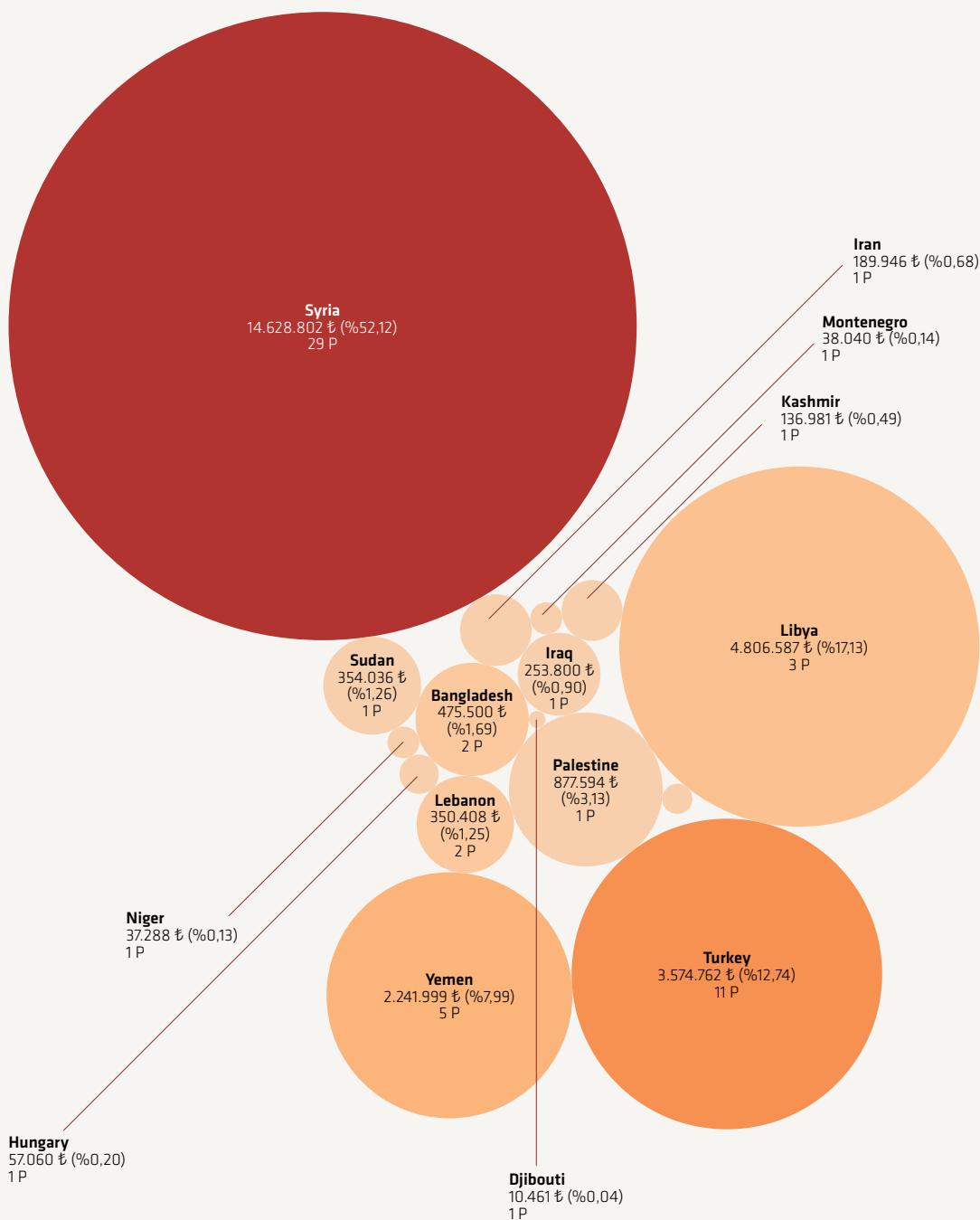
Beneficiary

3.827.133



Amount of Aid

28.066.942 ￼



Project intensity by sector 1 29

The size of balloon diagram is proportionate to the amount of aid.

Charity Stores in Syria

The Syrian War has made its people in need of basic living materials. The decade-long war has made it difficult for them to access food and shelter, as well as clothing. IHH Humanitarian Relief Foundation has been donating clothing and various supplies to Syria for the past nine years to fill this gap and makes this aid activity accessible. One of the cornerstones of this comes in charity shops, where victims of the Syrian War can easily choose the clothes they want. In 2020, 572,117 people benefited from charity shops established in 16 regions of Syria. Hundreds of thousands of clothing materials have been delivered to people in need through our charity shops. These aids have helped 114 thousand families live.





Education

More than 1 million people around the world benefited from our educational projects in 2020. 131 projects were carried out in 25 countries. Educational aid was delivered to more than 13 thousand people in Yemen alone. Our educational projects consist of aids such as school construction, maintenance, renovation, and restoration (dormitory building, computer and chemistry laboratories, gymnasium installation), educational equipment assistance, vocational courses establishment, as well as books and magazines publication and distribution.





Countries by number of projects, budget amounts and beneficiaries in the area of education



Project
131



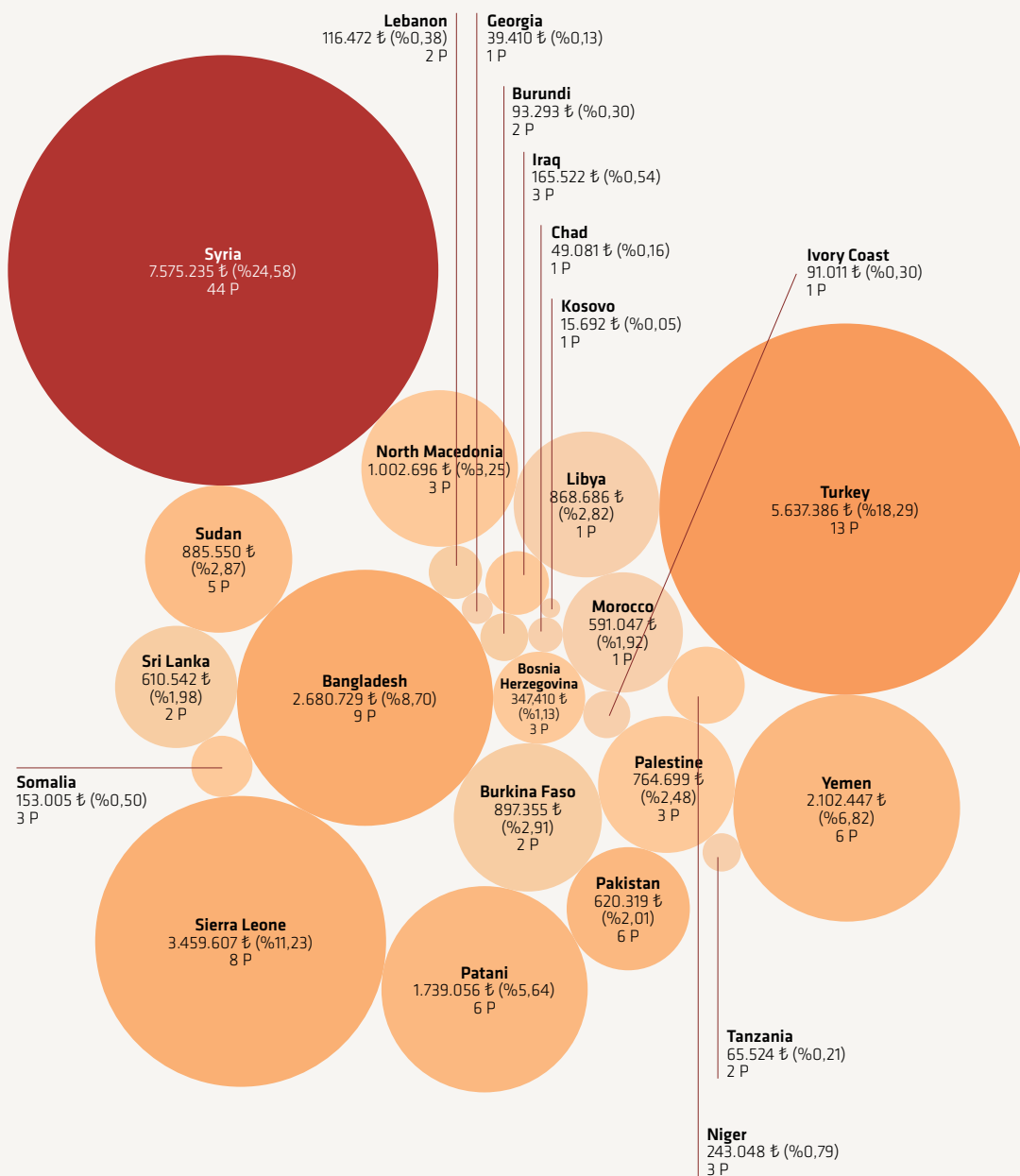
Country
25



Beneficiary
1.090.974



Amount of Aid
30.814.820 ₺



Project intensity by sector 1 44

The size of balloon diagram is proportionate to the amount of aid.

Protection

We regularly care for approximately 117 thousand orphans and have built 38 orphanages in 13 countries. Our conservation projects consist of orphan sponsorship support, orphanage construction, mass weddings, business establishment assistance, and travel programs.





Countries by number of projects, budget amounts and beneficiaries in the area of protection



Project

422



Country

49



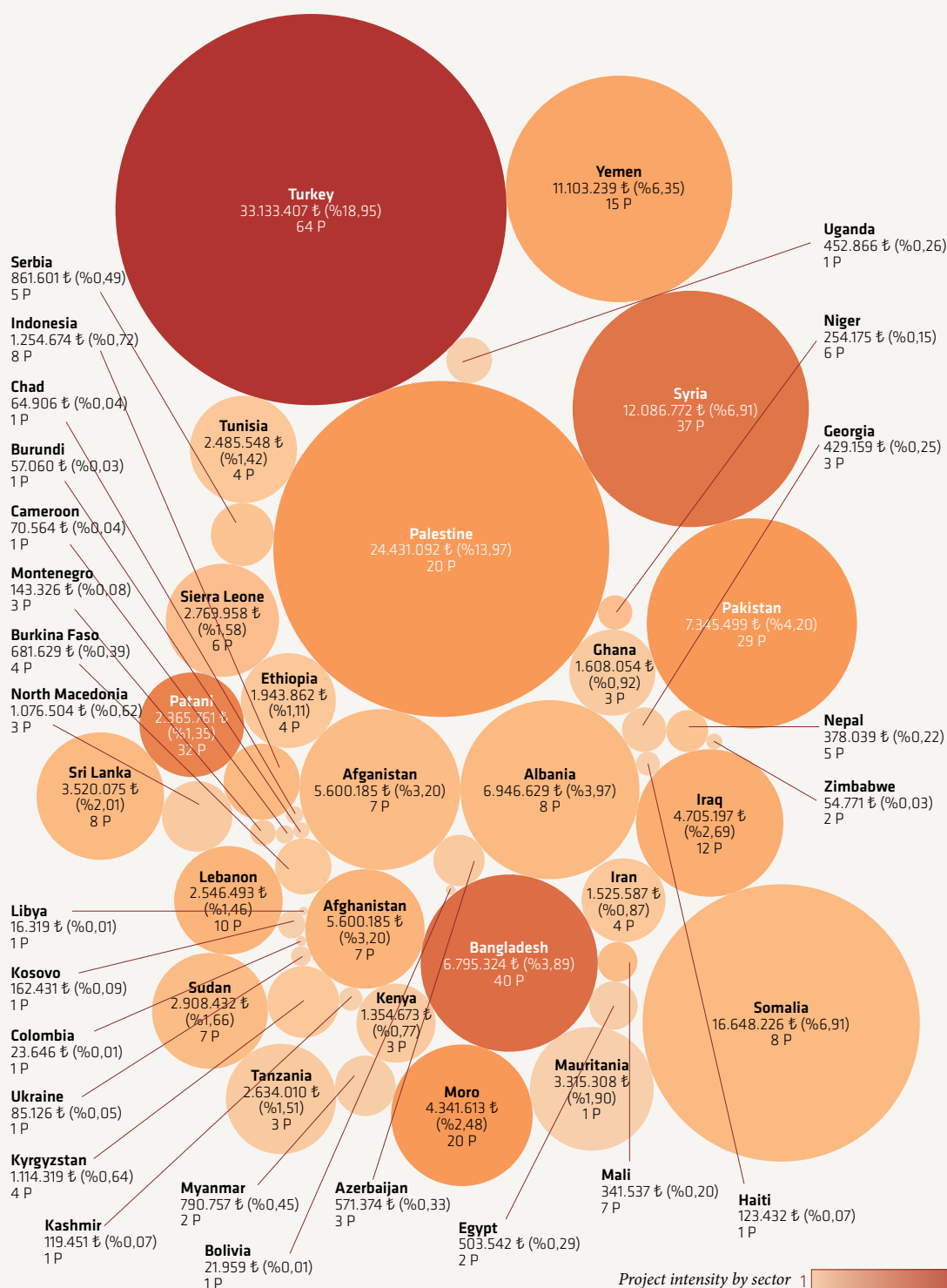
Beneficiary

225.427



Amount of Aid

174.852.085 ₺



The size of balloon diagram is proportionate to the amount of aid.

Martyr Eren Bülbül Orphanage

Our efforts to build an orphanage started with the invasion of Afghanistan. The orphanages we established for orphans who had to migrate to Pakistan were later followed with the construction of more orphanages in other countries; today we have 38 orphanages in 13 countries.

One of these orphanages is Martyr Eren Bülbül Orphanage. 24 girl orphans live in the orphanage built in Somalia. Here, the orphans' shelter, health, education and food needs are met in the hope that they grow up to be healthy individuals. The orphanage bears the name of Eren Bülbül, who was martyred at the age of 15 in a terrorist attack in Trabzon.





Health

Approximately 1.7 million people in 22 countries benefited from our health projects in 2020. With a cataract study that started in 2007, today we have performed cataract surgery on more than 140 thousand people. Our health projects include hospital, clinic, health center construction and maintenance/repair, mobile clinic installation, blood center establishment, rehabilitation center construction, medical equipment assistance, drug assistance, health screening where necessary, vaccination campaigns, examinations, treatment and surgeries, mass circumcision.



Countries by number of projects, budget amounts and beneficiaries in the area of health



Project
65



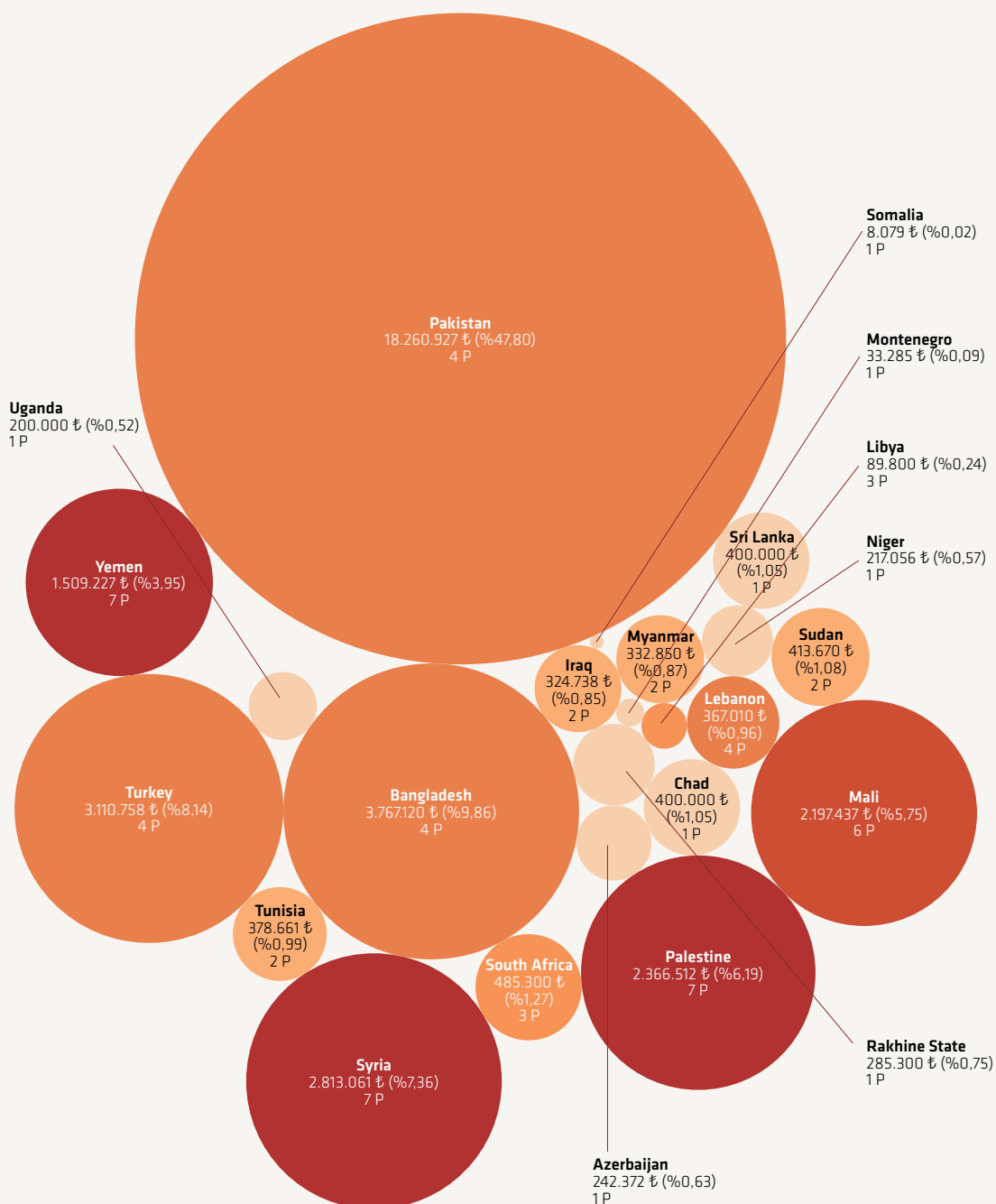
Country
22



Beneficiary
1.712.973



Amount of Aid
38.203.165 ₺



Project intensity by sector 1 7

The size of balloon diagram is proportionate to the amount of aid.



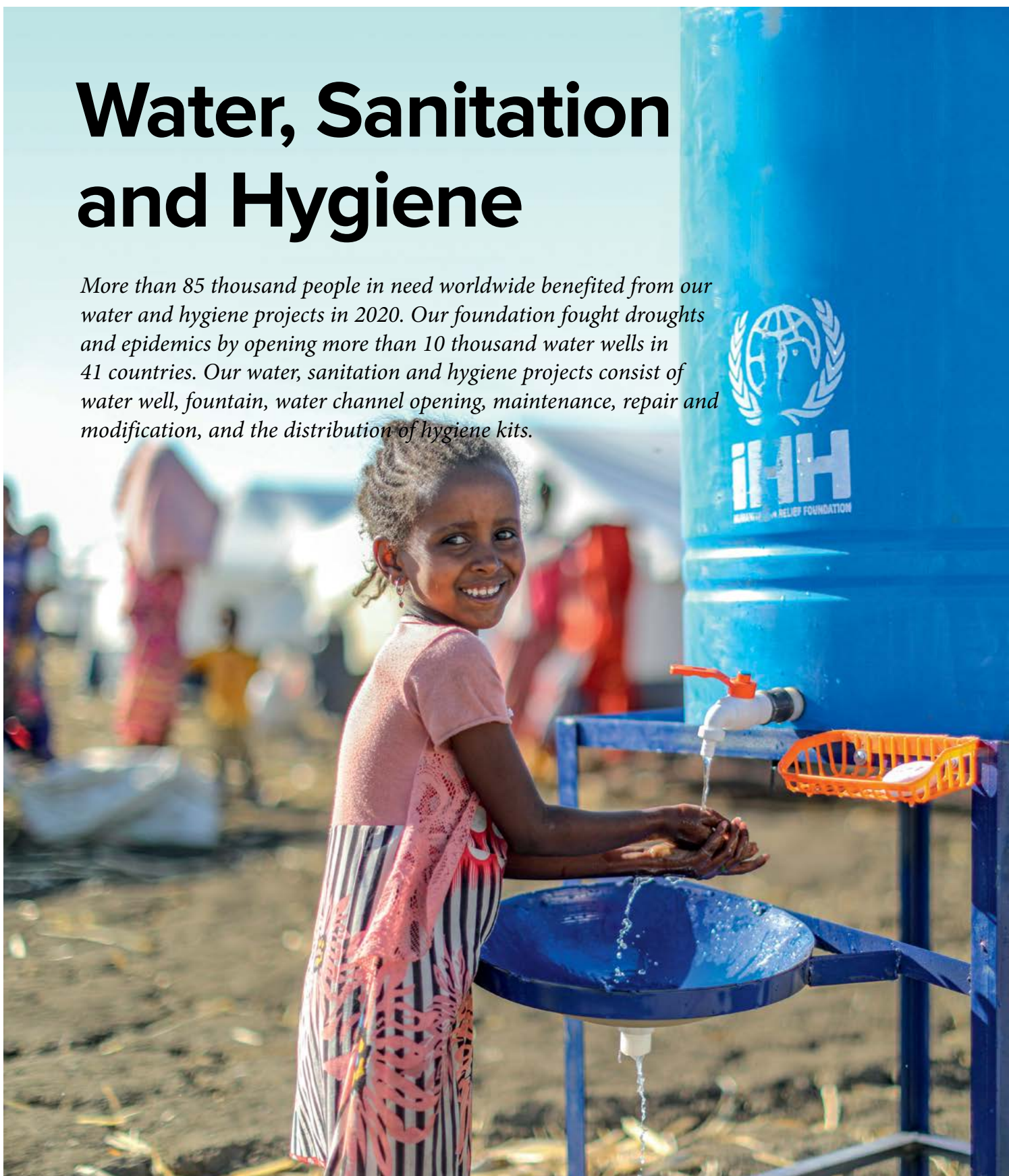
Yemen Oxygen Center

2020 was one of the most difficult years we have ever experienced. There was chaos all over the world, especially in the field of health. For this reason, we increased our activities in this field in 2020 and realized country-specific projects. One of these countries was Yemen, a country that has been at war for years. We provided oxygen tube support to 24 health centers and hospitals in Yemen. At the same time, we provided 27 thousand liters of fuel and oxygen cylinders to Taiz Oxygen Center. 14,591 people benefited from these projects.



Water, Sanitation and Hygiene

More than 85 thousand people in need worldwide benefited from our water and hygiene projects in 2020. Our foundation fought droughts and epidemics by opening more than 10 thousand water wells in 41 countries. Our water, sanitation and hygiene projects consist of water well, fountain, water channel opening, maintenance, repair and modification, and the distribution of hygiene kits.





Countries by number of projects, budget amounts and beneficiaries in the area of water, sanitation and hygiene



Project
56



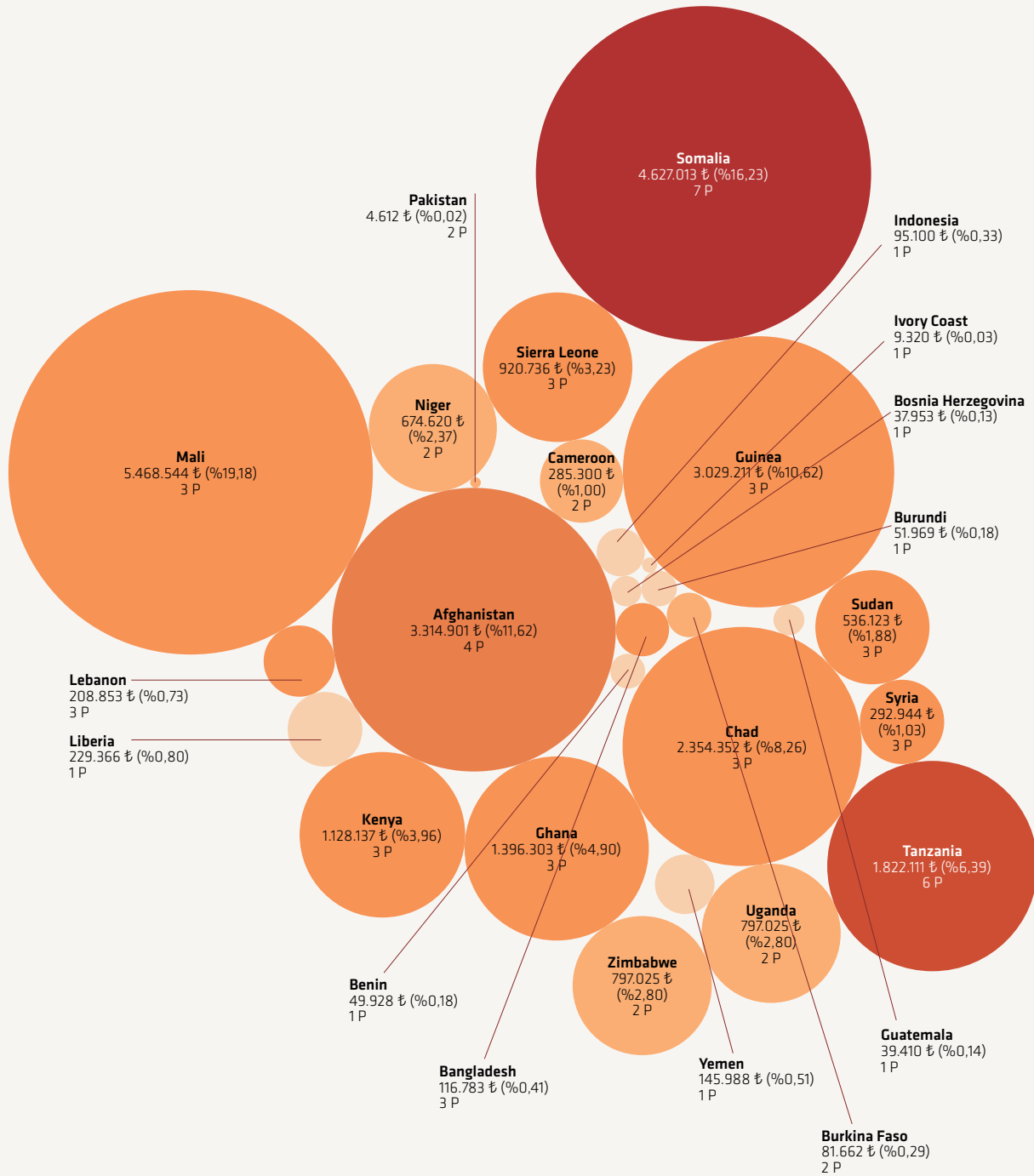
Country
27



Beneficiary
85.142



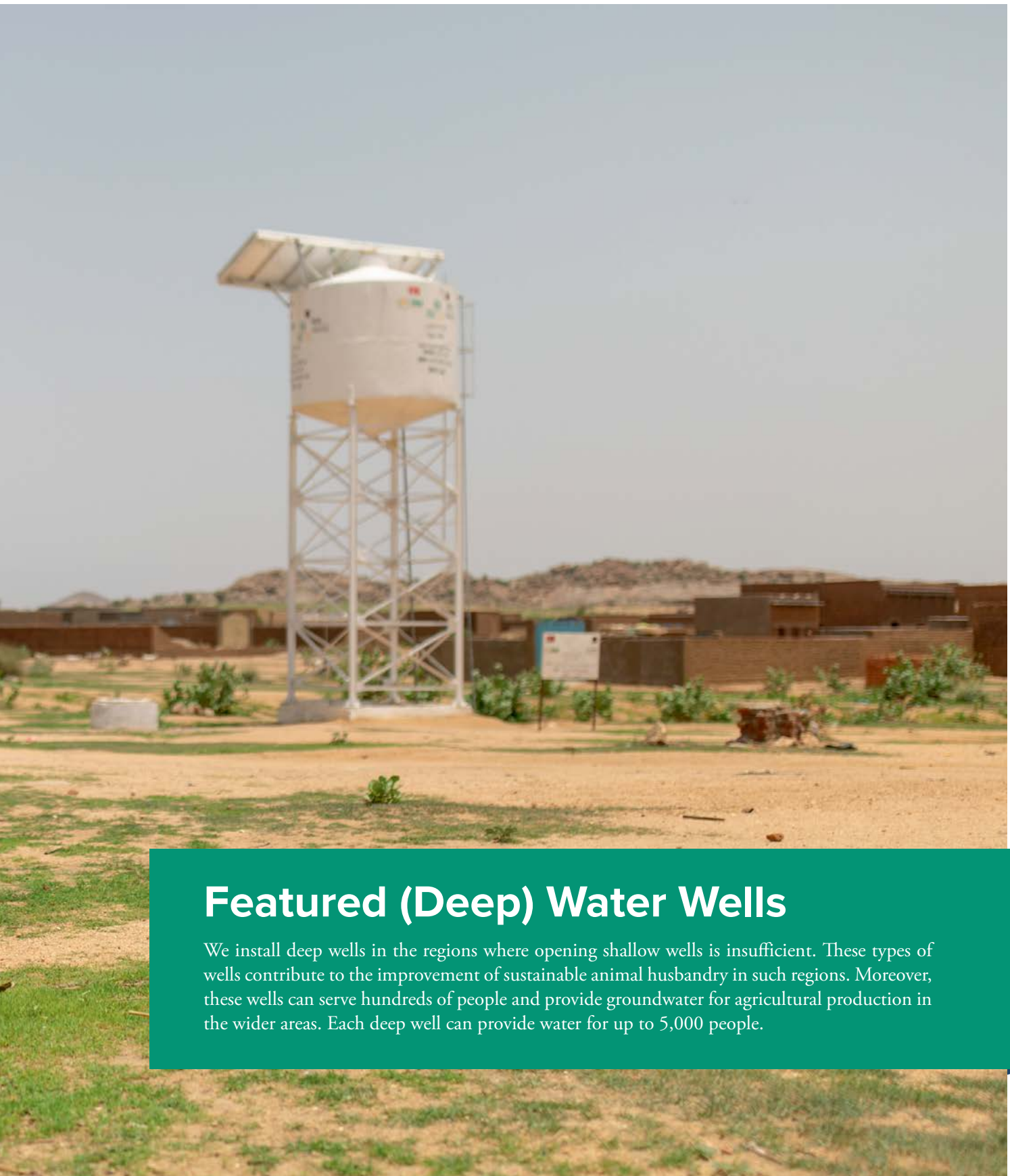
Amount of Aid
28.515.288 €



Project intensity by sector 1 7

The size of balloon diagram is proportionate to the amount of aid.





Featured (Deep) Water Wells

We install deep wells in the regions where opening shallow wells is insufficient. These types of wells contribute to the improvement of sustainable animal husbandry in such regions. Moreover, these wells can serve hundreds of people and provide groundwater for agricultural production in the wider areas. Each deep well can provide water for up to 5,000 people.

Shelter

More than 836 thousand people in need worldwide benefited from our shelter projects in 2020. Shelter aid was delivered to 600 thousand people in Syria, Sudan and Bangladesh alone. Our shelter projects consist of housing construction, rental assistance, tent installation, maintenance, repair and restoration of the established projects.





Countries by number of projects, budget amounts and beneficiaries in the area of shelter



Project

31



Country

12



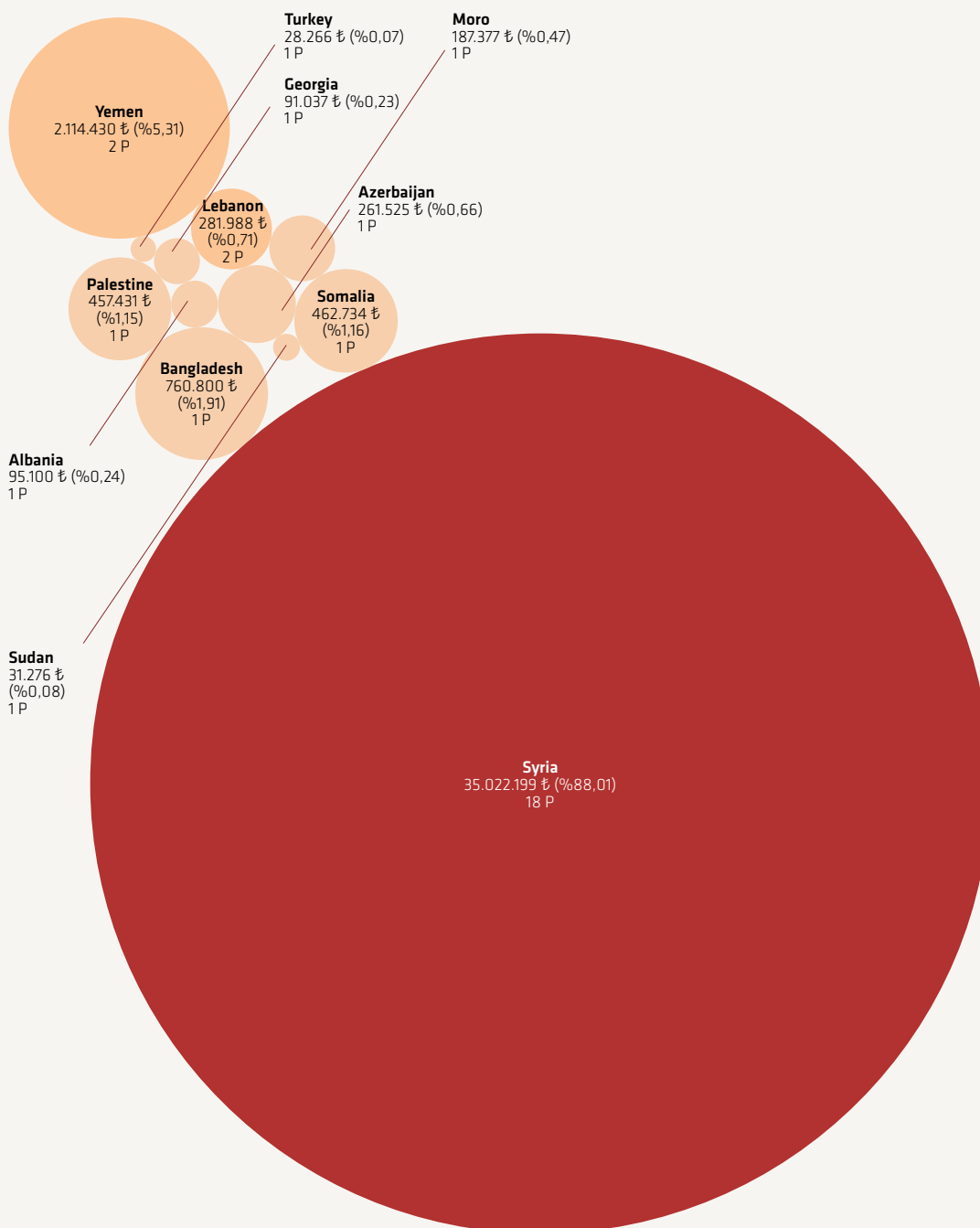
Beneficiary

836.867



Amount of Aid

39.794.162 ￼



Project intensity by sector 1  18

The size of balloon diagram is proportionate to the amount of aid.





Briquette Houses

The Syrian War has caused a grave humanitarian crisis. 6.6 million people were internally displaced. Survivors of the war are trying to survive in tents or derelict buildings. 1.5 million people live in tent cities; most of them are women and children. We have developed various methods to solve the country's housing problem. One of them was Briquette Houses. We realized our Briquette House project in 2020. We have so far placed families in 14 thousand out of the 20 thousand briquette houses. The Briquette Houses project, which we established as an emergency solution, has reached its goal and now we have started working on our new project. In our renewed project, we started to build Living Houses in the size of 40 square meters with a toilet inside, kitchen, courtyard, clean water and electric installations, sewage drain, water tank, ferrous doors and windows and concrete roof. Our Living Houses project still continues.



Cultural

In many parts of the world, people have difficulties getting cultural studies and education due to the lack of means. For such underprivileged communities, we provide humanitarian relief to help them get out of poverty and remain firm to their cultural and religious roots through educational activities. In 2020 we reached out to more than 164 thousand people through our cultural activities.





Countries by number of projects, budget amounts and beneficiaries in the area of culture



Project
52



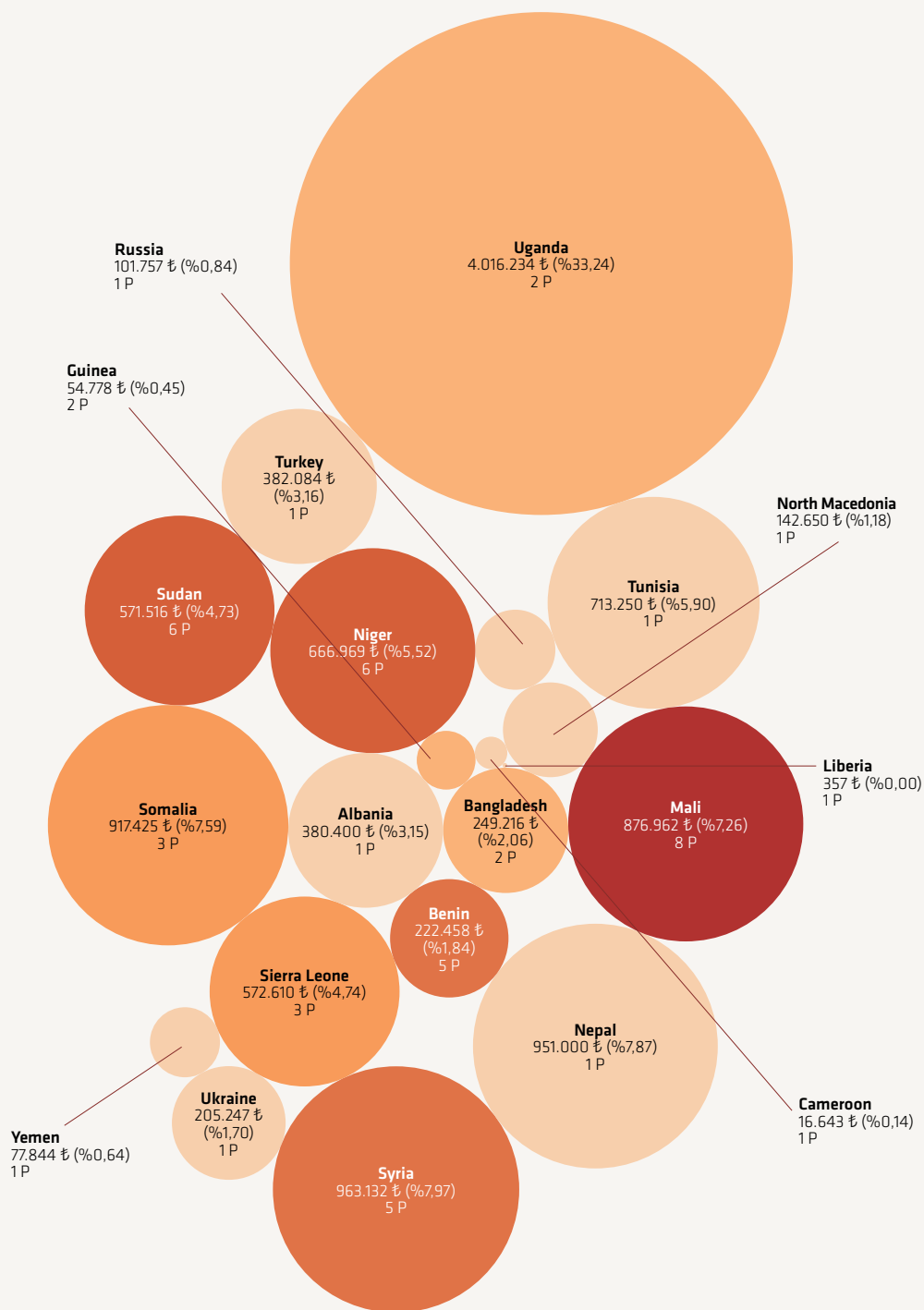
Country
20



Beneficiary
164.773



Amount of Aid
12.082.531 ₺



Project intensity by sector 1 8

The size of balloon diagram is proportionate to the amount of aid.

Agriculture

Agricultural projects contribute to the development of many countries, cure hunger and create workspaces for those in need. We supported more than 50 thousand people with our agricultural projects in 2020. Our agricultural projects consist of agricultural activities and aid to farmers.





Countries by number of projects, budget amounts and beneficiaries in the field of agriculture



Project

2



Country

1



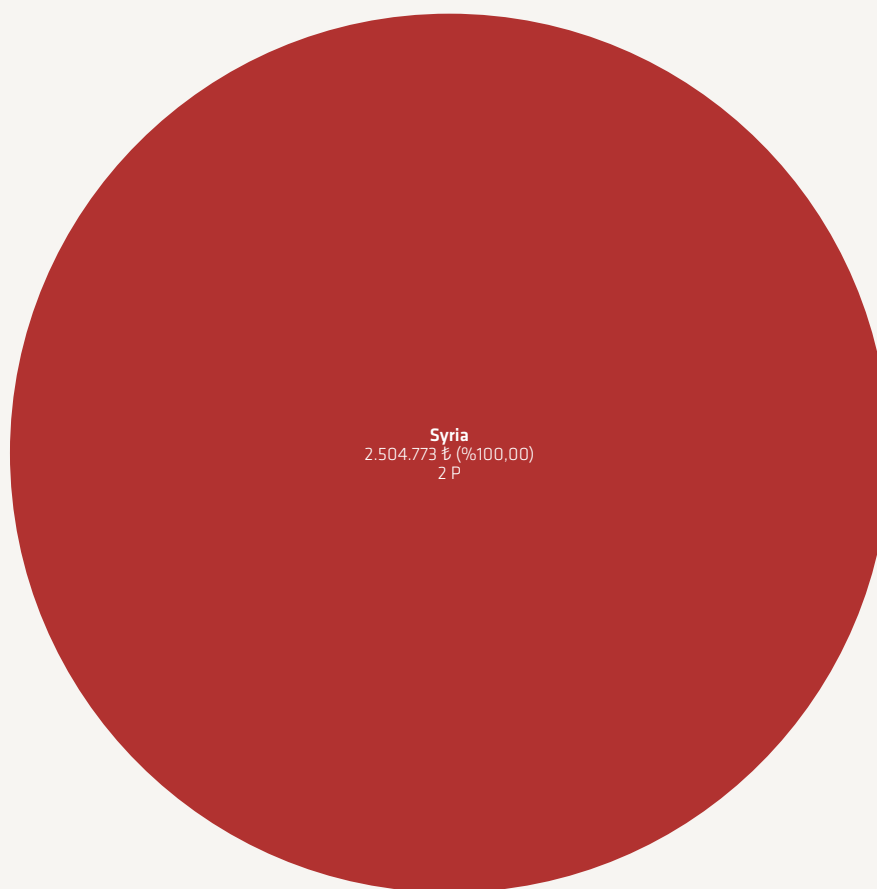
Beneficiary

50.165



Amount of Aid

2.504.773 ₺



Search and Rescue

IHH Humanitarian Relief Foundation's Search and Rescue Unit intervenes in earthquakes and disasters in Turkey and around the world in order to save lives. Our teams of more than 850 professionally trained employees and volunteers are ready for any disaster that may occur. The Disaster Coordination Center (AKOM), which we built in Bursa, continues to work in order to respond effectively and quickly to a possible Marmara earthquake.





Countries by number of projects, budget amounts and beneficiaries in the field of search and rescue



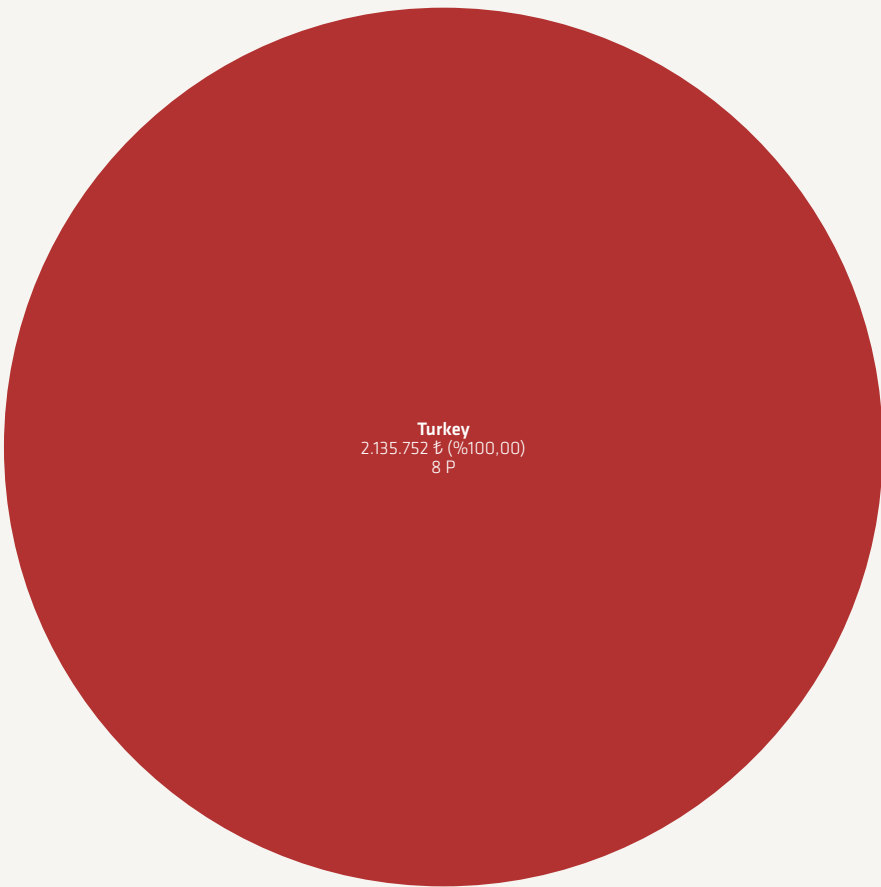
Project
8



Country
1



Amount of Aid
2.135.752 ₺







Izmir Earthquake

An earthquake occurred in Izmir on October 30, 2020. The 6.6 magnitude earthquake caused serious damage to some buildings in the city and many citizens suffered from this. IHH Search and Rescue teams took immediate action and were dispatched to the region with 504 people from 33 provinces. With 76 vehicles, 1 Search and Rescue boat and 1 mobile soup kitchen, the teams covered the wounds of our earthquake victims by carrying out emergency aid works as well as Search and Rescue. Our foundation remained in the region until the effect of the earthquake passed.

HUMANRIGHTS and THEIR DEFENSE

At IHH, we believe that each and every person deserves to live an honorable life and that this can only be possible by ensuring justice and protecting their human rights. We develop projects that would relief any individuals and communities whose rights are violated, carry out activities to defend people's rights, and take actions that will draw international interest and mobilize the international legal authorities regarding the infringement of rights in war zones.





CONGRESSES AND CONFERENCES

BOLIVIAN ISLAMIC SOCIETY CONGRESS

The Bolivian Islamic Society Congress, which offers an annual consultation program for Bolivian Muslims, was held in Masjid As Salam in capital La Paz, with the support of IHH Humanitarian Relief Foundation together with Asociacion Islamica de Bolivia and Centro Islamico Boliviano. Over 60 male and female participants were present from the cities of Cruz, Potosi, Ororu, Sucre, Cochabamba and La Paz. Before the congress, we visited the Ambassador of the Republic of Turkey to La Paz Serap Özçoşkun and we informed him about the program to be made and IHH's activities in the continent.



MEETINGS WITH THE INTERNATIONAL COUNCIL OF VOLUNTARY AGENCIES (ICVA)

IHH has been a member of ICVA, one of the largest humanitarian communication networks in the world, since 2018. In 2020, IHH joined ICVA's Advisory Committee and contributed to the evaluation of ICVA's 2030 strategy. This year, due to the pandemic, virtual participation in ICVA's Annual Conference, which was held online, was ensured. In August, members of ICVA in the MENA region met online.



AWARENESS CAMPAIGNS

WORLD CHILDREN'S RIGHTS DAY

The Orphan Foundation, IHH Humanitarian Relief Foundation, International Refugee Rights Association, World Children's Association, Refugee Associations Federation and other participating NGOs held a joint press release on the day celebrating recognition of children's rights by law in 1989 United Nations Convention on the Rights of the Children. 17 NGOs made a press statement and signed a joint statement.



AGAINST SUBSTANCE ADDICTION AND CORRUPTION

“Protect Your Neighborhood and School - No to Drugs!” conferences which we started in 2018 have been held in 36 cities in Turkey and six countries in the Balkans and Europe, with the participation of teachers, AMATEM doctors, community leaders, religious officials and NGOs, and the role of civil society in the fight against substance addiction was highlighted in the event. In this process, we participated in three workshops, one of which was international, and the academic dimensions of the problem were closely touched upon. Our foundation, which continues its activities in 2020, has carried out many projects in the field of combating drugs. IHH's Report on Substance Abuse and the Role of Civil Society in Combating Addictions was published in December 2020. You can access the report at www.ihh.org.tr/en

MAVI MARMARA'S 10TH ANNIVERSARY

In order to keep the spirit of the Blessed Journey alive, we organized a YouTube live broadcast on May 31 with the participation of 30 thousand people. Our Chairman Bülent Yıldırım, Memur-Sen President Ali Yalçın, Honorary President of Social Doku Foundation Nureddin Yıldız, Journalist-Author Abdurrahman Dilipak, Palestinian Ambassador to Ankara Faed Mustafa and Halid Meshal participated in the event to talk about the current situation in Palestine, Jerusalem and awareness of the cause. Afterwards, the short film “Signal”, which we prepared for the 10th anniversary of Mavi Marmara, describing the events on the ship on the night of May 31, 2010, was released. Musician Yücel Arzen was inspired by the notes he wrote in his diary just before the martyrdom of Furkan Doğan, the youngest martyr of Mavi Marmara. He composed a song titled “Martyrdom or my mother?” and made a clip of the song.



INTERNATIONAL CALLS AND PRESS CONFERENCES

PALESTINIAN CAMPS PRESS RELEASE

The population of Palestinian refugees in camps in Lebanon has exceeded 500 thousand and they survive entirely on foreign aid. With improvement and development projects for the camps, a number of NGOs started an aid campaign to solve these refugees' problems. IHH Deputy Chairman Hüseyin Oruç who read the press release said, "Today, 22 institutions have taken action to be with the Palestinian families who have been separated from their homeland. This number will continue to increase".





HUMANITARIAN DIPLOMACY and INTERNATIONAL RELATIONS

At IHH, we ensure that necessary steps are taken to protect civilian population, find lost individuals, rescue captives and end crisis in regions devastated by crises, wars and natural disasters. Under such circumstances, we play an active role and get involved in humanitarian diplomacy when inter-governmental diplomacy is inadequate to resolve the issues. Where human life is concerned, we make all necessary official and diplomatic attempts to seek solutions, act as an intermediary where necessary, and remove any barriers standing between humanitarian aid and the people in need. To make its activities in all these fields more efficient, our foundation has strengthened its relations both in the national and international arena and achieved representation not only in our country and region, but also on many international platforms concerned with humanitarian services.



DETAINEE and HOSTAGE FREEDOM - FAMILY REUNIFICATIONS

IHH acts as arbitrators and mediators between conflicting parties in war and crisis areas, and we carry out humanitarian diplomacy efforts to save the lives of innocent people who are unlawfully arrested and taken hostage.

- We carried out 1,023 family reunification activities in 2020. We helped reunite 3 families from Sudan, 992 families from Iraq, 24 families from Lebanon, and 3 families from Ethiopia. In addition, we provided Protection and Legal Support services to 242 families in Turkey. 3 Turkish hostages in Libya were liberated and brought to Turkey. Support was given for the release of 2 other Turkish citizens.
- Our membership in the Monitoring Committee (TPMT) - established with the peace agreement signed in 2013 between the Philippines State and the Moro Islamic Foundation Front (MILF) - continues.
- Dozens of meetings were held in face-to-face and online meetings in four terms, contributing to the healthy functioning of the peace process.
- Guests from many countries including Syria, Iraq, Egypt, Afghanistan, Libya, Yemen, Thailand, Qatar, Lebanon and Palestine were hosted and information was exchanged on humanitarian diplomacy issues.
- Leaders of the most influential Tebu, Tuareg and Amazik tribes in Libya were invited to Turkey, and many official meetings and NGO visits were held during the program.
- Many presentations on humanitarian diplomacy were made, especially for our organizations and university students.



PROJECTS

Bakery Project in Collaboration with the UN Office for the Coordination of Humanitarian Affairs (OCHA), Idlib

In the project, which started in July 2020, daily bread distribution is carried out in 41 refugee camps in the Maaret Misrin region of Idlib. 25 thousand people benefit from the project. The project, which will continue for another year, comes with the coordination and funding support of the United Nations Humanitarian Coordination Office. IHH is the main contractor of the project and is responsible for the realization of the project and the reporting of all its processes.

Refugee Camp Project in Cooperation with the UN Refugee Agency (UNHCR), Sudan

IHH has been working with a team of specialists since November 2020 as the main partner of the Commissioner in conducting shelter needs, non-food aid and camp rehabilitation for more than 60 thousand Ethiopian refugees who had to migrate to Sudan due to internal turmoil in Ethiopia, upon the call of the United Nations High Commissioner for Refugees. IHH Humanitarian Relief Foundation, which has set up more than 6 thousand tents in the project, has also built more than 750 treehouses, known as the traditional Rakuba houses, to shelter the refugees. IHH, which also organizes non-food aid in Um Rakuba and Tunaydbah refugee camps, continues its activities in the region.

Mobile Clinic Project in cooperation with the World Health Organization (WHO) and Insan Charity, Idlib

With the collaboration and funding of the WHO, our Mobile Clinic Project provide basic health needs, examination service and basic treatment services in two central points of Idlib. Every day, more than 250 people benefit from the 9-month project.



CONSCIENCE MOVEMENT

More than 13,500 women have been imprisoned in Syria so far; more than 7 thousand of them are still tortured, raped and subjected to various inhuman tortures in prisons. The Syrian regime used and continues to use rape of women as a weapon. The Convoy of Conscience organized last year, which reached Hatay from Istanbul to draw attention to the drama experienced by women in the Syrian War, operated under the name “Conscience Movement” to remove obstacles to freedom. Politicians, journalists, academics and human rights defenders from different parts of the world supported the Conscience Movement.

IHH held dozens of meetings in 2020 and carried out multi-faceted studies to free female and child detainees from prisons, which it had determined beforehand during these meetings. As a result of these efforts, thousands of imprisoned women were released.



INTERNATIONAL RELATIONS

United Nations Office of the Coordination of Humanitarian Affairs (OCHA), Humanitarian Networks and Partnership Week (HNPW), ICVA Decentralization Event, February 2020

ICVA organized a session on “Decentralization and Greater Cooperation” during the Humanitarian Networks and Partnership Week (HNPW) of the UN Office for the Coordination of Humanitarian Affairs (OCHA). In the session, IHH Humanitarian Relief Foundation International Relations Coordinator Talha Keskin gave a presentation. In the panel, the contribution of humanitarian organizations in Turkey, Indonesia and China to the international humanitarian aid system was discussed. It talked about how international aid organizations in non-European countries delivered aid to crisis areas, how they interacted and partnered with local communities and actors, and how they developed relations with international humanitarian actors.

Geneva Peace Week (GPW), Educational Challenges During and After the Covid-19 Pandemic, November 2020

The Geneva Peace Week is an annual event that is organized in Geneva every November and discusses peace-building efforts around the world.

INTERNATIONAL RELATIONS

IHH International Relations Coordinator Talha Keskin attended the session titled “Challenges in Education During and After the Covid-19 Pandemic”, one of the Geneva Peace Week sessions this year, and gave a presentation about the educational status of Syrian refugee students in Turkey.

United Nations Humanitarian Coordination Office (OCHA) High Advisory Meetings (HLG), Gaziantep

OCHA is established within the UN in order to determine the course of humanitarian aid in situations such as civil war and natural disasters. It coordinates humanitarian aid activities with UN’s humanitarian aid sectoral (cluster) approach. The most systematic relationship between OCHA and IHH is the HLG meetings in Gaziantep. IHH has been a member of this group, representing Turkish non-governmental organizations since the beginning of the Syrian crisis. Although HLG members meet regularly once a month, they can also meet once a week or even every day in times of crisis. IHH continued to be an active HLG participant in 2020.

Meetings with the International Council of Voluntary Organizations (ICVA)

IHH has been a member of ICVA, one of the largest humanitarian communication networks in the world, since 2018. In 2020, IHH joined ICVA’s Advisory Committee and contributed to the evaluation of ICVA’s 2030 strategy. This year, virtual participation was provided to ICVA’s Annual Conference, which was held online due to the pandemic. In August, ICVA members in the MENA region met online.

UN Human Rights Council Sessions

The Human Rights Council meets regularly in Geneva three times a year; in March, June and September. This year, due to the pandemic, the 43rd, 44th and 45th sessions were held online.

Conference on the Future of Syria - IV, June 2020

The Future of the Syria Conference, organized annually by the EU, was held online this year. IHH regularly attends this conference every year, where the future of Syria is discussed in terms of both humanitarian aid and humanitarian diplomacy.

Some of the meetings that our foundation attended in 2020;

DATE	ORGANIZATION
05.02.2020	Cenevre, More Inclusive Coordination For the Global South
6.02.2020	HD Presentation Conflict Areas Research Center CHS – Doha
15.06.2020	UN Global Contact 20th Anniversary leaders summit
6.10.2020	Peace Building in Afghanistan
28.10.2020	Finland’s Role in Peacemaking
6.11.2020	Geneva Peace Week
17.11.2020	Women’s Role in Peacemaking in Afganistan
26.11.2020	America Peace Workshop
8.12.2020	Civil Military Coordination
11.12.2020	Medipol University, Humanitarian Diplomacy on Practices

INCREASING CAPACITY





13 - 14 - 15
EKİM

İHH GENİŞLETİLMİŞ İSTİŞARE ve DEĞERLENDİRME TOPLANTISI

ANTALYA

■ ROHINGYALARIN VATANDAŞLIKLARINI
ELLERİNDEN ALINMASINDA
DÖNÜM NOKTALARI

- 1976
- 1982
- 1988
- 1994
- 2001

■ 1948 BAĞIMSIZLIK SONRASI
ROHINGYALARIN TOPRAKLARINDAN
SÜRÜLMÜŞ SÜREÇLERİ

- 1947
- 1948
- 1949
- 1950
- 1951



COMPLIANCE

IHH inspects the compliance of international and national legal frameworks in its activities; in the collection and use of donations as well as in donor management. IHH has been pursuing to increase its capacity of compliance with national and international law since 2017 to build and improve its reputation nationally and internationally.

WHAT IS IHH'S COMPLIANCE SYSTEM?

Employee compliance has a central position in our foundation through the Compliance Committee - which plays an advisory role - consisting of the Secretary General, Compliance Coordinator and International Relations Coordinator. The Compliance Unit carries out activities to ensure compliance of internal standards and field experiences with professional norms and standards from a perspective of ethics and legitimacy.

IHH's compliance policy is based on local and international legislation as well as ethical and moral values. Compliance efforts enable IHH officials to better understand their responsibilities. This ensures our employees to act with full responsibility and that the concept of compliance is fully embraced across the organization. Full responsibility takes place through compliance with IHH's legal regulations and working principles.

The community and benefactors can rest assured that the funds donated to IHH and its voluntary efforts are used for legitimate purposes and have reached the intended beneficiaries. Our Compliance Unit develops business processes for IHH's activities in accordance with the international standards.

IHH carries out its entire operations, works and transactions related to these operations in accordance with the IHH Institutional Guidelines' regulations. IHH Institutional Guidelines has been prepared for all units to maintain workplace harmony and to carry out their activities in line with their objectives. The Guide is provided for relevant units, forms and instructions that they will apply while carrying out their work.

Compliance officers inform IHH General Secretary and answer to the Board of Trustees. Work coordination is ensured through the appointed Compliance Coordinator. While regularly conveying results, suggestions, decisions and follow-ups to the relevant parties, the Compliance Unit reveals its determinations regarding procedures and operations by making good use of internal sources, open digital and printed sources, literature studies in the field, developments in the sector and operations of other institutions.

This way, IHH strives to ensure that the foundation's operation complies with the regulations and directives, and that the language used by the foundation is compatible with the corporate culture. In addition, by specializing in the field of compliance, it is also among its objectives to follow the image of the foundation in the international arena, to follow periodic compliance and to support internal compliance practices. The primary task of the Compliance Unit is to design processes and follow-up their daily operations by the relevant staff.

Compliance efforts, which try to create a culture of doing the right thing in every situation, continue to play a radar role. With recommendations for improvement in business and transactions, the orientation of compliance efforts towards consultancy in internal governance structures has been realized. In the process, incoming tasks are classified, and more monitoring positions are carried out, and signal transmission turns into consultancy with the radar role of compliance.

Corporate compliance delegates are set up in a structure where suggestions and feedback are received throughout the process for training and awareness in which the corporate culture is disseminated. Risk Management plans are made continuously to support the efforts to become more compliant with our rules. It is activated in the context of the Culture of Notification and Expression to ensure a fair and ethical order with a planned culture of openness.

The Compliance Unit:

- Contributes to the supervision of works and transactions in accordance with current and future guidelines. Intervenes directly to improve or regulate works and transactions. Shares its experiences by participating in commissions with internal governance structures.
- Follows-up efforts to avoid bottlenecks that may compromise IHH's works and transactions. Ensures the development of policies against money laundering, financing of terrorism, bribery and corruption.
- Provides support for risk and control assessment activities. Monitors the activities of the foundation and makes recommendations on risk and control activities. Tests the suitability and effectiveness of the controls. Adapts necessary mechanisms related to "checks and balances" to the system to minimize IHH's exposure to risks in all areas as much as possible.

AUDITING

Our foundation checks the compliance of its activities, collection of donations, use of donations collected and management of benefactors with national and international laws. These audits are conducted by the Audit Committee appointed by the Board of Trustees, Control and Audit Unit appointed by the Board of Directors, independent auditors and experts. Audits of permanent projects are carried out by IHH's Foreign Relations Support Audit Unit. The unit carried out technical evaluations during the preparation and closing phase of 282 projects that were implemented, or planned to be implemented, in 34 countries in 2020.

The Control and Audit Unit appointed by IHH's Board of Directors in 2016 ensures that our foundation's operations are carried out in accordance with the legislation and strategic plan, that resources are used effectively, economically and efficiently, and that the information received is reliable, complete and timely. The unit started to work on internal audit procedures and principles in 2020, and the working procedures and principles, powers and responsibilities of the Internal Audit Unit were regulated in line with the "Internal Audit Standards" published by the International Institute of Internal Auditing (IIA). Along with hundreds of projects carried out by our foundation in 2020, 6,639 assignment, procurement and aid applications were checked and audited by this unit.

You can access IHH's independent audit reports on the financial statements on our website at www.ihh.org.tr/en

LAW ON THE PROTECTION OF PERSONAL DATA

Law No. 6698 on the Protection of Personal Data (KVKK) which entered into force following its publication on April 7, 2016, aims to protect the fundamental rights and freedoms of individuals with regard to the processing of personal data, in particular privacy, and regulate the rules and obligations to be observed by real and legal persons processing personal data. The protection of personal data is the protection of fundamental rights and freedoms by putting a mechanism around the processing of personal data. The Law covers all stages of data processing such as the collection, storage, use and transfer of personal data.

In compliance with the Law, explicit consent was obtained from the employees by creating a personal data protection and privacy policy; and each employee's role and responsibilities were clearly defined. Technical and administrative training programs were organized, and supervisors responsible for data entry were appointed. An institutional policy on erasure or destruction or anonymization of personal data was prepared and all contracts with existing and new suppliers and individuals were amended with additional articles in compliance with the KVKK.

IHH Humanitarian Relief Foundation has done all the required technical and administrative efforts under this Law and ensured their sustainability.

INFORMATICS

The Information Unit was established in 2018 in order to pass the data produced by our foundation through more efficient analytical processes, to meet the reporting needs in accordance with international standards, and to improve the sensitivity of accountability and transparency before donors and supervisors. Among the work plans of the unit, which participated in capacity building trainings in 2020, are improving data quality, creating data pools, visualizing data that contributes to the functioning of the foundation, and contributes to donor's journey experience.

HUMAN RESOURCES

IHH Human Resources' mission is to achieve the goals and objectives of the institution, by employing personnel who are educated and owns a career, trained or to be trained in accordance with the desired qualifications. The Human Resources unit sees the human in the center of the organization, tries to provide both material and moral satisfaction of the human resource in the right time and place. It is a unit that provides development and career opportunities, respects human rights and freedoms, includes experts and competent people in humanitarian aid, defines its personnel as an exemplary model in terms of social, legal, cultural and moral aspects and will mobilize their work in this direction.

Some of the in-service trainings carried out by the Human Resources unit for the employees in 2020 are as follows:

- Stress: Benefits and Harms
- Time management
- Problem solving techniques
- Microsoft Office 2016
- Microsoft Word 2016 User Guide
- PowerPoint 2016 User Guide
- Excel 2016 User Guide
- Guaranteed Ways to Make Communication Problems

SEARCH and RESCUE

Our foundation's Search and Rescue teams are capable of responding to emergencies and natural disasters. Our Search and Rescue teams go through various trainings in order to gain competence. These teams can perform first aid activities along with Search and Rescue in wrecks, underwater and fire. The teams that have received training on evacuating the injured from a place where a fire took place, setting up evacuation mechanisms as well as similar trainings, have the ability to intervene in the structure of the place. The teams, who receive radio training to be used in disaster situations where communication fails and telephone and internet networks do not work, are also competent in establishing a radio station and creating a communication network in disaster situations. While Search and Rescue trainings continue within the body of IHH, our teams consisting of more than 850 professionally trained employees and approximately 2 thousand volunteers are ready for any possible disaster.

Some of the events and exercises our Search and Rescue teams took part in 2020 were as follows:

- Elazig Earthquake, 24 January 2020
- Van Avalanche Disaster, February 4, 2020
- Bahçelievler Building Collapse, February 14, 2020
- Van Earthquake, February 24, 2020
- Refugees in Edirne, 28 February 2020
- Bingöl Earthquake, 14 June 2020
- Kestel Flood Disaster, 21 June 2020
- Van Earthquake, 25 June 2020
- National Exercise, 15 August 2020
- Orphan Village Drill, 22 August 2020
- Giresun Flood Disaster, 25 August 2020
- Izmir Earthquake, 30 October 2020

SECURITY and RISK

The "Security Unit Overseas Information Form", which we prepared as a result of our work in the field of international security and travel security, continues to deliver information to our teams that go abroad. It has been updated by adding "Voluntary Consent Statement Regarding the Processing of Personal Data". The number of locations where our private security personnel are located and in this context, the number of private security personnel has increased. Planned and unplanned visits and inspections were made to our personnel. Considering the newly opened locations and branching process, there has been improvement in security systems.

QUALITY MANAGEMENT SYSTEMS

ANTI-CORRUPTION and BRIBERY

IHH Humanitarian Relief Foundation continues to carry out its capacity building works. The foundation, which develops systems for continuous compliance with the Personal Data Protection Law, also made the International Information Security Management System sustainable within the organization and received the ISO 27001 standard compliance certificate at the end of 2018.

In 2020, IHH earned a certificate again by establishing an international management system in accordance with ISO 37001, the Anti-Corruption and Bribery System, in line with the principles of transparency and accountability, after a 6-month preparation process that includes theoretical information on the fight against corruption, case studies, and questions and answers about lived experiences. In this context, IHH, which has implemented its policies, will undergo regular surveillance audits every year within the scope of a 3-year certificate valid as of October 5, 2020. Certification was carried out in accordance with NAVIGA Inspection and Certification Procedures.

ISO 37001 specifies and guides the requirements for a management system designed to help an organization prevent, detect and respond to corruption, and to help the organization comply with anti-corruption laws and voluntary commitments to its operations.

The framework of anti-corruption practices within the institution covers all personnel, management and relevant third parties in the foundation, and this sensitivity will be represented at the highest level; at the level of the Secretary General.

The duties to be undertaken regarding the relevant operational roles will be followed by the Corporate Compliance and Risk Coordinatorship, and the Control Supervision unit will assume responsibility for the internal audit roles to be performed at least once a year.

The ABMS management representative (Secretary General) leads the Compliance and Risk officers and subsequent related operations, validates the documents and manages the allocation of necessary resources for this purpose.

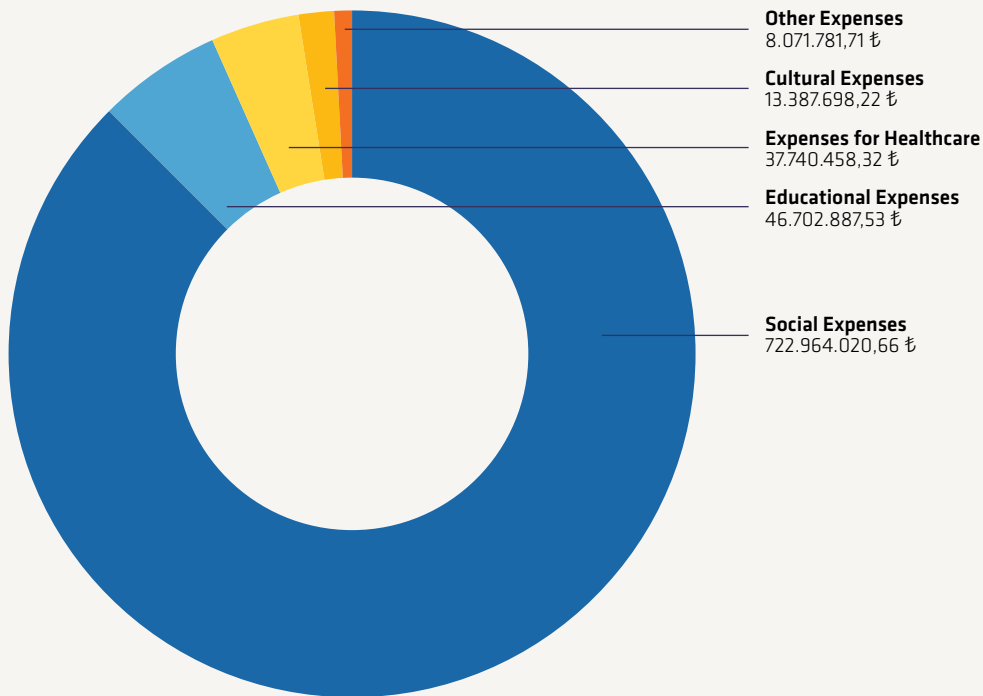
All personnel and management were prepared for ISO 37001 by providing notification and training on the roles, responsibilities and procedures of all units, and the system began to operate. Among the policies developed within the scope of the process are policies such as gifts and entertainment, notification and expression, prevention of retaliation, prevention of conflict of interest, communication, and business ethics guide.

Following trainings, the basic philosophy and objectives of the ISO 37001 standard were learned, information was obtained about the benefits of the standard, the structure, articles and conditions of the standard were learned, the connection of daily business activities with the ISO 37001 standard was understood and the ability to effectively apply the standard in business processes was gained.

With the aim to carry out humanitarian aid activities in war and war-torn regions, regions struck by natural disasters, poverty-stricken countries and regions, to prevent the impediment of the fundamental rights and freedoms of these people and to raise qualified people, IHH continues to develop its systems with the support of senior management.

STATEMENT OF INCOME AND EXPENSE

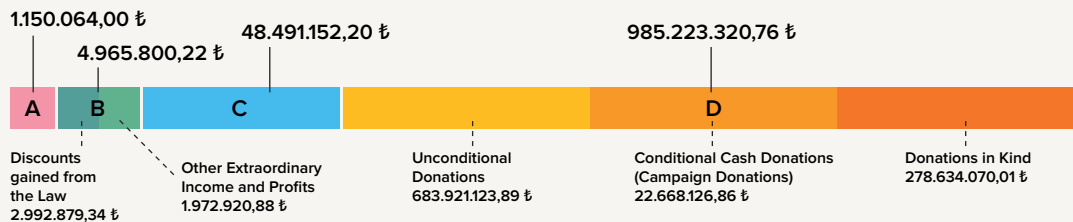
TOTAL PURPOSE AND SERVICE EXPENSES (-) 828.866.846 円



GENERAL ADMINISTRATIVE EXPENSES (-) 31.923.114,05 円

INCOME FROM OTHER ACTIVITIES (+) 1.039.830.337,18 円

A	Rent Income	1.150.064,00 円
B	Other Incomes	4.965.800,22 円
C	Financial Income	48.491.152,20 円
D	Donation Income	985.223.320,76 円



PERIOD INCOME AND EXPENSE DIFFERENCE 179.040.376,69 円

PUBLICATIONS



Movies and Documentaries

1. *On a Clear Sky* (Documentary)
2. *For the Love of Children* (Documentary)
3. *Signal* (Short Film)
4. *All Over* (Documentary)
5. *Telkin* (Short Film)
6. *Last Photo* (Documentary)



Books and Bulletins

1. *Palestine and the Freedom Flotilla* (Infographic Narrative)
2. *Caspian Sea: Struggle in the Energy Basin*
3. *Concentration Camps in East Turkestan: Genocide Step by Step*
4. *İNSAMER 2020 Yearbook* (Infographic Narrative)
5. *There Are People Waiting for Us* (Humanitarian Aid Issue 75)
6. *Most Missed Days* (Humanitarian Aid Issue 76)
7. *2020 Orphan Solidarity Days Introductory Booklet*



Reports

1. *Crimea Report: Node in Geopolitical Competition*
2. *North Caucasus Report: Religion, Politics and Ethnicity in the Caucasus*
3. *Balkan Report: A Geography in the Spiral of Division and Unification*
4. *An Undiscovered Dimension of Turkish-African Relations: Legal Cooperation*
5. *Anatomy of Haftar's Forces*
6. *Global Competition in the African Continent*
7. *Hamas and Change from the 7th Pact to the New Document*
8. *Corporate Social Responsibility and Civil Society*
9. *2020 Orphan Report*
10. *The Nagorno-Karabakh Problem in the Turkey-Armenia-Russia Equation*
11. *Orphan Annual Report 2019*
12. *Orphan Catalogue*
13. *Syria Activity Report (2012-2019)*
14. *Arakan Annual Report (2010-2019)*
15. *The Role of Civil Society in Combating Substance Abuse and Addiction*

You can reach our publications at www.ihh.org.tr/en and www.insamer.com

Since 1992

We would like to express our gratitude to the supporters of our cause who have supported the work we have been doing since 1992 regardless of religion, language, race, nation and sect in more than a hundred countries and territories on six continents.



Spreading kindness, anytime, anywhere.



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