



ANNUAL ACTIVITY REPORT

2021



Since its establishment in 1992, IHH Humanitarian Relief Foundation have continued to operate with the aim of delivering humanitarian aid needed by people in dire situations and preventing the violation of their fundamental rights and freedoms anywhere in the world. IHH provides humanitarian aid to people living in impoverished conditions, those affected by wars or natural disasters, and those who have been victims of violence.

While operating in the axis of humanitarian relief, human rights and humanitarian diplomacy, IHH also promotes the idea of helping others, solidarity and friendship in Turkey and across the world by developing many social and cultural projects as it continues its operations. IHH assumes the duty of a pioneer and role model in the development of NGOs that operate in regions experiencing hardship and victimization. In addition to emergency aid, IHH also constructs permanent works including schools, orphanages, mosques, water wells, cultural centers, health clinics and hospitals to serve the people in these regions and contribute to the development of the countries. IHH also acts as a mediator in solving issues using humanitarian diplomacy in all regions where people are victimized and international diplomacy is inadequate.

Honored with the Outstanding Service Award by the Grand National Assembly of Turkey in 2007, IHH Humanitarian Relief Foundation has been granted tax exemption and classified as a foundation working for public benefit as per Cabinet Decree 2011/1799 of 04.04.2011.

IHH Humanitarian Relief Foundation is an advisory status member of the United Nations Economic and Social Council (ECOSOC) and the Organization of Islamic Cooperation (OIC); a council member of the Organization for Islamic Cooperation Humanitarian Fund (OICHF) and a member of the Humanitarian Forum (THF); International Council of Voluntary Agencies (ICVA); Turkish Volunteer Organizations Foundation (TGTV) and the Union of NGOs of the Islamic World (IDSB).

IHH Humanitarian Relief Foundation 2021 Annual Report

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Prepared by

Mustafa Olgun, *Publishing Coordinator*
Enes Aydın, *Information Coordinator*
Ömer Çam, *Editor*
Emre Sarıca, *Editor*
Burak Berberoğlu, *Photo Archive*
Hüseyin Aydemir, *Design and Application*

*This report is published in March 2022 and contains
IHH's worldwide activities in 2021.*

*Visit our website at www.ihh.org.tr/en, call us on
+90 212 631 21 21 or send an email to info@ihh.org.tr
to find out more about the foundation's activities.*

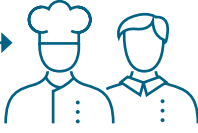
*Head Office: Büyük Karaman Cad. Taylasan Sok. No: 3 34083
Fatih / Istanbul / Turkey*



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IHH'S SUMMARY FOR 2021



853

Employed 853 personnel in its head office, representative, national and international offices.



69.287

Approximately 69,287 volunteers provided support in 81 cities across Turkey.



76

Implemented activities in 76 countries.



1.546

Realized 1,546 projects in 76 countries.



420

420 personnel dispatched from Turkey to execute and inspect projects.



196

Cooperated with 196 partner organizations worldwide for its activities.



9,7 million*

Reached 9.7 million people worldwide through its projects and activities throughout the year.

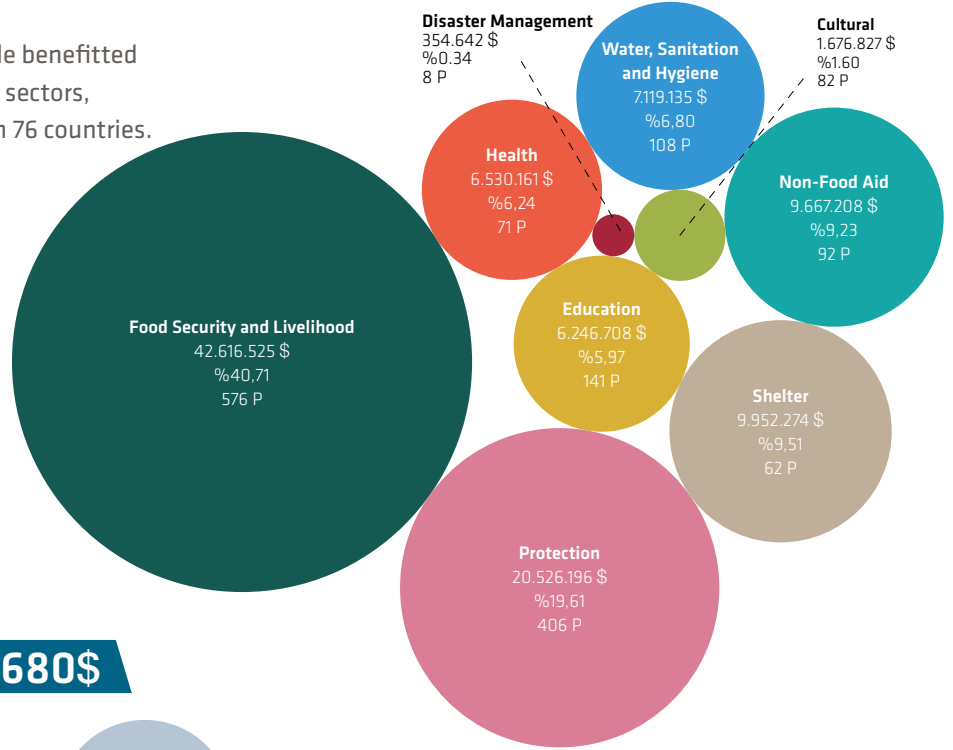
**Regular aids are singularized while calculating the number of beneficiaries.*



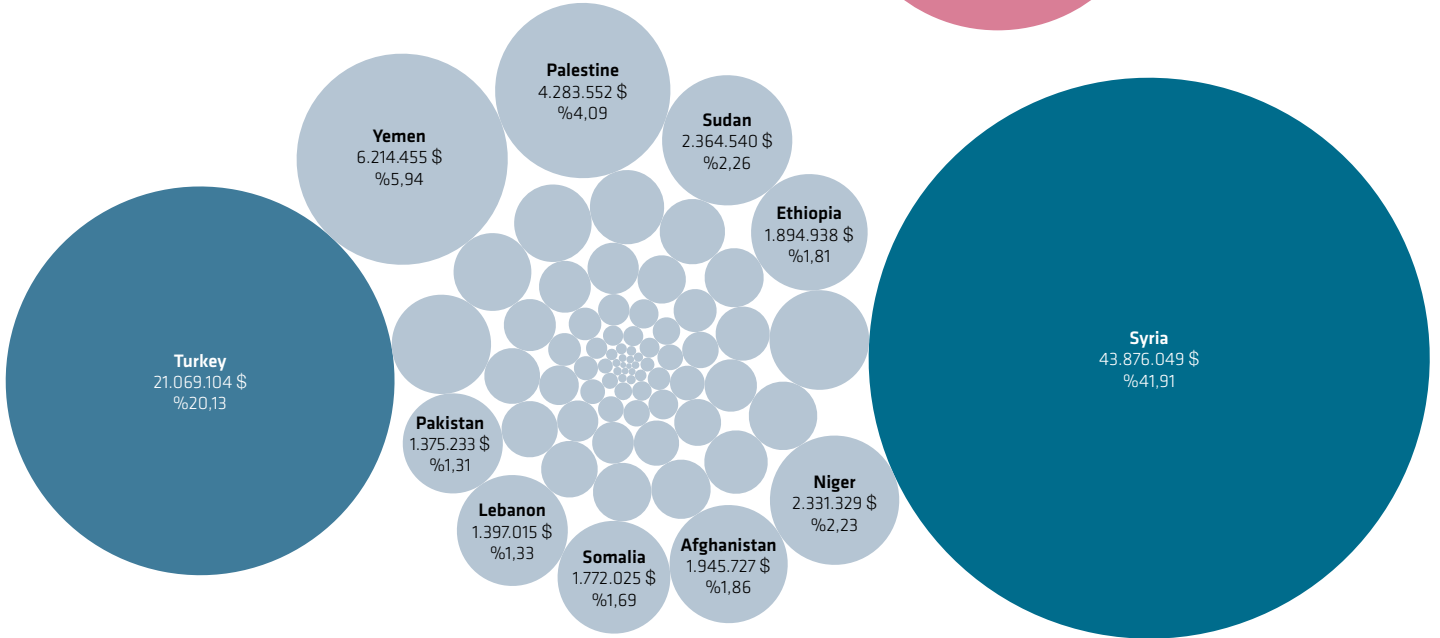
More than 9.7 million people benefitted from 1,546 projects in 9 aid sectors, which were implemented in 76 countries.

- Food Security and Livelihood
- Non-Food Aid
- Education
- Protection
- Health
- Water, Sanitation and Hygiene
- Shelter
- Cultural
- Disaster Management

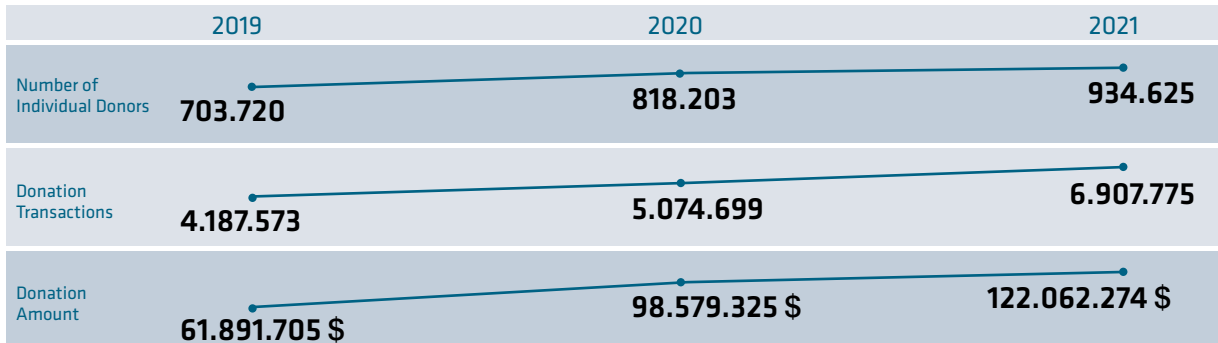
Projects **1,546**
Countries **76**
Sectors **9**
Beneficiaries **9,697,417**



TOTAL 104.689.680\$

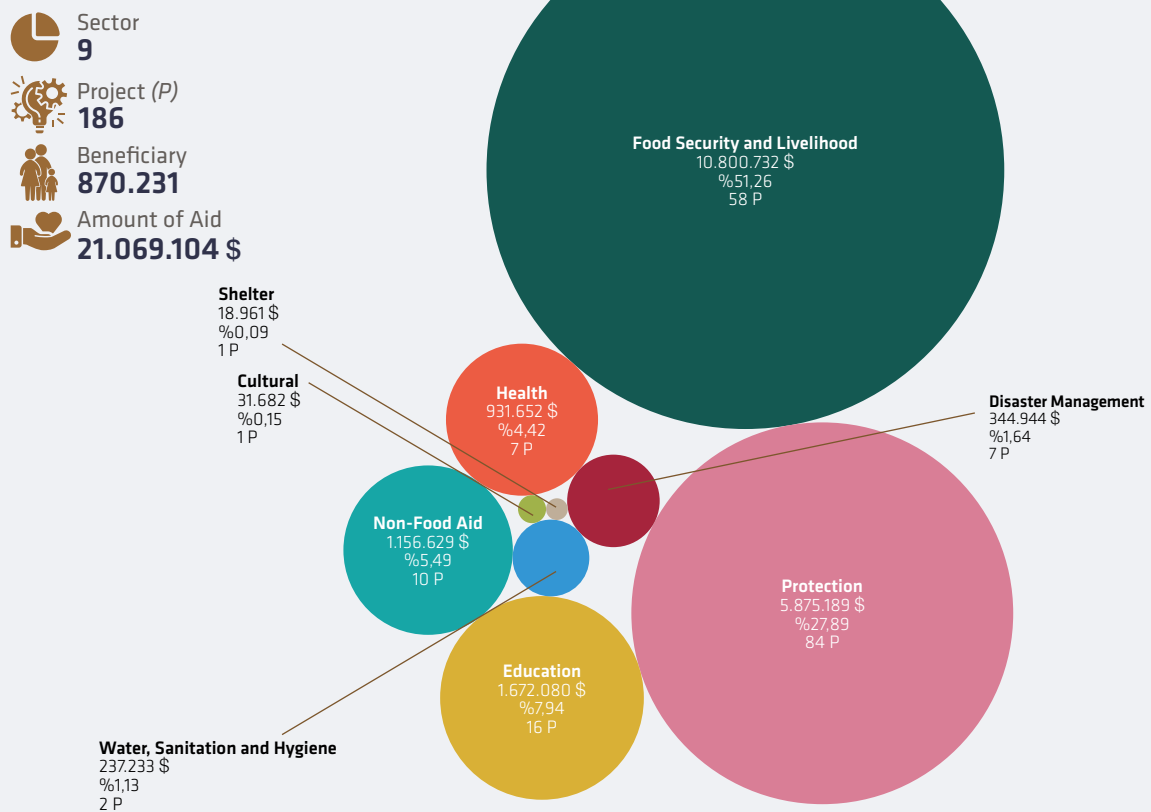


DONATION ACTIVITIES BY YEAR



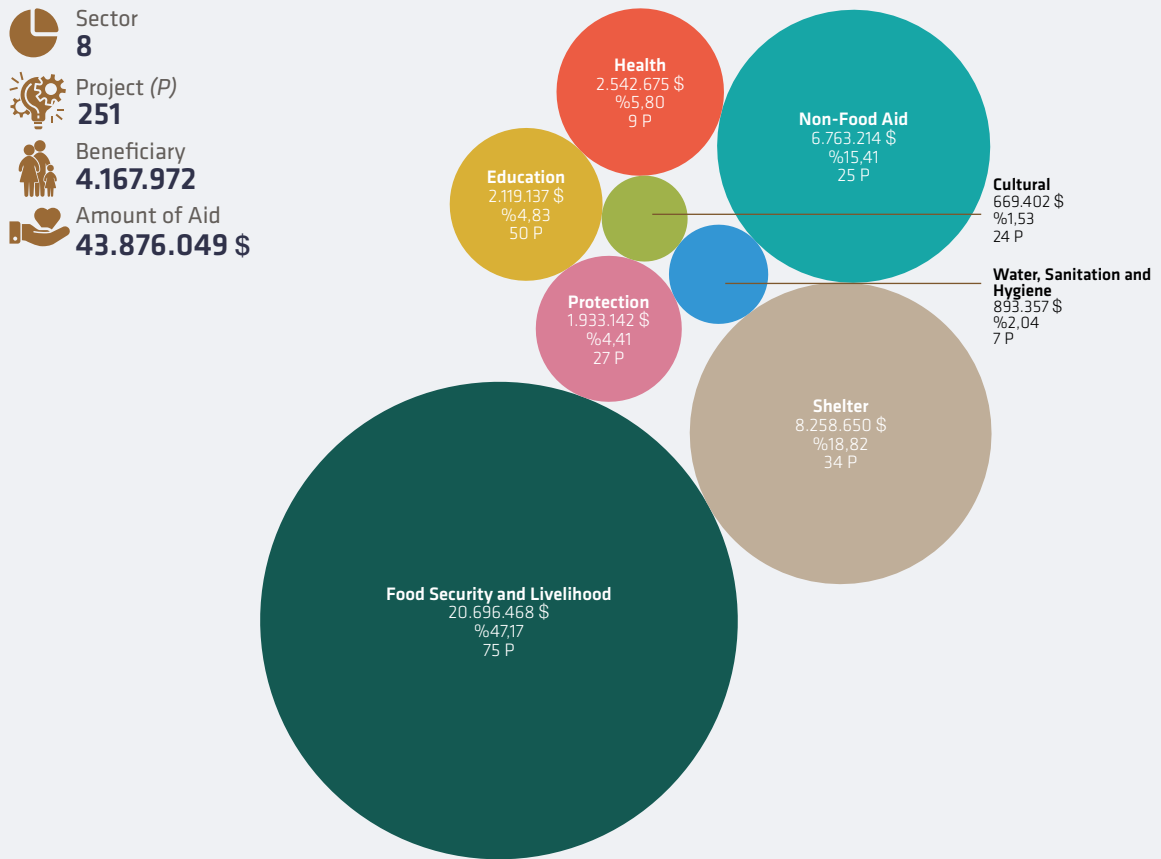
Turkey

With the support of our donors in Turkey, we operate in dozens of countries around the world. Through their munificent donations, our benefactors have enabled us to reach out to those in need in many countries across the world, including Turkey. In 2021, we realized 186 projects in our country. More than 870 thousand people in need benefited from our work.



Syria

Hundreds of thousands of people lost their lives in the civil war that broke out in Syria in 2011, and approximately 13 million people were displaced. 13.4 million Syrians are in desperate need of humanitarian aid. Since the beginning of the war, we have been working to meet their needs such as food, shelter, education, health, and non-food items. We alleviate the impact of war on people with our permanent works. In 2021, we delivered humanitarian aid to over 4 million Syrians affected by the war through the projects we developed.



Afghanistan

The war in Afghanistan, which continued for nearly 40 years, ended with the USA's withdrawal from the country. After the change in administration, the USA froze all of Afghanistan's Central Bank reserves. Aid funds from countries abroad have also decreased. People of Afghanistan, who previously struggled to survive with these funds, are now dragged into a major crisis. Currently, more than half of the country's population is in need of humanitarian aid. At the same time, more than 1 million children were orphaned due to conflicts and inadequate health infrastructure.

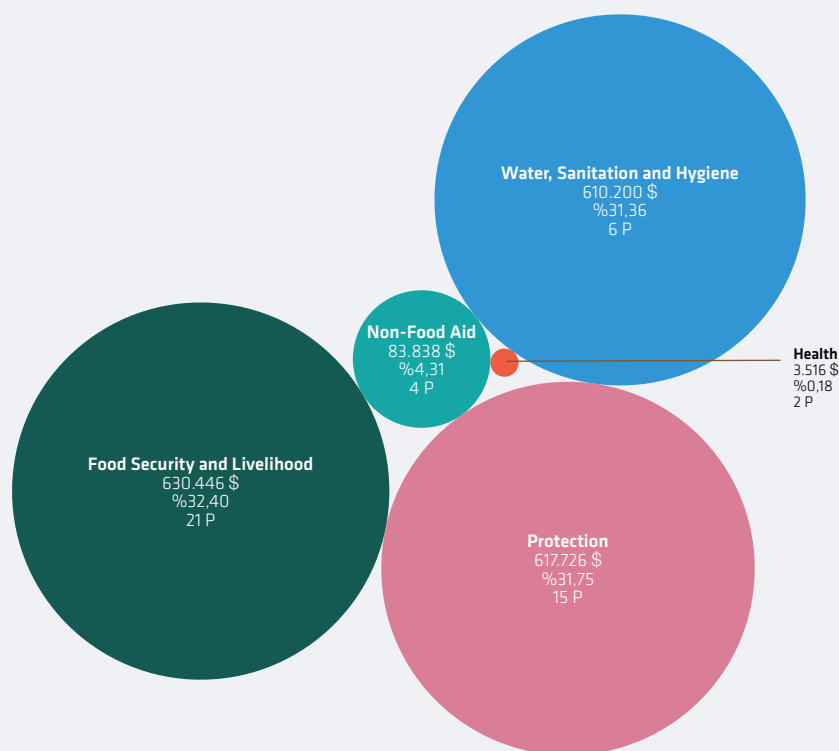
We proceed our activities in Afghanistan, especially in the protection, education, Food Security and Livelihood and Water, Sanitation & Hygiene sectors. Approximately 175,000 people in need benefited from 48 projects that we implemented in Afghanistan in 2021.

Sector
5

Project (P)
48

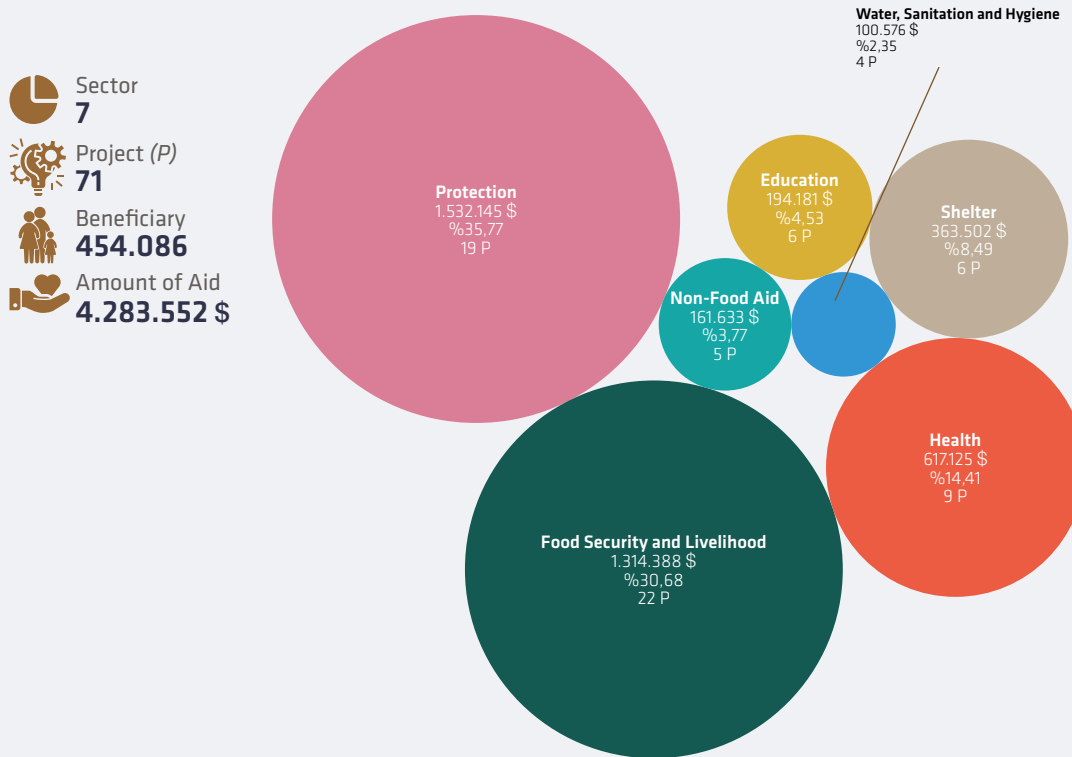
Beneficiary
174.515

Amount of Aid
1.945.727 \$



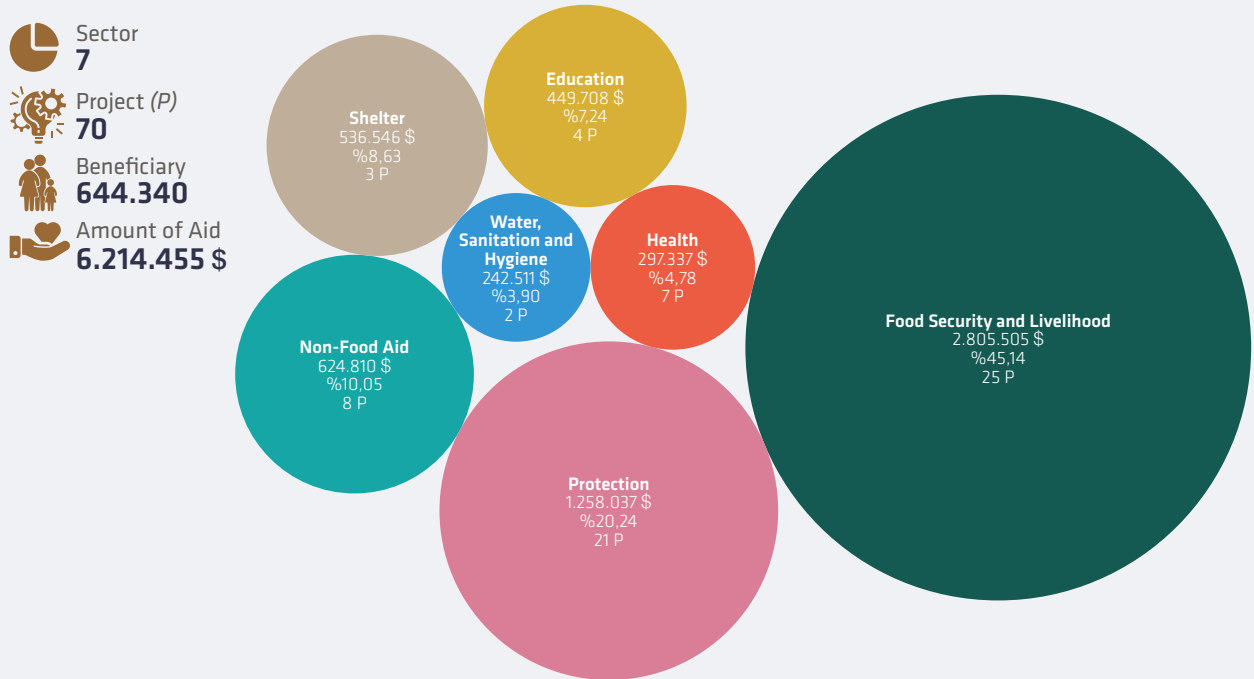
Palestine

Life in Palestine has been difficult since the Israeli occupation in 1948. About 2 million people live in Gaza without being able to meet their basic needs under the worsening blockade. We have reached hundreds of thousands of people in Gaza through our long years of work. In 2021 alone, 454 thousand people benefited from the activities we realized in the field of education, food, health, and orphan projects.



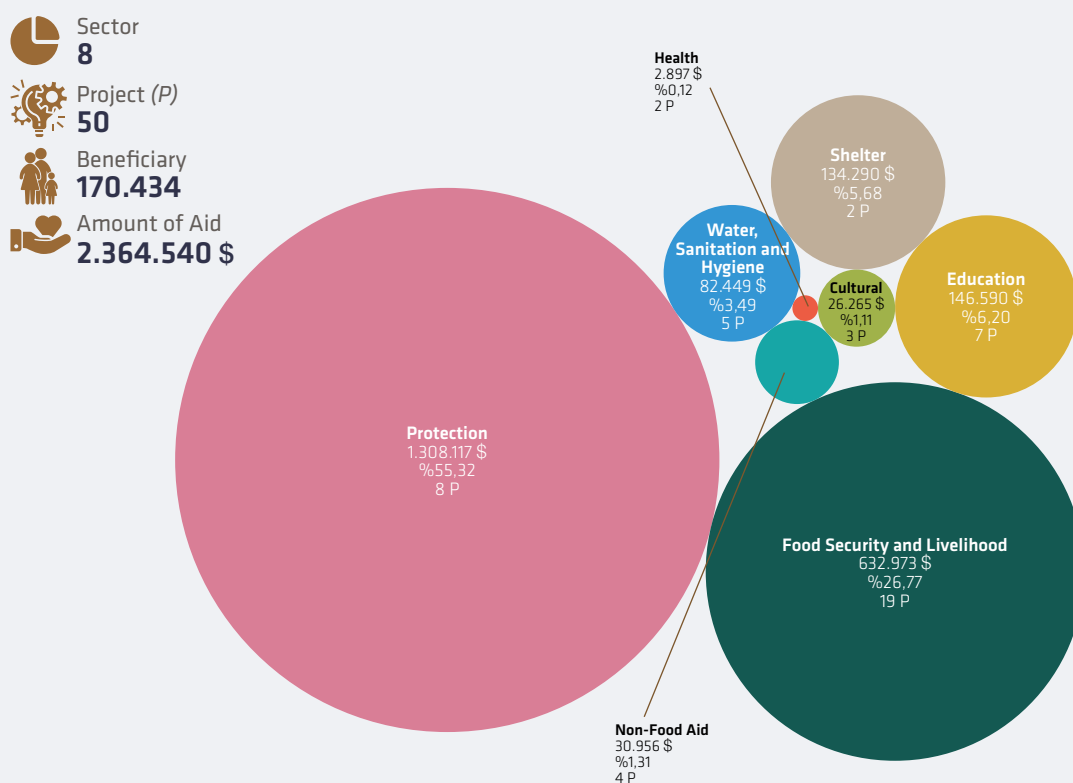
Yemen

Due to years of internal conflict, the people of Yemen are suffering from a humanitarian crisis, leading to hunger and deaths. 20.7 million people from the country's total population of 29 million are in need of humanitarian aid. 75% of the people are unable to meet their basic needs such as food, health and hygiene. 4.5 million people are in urgent need of shelter. We continue to work for the families in need, who are affected by the conflict in Yemen and live in rural areas. We aim to mitigate the effects of civil war and drought by making emergency interventions, sometimes involving food, sometimes medical aid. In 2021, we reached 644,340 people with 70 projects that we carried out in Yemen.



Sudan

Due to the Darfur crisis that has been going on for years and the secession of South Sudan, many people are now in need of humanitarian aid. The population density in the camps continues to cause epidemics and food shortages. The problem of education and accommodation for people living in the camps is growing day by day. In addition, the number of refugees in the country has exceeded 1 million, including those who had to migrate to Sudan due to the conflicts in Ethiopia. Refugee's immediate needs, particularly for food and shelter, remain unresolved. In order to overcome these problems, we developed 50 projects in the fields of food, orphans, water, agriculture and other fields in Sudan in 2021. More than 170,000 people in need benefited from our work.



Niger

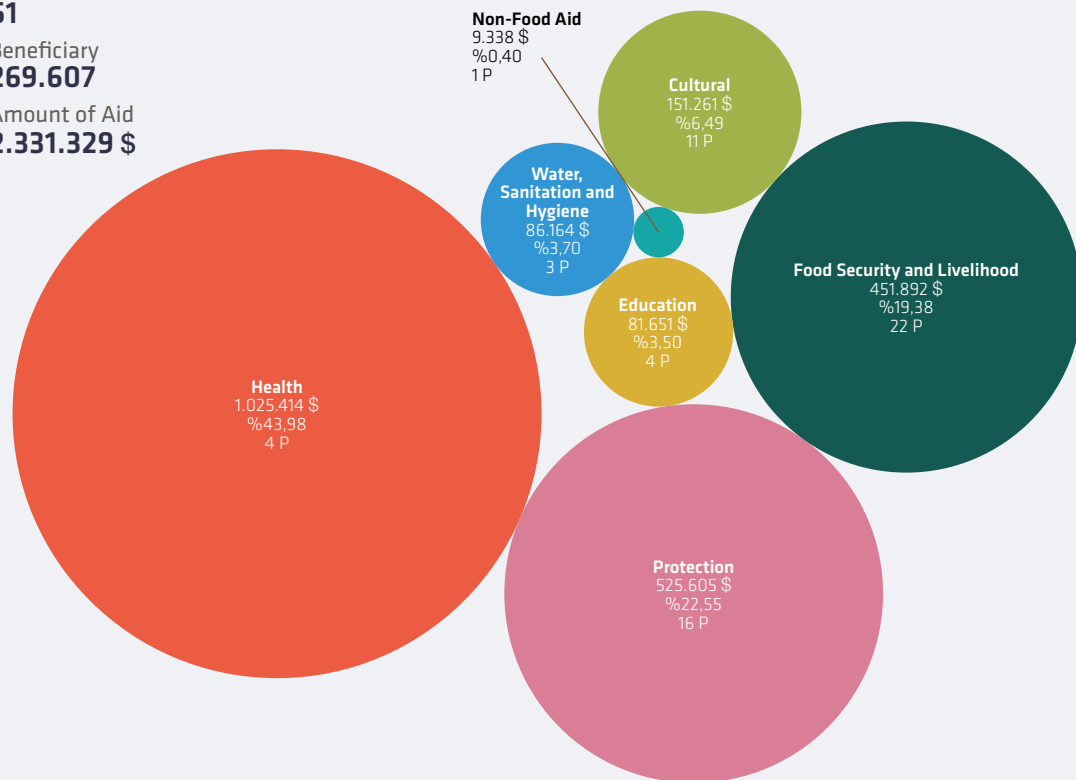
In Niger, one of the poorest countries in the world, one third of the population is at risk of malnutrition. 3.8 million people are in need of humanitarian aid. In 2021, we provided humanitarian aid to 270 thousand people in need in Niger with 61 projects.

 Sector
7

 Project (P)
61

 Beneficiary
269.607

 Amount of Aid
2.331.329 \$



Ethiopia

Tens of thousands of people have been displaced in Ethiopia due to civil war and political crises. With the impact of the drought, more than 9 million people are in need of humanitarian aid. 2.7 million children cannot continue their education. We delivered aid to 14 thousand people with 4 projects we carried out in the field of protection and Food Security and Livelihood in Ethiopia in 2021.

Sector
2

Project (P)
4

Beneficiary
14.160

Amount of Aid
1.894.938 \$

**Food Security
and Livelihood**
53.085 \$
%2.80
3 P

Protection
1.841.853 \$
%97.20
1 P



HUMANITARIAN RELIEF

Millions of people around the world struggle to survive as a result of wars, conflicts, natural disasters, epidemics, poverty, drought, and income disparities. It is IHH's main goal to meet the basic needs of every needy and aggrieved by providing them with food, healthcare, accommodation, water, hygiene, and educational services, as well as facilities for humanitarian purposes. IHH prepares development strategies to ensure that as many people on earth could reach a point where they no longer have to be dependent on external aids. We respond to emergency cases through on-site intervention and conduct Search and Rescue as well as disaster management operations. We do this while putting special projects into action to protect orphan children against threats such as organ mafia, crime rings, and human trafficking. One of the ways we do this is through the establishment of orphanages.

We operate in 9 humanitarian aid sectors that have been recognized by international institutions and organizations including:

-  Food Security and Livelihood
-  Non-Food Aid
-  Education
-  Protection
-  Health
-  Water, Sanitation and Hygiene
-  Shelter
-  Cultural
-  Disaster Management





Food Security and Livelihood

More than 5.3 million people worldwide benefited from our food aid in 2021. In Turkey, we developed 36 projects in the field of food and delivered aid to more than 600 thousand people. Our Food Security and Livelihood projects consist of Qurban, Ramadan food, iftar, general food and cash distribution.





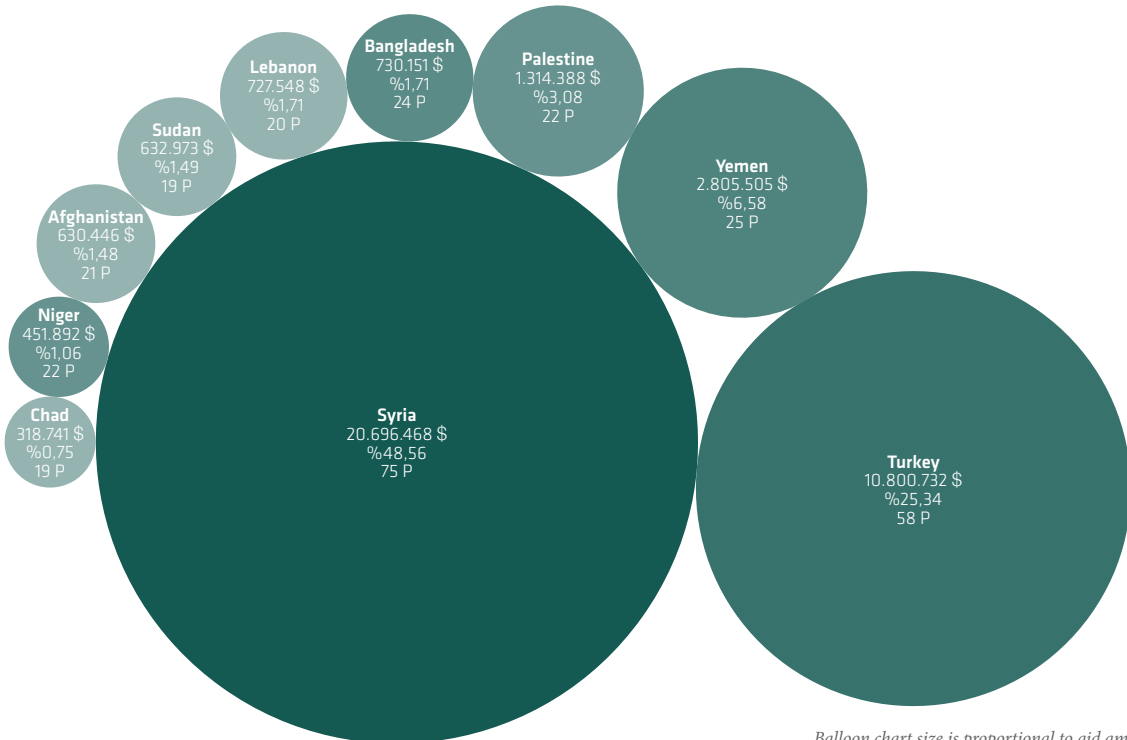
Countries by number of projects, budget amounts and beneficiaries in the area of Food Security and Livelihood

Country
75

Project
576

Beneficiary
5.349.467

Amount of Aid
42.616.525 \$



Balloon chart size is proportional to aid amount.

Country	Amount of Aid	Project	Country	Amount of Aid	Project	Country	Amount of Aid	Project
Somalia	230.693 \$ (%0,54)	13P	Central African R.	56.302 \$ (%0,13)	1P	Ivory Coast	16.346 \$ (%0,04)	1P
Mali	227.285 \$ (%0,53)	14P	Burundi	54.740 \$ (%0,13)	8P	Montenegro	14.953 \$ (%0,04)	3P
Myanmar	226.385 \$ (%0,53)	6P	Haiti	54.174 \$ (%0,13)	6P	Colombia	13.408 \$ (%0,03)	3P
Burkina Faso	196.302 \$ (%0,46)	15P	N. Macedonia	54.004 \$ (%0,13)	9P	Kazakhstan	12.902 \$ (%0,03)	2P
Ukraine	148.420 \$ (%0,35)	4P	Ethiopia	53.085 \$ (%0,12)	3P	Spain	11.969 \$ (%0,03)	1P
Nepal	134.883 \$ (%0,32)	7P	Kyrgyzstan	43.945 \$ (%0,10)	4P	Uganda	10.950 \$ (%0,03)	1P
Tanzania	126.111 \$ (%0,30)	10P	Benin	40.079 \$ (%0,09)	3P	Zimbabwe	10.604 \$ (%0,02)	1P
Sierra Leone	121.052 \$ (%0,28)	10P	Iran	39.408 \$ (%0,09)	6P	Hungary	10.108 \$ (%0,02)	2P
Pakistan	120.758 \$ (%0,28)	9P	Djibouti	36.023 \$ (%0,08)	2P	Ekvador	9.027 \$ (%0,02)	2P
Kenya	115.842 \$ (%0,27)	10P	Mozambique	31.186 \$ (%0,07)	3P	Liberia	8.670 \$ (%0,02)	1P
Azerbaijan	107.287 \$ (%0,25)	4P	Indonesia	29.521 \$ (%0,07)	5P	Venezuela	8.538 \$ (%0,02)	2P
Philippines	103.800 \$ (%0,24)	8P	Serbia	28.956 \$ (%0,07)	6P	Northern Cyprus	8.500 \$ (%0,02)	1P
Sri Lanka	86.546 \$ (%0,20)	6P	Guinea	26.359 \$ (%0,06)	2P	Vietnam	8.337 \$ (%0,02)	1P
Bosnia Herzegovina	86.045 \$ (%0,20)	9P	Georgia	25.972 \$ (%0,06)	2P	Tajikistan	8.199 \$ (%0,02)	2P
Malawi	85.300 \$ (%0,20)	6P	Ghana	25.810 \$ (%0,06)	1P	Egypt	8.075 \$ (%0,02)	1P
Iraq	71.822 \$ (%0,17)	7P	Togo	25.315 \$ (%0,06)	2P	Eswatini	6.967 \$ (%0,02)	1P
Mogolistan	69.828 \$ (%0,16)	3P	Libya	24.821 \$ (%0,06)	2P	Romania	6.397 \$ (%0,02)	1P
Thailand	65.344 \$ (%0,15)	6P	Mauritania	22.470 \$ (%0,05)	2P	Comoros	5.053 \$ (%0,01)	1P
R.of South Africa	63.671 \$ (%0,15)	5P	Cameroon	22.423 \$ (%0,05)	1P	Bolivia	4.501 \$ (%0,01)	1P
Kosovo	63.430 \$ (%0,15)	9P	Tunisia	19.244 \$ (%0,05)	2P	Jordan	3.087 \$ (%0,01)	1P
Albania	60.419 \$ (%0,14)	5P	Senegal	19.058 \$ (%0,04)	1P	Peru	131 \$ (%0,01)	1P
India	58.549 \$ (%0,14)	2P	Cambodia	18.259 \$ (%0,04)	2P			

Project density by sector 1 75

Ramadan and Qurban

With your support and donations, we reached 2,700,000 people in Turkey and crisis regions during Ramadan. We distributed 303,288 food packages and shared our iftar with 296,234 people. We delivered your zakat, fitra and fidyah to 151,673 people in need. We reached 65 countries together with Turkey on Eid al-Adha. 2,482,480 people in need benefited from 65,062 shares of qurban.



Bakeries in Syria

Due to the attacks and crisis in Syria, bakeries are now inoperable. Therefore, people are having difficulty obtaining their primary source of nutrition, bread. As IHH, we produce an average of 300 thousand breads every day in 26 bakeries that we established and assisted in Hatay, Kilis and Syria. We regularly deliver these breads to those in need. We carry out distribution activities especially in regions where people have difficulty in obtaining bread. We carry out some of our bread production and distribution projects together with the United Nations Office for the Coordination of Humanitarian Affairs (UN OCHA). With the support of philanthropists, we produced nearly 110 million breads in 2021 and supported Syrian families in need.



Non-Food Items

In 2021, 1,289,331 people across the world benefited from our non-food projects, consisting of clothes, blankets, fuel, clothing and household goods. We have implemented 92 projects in 30 countries.





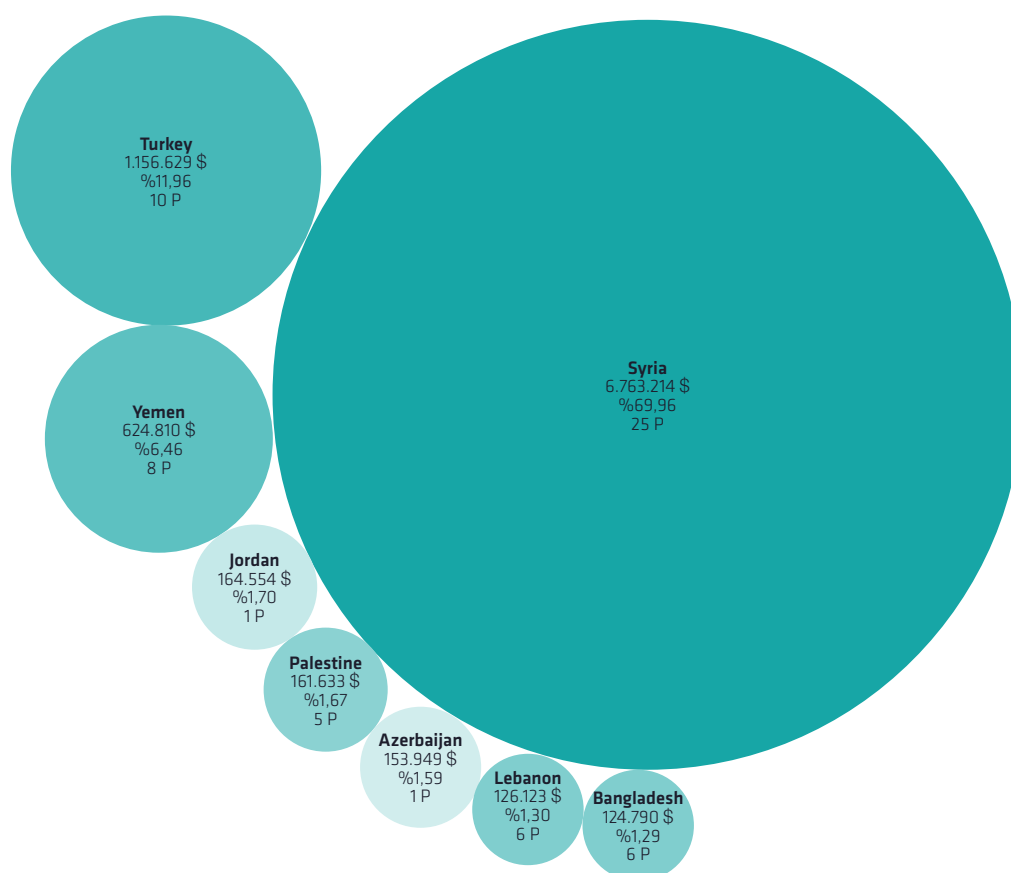
Countries by number of projects, budget amounts and beneficiaries in the area of Food Security and Livelihood:

 Country 30

 Project 92

 Beneficiary 1.289.331

 Amount of Aid 9.667.208 \$



Balloon chart size is proportional to aid amount.

Country	Amount of Aid	Project	Country	Amount of Aid	Project	Country	Amount of Aid	Project
Somalia	93.081 \$ (%0,96)	1P	Peru	9.907 \$ (%0,10)	1P	N.Macedonia	6.337 \$ (%0,07)	1P
Afghanistan	83.838 \$ (%0,87)	4P	Niger	9.338 \$ (%0,10)	1P	Serbia	4.494 \$ (%0,05)	1P
Sierra Leone	49.379 \$ (%0,51)	2P	Bosnia Herzegovina	8.989 \$ (%0,09)	1P	Montenegro	3.637 \$ (%0,04)	1P
Sudan	30.956 \$ (%0,32)	4P	Albania	8.584 \$ (%0,09)	1P	Kenya	2.131 \$ (%0,02)	1P
Kosovo	12.494 \$ (%0,13)	1P	Iraq	8.448 \$ (%0,09)	1P	Mali	1.710 \$ (%0,02)	1P
Chad	11.855 \$ (%0,12)	2P	Kyrgyzstan	7.639 \$ (%0,08)	1P	Uganda	1.111 \$ (%0,01)	1P
Myanmar	11.320 \$ (%0,12)	1P	Nepal	7.638 \$ (%0,08)	1P			
Mongolia	11.119 \$ (%0,12)	1P	Libya	7.488 \$ (%0,08)	1P			

Charity Stores

IHH has been providing clothing donations to Syria for 11 years and has been making its aid activities constantly accessible through charity shops. One of the cornerstones of these activities is charity shops, where war-affected needy people can easily obtain the clothes they want. In 2021, 908,852 people benefited from 17 charity shops established in Syria. Until now, tens of thousands of clothing materials have been delivered to those in need through charity shops.



Coal Aid for Ethiopian Refugees

More than 200,000 people immigrated to Sudan after clashes between government forces and the TPLF (Tigray People's Liberation Front) in the Tigray region of Ethiopia. Refugees staying in the Tunaydbah refugee camp collect corn stalks in the nearby fields to cook. The only thing they could burn was the dried corn stalks in the fields, but there was not enough for everyone. We implemented a project to meet their fuel needs. With this project, we provided fuel support to approximately 15,000 people staying in the Tunaydbah refugee camp in Sudan.



Education

In 2021, we implemented 141 educational projects consisting of aids such as school construction, maintenance, renovation, and restoration (dormitory building, computer and chemistry laboratories, gymnasium installation), educational equipment assistance, vocational courses establishment, as well as books and magazines publication and distribution. More than 300,000 people in 29 countries benefited from our educational projects.





Countries by number of projects, budget amounts and beneficiaries in the area of education



Country
29



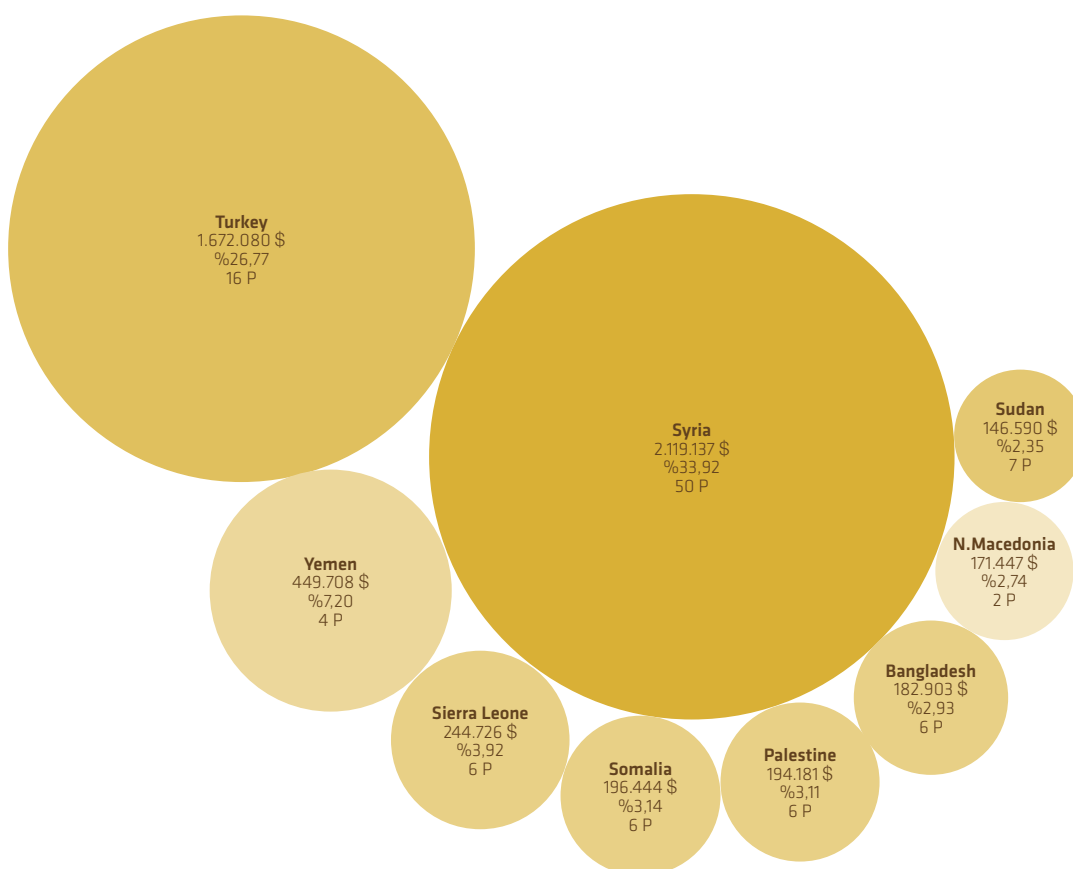
Project
141



Beneficiary
306.409



Amount of Aid
6.246.708 \$



Balloon chart size is proportional to aid amount.

Country	Amount of Aid	Project	Country	Amount of Aid	Project	Country	Amount of Aid	Project
Albania	134.868 \$ (%2,16)	1P	Lebanon	34.088 \$ (%0,55)	2P	Libya	6.741 \$ (%0,11)	1P
Tunisia	132.684 \$ (%2,12)	1P	Burundi	28.842 \$ (%0,46)	2P	Indonesia	3.198 \$ (%0,05)	2P
Thailand	108.256 \$ (%1,73)	4P	Bosnia Herzegovina	28.534 \$ (%0,46)	1P	Benin	2.278 \$ (%0,04)	1P
Niger	81.651 \$ (%1,31)	4P	Iraq	21.299 \$ (%0,34)	2P	Georgia	2.268 \$ (%0,04)	1P
Burkina Faso	65.193 \$ (%1,04)	4P	Kosovo	11.686 \$ (%0,19)	4P			
Mali	64.038 \$ (%1,03)	2P	Tanzania	10.916 \$ (%0,17)	2P			
Azerbaijan	60.041 \$ (%0,96)	1P	Ivory Coast	10.895 \$ (%0,17)	1P			
Sri Lanka	54.508 \$ (%0,87)	1P	R. of South Africa	7.496 \$ (%0,12)	1P			

Rehabilitation of Arakanese Children

Children living in refugee camps in Bangladesh often face health, sanitation, food and clothing problems. It is difficult for children who have no toys and the necessary environment to play games to acquire social skills. It is necessary to provide an environment where psychological support will be given to children, which will relieve their suffering and make them feel like every other child in the world. We provide psychological support to approximately 200 Arakanese children for a time of 1 year at our education and rehabilitation center.



IQRA Deaf Education Center

Children with disabilities in Africa cannot receive regular education due to a lack of opportunities, and they suffer from nutritional problems and diseases. Thus, we are carrying out various projects in Africa. Our main goal is to take care of African children with disabilities and ensure that they receive a better education. One of our projects for the African children is the IQRA Deaf Education Center we established in Burundi. In the center we opened in 2018, we provide education to deaf, poor, and orphan children. There are also dormitories in the center for the accommodation of children. With the project, 50 children under the age of 14, most of whom are disabled, are taken care of and continue their education.



Protection

In the field of protection, we carry out activities such as Orphan Sponsorship, orphanage construction and business establishment assistance for orphan families. 250 thousand people benefited from the 406 projects that we realized in 2021. In addition, we regularly support nearly 125,000 orphans. With the Orphan Sponsorship System, we contribute to the protection of orphans and have them to stand on their own feet with confidence. Knowing that they are not alone, orphans continue their lives as healthy individuals.





Countries by number of projects, budget amounts and beneficiaries in the area of protection



Country
41



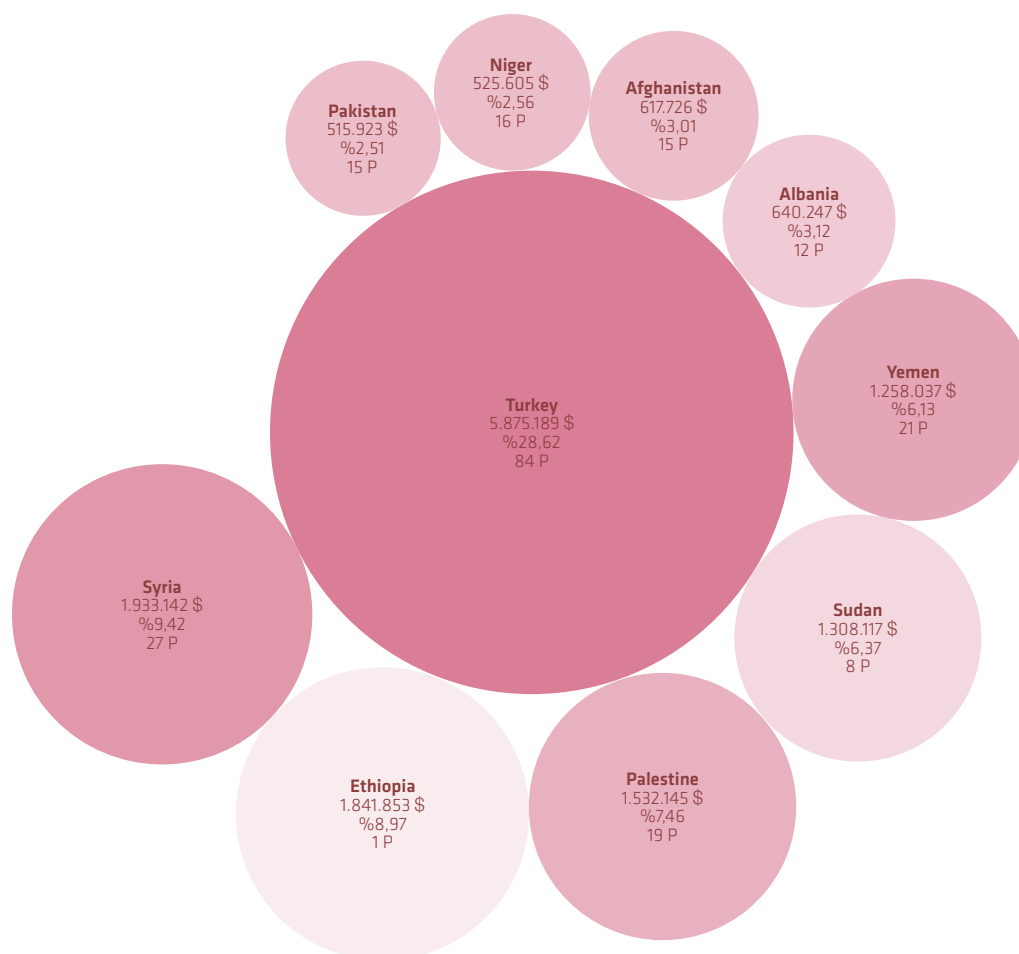
Project
406



Beneficiary
250.141



Amount of Aid
20.526.196 \$



Balloon chart size is proportional to aid amount.

Country	Amount of Aid	Project	Country	Amount of Aid	Project	Country	Amount of Aid	Project
Bosnia Herzegovina	352.304 \$ (%1,72)	7P	Tunisia	181.259 \$ (%0,88)	4P	Nepal	35.427 \$ (%0,17)	7P
Sri Lanka	330.411 \$ (%1,61)	12P	Kenya	156.137 \$ (%0,76)	3P	Kosovo	33.380 \$ (%0,16)	3P
Lebanon	306.643 \$ (%1,49)	11P	Azerbaijan	127.590 \$ (%0,62)	8P	Georgia	28.776 \$ (%0,14)	3P
Iraq	293.547 \$ (%1,43)	9P	Kyrgyzstan	121.666 \$ (%0,59)	4P	Zimbabwe	20.682 \$ (%0,10)	1P
Iran	284.721 \$ (%1,39)	7P	Philippines	117.878 \$ (%0,57)	3P	Benin	15.051 \$ (%0,07)	1P
Mauritania	283.840 \$ (%1,38)	2P	Tanzania	114.945 \$ (%0,56)	3P	Libya	11.790 \$ (%0,06)	2P
Egypt	277.304 \$ (%1,35)	2P	Mali	109.242 \$ (%0,53)	9P	Macedonia	11.136 \$ (%0,05)	1P
Thailand	270.724 \$ (%1,32)	28P	Somalia	102.940 \$ (%0,50)	6P	India	2.908 \$ (%0,01)	1P
Bangladesh	264.874 \$ (%1,29)	14P	Burkina Faso	92.671 \$ (%0,45)	4P	Chad	2.283 \$ (%0,01)	1P
Sierra Leone	243.460 \$ (%1,19)	10P	Serbia	63.853 \$ (%0,31)	4P			
Indonesia	183.845 \$ (%0,90)	12P	Montenegro	36.910 \$ (%0,18)	6P			

Atilla Orhan Orphanage

The Atilla Orhan orphanage that we constructed in Bangladesh has nine rooms, a dining hall, a large hall for multi-purpose use and seven restrooms. With our 48 people capacity orphanage, we aim to ensure our children's emotional, mental, social and physical health, and allow them to acquire their basic rights, and grow up in accordance with moral and cultural values, in addition to their basic needs. We are working to increase the success of children in school, to help them acquire a profession and prepare them for life. While carrying out all these activities, we aim to make sure that the conditions we provide for our orphans resemble the warmth of a family.



Eid Clothing

Every year, during Ramadan and Eid-al-Adha, we bring joy to orphans and other children in need by distributing Eid clothing. In 2021, with the support of our donors, we have gifted Eid clothing to 140,209 children in 28 countries during Eid al-Fitr, and to 61,836 children in 20 countries during Eid al-Adha. We keep working relentlessly in order to support them until they are able to stand on their own.



Health

Our health projects include hospital, clinic, and health center construction and maintenance/repair, mobile clinic installation, blood center establishment, rehabilitation center construction, medical equipment assistance, drug assistance, health screening where necessary, vaccination campaigns, examinations, treatment and surgeries, and mass circumcision. In 2021, our health projects benefited approximately 750 thousand people in 23 countries. With a cataract project that started in 2007, until today we have performed cataract surgery on more than 157 thousand people. Only in 2021, with your support, 11,052 people have regained their sight.





Countries by number of projects, budget amounts and beneficiaries in the area of health



Country
23



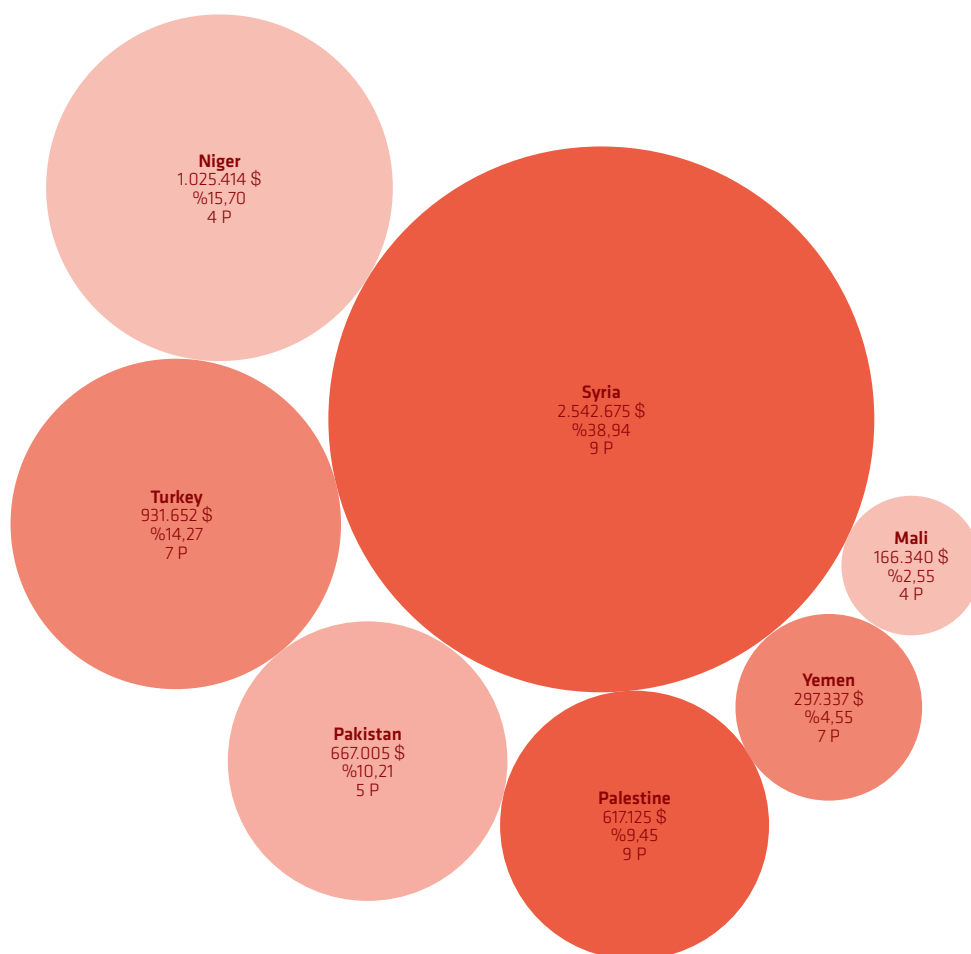
Project
71



Beneficiary
760.098



Amount of Aid
6.530.161 \$



Balloon chart size is proportional to aid amount.

Country	Amount of Aid	Project	Country	Amount of Aid	Project	Country	Amount of Aid	Project
Myanmar	91.610 \$ (%1,40)	2P	Iraq	3.334 \$ (%0,05)	1P	Iran	1.073 \$ (%0,02)	1P
Lebanon	85.124 \$ (%1,30)	5P	Sudan	2.897 \$ (%0,04)	2P	Bangladesh	952 \$ (%0,01)	1P
India	52.000 \$ (%0,80)	1P	Sierra Leone	2.621 \$ (%0,04)	2P	Colombia	568 \$ (%0,01)	1P
Somalia	22.642 \$ (%0,35)	3P	Kosovo	2.585 \$ (%0,04)	1P	Bosnia Herzegovina	506 \$ (%0,01)	1P
Burundi	8.785 \$ (%0,13)	1P	Libya	2.300 \$ (%0,04)	1P			
Afghanistan	3.516 \$ (%0,05)	2P	Azerbaijan	2.091 \$ (%0,03)	1P			



Malaria Medicine Distribution

We delivered medicines and aid materials to the people of Niger to treat malaria. With the aid materials we delivered to the Niger Ministry of Health, our goal is to prevent deaths caused by malaria and to provide free access to medicines for those in need. 143 thousand people benefited from the medicine aid we provided with the support of benefactors.

Gaza Ambulance Project

Hundreds of people have lost their lives in Gaza due to the last Israeli attacks. In addition to the blockade and economic situation in Gaza, people are struggling with even more hardships. In 2021, we launched an ambulance project to help solve the problems in the field of healthcare. With the project, 4 ambulances purchased in the campaign were handed over to ministry officials and Al-Awda Hospital. Owing to this project which could only be realized with the support of our donors, the ill and wounded patients will be treated much more quickly.



Water, Sanitation and Hygiene

In 2021, 1,277,609 people in need worldwide benefited from our water and hygiene projects. Our foundation has fought droughts and epidemics with over 12 thousand water wells built in 41 countries. Our water, sanitation and hygiene projects consist of water wells, fountains, water channel openings, maintenance, repairs and modifications, and the distribution of hygiene kits.





Countries by number of projects, budget amounts and beneficiaries in the area of water, sanitation and hygiene



Country
30



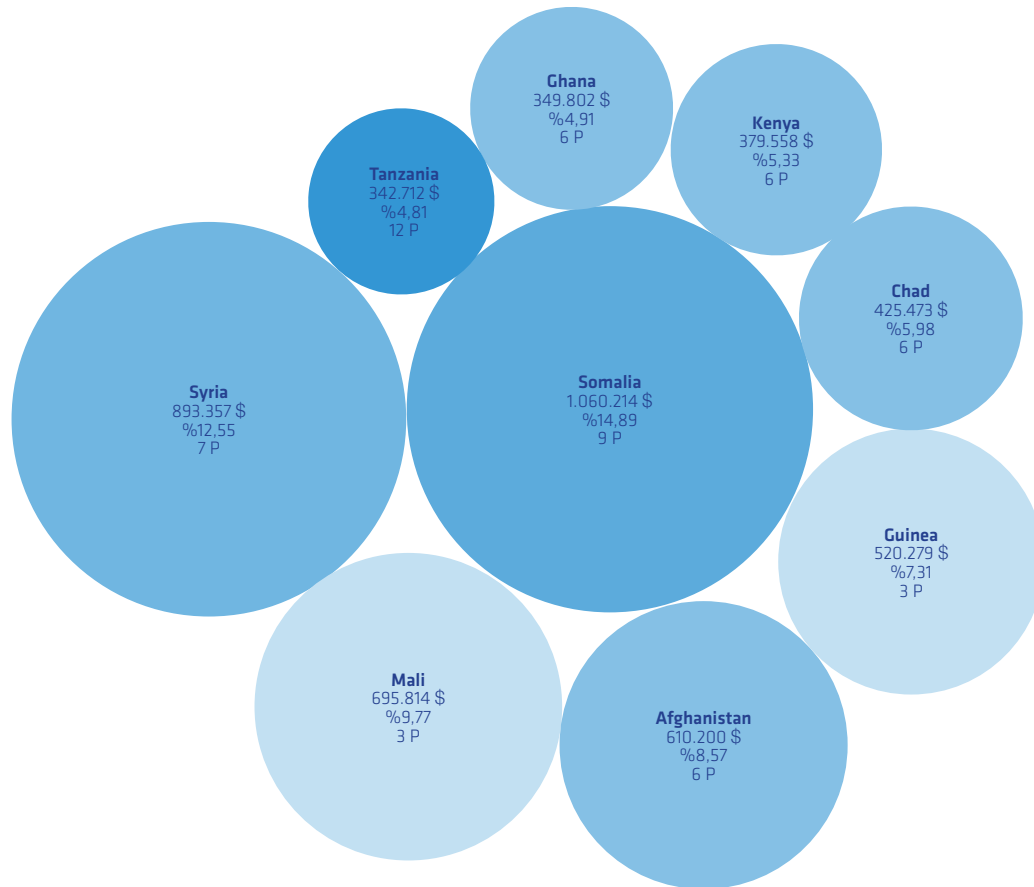
Project
108



Beneficiary
1.277.609



Amount of Aid
7.119.135 \$



Balloon chart size is proportional to aid amount.

Country	Amount of Aid	Project	Country	Amount of Aid	Project	Country	Amount of Aid	Project
Uganda	315.180 \$ (%4,43)	4P	Niger	86.164 \$ (%1,21)	3P	Lebanon	7.708 \$ (%0,11)	1P
Yemen	242.511 \$ (%3,41)	2P	Cameroon	82.696 \$ (%1,16)	3P	Azerbaijan	6.390 \$ (%0,09)	1P
Turkey	237.233 \$ (%3,33)	2P	Sudan	82.449 \$ (%1,16)	5P	Nepal	3.654 \$ (%0,05)	2P
Benin	176.537 \$ (%2,48)	2P	Liberia	61.396 \$ (%0,86)	1P	Indonesia	2.732 \$ (%0,04)	2P
Sierra Leone	120.991 \$ (%1,70)	3P	Nigeria	44.065 \$ (%0,62)	1P	Thailand	1.903 \$ (%0,03)	2P
Zimbabwe	118.555 \$ (%1,67)	2P	Bangladesh	37.252 \$ (%0,52)	3P			
Palestine	100.576 \$ (%1,41)	4P	Burkina Faso	10.920 \$ (%0,15)	1P			
Togo	94.122 \$ (%1,32)	5P	Haiti	8.678 \$ (%0,12)	1P			

Water Wells

For 21 years, our foundation strives to ease the condition of people worldwide who find difficulty in finding clean water. The initial step to be taken is opening water wells in regions in need. The water wells opened in these countries not only provide the people with clean and drinkable water, but also for their livestock farming and small agricultural activities, therefore contributing to their livelihood. In addition to standard water wells, we also operate deep water wells in various countries.



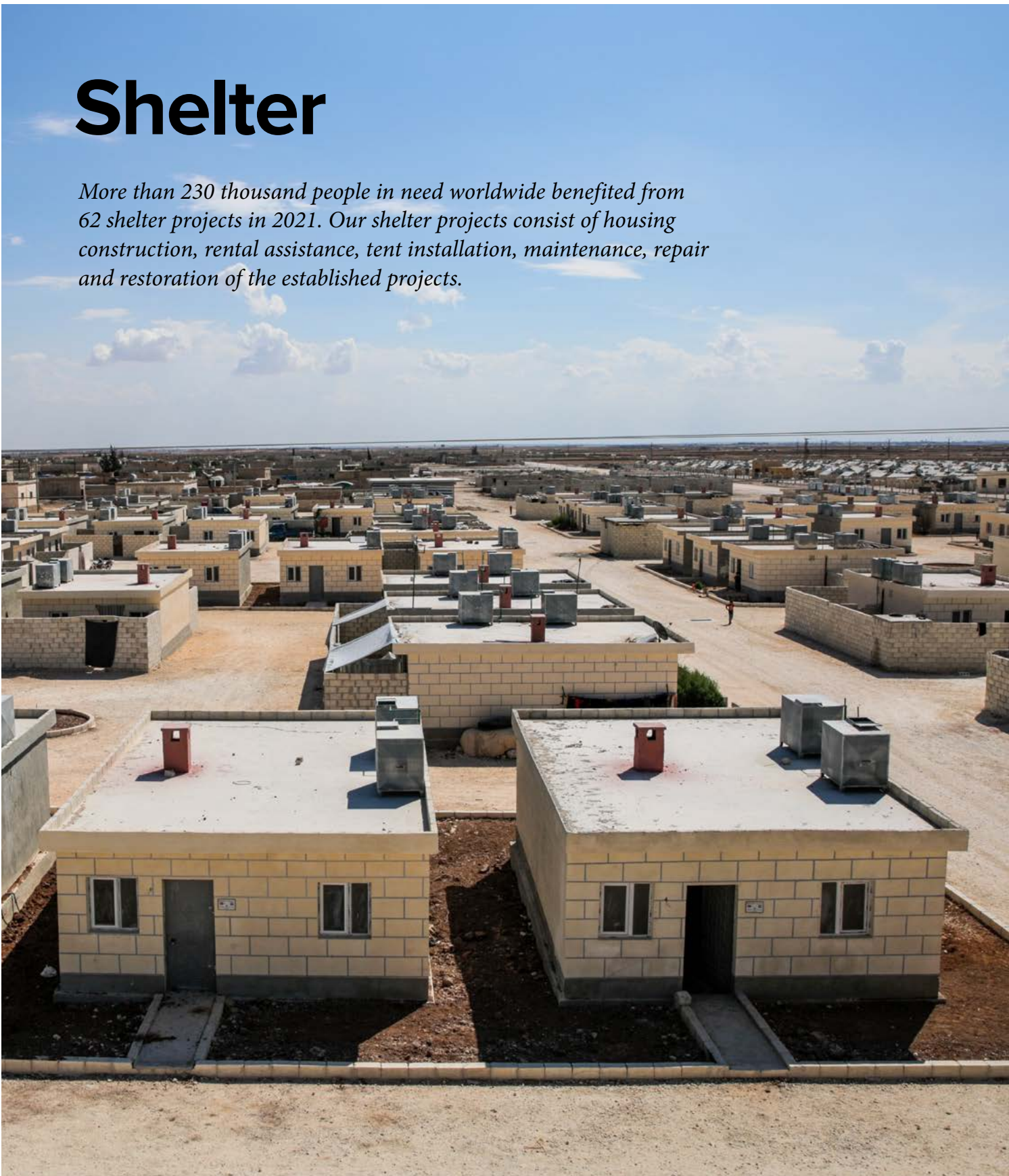
Deep water wells, which are built in cases where standard wells are not sufficient for the needs, are built with storage, installation, solar energy system, generator and similar features. Each of the deep water wells meets the needs of 5 to 10 thousand people.

In 2021, we opened 1,861 water wells in 22 countries to provide clean water for 1 million people living in Africa and Asia. The number of water wells we have drilled in 41 countries and regions since 2000 has reached up to 11,741. Hundreds of thousands of people benefit from these wells every day.



Shelter

More than 230 thousand people in need worldwide benefited from 62 shelter projects in 2021. Our shelter projects consist of housing construction, rental assistance, tent installation, maintenance, repair and restoration of the established projects.





Countries by number of projects, budget amounts and beneficiaries in the area of shelter



Country
13



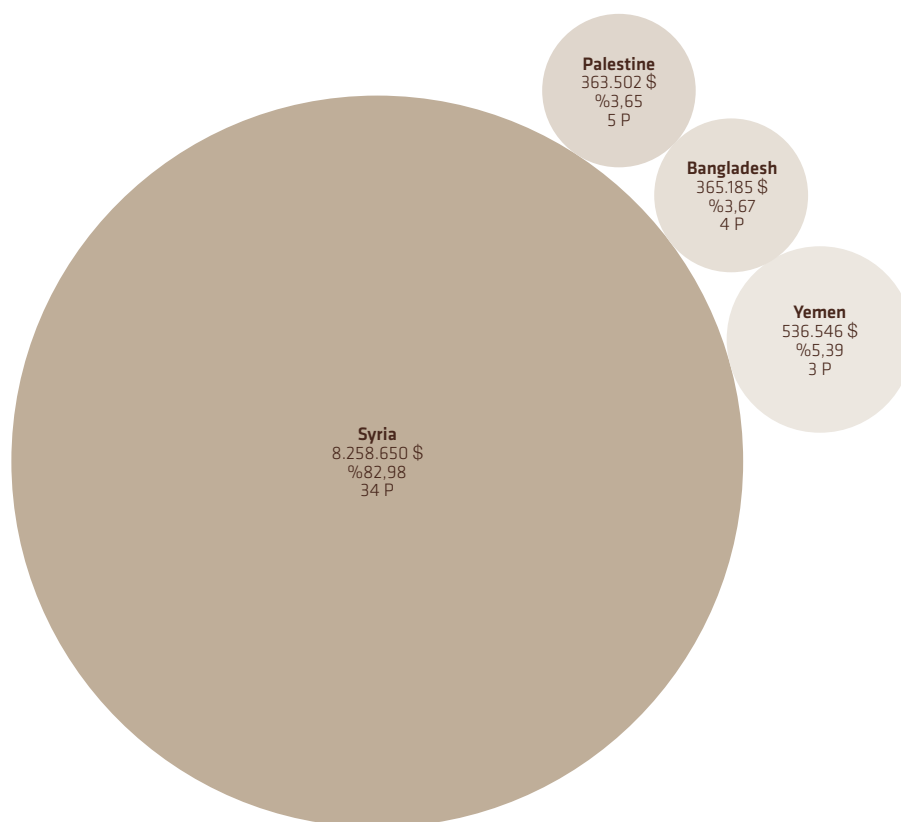
Project
62



Beneficiary
231.446



Amount of Aid
9.952.274 \$

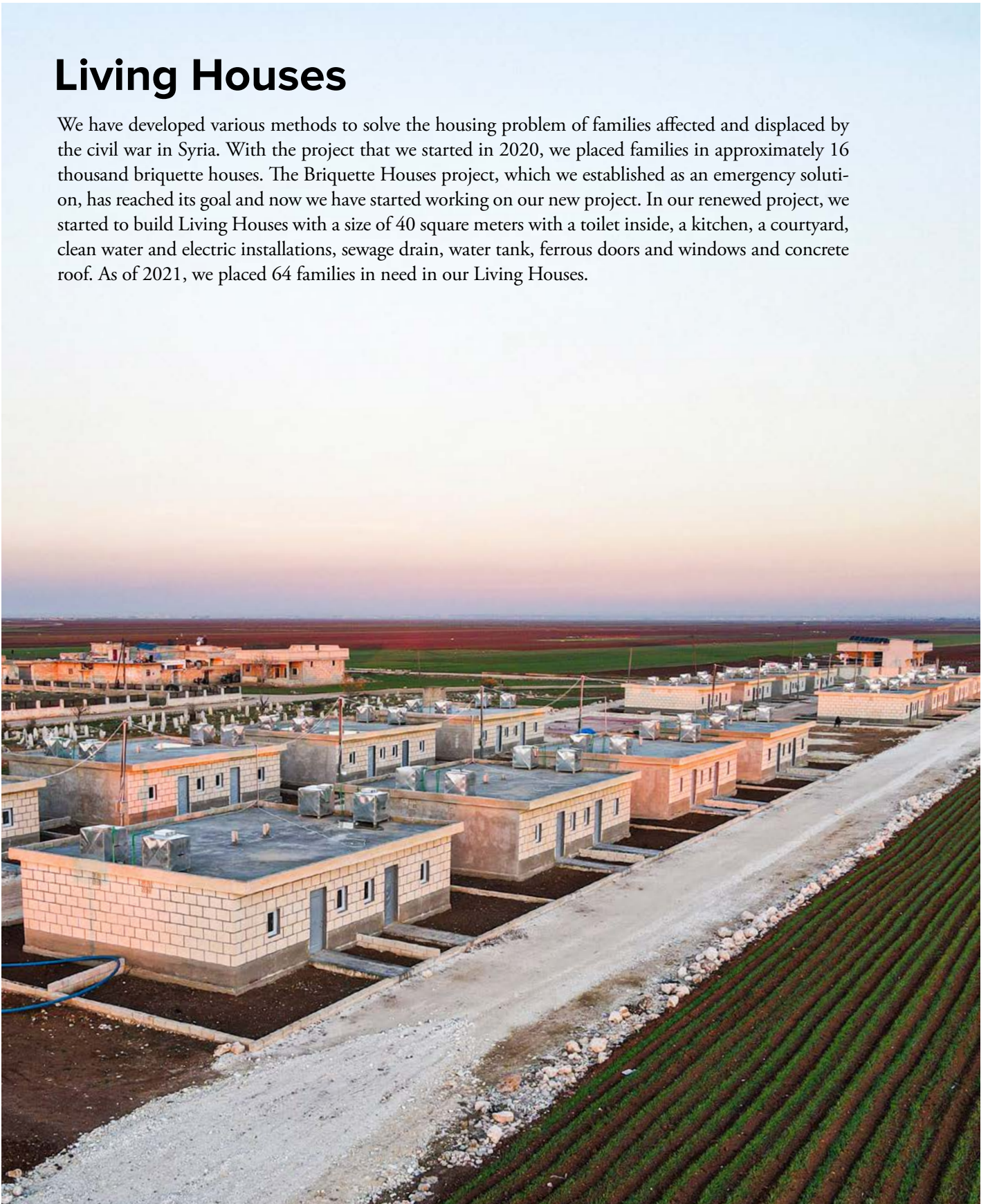


Balloon chart size is proportional to aid amount.

Country	Amount of Aid	Project	Country	Amount of Aid	Project	Country	Amount of Aid	Project
Sudan	134.290 \$ (%1,35)	2P	Azerbaijan	25.829 \$ (%0,26)	5P	Iraq	9.970 \$ (%0,10)	1P
Lebanon	109.779 \$ (%1,10)	3P	India	24.753 \$ (%0,25)	1P	Somalia	540 \$ (%0,01)	1P
Myanmar	103.810 \$ (%1,04)	1P	Turkey	18.961 \$ (%0,19)	1P	Sierra Leone	454 \$ (%0,01)	1P

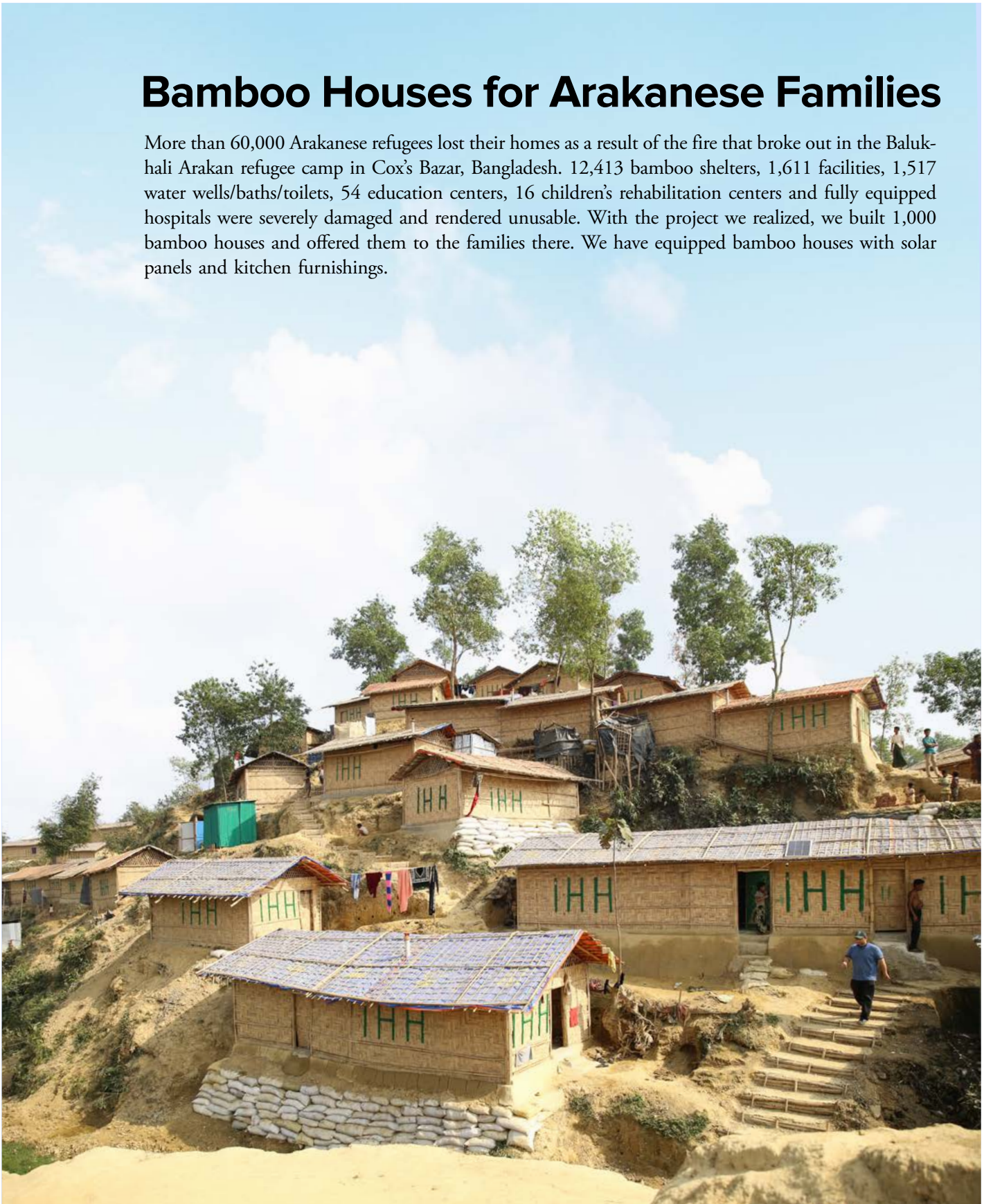
Living Houses

We have developed various methods to solve the housing problem of families affected and displaced by the civil war in Syria. With the project that we started in 2020, we placed families in approximately 16 thousand briquette houses. The Briquette Houses project, which we established as an emergency solution, has reached its goal and now we have started working on our new project. In our renewed project, we started to build Living Houses with a size of 40 square meters with a toilet inside, a kitchen, a courtyard, clean water and electric installations, sewage drain, water tank, ferrous doors and windows and concrete roof. As of 2021, we placed 64 families in need in our Living Houses.



Bamboo Houses for Arakanese Families

More than 60,000 Arakanese refugees lost their homes as a result of the fire that broke out in the Balukhali Arakan refugee camp in Cox's Bazar, Bangladesh. 12,413 bamboo shelters, 1,611 facilities, 1,517 water wells/baths/toilets, 54 education centers, 16 children's rehabilitation centers and fully equipped hospitals were severely damaged and rendered unusable. With the project we realized, we built 1,000 bamboo houses and offered them to the families there. We have equipped bamboo houses with solar panels and kitchen furnishings.



Cultural

In many parts of the world, people have difficulties getting cultural activities due to the lack of means. For such underprivileged communities, we provide humanitarian relief to help them get out of poverty and remain firm to their cultural and religious roots through educational activities. In 2021 we reached out to more than 164 thousand people through our cultural activities. In 2021, we reached approximately 233 thousand people with 82 cultural projects we carried out in 24 countries.





Countries by number of projects, budget amounts and beneficiaries in the area of culture



Country
24



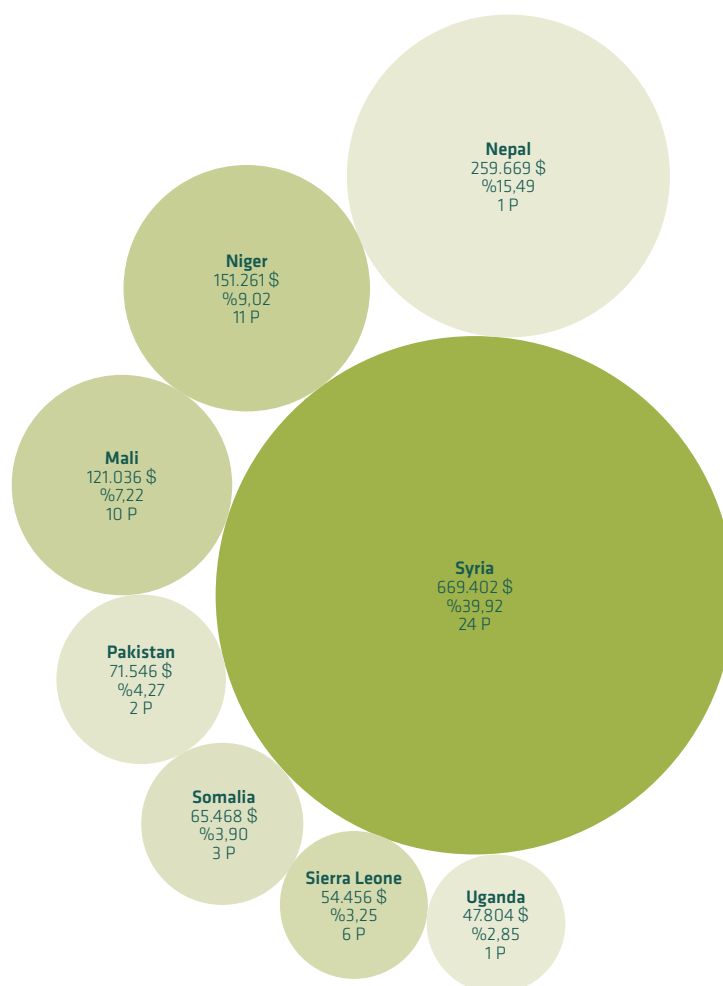
Project
82



Beneficiary
232.916



Amount of Aid
1.676.827 \$



Balloon chart size is proportional to aid amount.

Country	Amount of Aid	Project	Country	Amount of Aid	Project	Country	Amount of Aid	Project
Philippines	36.230 \$ (%2,16)	2P	Guinea	14.266 \$ (%0,85)	4P	Azerbaijan	3.007 \$ (%0,18)	1P
Tunisia	34.194 \$ (%2,04)	1P	Burkina Faso	12.702 \$ (%0,76)	1P	Kyrgyzstan	2.674 \$ (%0,16)	1P
Turkey	31.682 \$ (%1,89)	1P	Chad	10.174 \$ (%0,61)	1P	Colombia	2.585 \$ (%0,15)	1P
Sudan	26.265 \$ (%1,57)	3P	Bangladesh	9.765 \$ (%0,58)	2P	Benin	2.569 \$ (%0,15)	2P
Liberia	21.696 \$ (%1,29)	1P	Ghana	6.715 \$ (%0,40)	1P			
Sri Lanka	18.418 \$ (%1,10)	1P	Venezuela	3.231 \$ (%0,19)	1P			

Disaster Management

We are aware of the significance of disaster management in our country - which is located in a risky geography in terms of natural disasters such as earthquakes, fires and floods - and work on activities in this field. Our Search and Rescue teams go through many different training sessions in order to gain competence. Our teams who have received training on wounded evacuation, evacuation facilities, Search and Rescue underwater and in nature and similar trainings, have the ability to specifically interfere with the type of location.

We took an active role in the forest fire and flood disasters that hit our country in 2021 and carried out studies to meet the needs of the disaster victims.





Countries by number of projects, budget amounts and beneficiaries in the field of search and rescue



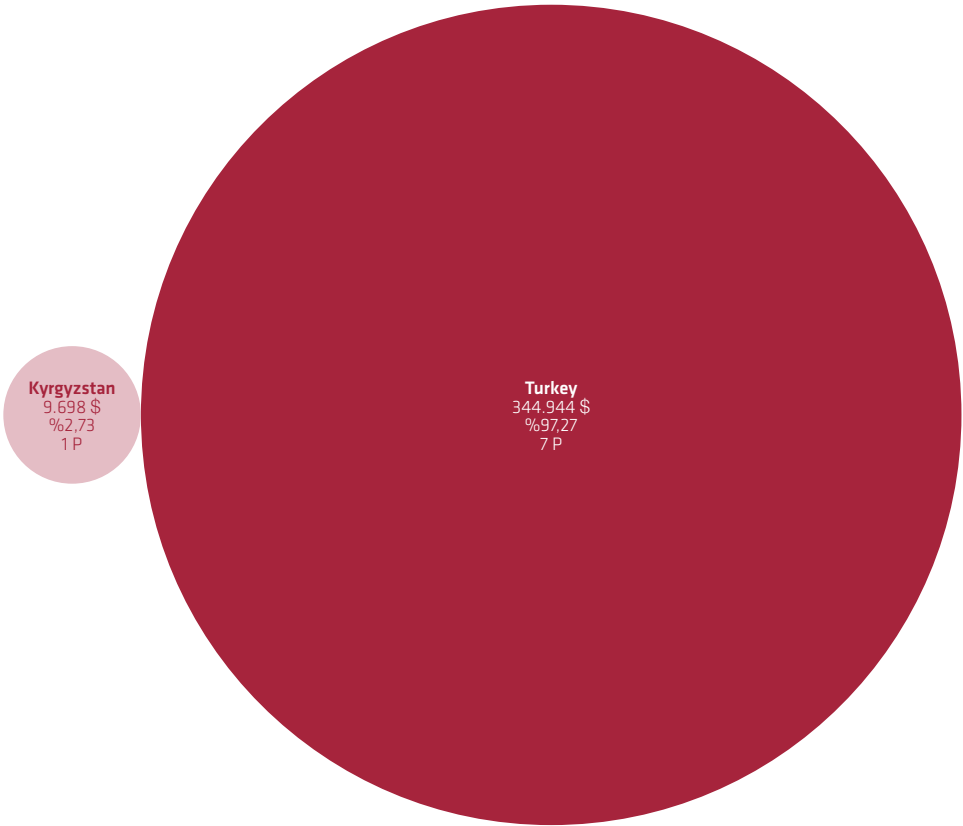
Country
2



Project
8



Amount of Aid:
354.642 \$



Balloon chart size is proportional to aid amount.

Project density by sector 1 7

HUMAN RIGHTS and THEIR DEFENSE

We believe that every person deserves to live an honorable life, and this can only be possible by ensuring justice and protecting human rights. We develop projects that would relief any individuals and communities whose rights are violated, carry out activities to defend people's rights, and take actions that will draw international awareness and mobilize the international legal authorities regarding the infringement of rights in war zones.





CONGRESSES AND CONFERENCES

1st Balkan NGO Meeting

IHH collaborated with the Yunus Emre Institute to hold the “1st Balkan NGO Meeting”. 34 representatives from 16 non-governmental organizations operating in North Macedonia, Albania, Kosovo, Bosnia and Herzegovina, the Presova region of Serbia and Turkey participated in the program. In the program, subjects such as the role of non-governmental organizations in the Balkans, their field of activity, their relations with social media, the development of projects in the fields of education, health, agriculture, sports and art were discussed.



International Council of Voluntary Organizations (ICVA) Annual Conference and General Assembly

As a member of the International Council of Voluntary Organizations, we attended the annual conference and general assembly of ICVA. At the conference organized with the theme climate, environment and humanitarian aid, we contributed to the exchange of ideas on how NGOs can adapt to these issues and develop methods to address them. IHH participated in the management and presidential election processes of ICVA at the General Assembly held once in every three years. During this election process, we contributed by engaging in relationship development and promotion activities.

AWARENESS CAMPAIGNS

Support for Palestine

After Israel raided the Masjid al-Aqsa, IHH Humanitarian Relief Foundation Chairman Bülent Yıldırım made a call to all of Turkey. After the call, thousands of people and many NGOs gathered in front of the Consulate General of Israel in Istanbul to protest against Israel. In addition, a convoy was organized with the participation of thousands of vehicles in Istanbul to support Jerusalem. The “Hope for Jerusalem” vehicle convoy, which started from Aksaray, ended at the Israeli Consulate.

21 March World Down Syndrome Awareness Day

“21 March World Down Syndrome Awareness Day” event was organized by our foundation in Syria. Our volunteers accompanied the children with down syndrome in activities such as drawing, painting, and jigsaw puzzles after they had dinner. After the event, food parcels, hygiene packages and various gifts were distributed to children with down syndrome and their families.

Mavi Marmara Archive Site and Virtual Museum

An archive site has been prepared in order to keep the memory of our martyrs and the spirit of the Gaza Freedom Flotilla and the Palestinian struggle alive. On the Mavi Marmara archive site, there is a large pool of information about the purpose and how the Gaza Freedom Flotilla set off, what happened on the journey, and what happened during and after the attack. In addition, the website includes the legal process that has been going on since the Mavi Marmara massacre and the reports, books and articles, a wide archive of videos from commemoration days to the protests, newspaper news and many photographs.

On May 31, the anniversary of the Mavi Marmara attack, the Mavi Marmara Virtual Tour site, where the ship was modeled in three dimensions, was introduced and opened to access with a special program presented by Ümit Sönmez. In the virtual tour, you can visit the ship, see photos from the sections where the events took place, and get information about our martyrs. In addition, information about the participants and the inventory can be accessed on the site, and the details of the legal process can be followed.

www.mavimarmara.co

INTERNATIONAL CALLS AND PRESS CONFERENCES

Syria, East Turkestan and Palestine Panel

A panel titled “Searching for a Solution to Insolvency” was held at Istanbul University on 10 December World Human Rights Day by non-governmental organizations. The panel organized by IHH Humanitarian Relief Foundation, Refugee Associations Federation, International Refugee Rights Association (UMHD) and Humanitarian and Social Research Center (INSAMER) was held at Istanbul University Prof. Dr. Fuat Sezgin Congress Culture Center. In the three-session panel, the rights violations in Syria, Palestine, East Turkestan and solution proposals were discussed.



A photograph of a young child with dark skin and hair, looking out from a window. The window has a red frame and a blue frame. The child is wearing a blue and white striped shirt. The background is a bright yellow wall with a blue stripe.

HUMANITARIAN DIPLOMACY and INTERNATIONAL RELATIONS

IHH is involved in humanitarian diplomacy by ensuring that necessary steps are taken to protect the civilian population, find lost individuals, rescue captives and end crises in regions devastated by crises, wars and natural disasters. Where human life is concerned, we make all necessary official and diplomatic attempts to seek solutions, act as a mediator where necessary, and remove any barriers standing between humanitarian aid and the people in need. To make its activities in all these fields more efficient, our foundation has strengthened its relations both in the national and international arena and take place not only in our country and in our region, but also in many international platforms where humanitarian services are concerned.



HUMANITARIAN DIPLOMACY

Detainee And Hostage Freedom, Family Reunifications and Mediation

As IHH, we mediate between the conflicting parties in war and crisis areas; we also carry out humanitarian diplomacy efforts to save the lives of innocent people who are unlawfully arrested and taken hostage.

- With observer status, we participated in the negotiations between the United States, the former Afghan government, and the Taliban.
- Due to the conflicts, we mediated the voluntary return of 450 Iraqis who had fled to Syria.
- We worked on the return of 56 Iraqi citizens, 9 of whom were Iranians, who were deported from Turkey to Syria.
- 4 families in Syria, 3 families in Lebanon, and 1 family in Libya have been reunified by our support.
- We held negotiations for the liberation of 9 Turkish citizens held captive in Libya.
- In Mali, we met with leaders of the Azavad movement.
- For the Red Crescent's Humanitarian Diplomacy book, we prepared the section on Practical Applications of Humanitarian Diplomacy.



Conscience Movement

More than 450,000 people have lost their lives during the civil war in Syria. With the Conscience Movement, press conferences, media campaigns, diplomatic contacts, and other civil and peaceful efforts were being made for the release of women and children imprisoned during the Syrian war. Dozens of meetings were held in 2021, and multifaceted efforts were carried out for the release of female and child detainees in prisons, which were determined beforehand in these meetings. As a result of the efforts, many detainees, women and children were released.



INTERNATIONAL RELATIONS

Humanitarian Networks and Partnerships Week(HNPW) Week, OCHA 19

April-7 May, Geneva

HNPW is an annual event organized in Geneva by OCHA where important programs and agenda in the field of humanitarian aid are discussed. The event, which we have been participating in since 2017, has been organized in a hybrid model since 2020 due to the coronavirus pandemic. At the 2021 HNPW meetings; humanitarian aid coordination and decentralization, future humanitarian aid, nexus, accountability to the communities affected by the crisis, climate crisis, security and risk management, emergency aid plan in the pandemic, participatory policies, organizational culture and power relations were discussed.

Humanitarian Affairs Segment Meeting, UN Economic and Social Council

23-25 June, Geneva

We participated in the meetings of the UN Economic and Social Council (ECOSOC), of which we have been a member since 2004 with the status of consultant. This event was held in 2021 with the theme “Strengthening Humanitarian Aid to Face the Challenges”. We made evaluations on issues such as increasing the respect for international law, participatory policies, innovation and partnership.

AidEx Global Humanitarian Aid Event

17-18 November

More than 2,500 representatives of humanitarian and development communities from more than 65 countries attend the Brussels AidEx event each year. We participated in the event in 2021 in order to establish and develop relations with representatives from UN agencies, the EU, the Red Cross and Red Crescent Societies, local and international NGOs, government and private sectors.

Geneva Peace Week

1-5 November, Geneva

We participated in Geneva Peace Week, an umbrella event organized by the International Development Research Institute, the UN Geneva Office and five different platform members. These platforms carry out humanitarian activities in areas such as development, peacebuilding and security. The contributions of the participants are highlighted in the organization’s online workshops, which includes various activities from violence to children to rethinking global humanitarian aid mechanisms.

Participation in Regular Sessions of the UN Human Rights Council Geneva

In 2021, we participated in the 46th, 47th and 48th sessions of the Human Rights Council. In the sessions, the written reports of the UN High Commissioner for Human Rights on various regions of the world, from Eritrea to Palestine, from Sri Lanka to Yemen, were discussed.

High Advisory Meetings (HLG) Gaziantep

OCHA is established within the UN in order to determine the course of humanitarian aid in situations such as civil war and natural disasters. It coordinates humanitarian aid activities with UN's humanitarian aid sectoral (cluster) approach. The most systematic relationship between OCHA and IHH is the HLG meetings in Gaziantep. Although HLG members meet regularly once a month, they can also meet once a week or even every day in times of crisis.

Science Po, Paris PSIA (Paris School of International Affairs)

In Science Po, which we attended to increase cooperation in the fields of human rights and humanitarian aid, the benefits of cooperation between non-governmental organizations and academics were discussed this year.

Geneva Center for Humanitarian Studies, Project Management Training

We receive Project Management Cycle training from the Geneva Humanitarian Aid Center in order to manage the project processes in a more effective and systematic way in accordance with international standards. We aim to gradually complete the training of our personnel involved in the projects within the scope of capacity building.

Visit of UN Representative to Syria 14 September

UN Syria Cross-Border Assistance Coordinator Mark Cutts visited our foundation and received information about our foundation's work in Syria. He stated that on behalf of the United Nations (UN), he appreciated our humanitarian aid work that has been going on for many years and that they followed with interest.

CAPACITY BUILDING





COMPLIANCE and RISK

We are inspecting the compliance of international and national legal frameworks in our activities; in the collection and use of donations as well as in donor management. IHH has been pursuing to increase its capacity of compliance with national and international law since 2017 to build and improve its reputation nationally and internationally.

About Compliance and Risk Unit

Compliance and Risk Unit contributes to the supervision of works and activities in accordance with current and future guidelines. Intervenes directly to improve or regulate works and transactions. Shares its experiences by participating in commissions with internal governance structures.

Follows-up efforts to avoid flaws that may compromise IHH's works and transactions. Ensures the development of policies against money laundering, financing of terrorism, bribery and corruption.

Provides support for risk and control assessment activities. Monitors the foundation's activities and makes recommendations on risk and control activities. Tests the suitability and effectiveness of the controls. Adapts necessary mechanisms related to "checks and balances" to the system to minimize IHH's exposure to risks in all areas as much as possible.

Compliance and Risk in 2021

The Compliance and Risk Unit has a central position in our foundation and works through the Compliance Committee, which plays an advisory role consisting of the Secretary General, the Compliance Coordinator, and the Coordinator of International Relations. The Compliance Unit carries out activities to ensure compliance of internal standards and field experiences with professional norms and standards from a perspective of ethics and legitimacy.

Our compliance policy is based on local and international legislation as well as ethical and moral values. Compliance efforts enable our officials to better understand their responsibilities. This ensures our employees to act with full responsibility and that the concept of compliance is fully embraced across the organization. Full responsibility takes place through compliance with IHH's legal regulations and working principles.

The community and donors must ensure that donations and volunteer efforts to our foundation are used for legitimate purposes and achieve the intended benefits. Thus, the Compliance and Risk unit develops the business processes of IHH's activities in accordance with national legislation and international standards.

Another aspect of this unit's work, in which international standards are considered seriously, is the activities carried out to develop international programs and make them more efficient through the monitoring and evaluation system. The Compliance and Risk unit promotes international programming in order to make the projects more efficient in all aspects, to increase monitoring within the compliance culture and to obtain healthy outputs.

In addition to the follow-up work carried out by the Compliance and Risk Unit within the scope of donation acceptance and use, a mechanism has been put into practice where donors can

review their return requests. In this context, a guide has been prepared on what kind of process should be run after the donor requests.

IHH carries out its entire operations, activities and processes related to these operations in accordance with the IHH Institutional Guidelines regulations. IHH Institutional Guidelines has been prepared for all units to maintain workplace harmony and to carry out their activities in line with their objectives. The Guide is provided for relevant units, forms and instructions that they will apply while carrying out their work.

Compliance Unit ensures that the foundation's operation complies with the regulations and directives, and that the language used by the foundation is compatible with the corporate culture. In addition, by specializing in the field of compliance, it is also among its objectives to follow the image of the foundation in the international arena, to follow periodic compliance and to support internal compliance practices. Basic compliance training is included in the orientation program. The primary task of the Compliance Unit is to design processes and follow-up their daily operations by the relevant staff.

Compliance efforts, which are taken to create a culture of doing the right thing in every situation, continue to play a radar role. With recommendations for improvement in business and transactions, the orientation of compliance efforts towards consultancy in internal governance structures has been realized. In the process, incoming tasks are classified, and more monitoring positions are carried out, and signal transmission turns into consultancy with the radar role of compliance.

Corporate compliance delegates are set up in a structure where suggestions and feedbacks are received throughout the process for training and awareness in which the corporate culture is disseminated. Risk Management plans are made continuously to support the efforts to become more compliant with our rules. It is activated in the context of the Culture of Notification and Expression to ensure a fair and ethical order with a planned culture of openness.

Within the scope of reviewing the documents in IHH's hierarchy of norms and completing the deficiencies, internal legislation development studies were carried out. IHH's policies, guides, regulations and directives were handled with a compliance perspective and risk analysis approach, and improvements were made taking into account national legislation and international standards.

The Compliance and Risk unit supported and contributed to the volunteer management studies initiated within the scope of the integration of volunteers with IHH, their systematic coordination and efficient volunteer activities, and the volunteer commitment that is aimed to be developed within this scope.

Finance and banking-oriented issues, which are closely related to IHH, local non-governmental organizations and other international non-profit organizations, were discussed in the workshop held by IHH's Compliance and Risk Unit. The results of the discussion were materialized and turned into a comprehensive report. This report has been shared with relevant institutions for the purpose of mutual experience and knowledge transfer.

The disasters that we have encountered recently in the world and in Turkey have proven once again how important it is to strengthen disaster management mechanisms and establish them in a culture of adaptation.

AUDIT

Audit

Auditing is an auditing and consulting activity that helps an organization achieve its goals by evaluating, improving, and developing its risk management as well as control and corporate governance processes. Our foundation checks the compliance of its activities, collection of donations, use of donations collected and management of benefactors with national and international laws. These audits are conducted by the Audit Committee appointed by the Board of Trustees, Control and Audit Unit appointed by the Board of Directors, independent teams of auditors and experts. These inspections are carried out by taking into account the Laws (Foundations, Finance, Associations, Civil), Articles of Foundation, Institution Guide, Internal Regulation, Inspector's Recommendations, and Board of Directors Decisions. Permanent project audits are carried out by the Foreign Relations Support Audit unit within our foundation. In 2021, the unit audited a total of 75 permanent works and 216 water wells that were built, planned or on construction in 7 countries in the past years.

Internal Audit

Since its establishment, our foundation has been regularly audited by the audit board every year and its results presented to the General Directorate of foundations. With the decision of the Board of Directors, we have started to regularize our internal audit procedures and principles; the Internal Audit Unit carries out its duties in accordance with the working procedures and principles in line with the "Internal Auditing Standards" published by the International Institute of Internal Auditing (IIA). Inspecting how the working system and methods and the procedures and principles that must be complied with in accordance with the legal legislation are implemented at the Foundation Headquarters, Branches and Representative Offices, at domestic and international activity points, to increase the efficiency of the system, to ensure sustainability, to eliminate the deficiencies in the system and to develop it according to new needs. It covers the works related to conduct studies for the purpose of increasing the operational efficiency, protecting the assets, determining the damages and risks incurred or likely to occur against the foundation, taking the necessary measures and reporting them to the management.

IHH Humanitarian Relief Foundation continues to carry out its capacity building works. The foundation, which develops systems for continuous compliance with the Personal Data Protection Law, also made the International Information Security Management System sustainable within the organization and received the ISO 27001 standard compliance certificate at the end of 2018. In this context, compliance audits are carried out yearly by our Internal Audit unit. With the ISO/IEC 37001 Anti-Corruption Management System, our foundation sets the requirements and guides for a management system designed to help prevent, detect and respond to corruption and to help the organization comply with the anti-corruption laws and voluntary commitments to be applied in its operations. In this context, compliance audits are carried out by our Internal Audit unit on a regular basis every year, followed by external audits.

Internal Control

The Internal Control Unit, authorized by IHH's Board of Directors, ensures that our foundation's activities are carried out in accordance with laws and regulations, and that resources are used effectively, economically and efficiently; aims to ensure the reliability, integrity and timely availability of information. Process controls are carried out separately for the initial and final processes of projects and assignments.

Project Control: Compliance controls such as regularly entering the project information into the system and making appropriate budget definitions, checking the complete entry of the information into the system if there is a partner to work with, adding the documents in the foundation regulation related to the project implementation, creating interim, progress and result reports, adding project implementation visuals, are implemented. In 2021, 3,816 project initiation and closure, control and audit procedures were carried out. Permanent project audits are carried out by the Foreign Relations Support Audit Unit within our foundation. Activity project audits are carried out by staff assigned by the foundation's Board of Directors, volunteers and experts in their fields.

Assignments: With the approval of our foundation's board of directors, the assignments created within the scope of the project and activity were controlled and audited in terms of content and documents. In 2021, 7,075 assignment initiation and closing procedures, control and audit procedures were carried out.

Purchases: With the approval of our foundation's Board of Directors, the purchase requests created within the scope of the projects and activities were checked in terms of content and documents. In 2021, 1,486 purchase requests were controlled and audited.

Aids: The suitability of individuals and institutions applying for aid was checked by looking at the portal application record and related documents. In 2021, control and audit of 2,486 aid application request processes were carried out.

Independent Audit

Our foundation and its subsidiaries have been regularly audited every year since 2014 by independent audit firms with international accreditation within the scope of independent auditing. Independent Audit Reports are published on our foundation's website www.ihh.org.tr/en and shared with the public..

Tax Exemption Inspection (Certification Report)

Our foundation has gained the "Tax Exemption Status" with the Council of Ministers Decree no. 2011/1799 of 04.04.2011, and whether it maintains these conditions, including the calendar year 2011, is audited by certified public accountants every year. The prepared audit report is submitted to the Revenue Administration, and it is also published on the foundation's website at www.ihh.org.tr/en and shared with the public.

PDPL (PERSONAL DATA PROTECTION LAW)

Law No. 6698 on the Personal Data Protection Law (PDPL) which entered into force following its issuance on April 7, 2016, aims to protect the fundamental rights and freedoms of individuals with regard to the processing of personal data, in particular privacy, and regulate the rules and obligations to be observed by real and legal persons processing personal data. The protection of personal data is the protection of fundamental rights and freedoms by putting a mechanism around the processing of personal data. The Law covers all stages of data processing such as the collection, storage, use and transfer of personal data.

In 2021;

- ISO 27001 ISMS certification renewal process has been completed.
- The Search and Rescue unit's voluntary contract was reviewed.
- Requests, questions, and suggestions from personnel were evaluated and addressed.
- PDPL requests from donors were evaluated. The result of the examination was communicated in writing.
- Users have been granted special access authorizations to access folders on File Server.
- The password algorithms of the computers used in the institution were strengthened and improvements were made regarding the automatic locking of computers.
- Information brochures were posted to the units.
- Necessary trainings were given to the personnel.
- Users mail/session/portal encryption is limited to 90 days. (In this process, temporary passwords given to the personnel by us are automatically generated by the secure password generator.)
- Penetration test was performed.
- Social engineering and fishing tests were performed.
- Portal developments and PDPL-ISMS presentations were prepared.
- Research has been done on the DLP system.

DATA MANAGEMENT

The Data Management unit was established in 2018 in order to pass the data produced by our foundation through more efficient analytical processes, to meet the reporting needs in accordance with international standards, and to improve the sensitivity of accountability and transparency before donors and supervisors. A data warehouse was developed by the unit in 2021, new dashboards were added to the data portal, deep learning and artificial intelligence researches were held, data analysis was conducted to support other units and commissions, forecasting algorithms were developed and donor segmentation was performed.

HUMAN RESOURCES

At the Human Resources unit, in order to realize the goals and objectives of the institution, we employ people who have the necessary characteristics, education and career, place the wellbeing of people at the center of their work, respect human rights and freedoms, are experts in humanitarian aid or are willing to train themselves in this field. In addition, we carry out programs to meet the economic, social and psychological needs of employees.

Some of the in-service trainings we launched for our personnel in 2021 are as follows:

- Safe Driving Techniques
- Remote Meeting Tools and Usage Training
- Proactive Approach Training
- Dealing with Difficult People
- Ways to Use the Brain Efficiently with Murat Toktamışoğlu
- Professional Behavior in Business Life
- Success and Result Orientation
- Negotiation Skills
- Project Management Development Journey
- Getting Started Videos for Call Center Customer Representatives
- Written Communication Techniques Trainings
- Basic Management Skills
- Basic Communication Skills
- Finance for Non-Financiers

DISASTER MANAGEMENT

Our Search and Rescue teams affiliated to the Disaster Management unit save lives by intervening immediately in earthquakes, fires, floods and other disasters in Turkey and around the world. These teams can also perform first aid activities along with Search and Rescue in wreckages, underwater and fire. While Search and Rescue training continues within IHH, our teams consisting of more than 850 professionally trained employees and approximately 2 thousand volunteers are ready for any disaster emergencies.

Operations we participated in 2021:

- Yalova ASAK Operation - 13.01.2021
- Kocaeli Winter WAC Operation - 15.01.2021
- Bitlis Helicopter Crash - 04.03.2021
- Rize Flood Disaster - 14.07.2021
- Turkey Forest Fires - 03.08.2021
- Haiti Earthquake - 14.08.2021
- West Black Sea Flood Disaster - 27.08.2021
- Indonesian Volcano Eruption - 05.12.2021
- Chad-Cameroon Migration Disaster - 16.12.2021
- Philippines Rai Typhoon - 17.12.2021
- Iraq-Erbil Flood Disaster - 20.12.2021



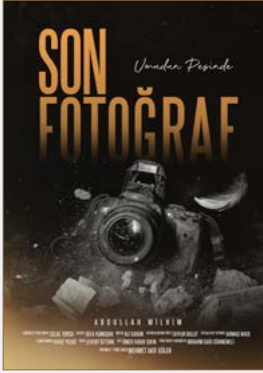
Fire and Flood Disasters

This summer, the fire and flood disasters in our country were among the heaviest disasters that have ever occurred. Eight of our citizens lost their lives and thousands of animals perished in the fires that started in Antalya's Manavgat district which was followed by at least 30 different cities. In the Western Black Sea flood, dozens of our citizens lost their lives and their settlements were severely damaged.

IHH has participated in Search and Rescue efforts with emergency aid and Search and Rescue teams from the beginning of the fire and flood. Mobile soup kitchens with the capacity to cook warm meals for 2,500 people daily reached the regions and distributed meals to the disaster victims and working teams. Our teams also helped citizens to evacuate to safe zones. The teams, which carried out evacuation, fire extinguishing, cooling and logistics activities from the first moment, continued their activities in the region until the fire and flood works were completed.



PUBLICATIONS



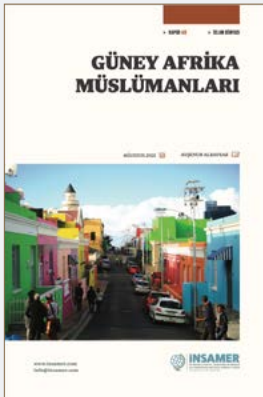
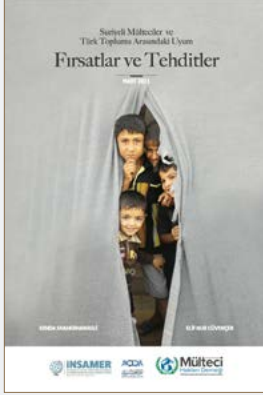
Documentary movie

1. Home
2. The Last Photo
3. For Children's Sake
4. In the Shadow of Pigeon Wings



Book - Magazine

1. How Prepared Are We for Disasters? (Humanitarian Aid Issue 77)
2. The 40-Year War Is Over (Humanitarian Aid Issue 78)
3. Orphan Booklet
4. Middle Eastern Conflicts
5. Saudi Arabia



Report

1. İHH Disaster Management Report 2021
2. India Report: Historical and Political Processes of Change and India Muslims
3. Conceptual Map of the Turkish-Greek Tension in the Aegean and The Theses of the Parties
4. Global LNG Market and Turkey's Energy Supply
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