

ABOUT US

Since its establishment in 1992, IHH Humanitarian Relief Foundation has continued to operate with the aim of delivering humanitarian aid needed by people in dire situations and preventing the violation of their fundamental rights and freedoms anywhere in the world. IHH provides humanitarian aid to people living in impoverished conditions, those affected by wars or natural disasters, and those who have been victims of violence.

While operating in the axis of humanitarian relief, human rights and humanitarian diplomacy, IHH also promotes the idea of helping others, solidarity and friendship in Türkiye and across the world by developing many social and cultural projects as it continues its operations. IHH assumes the duty of a pioneer and a role model in the development of NGOs that operate in regions experiencing hardship and victimization. In addition to emergency aid, IHH also takes part in the construction of sustainable projects including schools, orphanages, mosques, water wells, cultural centers, health clinics and hospitals to serve the people in these regions and contribute to the development of the countries. IHH also acts as a mediator in solving issues using humanitarian diplomacy in all regions where people are victimized, and international diplomacy is inadequate.

Honored with the Outstanding Service Award by the Grand National Assembly of Türkiye in 2007, IHH Humanitarian Relief Foundation has been granted tax exemption and classified as a foundation working for public benefit as per Cabinet Decree 2011/1799 of 04.04.2011. IHH was also awarded the "State Medal and Order of Outstanding Sacrifice" for its disaster management efforts during the Kahramanmaras earthquakes in 2023.

IHH Humanitarian Relief Foundation is a member of the Economic and Social Council of the United Nations (ECOSOC) and the Organization of Islamic Cooperation (OIC) with consultant status, a council member of the Organization of Islamic Cooperation Humanitarian Fund (OICHF), and a member of the International Council of Voluntary Agencies (ICVA), the Voluntary Organizations Foundation of Türkiye (TGTV), the Union of Non-Governmental Organizations of the Islamic World (UNIW NGOs) and the International Search and Rescue Advisory Group (INSARAG) of the United Nations.

IHH Humanitarian Relief Foundation 2023 Annual Report

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This report, published in June 2024, and contains IHH's worldwide activities in 2023.

Visit our website at www.ihh.org.tr/en, call us on +90 212 631 21 21 or send an email to info@ihh.org.tr to find out more about the foundation's activities.

Head Office: Büyük Karaman Cad. Taylasan Sok. No:3 PK. 34083 Fatih / Istanbul / Türkiye



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CHAIRMAN

IHH Humanitarian Relief Foundation has been continuing its journey of goodness for more than 30 years. This goodness activity, which has delivered aid to millions of people in 123 countries from Africa to Asia and the Americas to the Balkans, will continue to reach wherever there is a need.

In 2023, natural disasters, wars and humanitarian crises affected the lives of millions of people all over the world. We lost more than 53 thousand of our citizens in the earthquakes centered in Kahramanmaraş at the very beginning of the year. More than 4,500 people died in Syria in the same earthquakes. Millions of people were affected by disasters such as earthquakes, floods and droughts in different geographies.

China has been continuing its persecution and rights violations in East Turkestan for 75 years. East Turkistanis living in different parts of the world have not heard from their families for years.

Israel started genocide again in the 76th year of its occupation of Palestine. It has massacred more than 36 thousand people, mostly children and women, since October 7. It is currently bombing schools, hospitals, mosques and parks and shooting children who go to get food aid.

As one of the founding purposes of IHH is to prevent human rights violations, IHH will continue its mission of spreading goodness and reaching those in need in 2024, thanks to your support.

I would like to extend my endless thanks to our donators and volunteers who did not leave us alone on this journey.

Be safe with Allah.

Atty. Fehmi YILDIRIM

B. UM

Chairman

SECRETARY GENERAL

Natural disasters, human rights violations, and wars are precipitating humanitarian crises that endanger millions of lives. The protracted conflicts in Afghanistan, Syria, and Yemen, coupled with the human rights abuses in Gaza and urgent humanitarian emergencies, stand as stark, undeniable realities. Resolute in our commitment to the path of benevolence, our Foundation has, since 1992, steadfastly addressed these issues across diverse regions, tirelessly seeking solutions and implementing projects that profoundly impact lives, despite the formidable challenges.

In 2023, while continuing our activities in food security and livelihoods (FSL), nutrition, non-food aid, shelter, water, sanitation and hygiene (WASH), education, health, protection, early recovery, disaster management and cultural sectors, we also advanced our efforts in human rights, humanitarian diplomacy and international relations. We stood by those in need worldwide, starting with our own country. In our country alone, we supported 1.6 million people with 230 projects. When the aid amounts in all sectors are compared, we realized half of our aid activities in our country with 50.96%. With a total of 1,582 projects in 65 countries around the world, we built bridges of goodness between Türkiye and different geographies, reaching approximately 9.5 million people.

We placed great importance on our humanitarian relief activities, particularly in Türkiye's, earthquake-affected regions, and Gaza, and have intensified our efforts to address the urgent needs in these regions. For 2024, our primary goal is to foster closer cooperation with international organizations to end the humanitarian crisis in Gaza. Additionally, we aim to play a more active role in promoting sustainability and coordination in humanitarian relief by collaborating with international bodies such as the United Nations (UN). As IHH, we continue to advance the Sphere Humanitarian Standards, established to set international benchmarks for humanitarian relief, and organize Sphere Training sessions. Our efforts to enhance the capacity of NGOs in the humanitarian sector are intended to sustain IHH's leading position. We believe these initiatives will enable us to develop more effective and enduring solutions in humanitarian relief.

In 2024, we will continue to increase our capacity, deliver the escrows of our benefactors, and fight against rights violations and injustices. We also know that we are not alone in this journey. I would like to thank our donators, volunteers and all our stakeholders who trust us and are always with us.

Dr. Durmuş AYDIN

Secretary General

IHH DURING 2023



We received support from 95,650 volunteers in 81 cities in Türkiye.



international offices.

We operated in 65 countries.





561 personnels set out from Türkiye to implement and supervise projects.



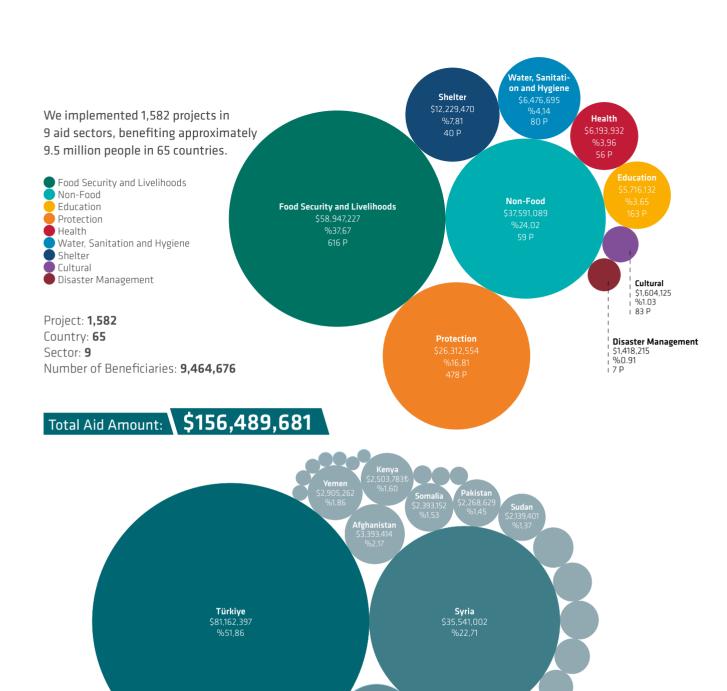
We collaborated with 197 partner organizations around the world in our activities.



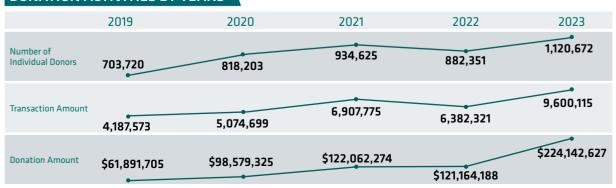
9.5 *million**

Approximately 9 million 500 thousand people around the world benefited from the projects and activities we implemented during the year.

*Regular aids have been singularized while calculating the number of beneficiaries.



DONATION ACTIVITIES BY YEARS



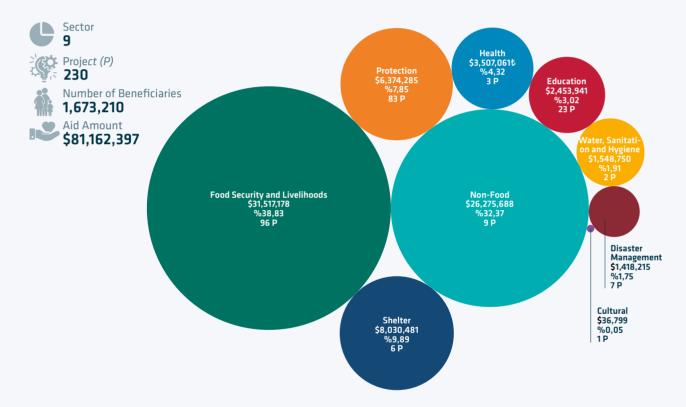
Palestine \$5,676,531

Türkiye

After the earthquakes on February 6 centered in Kahramanmaraş, we quickly accessed the region and conducted search and rescue operations, as well as food, health, shelter and psychosocial support activities to heal the wounds of the earthquake victims.

Throughout the year, we have implemented projects in various fields such as ration and qurbani share distributions, non-food aid, education and orphan activities.

In 2023, more than 1.6 million people in need benefited from 230 projects in all relief sectors in our country.



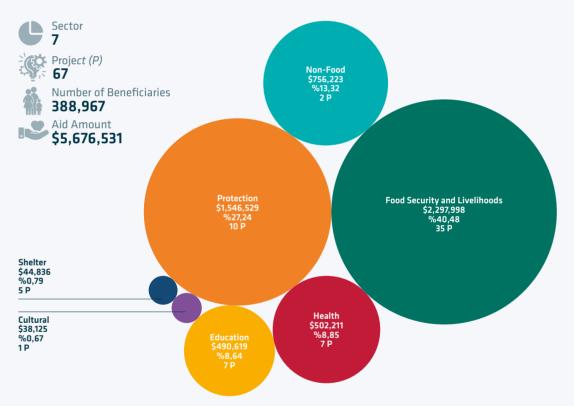




Palestine

In the massacre that Israel started in Gaza on October 7, 2023, more than 36,000 people lost their lives. Palestinians, whose lives have become increasingly difficult due to the 76-year-long occupation, have been condemned to hunger and thirst since October 7. Hundreds of thousands of people, whose homes were destroyed, were even bombed in the schools where they sought refuge to survive. Those who went to hospitals for treatment lost their lives in the bombings.

We have reached hundreds of thousands of people through our activities in Palestine over many years. In 2023, approximately 389,000 people benefited from the 67 projects we carried out, especially food, orphan and health activities.



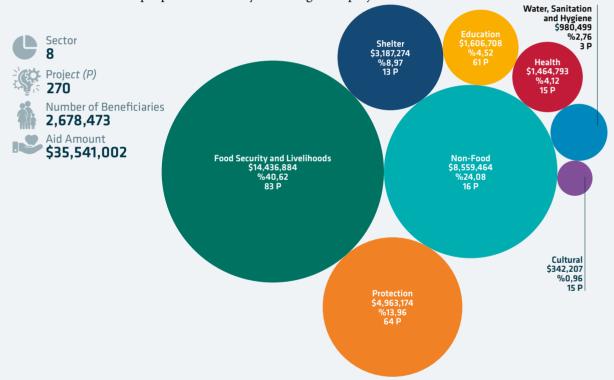




Syria

Earthquakes on February 6 centered in Kahramanmaraş were also felt in Syria. More than 4,500 people lost their lives and 8,700 people were injured in the earthquakes that affected nearly 9 million people. While millions of people in Syria have been struggling to meet even the most basic needs due to the ongoing civil war in the country since 2011, living conditions in the regions affected by the earthquake have become even more severe. It is estimated that 15.3 million people need humanitarian relief in Syria, where 22 million people currently live.

IHH has been working to meet the basic needs of the Syrian people such as food, shelter, education, health and clothing since the beginning of the war. We aim to alleviate the impact of the war on people with the permanent works we build. In 2023, we delivered humanitarian aid to more than 2.6 million people in need in Syria through 270 projects.



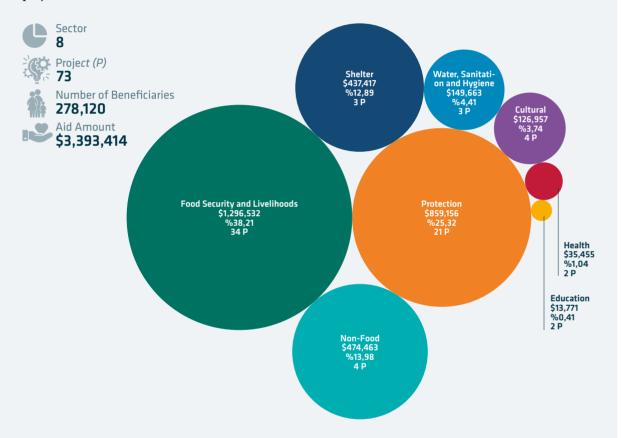




Afghanistan

In Afghanistan, 40 years of occupation, three years of drought and two major earthquakes in 2023 have made living conditions even more difficult. Approximately 2 million children have been orphaned due to the war alone.

IHH continues its humanitarian relief activities in Afghanistan, especially in the sectors of food security, orphan activities and shelter. 278 thousand people in need benefited from 73 projects we realized in 2023.



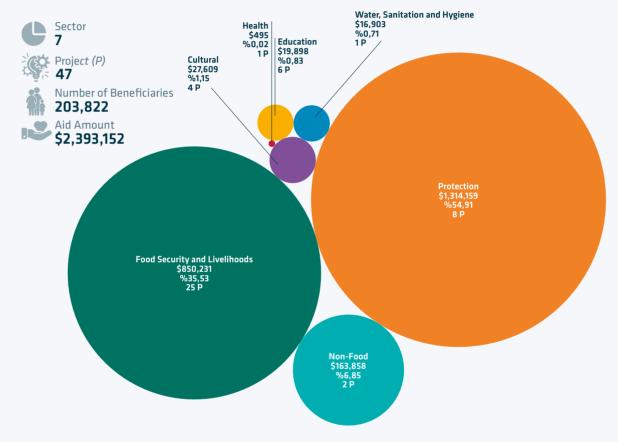




Somalia

The effects of the drought that started in Somaliaa in 2022 continue. More than 4 million people had to leave their homes due to the most severe drought in the last 40 years. According to the UN, 8 million people in the country are in need of urgent aid. As the drought has negatively affected agriculture and livestock, access to basic foodstuffs is becoming more difficult every day.

In 2023, we provided aid to more than 200,000 people in Somaliaa through 47 projects, mainly food aid and orphan activities.



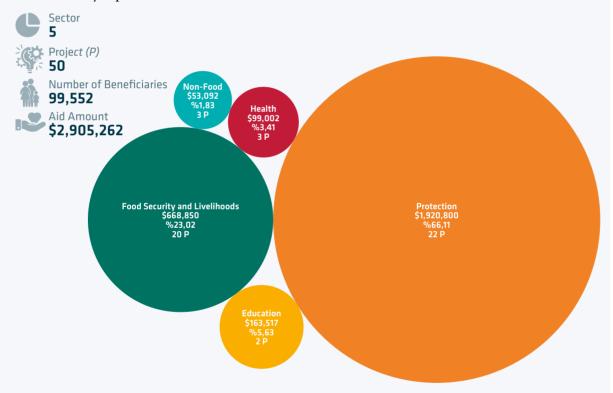




Yemen

The humanitarian crisis caused by Yemen's nearly 10-year civil war is constantly growing. In addition, the drought, the impact of which has increased in recent years, is depleting water resources and negatively affecting agriculture and livestock. More than 23 million people in the country are in need of humanitarian relief. At least 4 million people had to leave their homes due to the civil war and drought.

IHH delivers aid to those in need affected by drought and conflicts, and implements projects to protect orphans and their families. In 2023, we implemented 50 projects for those in need in Yemen, mainly orphan activities and food aid.



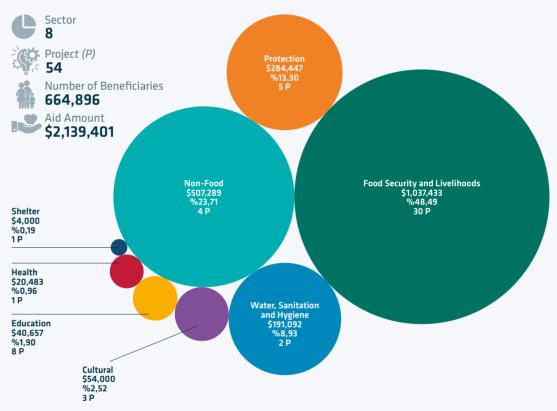




Sudan

The humanitarian crisis in Sudan, exacerbated by instability, was compounded by the civil war that began on April 15, 2023. The conflict has left 6 million people homeless. Nearly half of the population - 25 million people - are in need of humanitarian relief. In addition, refugees who migrated to Sudan due to the conflict in Ethiopia are trying to hold on to life there.

In order to mitigate the effects of the humanitarian crisis, we first sent 15 containers of humanitarian aid materials consisting of food, hygiene and shelter materials to Sudan by ship. Our aids continued in different periods throughout the year. In 2023, we implemented 54 projects, mainly food, non-food, orphan and health aids. Approximately 665 thousand people in need benefited from our activities.



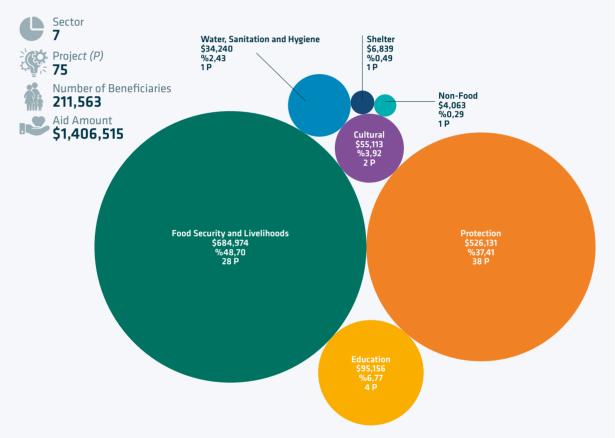




Bangladesh

Bangladesh is one of the most densely populated countries in the world. In addition to financial difficulties, inadequate water resources and climatic conditions make life difficult. Moreover, nearly 1 million Arakanese refugees who took refuge in Bangladesh to escape the massacres in Myanmar are trying to hold on to life in makeshift huts in their camps.

In 2023, we carried out 75 projects for Bangladeshi needy people and Rohingya Muslims from Arakan and provided aid to more than 211 thousand people.







HUMANITARIAN

RELIEF

Millions of people around the world are struggling to survive due to war, natural disasters, disease, poverty, drought and income inequality. IHH aims to meet the basic needs of everyone in need of humanitarian relief. We provide services to crisis regions with projects such as food, health, shelter, water, hygiene, education and construction of permanent works. We develop income generation strategies for those in need. We conduct search and rescue operations by responding to disasters on the spot. We implement special projects and build orphanages to protect orphaned children who face various dangers.

We carry out our activities in nine humanitarian sectors recognized by international institutions and organizations:



Food Security and Livelihoods



Non-Food Items



Education



Protection



Health



Water, Sanitation and Hygiene



Shelter



Cultural



Disaster Management









Data on projects, number of beneficiaries, and amount of aid in the field of Food Security and Livelihoods:



Country **55**



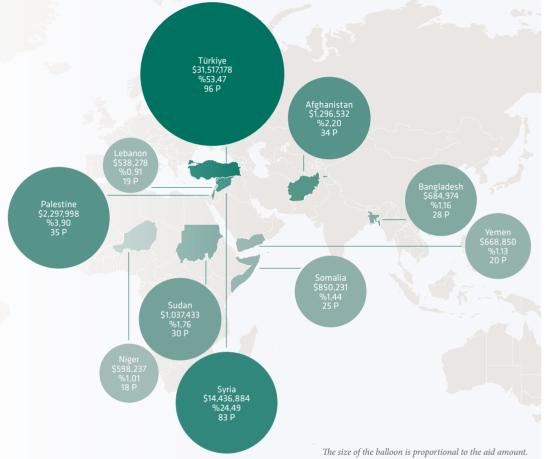
616



Number of Beneficiaries **6,073,463**



Aid Amount \$58,947,227



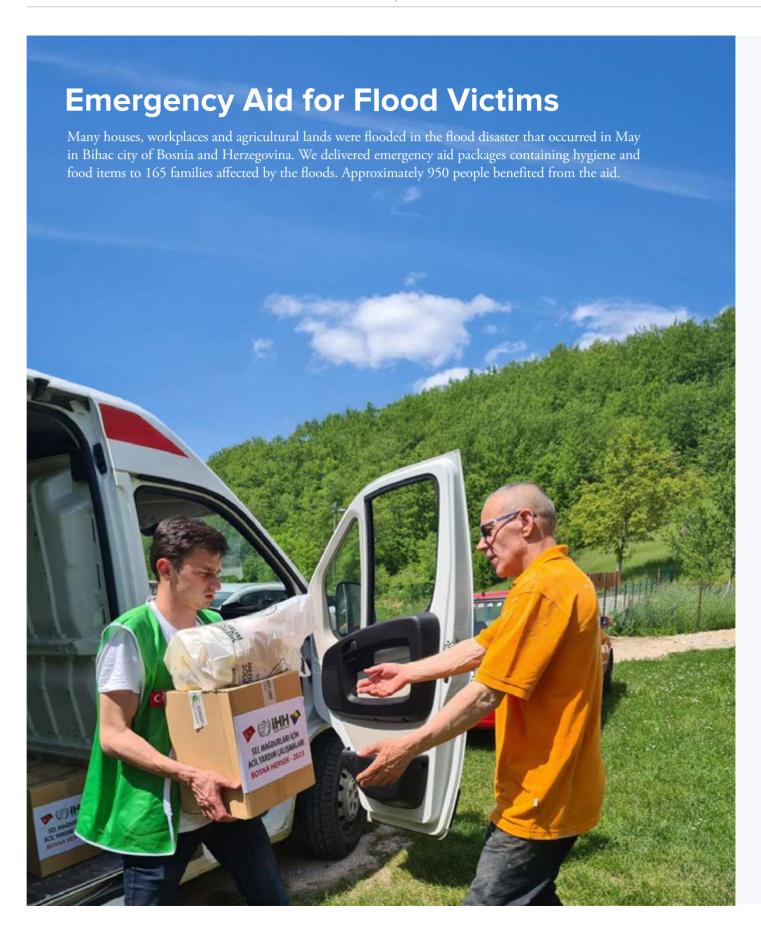
Country	Aid Amount	Project
Chad	\$520,631 (%0,88)	23P
Burkina Faso	\$513,614 (%0,87)	23P
Mali	\$466,762 (%0,79)	23P
Pakistan	\$422,187 (%0,72)	17P
Kenya	\$366,360 (%0,62)	21P
Romania	\$282,684 (%0,48)	3P
Jordan	\$171,411 (%0,29)	3P
Sierra Leone	\$162,529 (%0,28)	8P
Libya	\$161,522 (%0,27)	2P
Philippines	\$149,202 (%0,25)	4P
Ethiopia	\$144,052 (%0,24)	4P
Tanzania	\$138,584 (%0,24)	4P
Thailand	\$126,872 (%0,22)	5P
Mongolia	\$115,795 (%0,20)	3P
Burundi	\$105,256 (%0,18)	3P

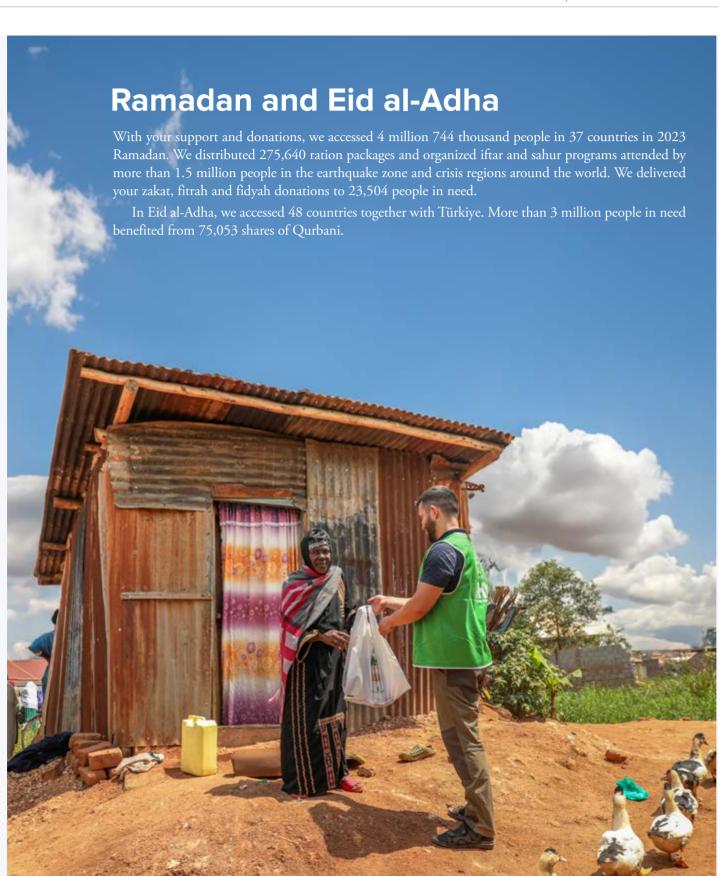
Country	Aid Amount	Project
Nepal	\$100,869 (%0,17)	1P
Sri Lanka	\$97,896 (%0,17)	3P
Azerbaijan	\$96,336 (%0,16)	4P
Togo	\$78,699 (%0,13)	3P
Morocco	\$73,902 (%0,13)	1P
Malawi	\$69,351 (%0,12)	1P
Myanmar	\$68,931 (%0,12)	5P
India	\$64,034 (%0,11)	3P
Ukraine	\$54,882 (%0,09)	5P
Vietnamese	\$46,176 (%0,08)	4P
Bosnia and H.	\$43,353 (%0,07)	7P
Georgia	\$37,505 (%0,06)	4P
Iraq	\$35,960 (%0,06)	4P
Kyrgyzstan	\$35,528 (%0,06)	4P
Uganda	\$27,555 (%0,05)	1P

Country	Aid Amount	Project
Kosovo	\$27,176 (%0,05)	5P
Guinea	\$26,875 (%0,05)	1P
Albania	\$25,107 (%0,04)	3P
N.Macedonia	\$24,649 (%0,04)	6P
Benin	\$23,056 (%0,04)	1P
Tajikistan	\$21,845 (%0,04)	3P
Kazakhistan	\$20,402 (%0,03)	2P
Mauritania	\$18,979 (%0,03)	1P
Serbia	\$13,018 (%0,02)	3P
Poland	\$11,616 (%0,02)	1P
Montenegro	\$8,682 (%0,01)	2P
Egypt	\$8,562 (%0,01)	1P
North Cyprus	\$5,698 (%0,01)	1P
Iranian	\$5,565 (%0,01)	1P
South Africa	\$974 (%0,01)	1P

Project density by sector 1

91

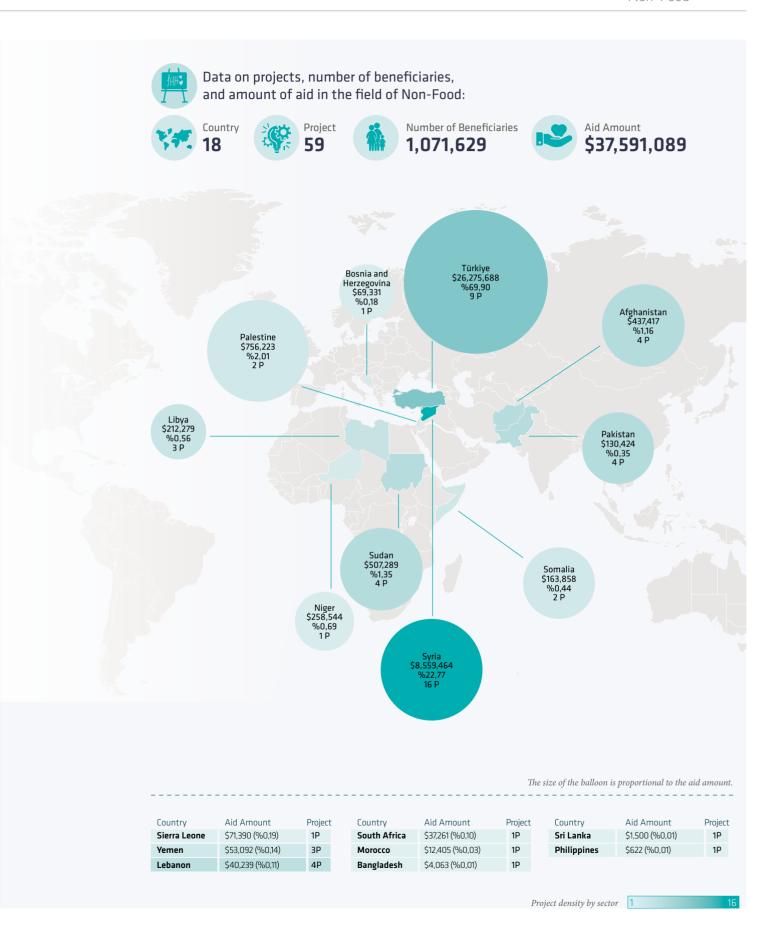




Non-Food

In 2023, more than 1 million people around the world benefited from our non-food projects, including clothing, blankets, fuel and household items. We implemented 58 projects in 18 countries.





Ship of Goodness

The conflict between the army and the Rapid Support Forces in Sudan, which began on April 15, 2023, has left thousands dead and more than 8 million people displaced. 25 million people are in need of urgent aid.

Immediately after the start of the conflicts, we launched an aid campaign with the slogan "Our Route is Sudan, Our Load is Goodness" and delivered 43 containers of aid materials, mainly food, shelter and hygiene materials, to Sudan by the end of 2023. The first part of this aid, 15 containers of aid, was "the largest aid ever sent to Sudan at one time".

500 thousand people benefited from 545 tons of aid consisting of blankets, detergents, hygienic pads, diapers, clothes, slippers, mats, sleeping bags, shoes and wheelchairs in addition to foodstuffs.

The main aids we delivered to Sudan in 2023:

- 24,751 blankets
- 16,165 slippers
- 1,190 pairs of shoes
- 26,022 clothes
- 73,784 packages of detergent
- 48,770 packages of wet wipes
- 82,518 packages of sanitary pads
- 33,465 packages of patient and baby diapers
- 98,290 kg flour
- 472,494 packages of pasta

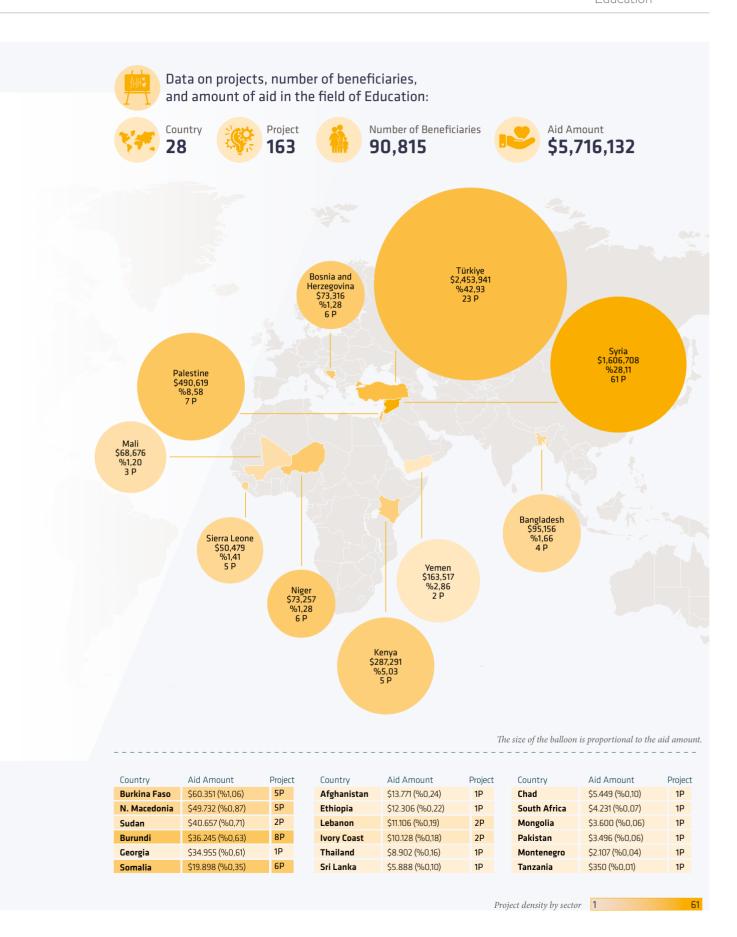


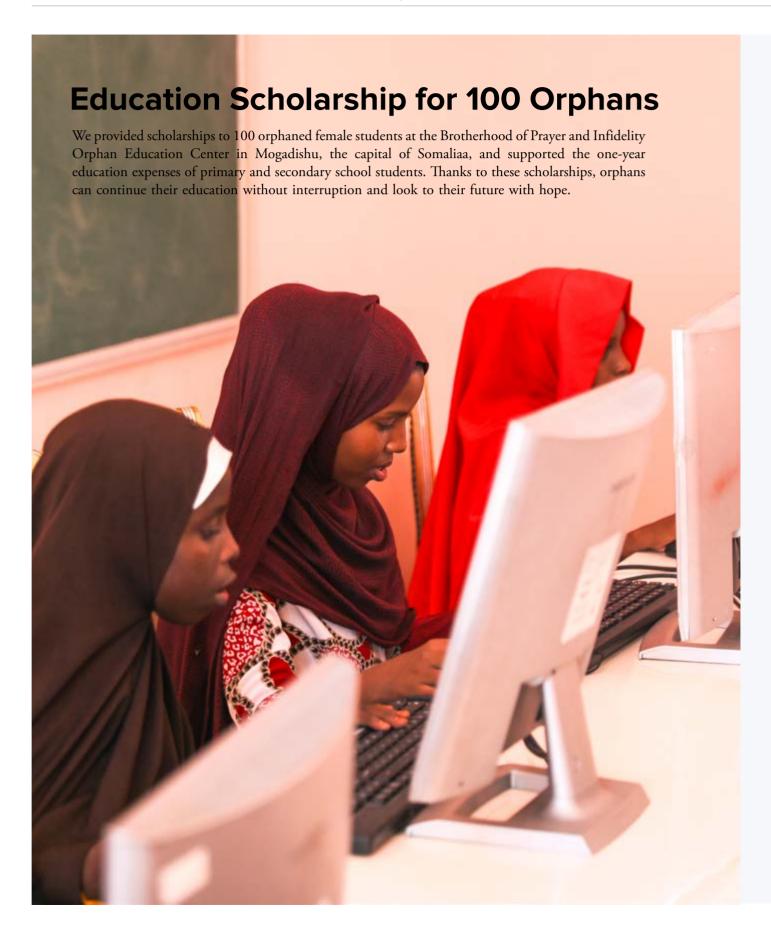


Education

Our education projects include the construction or renovation of schools and dormitories, the establishment of computer and chemistry laboratories, the establishment of gymnasiums, the support of educational equipment, the organization of vocational courses, and the printing and distribution of books and magazines. In 2023, approximately 91 thousand people benefited from the 163 projects we realized in 28 countries in the field of education.







A New School in Mali

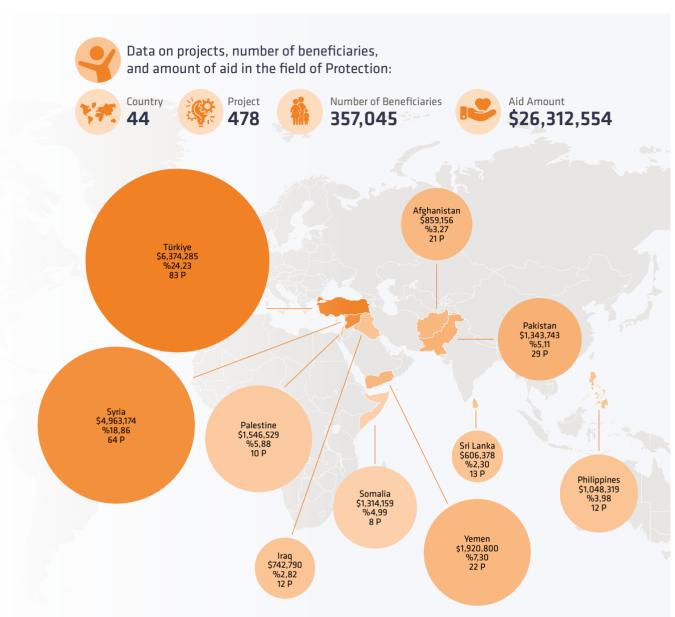
We built a primary school in the village of Bowere in the Segou region, about 150 km from Bamako, the capital of Mali. Due to the low number of schools in the region and the high cost of education, many families cannot send their children to school. The school, which we opened to contribute to the education of more children, consists of three classrooms, an administrative office, a water well, an ablution room and washbasins. Built on a 179 m2 area, the school educates 210 students living in and around Bowere village.



Protection

In the field of protection, we carry out activities such as orphan support, orphanage construction, and support for orphan families to establish workplaces. 357 thousand people benefited from 478 projects we implemented in 2023. Through our Orphan Sponsorship System, we aim to protect orphans and provide them with the necessary support to build their confidence and self-sufficiency. This system assures them that they are not alone, which allows them to live healthy lives as individuals.





The s	ize	of	the	balloor	is	pro	DO	rtional	to	the	aid	amount
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Country	Aid Amount	Project
Lebanon	\$528,635 (%2,01)	16P
Bangladesh	\$526,131 (%2,00)	38P
Ethiopia	\$518,435 (%1,97)	14P
Albania	\$393,127 (%1,49)	9P
Iranian	\$355,429 (%1,35)	4P
Bosnia and H.	\$315,028 (%1,20)	7P
Sudan	\$284,447 (%1,08)	5P
Sierra Leone	\$274,072 (%1,04)	5P
Thailand	\$255,939 (%0,97)	18P
Niger	\$252,900 (%0,96)	7P
Tanzania	\$207,426 (%0,79)	3P
Azerbaijan	\$204,072 (%0,78)	6P

Country	Aid Amount	Project
Kenya	\$201,554 (%0,77)	2P
Mauritania	\$147,422 (%0,56)	1P
India	\$128,989 (%0,49)	2P
Georgia	\$124,391 (%0,47)	7P
Mali	\$102,617 (%0,39)	6P
Kosovo	\$98,758 (%0,38)	7P
Burkina Faso	\$94,950 (%0,36)	10P
Tunisia	\$88,129 (%0,33)	2P
Kyrgyzstan	\$72,256 (%0,27)	5P
Nepal	\$65,049 (%0,25)	9P
N.Macedonia	\$57,460 (%0,22)	3P
Montenegro	\$54,022 (%0,21)	5P

Country	Aid Amount	Project
Myanmar	\$52,020 (%0,20)	1P
Libya	\$39,158 (%0,15)	1P
Serbia	\$28,685 (%0,11)	2P
Indonesia	\$28,644 (%0,11)	1P
Burundi	\$27,912 (%0,11)	2P
Chad	\$19,637 (%0,07)	2P
Zimbabwe	\$15,403 (%0,06)	1P
Haiti	\$13,205 (%0,05)	1P
Ukraine	\$9,849 (%0,4)	1P
Crimea	\$7,470 (%0,03)	1P

Project density by sector 1

83



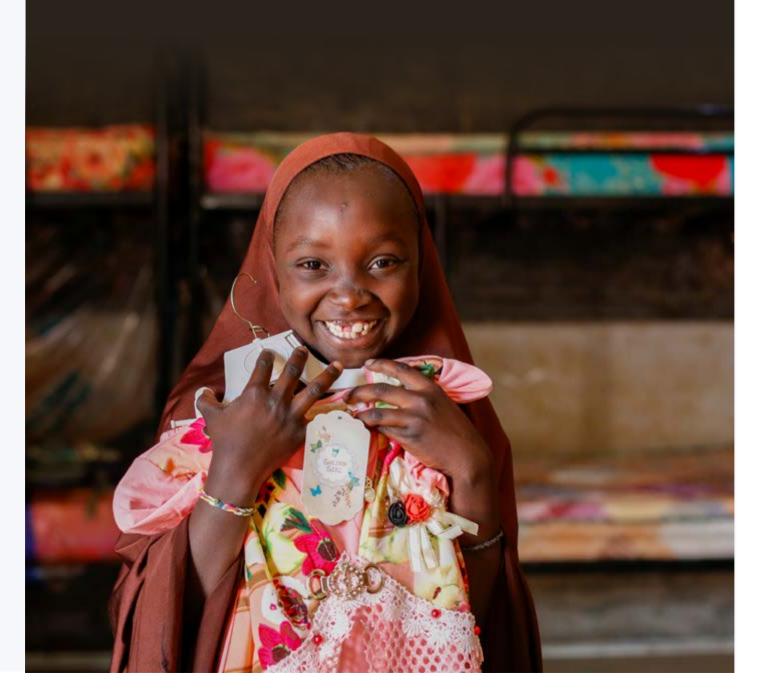
We realized a project for 5 orphan families in the Wolbareg region of Ethiopia where they can earn income by doing their own business. We gave each family 2 beehives, 10 pieces of beeswax and 2 sets of bee colonies each. Thus, they will be able to produce honey and earn income without needing anyone.

Orphan families who benefit from income generation projects can stand on their own feet with selfconfidence and meet their needs with the income they earn.



Eid Clothes

Every year on Eid al-Fitr and Eid al-Adha, we bring a smile to the faces of orphans and children in need by giving them eid clothes. In 2023, with the support of our donators, we gifted a total of 108,321 orphans and children in need and their mothers with eid clothes, 75,301 in 58 countries during Eid al-Fitr and 33,020 in 14 countries during Eid al-Adha.

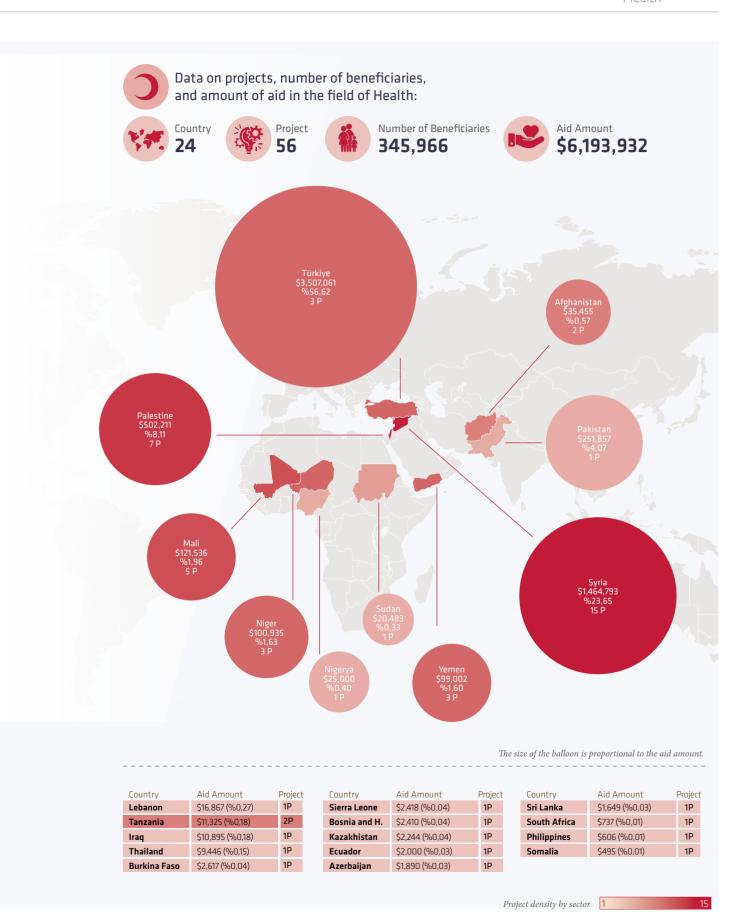


Health

Our health projects include the construction and repair of hospitals, clinics, health centers, rehabilitation centers, mobile clinics and blood centers, medical equipment and medicine aid, health screening, vaccination campaigns, examinations, treatment and surgeries, and mass circumcision programs. In 2023, more than 345 thousand people in 24 countries benefited from our health aid programs.

In addition, in the cataract campaign we launched in 2007 with the support of philanthropists, we were instrumental in opening the eyes of 197 thousand people by the end of 2023. With your support, 7,427 people in five countries regained their sight in 2023 alone.



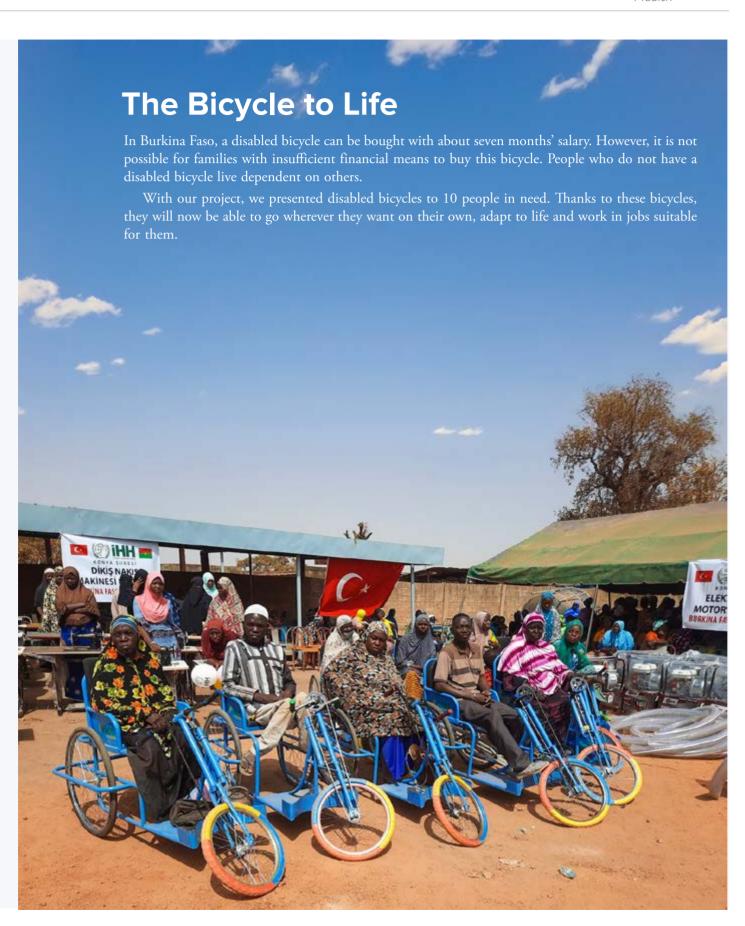




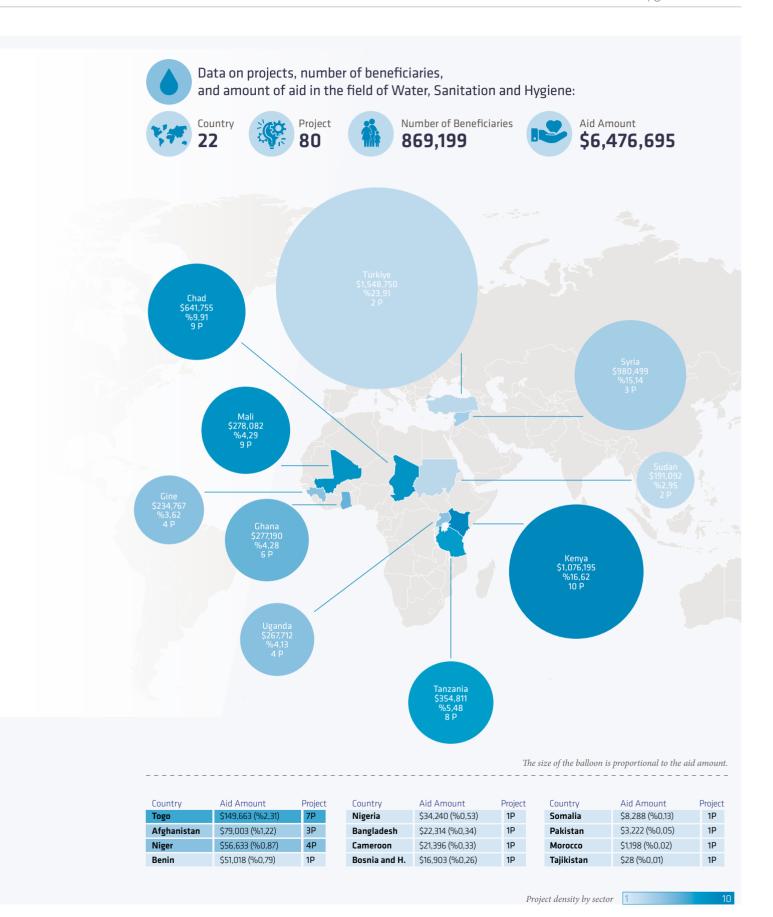
Thousands of people will be able to receive healthcare services in a hygienic and safe environment at the Saddlebag of Kindness Health Center we built in Niamey, the capital of Niger. In hospitals in Niger, where treatment and surgery facilities are inadequate, maternal or child deaths occur frequently, especially during childbirth, and patients cannot access the necessary treatments. This 254 m2 health center includes two delivery rooms, an ophthalmology clinic, midwife control and vaccination rooms, a pharmacy, doctor and nurse rooms and a warehouse. In addition, all medical devices were provided thanks to our donators.

In addition to obstetrics and ophthalmology, the Saddlebag of Kindness Health Center will also provide examinations, vaccinations, malaria and typhoid treatment services, which are common in the region. The operating costs of the health center will be covered by the Niger Ministry of Health.









Water Wells

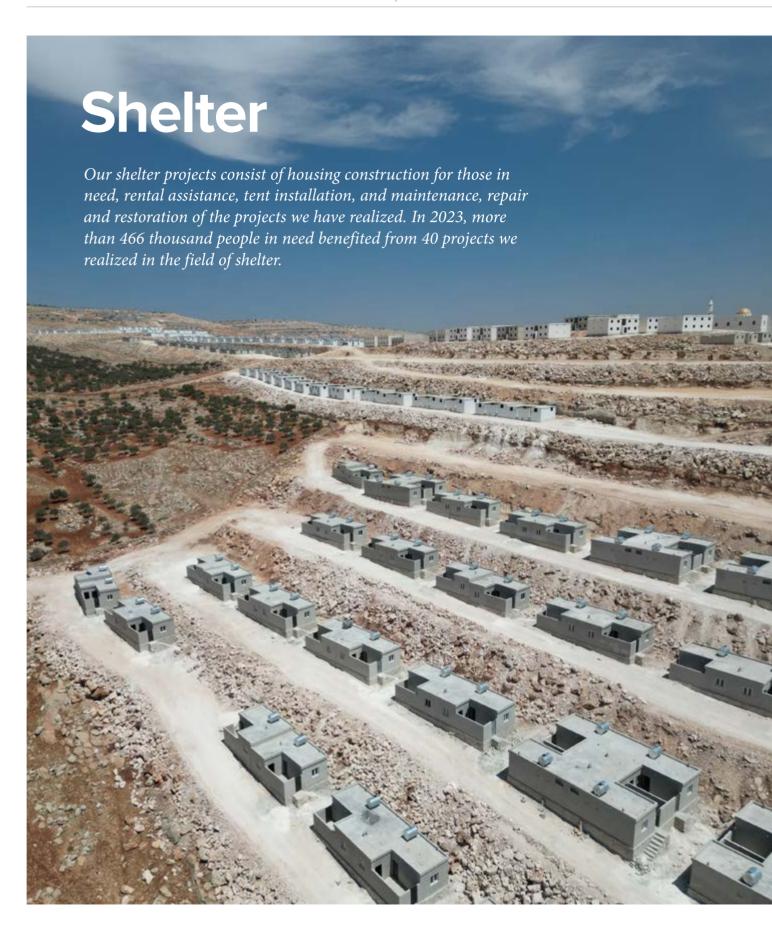
Due to factors such as drought, unsustainable agricultural irrigation, and pollution, clean water sources around the world are rapidly depleting. About one-tenth of the global population lacks access to clean water. Every day, thousands of people die from diseases caused by contaminated water, such as cholera, diarrhea, and typhoid.

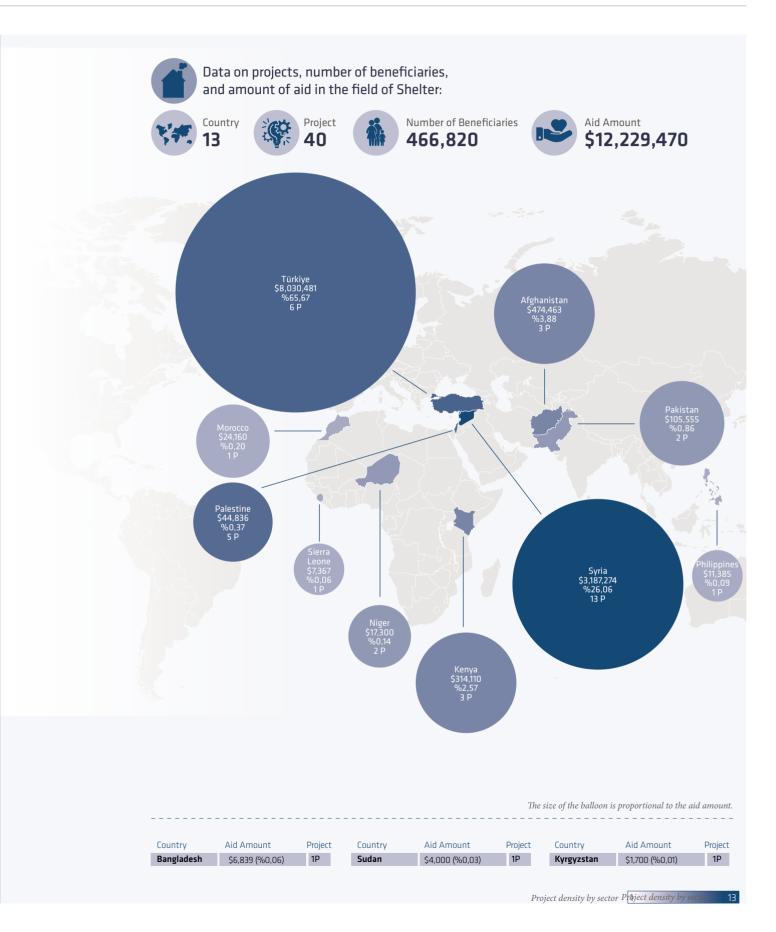
For the past 23 years, we have dedicated ourselves to support individuals worldwide who cannot access clean water. One of the most important of these is drilling water wells in the regions in need. In addition to meeting people's need for clean and potable water, water wells are also used in livestock and agricultural activities.



Thanks to our donors' generosity, we were able to commission 854 water wells in 2023. With a total of 14,204 water wells completed in 42 countries thus far, we have provided clean water to millions of people in need.







New Homes for Flood Victims

A total of 937 people, including 343 children, lost their lives, 1,343 people were injured and thousands of people were forced to flee their homes due to floods caused by heavy rains in Karachi, Sindh, Balochistan, Gilgit Balistan and Khyber Pakhtunkhwa regions of Pakistan. More than 580 thousand houses were destroyed and nearly 800 thousand animals perished due to the floods that affected more than 30 million people.

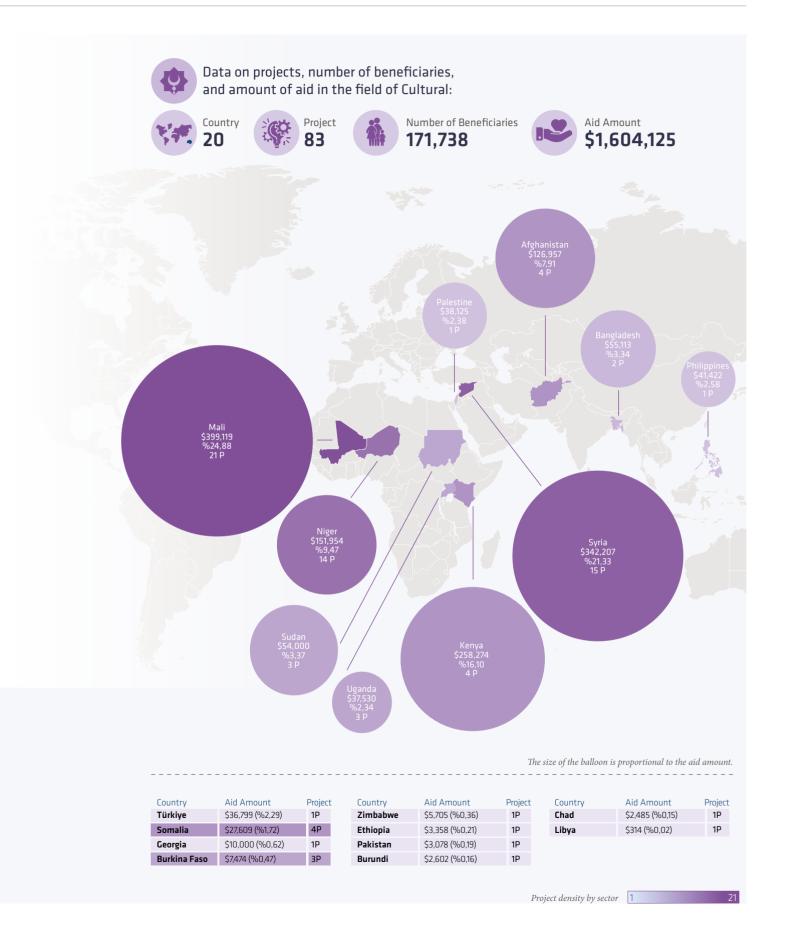
IHH built 29 m2 reinforced concrete houses for 41 families who lost their homes in Balochistan Wayari, Sindh Kandiaro and Mehrabpur regions. Each house consists of a bedroom, a kitchen, a bathroom and a toilet, and each house is equipped with a solar energy panel and a fan set, two beds and a set of kitchen utensils.



Cultural

There are many regions across the world where people are unable to participate in cultural activities due to a lack of opportunities. As IHH, we not only provide humanitarian relief in the regions we access, but also try to contribute to people to live without breaking away from their cultures with the projects we implement. In 2023, we touched the lives of approximately 172 thousand people with 83 cultural projects in 20 countries.





Hüseyin Tan Mosque

Mosques are very important centers for Muslims. In addition to being places of worship, especially in small places, mosques are also gathering centers and bring the people of the region together for ceremonies, consultations and cultural events.







Given that our country is situated in a geographically high-risk zone for disasters such as earthquakes, fires, and floods, we recognize the crucial importance of disaster management. As such, we are actively involved in various activities related to disaster management.

To ensure our search and rescue teams are competent in their operations, we provide them with a range of different training programs. We have 1 heavy class, 2 medium class and 16 light class teams accredited by AFAD's Urban Search and Rescue Accreditation System. Our Foundation, which also has In-Kind Donation Warehouse Management and Distribution Accreditation, was the first NGO to be accredited as heavy class in Nutrition Accreditation. We also provide trainings to search and rescue teams in different countries in cooperation with the Turkish Cooperation and





Data on projects, number of beneficiaries, and amount of aid in the field of Disaster Management:



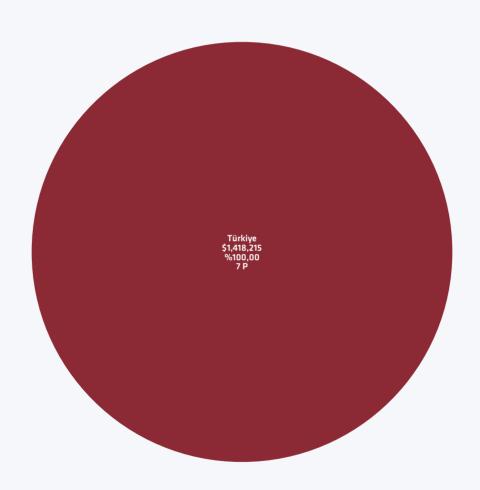
Country



Project



Aid Amount **\$1,418,215**



The size of the balloon is proportional to the aid amount.

Project density by sector 1

1



The February 6, 2023 earthquakes centered in Kahramanmaraş deeply affected 11 provinces where millions of people live. More than 53 thousand of our citizens lost their lives, tens of thousands were injured and thousands of houses were destroyed. Our search and rescue teams affiliated to IHH Disaster Management Directorate accessed the earthquake zone in a very short time and started to work. Our teams pulled a total of 3,278 people out of the rubble alive or deceased.

7,341 search and rescue and emergency aid workers from 65 provinces, 3 specially trained dogs and 550 vehicles were deployed to the earthquake zone. We are still continuing our relief activities in the region. Since the first moment of the earthquake, we have continuously supported the earthquake zone with 22 logistics points, 22 permanent soup kitchens, 3 mobile soup kitchens and 983 aid trucks, and we built a neighborhood consisting of 1,111 containers.





What did IHH do in Kahramanmaraş Earthquakes?

(February 6, 2023-2024)







7,341Search and Rescue and Emergency
Aid Officers/Volunteers



293Coordination Officers



22Logistics Centers
(Including Istanbul and Bursa)



22 Soup Kitchens



3 Mobile Soup Kitchens



983 Aid trucks



550 *Vehicles*



3Search and Rescue Dogs



3,278Number of People
Pulled Out from Rubble
(Survived/Deceased)





HUMAN
RIGHTS AND
ADVOCACY

IHH believes that every person in the world deserves a dignified life without the need for aid, and that this can only be possible through the protection of law and human rights. We develop projects and carry out advocacy activities to save individuals and communities from victimization, and we take initiatives to mobilize the world public opinion and international legal authorities regarding violations in conflict and war zones.





CONGRESSES AND CONFERENCES

World Conference on Humanitarian Studies

We made a presentation titled "State-NGO Relationship in Migration Management Process: The Case of Türkiye" at the World Conference on Humanitarian Studies organized by the International Humanitarian Studies Association (IHSA) at North South University in Dhaka, the capital of Bangladesh.



SENSITIZATION CAMPAIGNS, INTERNATIONAL CALLS AND PRESS RELEASES

March 8, International Women's Day

IHH Women's Unit, International Union of East Turkestan NGOs, East Turkestan Nuzugum Culture and Family Association and International Refugee Rights Association organized a press conference on March 8, International Women's Day to announce to the world the atrocities committed by the Chinese administration against women in East Turkestan.

The torture and rights violations experienced by women and children in concentration camps in East Turkestan, in prisons in Syria, in war zones in Palestine, Yemen and Afghanistan were explained.



December 10th World Human Rights Day

On December 10, World Human Rights Day, we participated in the program on "Rights Violations in East Turkestan and Palestine in the Context of Human Rights and International Law" organized by Fatih Sultan Mehmet Foundation University with the partnership of Blue Ink Club, IHH Humanitarian Relief Foundation, Young IHH Istanbul, International Union of East Turkestan NGOs and East Turkestan Human Rights Monitoring Association.

Freedom Convoy for Palestine

Our Foundation organized a "Freedom Convoy for Palestine" with the participation of tens of thousands of people from all over our country who wanted to support Palestine. On November 3, the convoy of hundreds of vehicles set off from Istanbul, passed through Kocaeli, Ankara and Konya and reached thousands of vehicles when it arrived at Incirlik Air Base in Adana. The convoy ended with a protest rally in front of the air base attended by tens of thousands of people.



Protests in Support of Palestine

After the Israeli attacks that started on October 7, we organized dozens of marches, car convoys and rallies in Istanbul, Ankara and many other cities until the end of the year. Hundreds of thousands of people and many NGOs participated in the rallies calling for a ceasefire and urgent delivery of humanitarian relief to Gaza.



HUMANITARIAN DIPLOMACY

IHH carries out humanitarian diplomacy efforts to protect civilians, find the missing, rescue captives and end crises in regions where crises, wars and natural disasters occur. We take many official and diplomatic initiatives to mediate when necessary to resolve disputes and conflicts that affect human lives and to remove obstacles to humanitarian relief. In order to make our efforts in all these areas more effective and efficient, we strengthen our relations with many institutions at national and international level and take part in many international platforms where humanitarian services are concerned, not only in our country and region.





EVACUATION, FAMILY REUNIFICATION AND MEDIATION ACTIVITIES IN 2023

Evacuation

- In 2023, we worked with the Ministry of Foreign Affairs of the Republic of Türkiye, the Iraqi Ministry of Foreign Affairs, and the Iraqi Ministry of Migration and Immigration to support the evacuation of 343 Iraqis from Syria in order for Iraqis who fled the war and internal conflicts in Iraq in 2014 to return to their country.
- We supported the repatriation of Maldivian families stranded in Syria due to the war.

Family Reunification

- We reunited Aracanese Selim, who was separated from his parents and living with relatives in Saudi Arabia, with his parents in Türkiye.
- We reunited two Lebanese orphans stranded in Syria with their grandparents in Türkiye and helped them return to Lebanon.
- We handed over 6-year-old Lulu Almazbekkyzy from Kazakhstan, who was staying in our orphanage in Syria, to Kazakhstan state authorities to reunite her with her aunt.
- We handed over Chechnya orphan Muhammed Ozdoyev, who was stranded in Syria due to the war, to his uncle and aunt.



Mediation

Patani (Thailand)

We brought together Muslim communities from different provinces in Thailand's Patani region to work together in peace talks with the Thai government.

Bangsamoro (Philippines)

Our Foundation is working as a third-party observer between the Philippines government and the Bangsamoro in the follow-up committee established to complete the ongoing process between the Bangsamoro and the Philippines government regarding the autonomy of the Bangsamoro until 2025.

Afghanistan

We have worked to contribute to Afghanistans peace process by bringing the parties together to resolve the conflicts between the Islamic Emirate of Afghanistan and the opponents of the previous regime and to establish security and peace in the country.



INTERNATIONAL RELATIONS

In order to make our efforts more effective and efficient, we build strong relationships and collaborations with many national and international organizations. We take part in many international platforms where humanitarian services are in question, not only in our country and region. We contribute to suggestions and solutions by participating in meetings, congresses, fairs and similar events in many countries from the Americas to Europe and from Africa to Asia.





PROGRAMS WE PARTICIPATED IN 2023

International Cooperation Forum, Switzerland, February 15-16

We attended the International Cooperation Forum (ICF), where world leaders, experts and civil society representatives came together to strengthen international cooperation and find solutions to global crises. The forum addressed issues such as sustainable development, climate change, human rights, peace and security. Encouraging participants to share experiences, discuss best practices and develop joint projects, ICF meetings aim to contribute to the international community's vision for a more sustainable, just and peaceful world.

Riyadh International Humanitarian Forum, Saudi Arabia, February 20-21

In February 2023, we participated in the Riyadh International Humanitarian Forum (RIHF). In this important event providing opportunities for international cooperation, we shared our humanitarian priorities, and experiences in responding to humanitarian crises, exchanged information with NGOs and government representatives from many countries, and met with actors with whom we can partner on global and regional humanitarian work.

Dubai International Humanitarian Aid and Development Conference and Exhibition, United Arab Emirates, March 13-15

We attended the 19th Dubai International Humanitarian Aid and Development Conference and Exhibition (DIHAD). Every year, NGOs and international organizations from different countries and companies that supply goods and services to these organizations or want to become suppliers participate in the event, where various meetings are held with the participation of UN, European Union, Red Crescent and Red Cross organizations and government officials.





International Council of Voluntary Organizations (ICVA) Annual Conference, Switzerland, March 17

We attended the annual conference of the International Council of Voluntary Organizations (ICVA), of which we are a member. At the conference, which was held under the theme "Right Time and Right Place: Improving Access to Humanitarian Funding", we contributed to the discussions on how NGOs can adapt and improve on this issue and shared our views on the need to raise awareness on the main challenges faced in humanitarian financing, to seek financing solutions, and to advocate more effectively for localization agendas for more efficient use of resources.

European Humanitarian Forum, Belgium, March 20-21

We participated in the European Humanitarian Forum (EHF), one of the most important events where NGOs, government representatives, international organizations and experts from different countries of Europe seek common solutions in the field of humanitarian aid. At the forum, where efforts to respond quickly and effectively to humanitarian crises, coordinate aid activities and build a world based on humanitarian values were discussed, participants had the opportunity to have strategic discussions on the future of humanitarian aid, share information and establish new collaborations through various panels and workshops. The forum brought together European leaders and stakeholders to emphasize the importance of well-coordinated humanitarian action to be more effective globally, and to share our views on promoting this approach.

Humanitarian Networks and Partnerships Week, Switzerland, April 24-28

We participated in the annual Humanitarian Networks and Partnerships Week (HNPW) organized by the UN Office for the Coordination of Humanitarian Affairs (OCHA). With the aim of strengthening stakeholder connections and fostering collaboration to find solutions to common challenges in responding to humanitarian crises, the conference co-locates the annual meetings of Member States and humanitarian network and partnership stakeholders, enabling humanitarian professionals to exchange experiences, discuss and introduce new tools and concepts.

The conference provides a collaborative environment for practitioners and experts from a wide range of humanitarian stakeholders, including UN agencies, NGOs, Red Crescent and Red Cross, and is organized in four days of remote and four days of face-to-face sessions

Annual Conference of the Center for Humanitarian Action, Germany, 23-25 May

Organized by the Center for Humanitarian Action (CHA), the conference on "Overcoming Power Imbalances in Humanitarian Aid" brought together experts, professionals, researchers and private sector stakeholders from around the world. The conference discussed the latest developments, best practices and future trends in humanitarian operations related to local governments and technology. IHH contributed to discussions on digital technologies changing the humanitarian system,

accountability of digital technologies, and effective working practices to provide solutions for local leadership at the conference organized to increase capacity to respond to humanitarian crises, promote effective aid operations, and support efforts to create a world based on humanitarian values.

Annual Conference of the Norwegian Center for Humanitarian Studies, Norway, June 7-8

We participated in a conference organized by the Norwegian Center for Humanitarian Studies (NCHS) titled "Humanitarian Futures". The conference focused on the developments, risks, ideals and policies shaping the transformation of humanitarian aid, the future of humanitarian aid governance, the position of humanitarian aid in the future, and the future for displaced people.



Humanitarian Affairs Division Meetings, UN Economic and Social Council, Switzerland, June 21-23

We have participated in the meetings organized by the UN Economic and Social Council (ECOSOC), of which we are a consultative member since 2004, with the theme "Preparing for the Future: Strengthening and Expanding Partnerships at the Global, Regional, National and Local Levels". During the meetings, we made evaluations on issues such as what can be done to increase respect for international law, participatory policies, innovation and partnership.

Caux Forum, Switzerland, July 17-26

We participated in the Caux Forum, one of the major international events organized annually to address global issues such as peace, justice, human rights and sustainable development. Organized by the Switzerland-based Initiative for Change (IofC), the forum brings together people from different cultures, professions and faiths. With a particular focus on social peace, conflict resolution and human rights, the forum offers its participants an in-depth exchange of knowledge and experience through workshops, panels and interactive sessions

Congress of Muslim Charities, UK, October 12

We attended the Congress of Muslim Charities, one of the most important events that brings together Muslim charities and philanthropic leaders from around the world. With the theme "Exploring and Implementing Innovative Approaches to Philanthropy", the congress encouraged Muslim communities and other stakeholders to collaborate in various fields such as humanitarian aid, education, health, development and emergency aid to discuss new strategies to increase social welfare. At the congress which included a series of sessions and workshops on best practices and future trends in philanthropic effectiveness, accountability and sustainability, IHH shared experiences on important topics such as governance and compliance, cybersecurity and data, climate advocacy, conservation, and charitable investments.

World Food Forum 2023, Italy, October 16-20

We attended the World Food Forum organized by the UN Food and Agriculture Organization (FAO). Bringing together the international community on food security and sustainability issues, the forum aims to generate solutions to tackle challenges in global food systems and ensure healthy and sustainable food for future generations. The forum brought together food industry leaders, government officials, academics, business representatives and non-governmental organizations from around the world to discussed the fight against hunger, the impact of climate change on food production, agricultural innovations, reducing food waste and food justice. IHH emphasized the importance of improving food systems and building a healthier, fairer and more sustainable future at the forum, which encourages the development of common solutions and increased cooperation for global food security and sustainability.

AidEx The Global Humanitarian Aid Event, Switzerland, October 25-26

We participated in AidEx the Global Humanitarian Aid Event, which is organized every year with the participation of more than 3,000 NGOs and private sector representatives from more than 60 countries. The event, where conferences, workshops and trainings are organized to solve the challenges in the field of humanitarian aid, provides the opportunity to share experiences between organizations and establish new partnership relations. IHH informed the visitors about our work at our stand and visited other NGOs and supplier organizations participating in the event.



Geneva Peace Week, Switzerland, October 29-November 3

We participated in the Geneva Peace Week, an umbrella event organized by the International Institute for Development Studies, the UN Office at Geneva and five different platform members. Working in areas such as development, peace-building and security, these platforms organize activities ranging from violence against children to rethinking global humanitarian mechanisms. Participants' contributions are highlighted in the event's online workshops.

Participation in IHSA Humanitarian Studies Conference, Bangladesh, November 5-7

We attended 7th International Humanitarian Studies (IHSA) Conference. At the conference, where representatives from many countries took part, participants shared knowledge and experience in the field of humanitarian aid, and held meetings for new collaborations and projects between organizations.

On the first day of the conference, IHH organized a panel titled "Cooperation and Partnership: Strengthening Civic Space through Coordination Mechanisms". The panel was moderated by our Secretary General Dr. Durmuş Aydın and included five speakers from Türkiye, Cuba, Congo and Libya.

The speakers and presentation topics of the panel, which discussed the cooperation mechanisms between NGOs, international organizations, governments and local actors, were as follows:

- İrfan Tatlı, IHH Human Rights Unit: "Cooperation between the State and Non-Governmental Organizations in Türkiye and its Impact on Migration Policies"
- Carla Vitantonio, CARE Cuba Representative: "The Concept of "Globalization" and its Impacts on International Development and Humanitarian Practices"
- Delu Lusambya, ISS Humanitarian Studies Researcher, Congo: "Experiences of Humanitarian Actors in the Fight against the Ebola Virus in Conflict-Affected Areas"
- Salih Omer, Human Rights Attorney, Libya: "Contributions of Local Non-Governmental Organizations in Libya to Social Awareness and Conflict Resolution"
- Talha Keskin, IHH Board Member in charge of International Relations: "Views on the Response Coordination Mechanism After the Earthquake in Türkiye"



Global Food Security Community Meeting, Italy, November 14-16

We participated in the "Food Security Sector Global Partners Meeting" organized by the Global Food Security Community (FSC), an organization that brings together institutions operating in the field of food in crisis regions under the same roof, of which our Foundation is a member. During the three-day event, where the "2023-2025 Strategy of the Global Food Security Sector" was discussed extensively, the participants exchanged ideas in meetings. As IHH, we discussed the development of cooperation with the World Food Program (WFP) officials and identified areas of joint work.

Global Humanitarian Overview Report, Switzerland, December 8

We attended a meeting organized by the UN to launch the Global Humanitarian Overview Report (GHO), published annually by the UN. The comprehensive report, which assesses humanitarian operations and financing needs around the world, analyzes humanitarian crises, natural disasters, conflicts and other emergencies in different regions and determines how much financial resources the UN and its partner organizations should provide to these crises. The GHO contributes to the identification and effective allocation of resources needed for emergency aid operations, leading to increased coordination of humanitarian work. The report provides a comprehensive overview of humanitarian needs at the global level and supports the international community's efforts to provide aid.

Panel on Palestine and Syria, Switzerland, December 13

IHH organized a panel titled "Unveiling Humanitarian Crises Through the Lens of Truth: Syria and Palestine" on 13 December 2023 in Geneva, Switzerland in cooperation with Harmoon Research Center.

The first session of the panel, which consisted of two sessions on the current humanitarian, legal and political crises in Syria and Palestine, discussed the current humanitarian, socioeconomic and political situation in Syria in the context of the question of whether a return to Syria is possible, while the second session discussed the Palestinian issue from a human rights perspective, including the situation in Gaza after October 7.

In the first session of the panel, the civil war and crisis in Syria was discussed from different perspectives. Samir Seifan, Director of Harmoon Research Center, delivered a speech titled "The Challenges Confronting the Repatriation of Syrians to Opposition-Held and SDF-Controlled Territories" in which he discussed the current situation in opposition-held and YPG/PYD-controlled areas and the challenges faced by Syrian refugees in their return.

The second speaker of the session was Dr. Rahaf Aldoughli, Director of the Center's Research Unit. Dr. Aldoughli, in his speech titled "The Violations of International Aid and NGOs in Regime Controlled Areas in Syria", shared his findings from the field on the rights violations in Assad regime-controlled areas and the difficulties encountered in delivering humanitarian aid to these areas.

The last speech of the first session was delivered by IHH Secretary General Dr. Durmuş Aydın. Dr. Aydın, in his speech titled "Livability of Syria in the Context of the Current Humanitarian Situation", assessed how favorable the current situation in Syria is for the return of refugees who were forced to flee their country and displaced in the country due to the civil war.

The first speaker of the second session, which discussed the Israeli-Palestinian conflict and the situation in Gaza, was attorney Naji Haraj, director of the Geneva International Justice Center. In his speech titled "Israel's Violations From Human Rights Perspective: What is Happening?", Haraj talked about the rights violations committed by Israel in Palestine and the region.

In the same session, Attorney Ihsan Adel, the founder of Law for Palestine, gave a speech titled "Israel-Palestine Issue Between Peace and Apartheid: What is Next?" in which he evaluated the problem between Israel and Palestine in the context of apartheid practices, one of the most criticized points of Israel, and made predictions about the future of this problem.

The last speaker of the session, IHH Board of Trustees Member Hüseyin Oruç gave a speech titled "Current Humanitarian Crisis in Gaza and Necessity of Humanitarian Corridor". In his speech, Oruç painted a picture of the current situation regarding the ongoing Israeli attacks and the illegal blockade in Gaza, and expressed his views and suggestions on the creation of a humanitarian corridor necessary for humanitarian aid to reach Gaza.



CAPACITY BUILDING

Our Foundation continues to work effectively in the field of humanitarian aid with its professional units. One of the most important issues we attach importance to is maximizing the relations of these units with each other, other organizations, donators and volunteers. In order to maximize these relations, we participate in national and international meetings, and receive and implement domestic and international trainings. In this section of our report, we will cover the organization of each unit and the activities and developments in 2023.





COMPLIANCE and RISK MANAGEMENT

Established in 2017 to strengthen and protect the local and international reputation of our Foundation, the Compliance and Risk Unit monitors the compliance of activities, donation acceptance, use of donations and donator management practices with national and international law.

Compliance and Risk Unit in Brief

Contributes to the follow-up of work and transactions according to existing and future directives. Makes direct recommendations for improvement or regulation in business and transactions. Participates in commissions that are internal governance structures and supports decisions in accordance with the corporate culture.

Follows up on efforts to prevent any negativity that may occur in IHH's business and operations. Works to develop the necessary policies to combat money laundering, terrorist financing, bribery and corruption.

Supports risk assessment and control activities. Monitors the activities of the Foundation and makes recommendations on risk and control activities. Tests the appropriateness and effectiveness of controls. Adapts the necessary control and balance mechanisms to the system to minimize the risks that IHH may face in every field as much as possible.

Compliance and Risk Activities

The Compliance and Risk Unit is centralized within the organization, working through the Compliance Committee in an advisory role consisting of the Secretary General, Compliance and Risk Officer and International Relations Coordinator. In addition to the implementation of professional norms and standards, it operates to ensure the compliance of recognized work experiences with internal standards and IHH's basic principles.

IHH's compliance policy is shaped by local and international legislation as well as ethical and moral values. Compliance activities help IHH staff to better understand their responsibilities. In this way, it is ensured that staff act in full responsibility and the concept of compliance is embedded in the corporate culture. Full responsibility is realized by complying with IHH working principles as well as legislation.

The Compliance and Risk Unit develops all business processes in accordance with national legislation and international standards to ensure that the community and donators are confident that donations and volunteer efforts to IHH are used for legitimate purposes and that the envisaged benefits are achieved.

It works to implement international standards with determination, develop international programs and make them more efficient through a monitoring and evaluation system. In doing so, it cares about and supports international programming in order to increase observation within the culture of compliance and to obtain healthy outputs.

IHH carries out all its activities and related works and transactions in accordance with the regulations in the IHH Corporate Guidelines. Guidelines and directives have been prepared for

all units to work in harmony and to realize their activities in accordance with their objectives. The guidelines include the forms that the relevant unit should use and the instructions that it will refer to while carrying out its activities.

Compliance and Risk aims to ensure that the work carried out on behalf of the organization is carried out in accordance with regulations and directives, and that the language used is in line with the corporate culture. It also aims to strengthen IHH's image in the international arena by specializing in compliance, conducting periodic compliance follow-ups and supporting internal compliance. Basic compliance training is also included in the orientation program. Monitoring is carried out for donators and partners in primary missions.

Aiming to foster a culture of doing the right thing in all situations, the Compliance and Risk Unit acts as a consultant in internal governance structures by providing advice on improving business and operations and warning about risks. It remains in a monitoring position by classifying the tasks received during the process and acts as a radar for risks.

Corporate compliance ambassadors are designed as a structure that plans the necessary trainings to disseminate corporate culture and raise awareness, and receives suggestions and feedback throughout the process. It continuously plans for risk management to support the alignment of activities with the principles and rules of the organization. It also strives to activate a "culture of reporting and speaking up" to protect both fair and ethical order through a planned culture of openness.

Compliance and Risk in 2023

We participated in the following organizations in order to improve the activities of the Unit:

- "Compliance Conference", Society of Corporate Compliance and Ethics, Online
- "10th International Ethics Summit", Ethics and Reputation Society, Türkiye
- "European Union and Civil Society Training Program", European Community Research and Application Center ATAUM, Türkiye

Internal legislation development activities were carried out within the scope of reviewing the documents in IHH's hierarchy of norms and completing the deficiencies. The policies, guidelines, regulations and directives of our Foundation were examined with a compliance perspective and risk analysis approach and necessary improvements were made by taking into account national legislation and international standards.

AUDIT

It evaluates risk management, control and corporate governance processes in order for our Foundation to achieve the goals it has set in accordance with its founding purpose, and carries out audit and consultancy activities to improve these processes.

Audits are carried out by the Audit Board appointed by the Board of Trustees, the Internal Audit Unit, Internal Control Unit, Support Audit Unit, independent audit firm and expert teams authorized by the Board of Directors. These audits are carried out by taking into account the relevant laws, namely the Law on Foundations, the Law on Finance, the Law on Associations and the Civil Code, as well as the foundation deed, the corporate guidelines, unit directives, internal regulations, inspectors' recommendations, and the decisions of the Board of Directors.

Activities within the scope of the audit:

- Internal Audit
- Internal Control
- Field Inspections
- Independent Audit
- Tax Exemption Audit
- Other Audits

Internal Audit Unit

IHH's internal audit within the scope of the relevant law is conducted annually by the Audit Board elected among the members of the Board of Trustees. The Internal Audit Report is submitted to the General Directorate of Foundations. In addition to the Audit Board, an Internal Audit Unit has also been established in our Foundation. The Internal Audit Unit carries out its duties in accordance with the working procedures and principles in the Internal Audit Standards published by the Internal Audit Coordination Board. These audits are carried out in order to implement internal systems and methods in accordance with the procedures and principles arising from the law in order to increase the effectiveness of our Foundation's headquarters, branches and representation offices and domestic and international activities. The Internal Audit Unit provides consultancy services for information and opinion requests by the Board of Directors or other units. Internal audit activities carried out to ensure the continuity of the system, to eliminate system deficiencies and to develop it according to new needs, to improve the functioning, to protect assets, to investigate the damages caused or likely to be caused and to prevent risks are reported and submitted to the Audit Board and the Secretary General.

Internal Control Unit

The Internal Control Unit, authorized by the Board of Directors, oversees the compliance of our Foundation's activities with laws and regulations, aims to ensure the appropriate, economical and efficient use of resources, the reliability, integrity and timely availability of personal and corporate information.

The activities of the Foundation are recorded and monitored through the System Plus ERP system and filed in the digital archive on the system. In projects and assignments, separate

transaction controls are carried out by the Internal Control Unit at the initial request stage and at the final file closure, and instant process monitoring is ensured.

In 2023, a total of 16,690 transactions were controlled in the categories of projects, assignments, procurement and aid applications.

Project Control: Compliance checks are carried out such as regular entry of project details into the system, making appropriate budget definitions, checking that the information is entered into the system completely if there is a partner to collaborate with, adding the documents in the foundation regulations regarding the project implementation, creating interim, progress and final reports, and adding project implementation documents and visuals.

In 2023, a total of 3,639 projects were checked, including 1,766 project request files and 1,873 project closure files.

Assignments: In the assignments created for projects and activities with the approval of the Board of Directors, the content, expenditure documents, mission report, archive layout, compliance of the project or activity with the relevant legislation and purpose are checked. In 2023, a total of 7,540 assignments were checked, including 3,847 assignment request transactions and 3,693 assignment closure transactions.

Purchases: With the approval of the Board of Directors, procurement requests for projects and activities are checked for content and documents.

In 2023, 1,950 procurement requests were checked.

Aids: The application records and relevant documents of individuals and organizations applying for aid are examined and checked for compliance.

In 2023, 3,561 aid application requests were checked.

Field Inspections

The Support Audit Unit carries out auditing activities to ensure that technical drawings and plans are prepared in accordance with the project in permanent work projects that our Foundation deems appropriate for implementation. It evaluates the adequacy of the materials and equipment to be used in these projects and whether the country, region, geographical and demographic structure of the project is suitable for the implementation of the project. In addition, it conducts compliance, appropriateness and efficiency audits of previously implemented permanent works projects. When needed, it receives support from experts and institutions, architects and engineers in project implementation and audits.

In 2023, 114 permanent works projects including those planned to be realized, ongoing and realized in 11 countries in previous years were inspected. Field inspections were carried out jointly by providing support to the relevant unit in water well projects.

Independent Audit

It ensures that the financial statements based on accounting, documents and records are examined in accordance with the established auditing principles and rules, and that the results are reported on whether the financial statements comply with generally accepted accounting principles and standards, and whether the information presented is accurate and truthful.

Our Foundation and its subsidiaries have been audited annually since 2014 by internationally accredited independent audit firms. Current "Independent Audit Reports" are published on ihh.org.tr corporate website and shared with the public.

Tax Exemption Audit (Attestation Report)

Our Foundation, which was granted "Tax Exemption Status" with the decision of the Council of Ministers dated 04.04.2011 and numbered 2011/1799, is audited every year, including the 2011 calendar year, by certified public accountants to determine whether it maintains the relevant conditions and the audit report is submitted to the Revenue Administration. The current audit report is published on ihh.org.tr corporate website.

Other Audits

In activity-based or permanent works projects, audits are carried out by staff, volunteers and experts assigned by the Board of Directors. Donators are provided with a detailed closure report on their projects. Periodically, donators who provide project funding - if they meet certain criteria - are allowed to participate in field studies and inauguration programs of permanent works with the approval of the Board of Directors. In the name of accountability, transparency and public disclosure, projects and activities are observed on-site with the participation of a delegation consisting of people from public or private institutions, media and different segments of society. After the visit, a report is prepared by taking the evaluations of the delegation members.

DATA MANAGEMENT

The Data Management Unit contributes to the preparation of statistics and reports in accordance with international standards by making the best use of our Foundation's data. It helps to plan new projects by processing data. It carries out studies on many issues, especially the development of data stock, the preparation of dashboards needed by the units, and the segmentation of donators.

- Research was conducted on analyzes and trainings were received.
- Report screens were increased and contribution was made to other units.
- Data sets for general activity reports and country reports such as Palestine and Yemen were prepared.
- Logistics data was prepared for emergencies and afterwards.

Conferences and Workshops

- Participated in the "Data Innovation Summit 2023" program held in Stockholm, Sweden.
- Participated in the "Digital Marketing World Forum 2023" event organized in Amsterdam, the Netherlands.
- Attended 2nd Data Scientist (Data Science) specialization training and obtained a certificate of specialization.
- Obtained Microsoft PowerBI specialization certification PL-300.

HUMAN RESOURCES

The Human Resources Unit recruits the personnel that IHH needs. In doing so, it pays attention to ensure that the people have the qualifications suitable for the position sought and that they are compatible with our corporate values. It also carries out studies to meet and improve the economic, social and psychological needs of the personnel.

Activities in 2023

As in previous years, in 2023, the Human Resources Unit made and implemented new arrangements to organize social rights and improve process flows, taking into account the benefits of the personnel.

- An exam was conducted for the determined languages and additional allowance for "Foreign Language Compensation" was started to be given according to the success score.
- Printed documents and signature processes for domestic and international assignments were digitized through software improvements.
- "HR Peak" IRP system was put into practice to improve Human Resources processes. Recruitment processes began to be carried out digitally from start to finish. In addition, "external announcements" were shared through this system for units with employment vacancies. In order to support internal rotation, the "internal announcement" practice was also initiated.
- The "Corporate Suggestion System" was put into practice in order to improve the business processes and capacity of our Foundation in order to achieve its goals.
- In addition to "General Orientation" trainings, "Disaster Volunteer Training" and "Personal and Corporate Security Awareness Training" were periodically provided to all employees by the Organizational Development Desk within the scope of staff capacity building activities.

ORGANIZATION

The Organization Unit, which ensures the functioning and coordination of the humanitarian aid associations that our Foundation works as a partner with its branches throughout Türkiye within the framework of certain protocols, carries out the necessary work with branches and partner institutions to meet the needs of those in need in different geographies of Türkiye and the world.

Activities in 2023

- Work was carried out to renew the IT equipment that unit employees constantly need in the field.
- With the addition of Kocaeli to our existing branches in Ankara, Bursa, Konya, Konya and Gaziantep, the number of branches increased to 5.
- As a result of the activities carried out, the number of volunteers of our Foundation reached 95,650.
- IHH Women's Unit was reassigned and a new chairperson was appointed.
- During the earthquakes centered in Kahramanmaraş, "Sister Province" work was carried out and the work carried out in the affected provinces was made more systematic.
- A change was planned in the Organization Regional System.

DISASTER MANAGEMENT

Our search and rescue teams under the Search and Rescue Disaster Management Directorate save lives by responding to earthquakes, fires, floods and other disasters in Türkiye and around the world. In addition to search and rescue operations in rubble, water and fire, our teams can also provide first aid. Established in 2009, our Search and Rescue Unit has taken part in many national and international operations.

In 2023, IHH Disaster Management Directorate participated in 887 trainings, 878 meetings, 482 corporate visits, 355 administrative activities, 297 sportive activities, 236 operations, 203 promotional activities, 43 drills, 25 awareness raising activities and 6 accreditation exams.

Trainings Given in Türkiye in 2023

- 196 "disaster awareness trainings" were organized, and 972 people attended the trainings.
- 172 "search and rescue trainings in nature" were organized, and 1,757 people attended the trainings.
- 137 "urban search and rescue trainings" were organized, and 1,020 people attended the trainings.
- 103 "first aid trainings" were organized, and 255 people attended the trainings.
- 72 "fire information trainings" were organized, and 564 people attended the trainings.
- 52 "accreditation trainings" were organized, and 799 people attended the trainings.
- 29 "radio trainings" were organized, and 236 people attended the trainings.
- 27 "water search and rescue trainings" were organized, and 190 people attended the trainings.

- 22 "diving trainings" were organized, and 73 people attended the trainings.
- 15 "first aid awareness trainings" were organized, and 537 people attended the trainings.
- 13 "personal development" trainings were organized, and 13 people attended the trainings.
- 10 "Hazmat & KBRN trainings" were organized, and 12 people attended the trainings.
- 9 "orientation trainings" were organized, and 235 people attended the trainings.
- 9 "mountaineering trainings" were organized, and 31 people attended the trainings.
- 8 "disaster psychology trainings" were organized, and 61 people attended the trainings.
- 5 "disaster awareness instructor trainings" were organized, and 99 people attended the trainings.
- 5 "urban search and rescue instructor trainings" were organized, and 15 people attended the trainings.
- 1 "KBRN awareness training" was organized, and 33 people attended the training.
- 1 "minimum standards in humanitarian aid training" was organized, and 23 people attended the training.
- 1 "water search and rescue instructor training" was organized, and 11 people attended the training.

Trainings Given to Teams from Different Countries in 2023

- Two different teams consisting of 23 and 26 people were trained in "search and rescue in nature" in Karachi, Pakistan.
- In Erbil, Iraq, a team consisting of 23 people was trained in "search and rescue in nature".
- The search and rescue team consisting of 15 people of Novigrad Municipality from Sarajevo, the capital of Bosnia-Herzegovina, was trained in "underwater and surface search and rescue" in Antalya.
- A team consisting of 10 people from the Republic of South Africa received "disaster volunteering" and "basic level urban and nature search and rescue" trainings at our facilities in Bursa.
- The team consisting of 16 people of the Bosnia and Herzegovina Search and Rescue Federation from Bosnia and Herzegovina received "underwater and surface search and rescue" trainings in Antalya.

Operations We Participated in 2023

- 97 missing persons cases
- 52 fires
- 25 floods and inundations
- 18 transportation accidents
- 16 stranded persons cases
- 10 search and rescue cases in water
- 7 earthquakes
- 7 animal rescue operations
- 3 building collapses

STRATEGY and DEVELOPMENT

The Fundraising Strategies Department and the Strategy and Development Unit, which were established in October 2023 in order for our Foundation to carry out its activities more effectively and achieve its goals, aim to use the existing technological infrastructure effectively, make the best use of its know-how and cooperate with relevant units and institutions by acting in line with IHH's mission and values. Creating new donation areas and increasing the diversity of resources are also among the goals of the unit.

The working principles and principles of the Strategy and Development Unit, which works to increase the effectiveness and impact of our Foundation, to ensure that it achieves its goals, to anticipate future developments and to determine appropriate strategies, are as follows:

- **1. Coordination and Synchronization:** Coordinating projects and resources efficiently. Ensuring that existing resources are used in a synchronized manner.
- 2. Creating New Donation Areas: Identifying and developing new areas for donations.
- **3. Development of Promotional Materials:** Improving portfolio management and presentations to present projects effectively. Addressing documentation and information gaps.
- **4. Marketing and Awareness Raising:** Marketing the projects, increasing the number donator and amount of donations. Planning and implementation of awareness-raising activities.
- **5. Technology and Education Investments:** Planning and implementation of investments in technology and education.
- **6. Data Analysis and Improvement:** Conducting healthy data analyses and improving existing processes. Making future-oriented improvements and implementing innovations related to technological infrastructure.
- 7. Stakeholder Relations and Field Analysis: Maintaining healthy relations with stakeholders and conducting field analyses. Identifying areas for improvement and collaborating with stakeholders.

ORGANIZATIONAL DEVELOPMENT

The Organizational Development Unit, which operates with the aim of increasing the institutional capacity of our Foundation, developing corporate culture and raising its standards, carries out quality and legislative studies to prepare internal legislation documents, establish and operate management systems, prepare the organizational chart, improve the understanding of quality and strengthen internal communication and cooperation, and prepares, implements and evaluates training plans to ensure the corporate performance and development of our Foundation within the scope of corporate trainings.

- 1. The following internal legislation documents were prepared in order to set out the working system of our Foundation.
 - Media and Public Relations Regulation, Orphan Studies Regulation, IHH Youth Regulation,
 Disaster Management Regulation, Domestic Aid and Logistics Regulation, Financial Affairs
 Regulation, Branch & Representation Offices & Istanbul Organization and Regional Offices
 Regulation, Foreign Affairs Regulation, Foreign Affairs Support-Audit Regulation
 - IT Directive, Support Audit Directive, Security Directive, Disaster Academy Directive, Internal Audit Directive, Internal Control Directive, Water Well Directive, Domestic Orphan Directive, Corporate Affairs Directive, Agriculture & Environment and Climate Change Directive, Communication Center Directive, Syria Training Directive, Disaster Regional Coordinator's Office Directive, Compliance and Risk Directive
 - Vehicle Allocation Guidelines, Internal Control Guidelines, Budget Preparation Guidelines, Disaster Monitoring and Communication Guidelines, Corporate Trainings Guidelines, Quality and Legislation Guidelines
- 2. Pilot studies were carried out in three units in order to incorporate the methodical approach into the corporate culture. ISO 9001 Quality Management System Training was provided. SWOT and Needs-Expectations analyses were conducted with the training participants and the business process was built.
- 3. From title studies to management systems certification (27001 Information Security Management System, 27701 Personal Data Protection Management System and 37001 Anti-Bribery-Corruption Management System), and from organizational changes to system building (Corporate Suggestion System, HR Peak), many activities to increase the capacity of the organization were planned and implemented or carried out jointly with partner units.
- 4. Studies were conducted to identify training needs. Unit-specific and organization-wide trainings were organized. The training requests of the units were met and Sphere Trainings, Disaster Volunteer Training, In-House Training and General Orientation, and Personal and Corporate Security Awareness Trainings were organized.
- 5. With the Distance Education Platform IHH e-Learning System, approximately 7,680 training contents on 762 topics were made available to the staff.
- 6. Foreign Language Compensation was put into practice. Employees who obtained B2, C1 and C2 certificates as a result of the placement test were entitled to Foreign Language Compensation.

IHH YOUTH

A significant portion of IHH's volunteers are young people. Tens of thousands of children and young people, from primary school to university age, volunteer to support our Foundation's projects, to find solutions to injustices on earth and to spread goodness across the globe.

IHH Youth ensures that these activities become regular, planned and scheduled and coordinates the activities that will train future volunteers. It carries out activities that will contribute to the development of young people through educational activities, social and cultural activities, and professional development activities. IHH Children's Unit, secondary school, high school, university, working youth units and Youth Workshop realize special activities and projects and contribute to the realization of IHH's projects.

- **Children's Unit:** 50,654 people attended various training programs and 68,515 people attended various social activities. During the year, a total of 6,373 people participated in weekly classes on activities such as reading books, current issues and spiritual values education. 31,639 people participated in awareness raising activities.
- **Secondary School Unit:** 42,086 people attended various training programs and 54,858 people attended various social activities. During the year, a total of 19,335 people participated in weekly classes on activities such as reading books, current issues and spiritual values education. 11,168 people participated in awareness raising activities.
- **High School Unit:** 62,935 people attended various training programs and 58,072 people attended various social activities. During the year, a total of 30,085 people participated in weekly classes on activities such as reading books, current issues and spiritual values education. 16,795 people participated in awareness raising activities.
- University Unit: 55,306 people attended various training programs and 69,805 people attended various social activities. During the year, a total of 17,935 people participated in weekly classes on activities such as reading books, current issues and spiritual values education. 31,639 people participated in awareness raising activities.
- Working Youth Unit: 38,673 people attended various training programs and 53,572 people attended various social activities. During the year, a total of 11,683 people participated in weekly classes on activities such as reading books, current issues and spiritual values education. 8,743 people participated in awareness raising activities.

Youth Workshop

It is an organization that donates the proceeds from the sale of the original products it designs to the aid projects of our Foundation at home and abroad. Youth Workshop team consists of volunteer young people who want to spread and carry goodness.

Youth Workshop, which cares about appealing to different interests, tastes and treats in product designs, also considers its stakeholders as "carriers of goodness".

Youth Workshop team produced 40 types of new products in 16 product groups in 2023. After the massacres initiated by Israel on October 7, the "Palestine-themed products" scale was implemented to support Palestine aid projects. Especially the keffiyeh patterned bandannas, Palestine-themed bags and badges, and Palestine-themed t-shirts were appreciated and in high demand.

In addition, new volunteers joined our Foundation through workshops and events organized on different topics.

Supported Projects

- We opened a "Youth Workshop Water Well" in Africa with our 2023 calendar themed "Ottoman Water Wells and Fountains".
- We presented the Ramadan Fun Children's Activity Magazine, which we drew and designed, to the children of Adıyaman who were affected by the February 6 earthquakes.
- With the income of Palestine-themed products, we donated to the Palestine Emergency Aid campaign and we continue to donate periodically.

Workshops in 2023

- Travel-See-Draw workshop
- Islamic geometric patterns workshop
- Ceramic badge making workshop
- Watercolor workshop
- "Freedom for Palestine" themed bag, painting and collage workshop







EDUCATION

The Education Unit aims to provide trainings in line with IHH's mission, vision and values. To this end, it organizes in-service trainings for its staff and volunteers throughout Türkiye.

- A. Trainings for Provincial Administrations, Units and Commissions
 - History of the Foundation
 - IHH Working Measures and Principles
 - IHH Working Areas and Activities
 - General Information About IHH
 - The Impact of IHH's Activities on the Development of Societies
 - IHH Zakat and Funding Sensitivity
 - Islamic References to Humanitarian Aid
 - Figh Issues Related to Zakat
 - Figh Issues Related to Qurbani
 - Measures of Collaboration and Communication
 - Power of Effective Communication in Organized Work
 - Family-Foundation Balance in Organizational Work
- B. Special Group Project Trainings
 - Values School
 - Teachers Academy
 - Discovery of Istanbul Lectures

REYHANLI EDUCATION CAMPUS

After the 2011 war in Syria, there was a massive migration movement to Türkiye, especially to the provinces bordering Syria. There were many orphans and motherless children among the Syrian refugees who migrated to these regions in order to live a more humane and secure life. Our Foundation, which always prioritizes children in need of protection in its work, has carried out many projects so far to ensure that these children can live in safe and healthy environments and receive education. The Reyhanlı Education Campus (REC) project was designed to ensure that orphans and children in need of protection can receive quality education and psychosocial support and continue their lives in a healthier environment.

REC, which became operational after the protocol signed by our Foundation with the Ministry of National Education in 2017, gained the status of "International Imam Hatip High School" in 2020 and started to accept orphans and students in need from all over the world, including Türkiye. In the 2022-2023 academic year, a total of 705 students from 26 countries, including 455 orphans, 240 students in need and 10 earthquake victims, received education at REC. 32 of our 2023 graduates attended various universities in Türkiye.

At REC, where the "Holistic Education Model" is applied, children receive education in workshops and classrooms that will develop their academic, social, emotional, physical, spiritual and vocational aspects. The campus, where kindergarten, primary and high school education is provided, includes a dormitory, library, conference hall, laboratories and workshops, guidance service, mosque, infirmary, language center, indoor and outdoor sports fields, dining hall and cafeteria, guest house, animal shelter, greenhouse and landscaping areas, parks and playgrounds.

Number of Students on Campus (2022-2023)

Kindergarten: 52, Primary school: 354, High school: 299, Total: 705

Degrees in Various Competitions

- 1. Third place in Hadith Recitation Competition in Türkiye
- 2. YÖS (Foreign Students University Entrance Examination)
 - 1 Third place in Türkiye
 - 1 Fourth place in Türkiye
- 3. Karate
 - 3 First places (Hatay Region)
 - 2 Second places (Hatay Region)
 - 2 Third places (Hatay Region)
 - 1 First place (Hatay Region)
- 4. Wushu
 - 2 First places (Hatay Region)
 - 1 Second place (Hatay Region)
 - 2 Quarterfinals (Turkish Championship)

DIGITAL MEMORY CENTER

The website digitalhafiza.com was launched in 2022 as a project that aims to explain the Palestinian issue using digital methods. The publishing house established as part of the project has published four books so far. In the upcoming period, it is also planned to prepare games, virtual reality studies, cartoons and animations related to the Palestinian issue. The site includes written and visual resources on the Palestinian issue.

Activities in 2023

Throughout 2023, the Center, together with its R&D team, continued the infrastructure work for the "Digital Memory East Turkestan" section, which became operational on May 20, 2024, and compiled appropriate headings and data for the website. In this process, field research was conducted, non-governmental organizations were interviewed, and collaborations with national and international institutions and organizations were developed.

Corporate Meetings

- 1. An online corporate meeting was held with ASPI. As a result of the meeting, the process of integrating the map study into the website was realized.
- 2. A consultation was held with Bitter Winter about our East Turkestan work and a meeting was held within the framework of corporate partnership.
- 3. A meeting was held with Victim of Communism within the scope of corporate partnership and cooperation.
- 4. A meeting was held with Duke University Press within the scope of book copyright.

New Books

- 1. Tarihin Tanığıyım (I am the Witness of History), Dr. Ahmet Emin Dağ
- 2. İşgal Altındaki Kudüs (Occupied al-Quds), Dr. Ahmet Emin Dağ

PUBLICATIONS







Journals

- 1. IHH Humanitarian Relief Journal 81st Issue
- 2. IHH Humanitarian Relief Journal 82nd Issue

Reports

- 1. 10 year Afghanistan Annual Report 2021-2022
- 2. Kahramanmaraş Earthquake Disaster Management Report
- 3. Orphan Annual Report 2022
- 4. Classes Competing in Goodness Project Report 2023
- 5. 10 year Yemen Annual Report 2013-2022
- 6. Global Current Situation of Women's Rights (INSAMER)
- 7. From Local Revolt to International Civil War: The Syrian Civil War in its 13th Year (INSAMER)
- 8. The Life and Struggle of Sheikh Ahmet Yasin (INSAMER)
- Children in the World and Türkiye: A Global Assessment of the Current Situation of Children (INSAMER)

Introduction Booklet

- 1. Orphan Studies Catalog
- 2. Great Goodnesses (Büüüs Büyük İyilikler) (Orphan Solidarity Days Project Catalog) 2023
- 3. Syria-Shelter Projects 2023

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Goodness anytime and anywhere





